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[28/04 Thu 208](#_Toc167368217)

[29/04 Fri 209](#_Toc167368218)

[May 2022 209](#_Toc167368219)

[02/05 Mon 209](#_Toc167368220)

[03/05 Tue 210](#_Toc167368221)

[04/05 Wed 210](#_Toc167368222)

[05/05 Thu 210](#_Toc167368223)

[06/05 Fri Leave 210](#_Toc167368224)

[09/05 Mon 211](#_Toc167368225)

[10/05 Tue 211](#_Toc167368226)

[11/05 Wed 212](#_Toc167368227)

[12/05 Thu (working from 101 Miller) 212](#_Toc167368228)

[13/05 Fri 213](#_Toc167368229)

[16/05 Mon 213](#_Toc167368230)

[17/05 Tue 214](#_Toc167368231)

[18/05 Wed 214](#_Toc167368232)

[19/05 Thu 215](#_Toc167368233)

[20/05 Fri 215](#_Toc167368234)

[23/05 Mon 215](#_Toc167368235)

[24/05 Tue 215](#_Toc167368236)

[25/05 Wed 216](#_Toc167368237)

[26/05 Thu 217](#_Toc167368238)

[27/05 Fri (A. Leave) 218](#_Toc167368239)

[30/05 Mon 218](#_Toc167368240)

[31/05 Tue 218](#_Toc167368241)

[Jun 2022 218](#_Toc167368242)

[01/06 Wed 218](#_Toc167368243)

[02/06 Thu 219](#_Toc167368244)

[03/06 Fri 219](#_Toc167368245)

[06/06 Mon 220](#_Toc167368246)

[07/06 Tue 220](#_Toc167368247)

[08/06 Wed 221](#_Toc167368248)

[09/06 Thu 222](#_Toc167368249)

[10/06 Fri A Leave 228](#_Toc167368250)

[13/06 P Holiday (Queens Birthday) 228](#_Toc167368251)

[14/06 Tue 228](#_Toc167368252)

[15/06 Wed 228](#_Toc167368253)

[16/06 Thu 228](#_Toc167368254)

[17/06 Fri 229](#_Toc167368255)

[20/06 Mon 229](#_Toc167368256)

[21/06 Tue 229](#_Toc167368257)

[22/06 Wed 230](#_Toc167368258)

[23/06 Thu 231](#_Toc167368259)

[24/06 Fri 231](#_Toc167368260)

[Jul 2022 232](#_Toc167368261)

[27/06 Mon – 08/07 Fri (Personal Leave) 232](#_Toc167368262)

[11/07 Mon (back to work) 232](#_Toc167368263)

[12/07 Tue 232](#_Toc167368264)

[13/07 Wed 233](#_Toc167368265)

[14/07 Thu 234](#_Toc167368266)

[15/07 Fri 234](#_Toc167368267)

[18/07 Mon 235](#_Toc167368268)

[19/07 Tue – S Leave (post surgery review) 236](#_Toc167368269)

[20/07 Wed 236](#_Toc167368270)

[21/07 Thu (at 101 Miller) 236](#_Toc167368271)

[22/07 Fri 236](#_Toc167368272)

[25/07 Mon 237](#_Toc167368273)

[26/07 Tue 237](#_Toc167368274)

[27/07 Wed 237](#_Toc167368275)

[28/07 Thu 238](#_Toc167368276)

[29/07 Fri 238](#_Toc167368277)

[29/07 Fri 239](#_Toc167368278)

[Aug 2022 240](#_Toc167368279)

[01/08 Mon – P.Holiday (bank holiday) 240](#_Toc167368280)

[02/08 Tue 240](#_Toc167368281)

[03/08 Wed 240](#_Toc167368282)

[04/08 Thu 241](#_Toc167368283)

[05/08 Fri 241](#_Toc167368284)

[08/08 Mon 241](#_Toc167368285)

[09/08 Tue 241](#_Toc167368286)

[10/08 Wed 242](#_Toc167368287)

[11/08 Thu 242](#_Toc167368288)

[12/08 Fri 242](#_Toc167368289)

[15/08 Mon 243](#_Toc167368290)

[16/08 Tue 243](#_Toc167368291)

[17/08 Wed 243](#_Toc167368292)

[18/08 Thu 244](#_Toc167368293)

[19/08 Fri S Leave 244](#_Toc167368294)

[22/08 Mon 244](#_Toc167368295)

[23/08 Tue 245](#_Toc167368296)

[24/08 Wed (A.Leave) 247](#_Toc167368297)

[25/08 Thu (A.Leave) 247](#_Toc167368298)

[26/08 Fri (A.Leave) 247](#_Toc167368299)

[29/08 Mon (S.Leave) 247](#_Toc167368300)

[30/08 Tue (S.Leave) 247](#_Toc167368301)

[31/08 Wed 247](#_Toc167368302)

[Sep 2022 247](#_Toc167368303)

[01/09 Thu 247](#_Toc167368304)

[02/09 Fri 248](#_Toc167368305)

[05/09 Mon 248](#_Toc167368306)

[06/09 Tue 248](#_Toc167368307)

[07/09 Wed 249](#_Toc167368308)

[07/09 Wed 249](#_Toc167368309)

[08/09 Thu 249](#_Toc167368310)

[09/09 Fri 249](#_Toc167368311)

[12/09 Mon 250](#_Toc167368312)

[13/09 Tue 250](#_Toc167368313)

[14/09 Wed 250](#_Toc167368314)

[15/09 Thu 250](#_Toc167368315)

[16/09 Fri (S Leave) 251](#_Toc167368316)

[19/09 Mon 251](#_Toc167368317)

[20/09 Tue (S.Leave) 252](#_Toc167368318)

[21/09 Wed (S.Leave) 252](#_Toc167368319)

[22/09 Thu (P.Holiday – National day of mourning ) 252](#_Toc167368320)

[23/09 Fri 252](#_Toc167368321)

[26/09 Mon 253](#_Toc167368322)

[28/09 Wed 253](#_Toc167368323)

[29/09 Thu (at 101 Miller) 253](#_Toc167368324)

[30/09 Fri 254](#_Toc167368325)

[Oct 2022 254](#_Toc167368326)

[03/10 Mon (P.Holiday) 254](#_Toc167368327)

[04/10 Tue 254](#_Toc167368328)

[05/10 Wed 254](#_Toc167368329)

[06/10 Thu 255](#_Toc167368330)

[07/10 Fri 256](#_Toc167368331)

[10/10 Mon 256](#_Toc167368332)

[11/10 Tue – 19/10 Wed (\*\*\* personal leave RNSH) 257](#_Toc167368333)

[20/10 Thu 258](#_Toc167368334)

[21/10 Fri 258](#_Toc167368335)

[24/10 Mon (Deepavali) 258](#_Toc167368336)

[25/10 Tue 259](#_Toc167368337)

[26/10 Wed 259](#_Toc167368338)

[27/10 Thu 259](#_Toc167368339)

[28/10 Fri 259](#_Toc167368340)

[31/10 Mon – A.Leave 260](#_Toc167368341)

[Nov 2022 260](#_Toc167368342)

[01/11 – 11/11 A.Leave 260](#_Toc167368343)

[14/11 Mon 260](#_Toc167368344)

[15/11 Tue 260](#_Toc167368345)

[16/11 Wed 261](#_Toc167368346)

[17/11 Thu (half day leave – Doc-parents meeting) 262](#_Toc167368347)

[18/11 Fri 262](#_Toc167368348)

[21/11 Mon 263](#_Toc167368349)

[22/11 Tue 263](#_Toc167368350)

[23/11 Wed 263](#_Toc167368351)

[24/11 Thu 264](#_Toc167368352)

[25/11 Fri 264](#_Toc167368353)

[28/11 Mon 264](#_Toc167368354)

[29/11 Tue A.Leave 264](#_Toc167368355)

[30/11 Wed 265](#_Toc167368356)

[Dec 2022 266](#_Toc167368357)

[01/12 Thu 266](#_Toc167368358)

[02/12 Fri 267](#_Toc167368359)

[05/12 Mon 267](#_Toc167368360)

[06/12 Tue 267](#_Toc167368361)

[07/12 Wed 268](#_Toc167368362)

[08/12 Thu 268](#_Toc167368363)

[09/12 Fri 268](#_Toc167368364)

[12/12 Mon (\* A. Leave) 269](#_Toc167368365)

[13/12 Tue (\*\*\* transfer to MH) 269](#_Toc167368366)

[14/12 Wed 269](#_Toc167368367)

[15/12 Thu 270](#_Toc167368368)

[16/12 Fri 270](#_Toc167368369)

[19/12 Mon 270](#_Toc167368370)

[20/12 Tue 270](#_Toc167368371)

[21/12 Wed 271](#_Toc167368372)

[22/12 Thu 271](#_Toc167368373)

[23/12 Fri 271](#_Toc167368374)

[26/12 27/12 Xmas – Boxing day 272](#_Toc167368375)

[28/12 Wed 272](#_Toc167368376)

[29/12 Thu 272](#_Toc167368377)

[30/12 Fri 272](#_Toc167368378)

[Jan 2023 273](#_Toc167368379)

[02.01 Mon (P.Holiday) 273](#_Toc167368380)

[03/01 Tue 273](#_Toc167368381)

[04/01 Wed 273](#_Toc167368382)

[05/01 Thu 274](#_Toc167368383)

[06/01 Fri (Leave) 274](#_Toc167368384)

[09/01 Mon 274](#_Toc167368385)

[10/01 Tue 275](#_Toc167368386)

[11/01 Wed 275](#_Toc167368387)

[12/01 Thu 275](#_Toc167368388)

[13/01 Fri 276](#_Toc167368389)

[16/01 Mon 276](#_Toc167368390)

[17/01 Tue 277](#_Toc167368391)

[18/01 Wed 277](#_Toc167368392)

[19/01 Thu (\* A.Leave) 278](#_Toc167368393)

[20/01 Fri 278](#_Toc167368394)

[23/01 Mon 278](#_Toc167368395)

[24/01 Tue 278](#_Toc167368396)

[26/01 Thu (Australia Day) 279](#_Toc167368397)

[27/01 Fri 279](#_Toc167368398)

[30/01 Mon 280](#_Toc167368399)

[31/01 Tue 280](#_Toc167368400)

[Feb 2023 280](#_Toc167368401)

[02/02 Thu 281](#_Toc167368402)

[03/02 Fri 281](#_Toc167368403)

[06/02 Mon S.Leave 281](#_Toc167368404)

[07/02 Tue 281](#_Toc167368405)

[08/02 Wed 282](#_Toc167368406)

[09/02 Thu (at 101 Miller) 282](#_Toc167368407)

[10/02 Fri 283](#_Toc167368408)

[13/02 Mon 283](#_Toc167368409)

[14/02 Tue 284](#_Toc167368410)

[15/02 Wed 284](#_Toc167368411)

[16/02 Thu @ 101 Miller 285](#_Toc167368412)

[17/02 Fri 285](#_Toc167368413)

[20/02 Mon 286](#_Toc167368414)

[21/02 Tue 287](#_Toc167368415)

[22/02 Wed 287](#_Toc167368416)

[23/02 Thu 287](#_Toc167368417)

[24/02 Fri (S. Leave) 288](#_Toc167368418)

[27/02 Mon 288](#_Toc167368419)

[28/02 Tue 288](#_Toc167368420)

[Mar 2023 289](#_Toc167368421)

[01/03 Wed 289](#_Toc167368422)

[02/03 Thu 289](#_Toc167368423)

[03/03 Fri 289](#_Toc167368424)

[06/03 Mon 289](#_Toc167368425)

[07/03 Tue 290](#_Toc167368426)

[08/03 Wed 290](#_Toc167368427)

[09/03 Thu (101 Miller) 291](#_Toc167368428)

[10/03 Fri 291](#_Toc167368429)

[13/03 Mon 291](#_Toc167368430)

[14/03 Tue 292](#_Toc167368431)

[15/03 Wed 292](#_Toc167368432)

[16/03 Thu (101 Miller St) 292](#_Toc167368433)

[17/03 Fri 292](#_Toc167368434)

[20/03 Mon 293](#_Toc167368435)

[21/03 Tue 293](#_Toc167368436)

[22/03 Wed 293](#_Toc167368437)

[23/03 Thu (A. Leave) 293](#_Toc167368438)

[24/03 Fri (A.Leave) 294](#_Toc167368439)

[27/03 Mon 294](#_Toc167368440)

[28/03 Tue 294](#_Toc167368441)

[29/03 Wed 296](#_Toc167368442)

[30/03 Thu 296](#_Toc167368443)

[31/03 Fri 296](#_Toc167368444)

[03/04 Mon 296](#_Toc167368445)

[04/04 Tue 297](#_Toc167368446)

[05/04 Wed 297](#_Toc167368447)

[06/04 Thu (Leave) \* 297](#_Toc167368448)

[07/04 Fri (Easter Fri) 297](#_Toc167368449)

[10/04 Mon (Easter Mon) 297](#_Toc167368450)

[11/04 Tue 297](#_Toc167368451)

[12/04 Wed 298](#_Toc167368452)

[13/04 Thu \* 299](#_Toc167368453)

[14/04 Fri 299](#_Toc167368454)

[17/04 Mon 299](#_Toc167368455)

[18/04 Tue (A.Leave) 300](#_Toc167368456)

[19/04 Wed 300](#_Toc167368457)

[20/04 Thu 300](#_Toc167368458)

[21/04 Fri 301](#_Toc167368459)

[24/04 Mon 301](#_Toc167368460)

[25/04 Tue (Anzac day) 301](#_Toc167368461)

[26/04 Wed 301](#_Toc167368462)

[27/04 Thu 302](#_Toc167368463)

[28/04 Fri 302](#_Toc167368464)

[May 2023 302](#_Toc167368465)

[01/05 Mon – S.Leave 303](#_Toc167368466)

[02/05 Tue – S.Leave 303](#_Toc167368467)

[03/05 Wed – S.Leave 303](#_Toc167368468)

[04/05 Thu 303](#_Toc167368469)

[05/05 Fri 303](#_Toc167368470)

[08/05 Mon 303](#_Toc167368471)

[09/05 Tue 304](#_Toc167368472)

[10/05 Wed 304](#_Toc167368473)

[11/05 Thu 305](#_Toc167368474)

[12/05 Fri 305](#_Toc167368475)

[15/05 Mon 306](#_Toc167368476)

[16/05 Tue 306](#_Toc167368477)

[17/05 Wed 306](#_Toc167368478)

[18/05 Thu (2101 Miller st) 306](#_Toc167368479)

[19/05 Fri 307](#_Toc167368480)

[22/05 Mon 26/05 S.Leave (Covid +ve) 308](#_Toc167368481)

[29/05 Mon 308](#_Toc167368482)

[30/05 Tue 309](#_Toc167368483)

[31/05 Wed (S Leave) 309](#_Toc167368484)

[June 2023 309](#_Toc167368485)

[01/06 Thu 309](#_Toc167368486)

[02/06 Fri 309](#_Toc167368487)

[05/06 Mon – 07/06 Wed – S.Leave (Covid rebound) 310](#_Toc167368488)

[08/06 Thu 310](#_Toc167368489)

[09/06 Fri 310](#_Toc167368490)

[12/06 Mon (P.Holiday – King’s b’day) 310](#_Toc167368491)

[13/06 Tue 310](#_Toc167368492)

[14/06 Wed 311](#_Toc167368493)

[15/06 Thu 311](#_Toc167368494)

[16/06 Fri 311](#_Toc167368495)

[19/06 Mon 311](#_Toc167368496)

[20/06 Tue 311](#_Toc167368497)

[21/06 Wed 312](#_Toc167368498)

[22/06 Thu (A.Leave) discharge 313](#_Toc167368499)

[23/06 Fri 313](#_Toc167368500)

[26/06 Mon 313](#_Toc167368501)

[27/06 Tue 313](#_Toc167368502)

[28/06 Wed 313](#_Toc167368503)

[29/06 Thu 314](#_Toc167368504)

[30/06 Fri @ 101 Miller st 314](#_Toc167368505)

[July 2023 314](#_Toc167368506)

[03/07 Mon 314](#_Toc167368507)

[04/07 Tue 315](#_Toc167368508)

[05/07 Wed 315](#_Toc167368509)

[06/07 Thu 315](#_Toc167368510)

[07/07 Fri 316](#_Toc167368511)

[10/07 Mon 317](#_Toc167368512)

[11/07 Tue 317](#_Toc167368513)

[12/07 Wed 317](#_Toc167368514)

[13/07 Thu 318](#_Toc167368515)

[14/07 Fri 318](#_Toc167368516)

[17/07 Mon – 31/07 Mon A.Leave 318](#_Toc167368517)

[Aug 2023 319](#_Toc167368518)

[01/08 Tue – 06/08 Sun A.Leave 319](#_Toc167368519)

[07/08 Mon P.Holiday 319](#_Toc167368520)

[08/08 Tue (back after a.leave) 319](#_Toc167368521)

[09/08 Wed 319](#_Toc167368522)

[10/08 Thu S.Leave 319](#_Toc167368523)

[11/08 Fri 320](#_Toc167368524)

[14/08 Mon 320](#_Toc167368525)

[15/08 Tue 320](#_Toc167368526)

[16/08 Wed 320](#_Toc167368527)

[17/08 Thu (S Leave) 321](#_Toc167368528)

[18/08 Fri 321](#_Toc167368529)

[21/08 Mon 321](#_Toc167368530)

[21/08 Mon 321](#_Toc167368531)

[22/08 Tue (101 Miller) 321](#_Toc167368532)

[23/08 Wed 322](#_Toc167368533)

[24/08 Thu 322](#_Toc167368534)

[25/08 Fri 322](#_Toc167368535)

[28/08 Mon 322](#_Toc167368536)

[29/08 Tue (Working from office) 322](#_Toc167368537)

[30/08 Wed 323](#_Toc167368538)

[31/08 Thu 323](#_Toc167368539)

[Sep 2023 323](#_Toc167368540)

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[04/09 Mon 324](#_Toc167368542)

[05/09 Tue (101 Miller) 324](#_Toc167368543)

[06/09 Wed (S. Leave) 324](#_Toc167368544)

[07/09 Thu 324](#_Toc167368545)

[08/09 Fri 324](#_Toc167368546)

[11/09 Mon 325](#_Toc167368547)

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[13/09 Wed 326](#_Toc167368549)

[14/09 Thu 326](#_Toc167368550)

[15/09 Fri 326](#_Toc167368551)

[18/09 – 20/09 Mon – Wed (S Leave) 327](#_Toc167368552)

[21/09 Thu 327](#_Toc167368553)

[22/09 Fri 327](#_Toc167368554)

[25/09 Mon 327](#_Toc167368555)

[26/09 Tue (101 Miller St) 328](#_Toc167368556)

[27/09 Wed 328](#_Toc167368557)

[28/09 Thu 328](#_Toc167368558)

[29/09 Fri 329](#_Toc167368559)

[Oct 2023 329](#_Toc167368560)

[02/10 Mon (P.Holiday) 329](#_Toc167368561)

[03/10 Tue 329](#_Toc167368562)

[04/10 Wed 330](#_Toc167368563)

[05/10 Thu 330](#_Toc167368564)

[06/10 Fri (S.Leavce) 330](#_Toc167368565)

[09/10 Mon 330](#_Toc167368566)

[10/10 Tue 331](#_Toc167368567)

[11/10 Wed 331](#_Toc167368568)

[12/10 Thu 332](#_Toc167368569)

[13/10 Fri 332](#_Toc167368570)

[16/10 Mon A.Leave 332](#_Toc167368571)

[17/10 Tue 332](#_Toc167368572)

[18/10 Wed 333](#_Toc167368573)

[19/10 Thu 333](#_Toc167368574)

[20/10 Fri 333](#_Toc167368575)

[23/10 Mon 333](#_Toc167368576)

[24/10 Tue – 101 Miller 334](#_Toc167368577)

[25/10 Wed 334](#_Toc167368578)

[26/10 Thu 334](#_Toc167368579)

[27/10 Fri 334](#_Toc167368580)

[30/10 Mon 335](#_Toc167368581)

[31/10 Tue 101 Miller st 335](#_Toc167368582)

[Nov 2023 335](#_Toc167368583)

[01/11 Wed 335](#_Toc167368584)

[02/11 Thu 335](#_Toc167368585)

[03/11 Fri 336](#_Toc167368586)

[06/11 Mon 336](#_Toc167368587)

[07/11 Tue (Melb cup) 337](#_Toc167368588)

[08/11 Wed (elect appoint) 337](#_Toc167368589)

[09/11 Thu 337](#_Toc167368590)

[10/11 Fri 337](#_Toc167368591)

[13/11/2023 to 8/12/2023 A.Leave 338](#_Toc167368592)

[Dec 2023 338](#_Toc167368593)

[11/12 Mon 338](#_Toc167368594)

[12/12 Tue 338](#_Toc167368595)

[13/12 Wed 338](#_Toc167368596)

[14/12 Thu (WF Miller st) 338](#_Toc167368597)

[15/12 Fri 339](#_Toc167368598)

[18/12 Mon 339](#_Toc167368599)

[19/12 Tue – Miller st 339](#_Toc167368600)

[20/12 Wed 340](#_Toc167368601)

[21/12 Thu 340](#_Toc167368602)

[22/12 Fri 340](#_Toc167368603)

[25/12 Mon – X’Mas day 341](#_Toc167368604)

[26/12 Tue – Boxing day 341](#_Toc167368605)

[27/12 Wed 341](#_Toc167368606)

[28/12 Thu 341](#_Toc167368607)

[29/12 Fri 341](#_Toc167368608)

[2024 Happy New Year 342](#_Toc167368609)

[Jan 2024 342](#_Toc167368610)

[01/01 Mon P.Holiday 342](#_Toc167368611)

[02/01 Tue Leave 342](#_Toc167368612)

[03/01 Wed 342](#_Toc167368613)

[04/01 Thu 342](#_Toc167368614)

[05/01 Fri - S.Leave 342](#_Toc167368615)

[08/01 Mon 342](#_Toc167368616)

[09/01 Tue (101 Miller st) 342](#_Toc167368617)

[10/01 Wed 343](#_Toc167368618)

[11/01 Thu 343](#_Toc167368619)

[12/01 Fri 343](#_Toc167368620)

[15/01 Mon 344](#_Toc167368621)

[16/01 Tue (Leave – Melb) 344](#_Toc167368622)

[17/01 Wed (Leave – Melb) 344](#_Toc167368623)

[18/01 Thu (Leave – Melb) 344](#_Toc167368624)

[19/01 Fri 344](#_Toc167368625)

[22/01 Mon 345](#_Toc167368626)

[23/01 Tue 345](#_Toc167368627)

[24/01 Wed 345](#_Toc167368628)

[25/01 Thu 345](#_Toc167368629)

[26/01 Fri – Australia day 346](#_Toc167368630)

[29/01 Mon 346](#_Toc167368631)

[30/01 Tue 346](#_Toc167368632)

[31/01 Wed 347](#_Toc167368633)

[Feb 2024 347](#_Toc167368634)

[01/02 Thu 347](#_Toc167368635)

[02/02 Fri (s.Leave) 347](#_Toc167368636)

[05/02 Mon (A.Leave) 347](#_Toc167368637)

[06/02 Tue (Miller st) 347](#_Toc167368638)

[07/02 Wed 348](#_Toc167368639)

[08/02 Thu 348](#_Toc167368640)

[09/02 Fri 348](#_Toc167368641)

[12/02 Mon 349](#_Toc167368642)

[13/02 Tue 349](#_Toc167368643)

[14/02 Wed 349](#_Toc167368644)

[15/02 Thu 350](#_Toc167368645)

[16/02 Fri 350](#_Toc167368646)

[19/02 Mon 350](#_Toc167368647)

[20/02 Tue (101 Miller) 350](#_Toc167368648)

[21/02 Wed 350](#_Toc167368649)

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[23/02 Fri 351](#_Toc167368651)

[26/02 Mon 351](#_Toc167368652)

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[29/02 Thu 352](#_Toc167368658)

[Mar 2024 352](#_Toc167368659)

[01/03 Fri 352](#_Toc167368660)

[04/03 Mon 353](#_Toc167368661)

[05/03 Tue 353](#_Toc167368662)

[06/03 Wed 354](#_Toc167368663)

[07/03 Thu 354](#_Toc167368664)

[08/03 Fri 354](#_Toc167368665)

[11/03 Mon 355](#_Toc167368666)

[12/03 Tue (S. Leave) 355](#_Toc167368667)

[13/03 Wed 355](#_Toc167368668)

[14/03 Thu 355](#_Toc167368669)

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[19/03 Tue – Miller st 356](#_Toc167368672)

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[21/03 Thu 357](#_Toc167368674)

[22/03 Fri 357](#_Toc167368675)

[25/03 Mon 358](#_Toc167368676)

[26/03 Tue 358](#_Toc167368677)

[27/03 Wed – 05/04 Fri A,Leave 358](#_Toc167368678)

[APR 2024 358](#_Toc167368679)

[08/04 Mon 358](#_Toc167368680)

[09/04 Tue (101 Miller) 358](#_Toc167368681)

[10/04 Wed 359](#_Toc167368682)

[11/04 Thu 359](#_Toc167368683)

[12/04 Fri 359](#_Toc167368684)

[15/04 Mon 360](#_Toc167368685)

[16/04 Tue (Miller st) 360](#_Toc167368686)

[17/04 Wed 360](#_Toc167368687)

[18/04 Thu 360](#_Toc167368688)

[19/04 Fri (S.Leave) 360](#_Toc167368689)

[22/04 Mon 361](#_Toc167368690)

[23/04 Tue 361](#_Toc167368691)

[24/04 Wed 361](#_Toc167368692)

[25/04 Thu (Anzac Day) 361](#_Toc167368693)

[26/04 Fri 361](#_Toc167368694)

[29/04 Mon 362](#_Toc167368695)

[30/04 Tue (Miller St) 362](#_Toc167368696)

[May 2024 362](#_Toc167368697)

[01/05 Wed 362](#_Toc167368698)

[02/05 Thu 362](#_Toc167368699)

[03/05 Fri 363](#_Toc167368700)

[06/05 Mon 363](#_Toc167368701)

[07/05 Tue (Miller st) 363](#_Toc167368702)

[08/05 Wed 364](#_Toc167368703)

[09/05 Thu 364](#_Toc167368704)

[10/05 Fri 364](#_Toc167368705)

[13/05 Mon 364](#_Toc167368706)

[14/05 Tue – 101 Miller st 365](#_Toc167368707)

[15/05 Wed 365](#_Toc167368708)

[16/05 Thu 365](#_Toc167368709)

[17/05 Fri 365](#_Toc167368710)

[20/05 Mon 366](#_Toc167368711)

[21/05 Tue(101 Miller) 366](#_Toc167368712)

[22/05 Wed 366](#_Toc167368713)

[23/05 Thu 367](#_Toc167368714)

[24/05 Fri 367](#_Toc167368715)

# July 2020

## 01/07 Wed

Chg 1033532 – qa test of co-6 stmt archive (completed)

Parms

|  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- |
|  |  | co-1 | | co-6 | |
|  |  | currently | change to | currently | change to |
| stmt | T758 | 6 | 6 | 12 | 6 |
| renv | T758 | 6 | 6 | 12 | 6 |
| stmth | parm(STMTRE01/06) | 9 | 9 | n/a | 9 |
| renvh | parm(RENVRE01/06) | 7 | 9 | n/a | 9 |

--

Ctp variances

--

Karen d – INC000001619569 - RENEWAL ISSUE DUE TO REINI1 RECORD CREATED BY CONVVIC

--

Testing lodgement

Download

08 S018735 CMP 08 A34713 01

08 S019238 CMP 08 A35258 01

MFM – table/columns for recon

Paymt\_log

Pede

Rskw (com vft vsd home motor)

Acno

Agsn

Profile

Sanc

Pass

Mhouse

Rnsent

Rnpol

Reinrd

Reinri

## 02/07 Thu

Chg 1033532 – qa test of co-6 stmt archive (completed)

Email to PS for sign-off

--

Regdgdfa failed – gdw rang

--

MFM tables for recon

--

Checking

POU564

SGMOSRTE

SGMOMQ1

SGMOMQ2

For comm calc by cps

--

Chg & wos for June

--

## 03/07 Fri

Testing 1033578

Lodgement

108202101U011AA1

108202101U410AA1

108202008L213N53

--

INC000001617340 - (WBC) 1W10114480CMP - Bushfire Override at Batch Renewal and GNAF refresh

--

## 06/07 Mon

KB’s work order

--

Success factor – performance mid year

Cannot see how to attach tracking sheet

--

Frank’s wo for gpage update

Unit testing (before change) 1033578 (leap yr issue in lodgment)

--

[2-3] MFM meeting on non-std libs

Action item for me

--

## 07/07 Tue

1033578 Debugging regd017p

Pre-change testing done

Promoted to V

--

[1;30 – 2:00] int party fix meeting

--

## 08/07 Wed

Wfh approval doc scan and send

--

Testing lodgement

--

Chg 1033532 STMT/RENV archiving for co-6--

## 09/07 Thu

[9-10] mfm 4 month change freeze from Jan 16th to May (impl Apr 2021)

--

Email to Alison – BNK address corruption

--

Test plan doc for chg 1033578

--

Pw change

--

## 10/07 Fri

[10-11] meeting –leap yr issue

--

Non-std libs for migration

--

## 13/07 Mon

non-std lib for migration

--

Dnxr.prod.jcl

--

Pou121 – co-1

--

## 14/07 Tue

Non-std lib – email to Sathya

--

INC1623047 - what has happened to WBC\_SUPER\_USER\_DEVONLY HCSTAF2-20M-0-0 profile?

Danny

--

PRB

--

(MFM) WO 630758 – Ctl-m definitions to match jcls (Sophie)

--

## 15/07 Wed

1033532 – Rohy’s chg

--

Karen Borman’s wo

--

(MFM) Sathya’s jobs dirr383s & dirr385s –parms not found

WO 630909 to dxc for copying parms

--

PRB

--

## 16/07 Thu

PRB

[4-5] PRB meeting with PS

--

## 17/07 Fri

IBR5055 - ACMS/Servis printed the old PDS (Jennifer Kahirimbanyi, Compliance)

--

PRB

Cust / pri-2

1. Severity 1 & 2 incidents – eg. Customers not able to pay by IVR (Jan20)- provided details and logs from Polisy to I&O to identify the cause
2. Extract LLP polices having rent default option to business for urgent product re-structure due to Covid
3. Investigate bad debts journal amounts

Cust / Pri-3

1. helped in resolution of several incidents and work orders eg. Inst prem not calculated on re-adding contents cover (co-1 & Westpac)
2. Renewal support – eg. INC1596352 where several policies have to be skipped due to program error and listed for manual attention
3. Change to correct Debtors inquiry showing duplicates

Cust / pri4

1. Provided analysis for several Westpac incidents, eg. Variance between TNS totals and bank receipts
2. Cause for unable to register claims in Campas
3. For audit – program elements promoted to prod since 1st Oct 2019

P&C / pri-1

1. Various workshop & discussion on mainframe migration project
2. Understand new projects hand over documents

P&C / pri-2

1. Data centre consolidation (DCC) – PIV after implementation
2. Project activities – New payment platform, Westpac H&C project, CIS Key project
3. Missing interested party in Evo

Fin / pri-1

1. Reviewing changes and work orders for Polisy teams
2. Initiated changes for instl calculation error for Westpac & Allianz
3. Initiated change for lodgment error due to leap year

Fin / pri-2

1. Maint transactions list to P Brady to monitor the usage
2. Write-off from online reconciliation with user names
3. Investigate Unbilled report variances for causes
4. ALLCOMMS report variances

E&E / pri-1

1. worked with front-end team on missing int party issue
2. Worked with data warehouse team to identify the difference in CTP report & GL

E&E pri-2

1. Enhancing STMT/RENV archive for co-6 was one of the initiatives identifies from AES. Worked with Rohy and DBA to suitable reconfigure database partions and parms and implememnted the change 1033532

R&C

1. Change to remediate to a compliance issue on missing interested party records in Evo
2. Change to correct program that caused dish letters to fail due to leap yr issue
3. STMT history for last 5 yrs
4. U038 policy maintenance trans list to P Brady for monitoring
5. Bad debts write-off value and user names to Finance

--

## 20/07 Mon

PRB contd…

--

**On Monday, 20 July 2020 (next Monday), all AAL and AzT staff must raise incidents, problems and changes in ServiceNow and no longer use Remedy for these tasks.**

**To get started next Monday:**

1. **Use this new link to access ServiceNow:**  <https://aztech.service-now.com/>
2. **Set the time zone:** When you use ServiceNow for the first time, change the time zone to your local time zone. [Click here to go to the wiki](https://wiki.corp.aal.au/display/SERN/Process+and+User+Guides) for information on how to do this.
3. **Access a user friendly, step-by-step guide,** training materials and other helpful information [on the wiki](https://wiki.corp.aal.au/display/SERN/Process+and+User+Guides).

**Important!**

* ServiceNow includes the functionality to add attachments. However, **files that contain confidential or strictly confidential information must *not* be stored in ServiceNow.** This type of information cannot go offshore due to Australian Regulations.
* Instead, confidential information will be stored in a new Jira repository, along with the ServiceNow ticket number. Then, the Jira ticket number will be added to the ServiceNow ticket. This enables attachments relevant to ServiceNow tickets to be stored and managed without confidential information going offshore.
* [Click here](https://wiki.corp.aal.au/display/SERN/Process+and+User+Guides) for information on how to create links between Jira and ServiceNow.
* Click on these links for the AAL definitions of [confidential](http://allianzintranet.corp.aal.au/intranet/AUWP-infoclassification-confidential.html) or [strictly confidential](http://allianzintranet.corp.aal.au/intranet/AUWP-infoclassification-strictlyconfidential.html) information.
* Do not raise any incidents, problems or changes in ServiceNow until Monday, 20 July 2020.
* There is no change to raising work orders – continue to use Remedy to raise work orders.

--

SNOW incidents

--

## 21/07 Tue

Int party fix at Evo FE

--

1623991 - Job REGW020A failed with DB2 SQL -723

POTPOLBRN already has the number

Policy 48 F830152 CMP cannot be archived

Brn 1 1 48 43511 6

There are 111 duplicates in potpolbrn

Pol00 is not granted permission to update potpolbrn(?) Asked Ray M to allow update.

Long has removed/bypassed all policies from the policy below:

148F830152CMP

Fix

1 4 8 F830152 C M P 1 1 48 43511 6 > 7

1 4 8 F831722 C M P 1 1 48 43513 2 > 3

--

Paul Frank’s change

--

## 22/07 Wed

Dupl polbrn list

Email to PS

--

[Q3 team briefing] 2.30 -4.15

--

Inc 1592368 / Change 1033394 - QA Coy1 Re-add Contents

Bess –

--

## 23/07 Thu

Various

--

[2-3] tm

--

NAB cheque has data errors at Computershare

--

SNOW attachments in Jira

--

## 24/07 Fri

Regsbrn1 – add poly status

Pol00 update for 3 more policies

--

Co-6 stmt archival on Sat night

--

## 27/07 Mon

The proc PPMXMRG used by REGD268V has declared the DD for GDGLEN. I don’t know how other jobs using PBMHXRPT work.

& CWA (cics common work area)

--

Co-6 archive

--

Regsc35i --- Andi

Andi’s email not working

--

Eff-dt > exp dt pol00 fix to Andi

--

Regd832m RMS connectivity

RMS outage email – unplanned

--

## 28/07 Tue

DIRM010O Extract & delete STMT

> REGP.O6.A622EXT.EXTRACT

> REGP.O6.STMTARCH.EXTRACT(+1)

DIRM015O Insert STMTH

< REGP.O6.STMTARCH.EXTRACT(0)

DIRM030O Extract & delete RENV

> REGP.O6.A674EXT.EXTRACT

> REGP.O6.RENVARCH.EXTRACT(+1)

SORT > REGP.O6.A674EXT.CSNO.EXTRACT(+1)

> REGP.O6.A674EXT.CLNO.EXTRACT(+1)

> REGP.O6.A674EXT.PINQ.EXTRACT(+1)

DIRM035O Insert RENVH

< REGP.O6.RENVARCH.EXTRACT(0)

DIRM050O Delete CSNO

< REGP.O6.A674EXT.CSNO.EXTRACT(0)

DIRM060O Delete CLNO

< REGP.O6.A674EXT.CLNO.EXTRACT(0)

DIRM070O Delete PINQ

< REGP.O6.A674EXT.PINQ.EXTRACT(0)

DIRM100O Delete STMTH

DIRM200O Delete RENVH

--

MFM queries

PPPARMMB is used in REGD006R job which doesn’t involve all the files defined in the program. So it is okay to add DD name as dummy.

PPPARMMA which uses the same program has all the DDs included.

In case of PPMHXRPT, I suggest using temp file instead of dummy.

--

INT party fix – provide details again

Inc – 1564920

Chg – 1031971

--

Products – LLP & HOP

Risk classes – FLM HCC HGP HVP STM

--

PRB success factor

--

## 28/07 Wed

Macros – Lynda

--

Misc

--

Bush fire override 1617340

--

## 30/07 Thu A.Leave

## 31/07 Fri A.leave

# Aug 2020

## 03/08 Mon (P.Holiday)

## 04/08 Tue

Chg 1031971 for CAB

--

Ellen – call to dsiscuss IP fix

--

[3-4] MFM possible compliance risks in batch

--

CTM compare rpt – REGDCTM1, DIRDCTM1

--

## 05/08 Wed

REGM070H (archive ctplnk table) to run on 08/08 instead of 15/08 due to release

--

MFM - Job streams for compliance testing

--

Regsint1 / regsint2

Why 2620 policies didn’t qualify for data fix IP?

--

## 06/08 Thu

@22/06

|  |  |
| --- | --- |
| **Row Labels** | **Count of POL-NUM** |
| COND-1 NOT MET | 2911 |
| SKIPPED: INCEPT <> TERM | 9 |
| UPDATED: DATE-TERM TO 0 | 3733 |
| **Grand Total** | **6653** |

@05/08

|  |  |
| --- | --- |
|  | 05/08/2020 |
| **Row Labels** | **Count of POL-NUM** |
| COND-1 NOT MET | 2938 |
| SKIPPED: INCEPT <> TERM | 174 |
| UPDATED: DATE-TERM TO 0 | 3541 |
| **Grand Total** | **6653** |

--

Bess’s change 1032744

--

INC4990518 - Unbilled Variance for DIRECT is high for the month of July 2020

--

[2-3] TM

--

## 07/08 Fri

Interested Party dropping off

--

SGMOTERM backout emergency change

1033852 – Bess

Getting approvals

--

## 10/08 Mon

Bess’s sgmoterm

Sql

--

Sql(unbill1)

--

Reno numbers in co-6

01 223

10 103125

11 105822

13 300772

14 223174

15 68876

15 A 50432

19 27687

20 193158

20 A 99741

20 B 6083

21 83

21 A 8

21 B 3

21 C 99669

21 D 99733

21 E 99791

21 F 57854

21 G 1

21 H 3

21 I 5

21 J 4

21 K 7

21 L 32590

21 M 99999

21 N 99999

21 O 99999

21 P 99999

21 Q 99999

21 R 99999

21 S 99999

21 T 99999

21 U 99999

21 V 99999

21 W 99999

21 X 99980

21 Y 25264

22 8210

33 59547

34 32773

35 79726

40 102415

98 347

--

## 11/08 Tue

Recover unsaved copy of this doc

--

SF courses completed

Global Data Privacy and Protection

COVID-19 Health & Hygiene at Allianz

COVID-19 Health & Hygiene – commitment

Work place behavior

--

POLD.SYSTEST.JCL(REGW012A)

Working now

\*\*\* sysin dsn must be 80 rec len \*\*\*

--

## 12/08 Wed (S.Leave)

## 13/08 Thu

Unbill1 sql

21 S236948 DMP second/multiple cancel

21 S354479 DMP

Checking for Rohy’s change – not available now

Checking sgu410up

--

INC5051237 - URGENT - NB Print Failure Issue 6200423371DMP - M0019 unmatched pers effects

Analysis & email to Alison

Program expects a VP risk to follow immediately a VH risk of the same sit\_no. But users have created all VP risks later.

--

## 14/08 Fri

INC000001623209 - (WBC) stamp duty is collected on policy in state ACT

M084 report

M084 report comes from the job BNKM084F that creates a gdg ‘BNKP.F1.F121M.EXTRACT.G0058V00’.

--

WO 636850 – to schedule regw012a this weekend

--

## 17/08 Mon

(original lost)

Tasks 17/08 Mon

|  |  |  |
| --- | --- | --- |
| 1 | Check weekend run of archive spl job  8 policies deleted | Complted |
| 2 | Chg 1031971 Int party fix for Thu CAB & Fri run  (Next renewals for those policies started coming since July and fix cannot identify all errors now) | Depending on Evo change |
| 3 | Unbill errors – co-6 cancellations – checked the program sgu410up. Rohy’s change 2 years ago has not been tested and discarded now. Rohy doesn’t have a copy now | Need more time debugging etc |
| 4 | INC000001623209 - (WBC) stamp duty is collected on policy in state ACT | Completed (located the policies, due to prem journals) |
| 5 | INC5051237 - URGENT - NB Print Failure Issue 6200423371DMP | ?? (user has replaced policy in correct order of risks in order to avoid print expand error) |

18/08 Tue

Regsint2 – set for prod run

--

Ctplnk archive pbactplk

emails

--

Unbill – can

Try debugging

Company Branch Polisy # Policy Class Amount  
6 21 S393302 DMP -6,451.94   
6 20 S028915 DMP -2,965.38   
6 21 S389861 DMP -2,050.84  
6 13 S038050 DMP -1,978.13   
6 21 S239572 DMP -1,907.18   
6 11 S011236 DMP -1,873.52   
6 13 S011636 DMP -1,841.18   
6 13 330996 DVC -1,831.28   
6 21 S230476 DMP -1,815.66   
6 21 S095602 DMP 1,604.02   
1 9 RN01385 VSD 1,797.24   
1 9 RN05147 VSD 2,596.05   
1 9 RN00474 OFF 3,309.03

From prod to qa

621S410755DMP

621S410740DMP

621S410742DMP

621S410741DMP

Test1

21 S410755 DMP incept 17/08/2020 inst dt 17/09

Cancel eff 17/09

Reinstate

Cancel again

This policy worked ok, created btrni1 for 2nd cancel

Test2

621S410740DMP

Btrni1 created ok

--

MFM training

--

## 19/08 Wed

MFM - DD name missing PBFADV.cbl & PPFADVW.prc

--

Int party fix

--

INC5103573 - TAS FSL/ESL - July2020 (Lynda]

[4.30-5.00] meeetng

--

## 20/08 Thu

WO 637924

Diagnost gdg for june, co-6 Motor

PEDIAG4

REGP.F5.DIAGNOST.PBF214.G2694V00 30/05

REGP.F5.DIAGNOST.PBF214.G2716V00 01/07

Emailed to Dermot Morgan

--

CAB @11

**C1033841 & C1031971**

**--**

TAS ESL

REGP.F4.DIAGNOST.PBF214.G3060V00 30/06

REGP.F4.DIAGNOST.PBF214.G3084V00 01/08

Email to Lynda

--

MFM queries on

Glass ods files

Dird009t & dird001t using pold.coy6.parms

--

## 21/08 Fri

New laptop order confirm

--

Regp.m1.gls.now datasets (MFM)

--

Artefacts required to demonstrate completeness and accuracy of UAR data

--

Pesancd changed to add control totals

--

[3-4] Int party meeting

Regsint1&2 rerun

--

## 24/08 Mon

Regsc35i – audit doc to Persi

--

Regsint2 datafix – modify for 2nd renewal

--

6 21 S410755 DMP 2nd canc in QA –

Sgmosrte returning 0

--

INC000001564920 Interested party dropping off

raised INC5127177 in SNOW to replace original.

This is just a quick update on the outcome of last Friday’s meeting.

* Policy data fix will be on hold until Evolution data fix is complete and ready for implementation
* While majority of impacted policies will be good to fix, there are those which could be due to timing issues, data mismatches between Polisy and Evolution, etc. will need to be addressed by the group to ensure that appropriate action is taken.  A more accurate view of these gaps and mismatches will be known once the Evolution data fix pre-production validation output is completed. This is currently in progress and expected to be completed this week.

--

## 25/08 Tue

New Lenova arrived

--

Getting stats for dird070d & dird045d

--

Melvin’s request to complete excel job streams

--

Set up new Lenova 490 Thinkpad

--

## 26/08 Wed

Diagnostics files from day 1 – WO – Karen

Not available

--

Pou410 bug

--

[2-3] MFM ezt, dd names issues

--

Lenova T490 Thinkpad set up

--

27/08 Thu

Lenova T490 not woking loosing wifi (no internet)

Chat with support

--

INC4990518 - (OTH) Unbilled Variance for is high INC4990518 - (OTH) Unbilled Variance for is high

Rohy’s change 1027914

GETPRM COPYBOOK INTQA U

GETPRM COPYBOOK PROD P

POU016 COB2CICS INTQA U

POU016 COB2CICS PROD P

POU410 COB2CICS INTQA U

POU410 COB2CICS PROD P

SGGETPR1 COB2SUBR INTQA U

SGGETPR1 COB2SUBR PROD P

SWRSKIN2 COB2SUBR PROD P

--

[2-3] ctp nvic handover – Paul Cross

--

[3.30-4] Alive gen pg – unbill var

Alive gen pg

IN('2195029', '2195032', '2261444', '2261447')

='1'

='09'

='RN01385'

='VSD'

--

## 28/08 Fri

Alive gen page

--

Regsint2

Updated = 3244

Cond1 not met = 2964

Skipped: = 445

--

Kimberley’s runbooks for 1033700

NKXP.DEV.R1033700.RUNBOOKS (total 31)

--

Checking Rohy’s change in sggetpr1

No it cannot work

--

Resend last night’s sanc extract to Robert Murace

--

## 31/08 Mon

NAB GDW query

--

Time sheet

--

Sggetprm

Pou016 snapshot

Pou410 snapshot

Pou120 lastfap

Pou121 lastfap

Pou387 snapshot

Swrskin2 reverse

Snapshot call sggetpr1 where Palitha’s code is there that causes this issue

--

Job updates for MQ9.1 ISS cutover - RUNBOOK REVIEW for CHQ: 1033700

31 runbooks in NKXP.DEV.R1033700.RUNBOOKS

--

INC4990518 - (OTH) Unbilled Variance for is high for the month of July 2020

--

|  |  |  |
| --- | --- | --- |
| 1 | NAB GDW quesry | completed |
| 2 | INC4990518 - (OTH) Unbilled Variance for is high for the month of July 2020 (co-1)  ALIVE – adding gen page after risk terminated causes additional Btrni1 amounts  checked various policies data | Analysis completed, will discuss if Alive can change their process |
| 3 | Unbill errors – co-6 cancellations – checked the program sggetpr1. Rohy’s change 2 years ago has not been tested. Tested with debug and looks alright, working. Palitha’s change for CRR impacting co-6.  Suggesting changes to Rohy’s approach | Will QA test Rohy’s change. |
| 4 | Job updates for MQ9.1 ISS cutover - RUNBOOK REVIEW for CHQ: 1033700  31 runbooks reviewed | completed |
| 5 | Resend last night’s sanc extract to Robert Murace, attach the extract file | completed |
|  |  |  |
|  |  |  |

--

# Sep 2020

## 01/09 Tue (S., Leave)

--

## 02/09 Wed

Reply to nab gdw query

--

Email to Lynda on Rohy’s change

--

MFM- control-m queries

--

Rohy’s change to SGGETPR1

Discussions

--

Bess SGMOTERM back out

--

Chg 1033084 to productionise regd035i

Remedy updates for cab on next tue

--

## 03/09 Thu

Check rolled back policy 13 0288732 DVC

inc1627623 - OVERNIGHT ROLLBACK TUESDAY

The policy is back to previous term. The renewal reversal is still there. I think user needs to do a premium journal to put back the reversal amounts, to make Debtors/Finmain adjustments.

Incomplete transaction is due to strn-proc-flag = ‘1’ in previous trans.

--

Wave 6 - Detailed Training Analysis NEW courses and teams added.xlsx – updated (again)

--

(TM 2-3)

--

Thi Ha’s query Sept release

--

## 04/09 Fri

REGSBRN2 – data fix ezt to potpolbrn

--

SNOW document in Wiki

<https://wiki.corp.aal.au/display/SERN/Process+and+User+Guides>

--

## 07/09 Mon

Chg 1033084 UAR report for CAB on 10/09

--

MFM - Tech Spec for removal of LE calls from Renewals progs

--

INC5210521 (INC5210525)- +100 ERROR 981121489MEW - REGISTERING CLAIM

\*\*CLRERI SYSERR FROM AZVALRI FOR POLY 108Y045954MEW

Poc079 🡪 sgc079up 🡪 Sgclreri 🡪 sgavalri (returns NDRF)

Poc079 is screen-less RI calc

--

[MFM] Polisy code review

--

## 08/09 Tue

SNOW reporting to Andi

--

[MFM query on]

Trowbridge reports REGH243M

--

Transfer Remedy to Snow

See SNOW INC5219202

External references  
JIRA SNOW-1154  
REMEDY INC 1499200

--

## 09/09 Wed

New Snow 5225672 for Remedy 1591747 process docu

Jira 1165

IBR# is 5588

Change 1033578 – under QA testing

--

## 10/09 Thu

Cab – 1033084

--

WO 642618 MFM queries

Asked Hoang to check job REGD350A

--

INC4990518 - (OTH) Unbilled Variance for is high for the month of July 2020

Rohy to create new change

--

Audit queries on datasets backup

Job regp.coy1.parms()

REGD999X BKPINCL, BKPEXCL

REGW999M BKPINCL, BKPEXCL

REGW999X BKPINCL, BKPEXCL

REGM999M BKPINCL, BKPEXCL

REGM999X BKPINCL, BKPEXCL

REGY999M BKPINCL, BKPEXCL

REGY999X BKPINCL, BKPEXCL

DIRD999X BKPINCL, BKPEXCL

DIRM999M BKPINCL, BKPEXCL

DIRY999M BKPINCL, BKPEXCL

Jobs BNKP.COY1.PARMS()

BNKD999X BKPINCL, BKPEXCL

BNKW999M BKPINCL, BKPEXCL

REGW999X BKPINCL, BKPEXCL

REGM999M BKPINCL, BKPEXCL

REGM999X BKPINCL, BKPEXCL

REGY999M BKPINCL, BKPEXCL

REGY999X BKPINCL, BKPEXCL

Email to PS

--

## 14/09 Mon

WO 633303 - List of HSBL policies (Raymond Ho)

We have policies extracted in weekly files and sent to AGA. See DIRW260Y and DIRW360Y.

DIRW260Y - REGP.Y6.MDRN8FTP.EXTRACT.BKUP(0)

DIRW360Y - REGP.Y6.EHAE2FTP.EXTRACT.BKUP(0)

The optional user input file from REGW210Y has always been failing.

The job REGW210Y is using FTP to get the file from N: drive. The folder “cd bpg/GIEN/Mondial RNWL RSA “ is not there now

Most FTPs have been disabled now. Some FTPs are still there but use U: drive (not N: drive). You need to check with Kimberley why this jcl is incorrect.

--

Int party Remedy inc 1564920

--

Regsbrn2

--

## 15/09 Tue

INC5221952 - (RDD) 070809486LLP - Renewal GNAF ID - R2 (Lynda M)

Risk no 2 is a unit

== View: DBADM.POVRSKWOH(V1) ======================== 1 OF 17 = <

RISK\_RISK\_NO DATE\_EFFCT DATE\_TERM SITN\_UNIT\_NUMBER GEOCODE\_LOC\_ID

++++++++++++ ++++++++++ +++++++++ ++++++++++++++++ ---------------

\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\* TOP \*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*

0001 20200828 0 GAVIC420533745

0001 20190828 20200828 GAVIC420533745

0002 20200828 0 1

0002 20190828 20200828 GAVIC419933583

0003 20200828 0 GAVIC421438478

0003 20190828 20200828 GAVIC421438478

0004 20200828 0 GAVIC420237855

0004 20190828 20200828 GAVIC420237855

0005 20200828 0 GAVIC412183787

0005 20190828 20200828 GAVIC412183787

0006 20200828 0 GAVIC419878227

0006 20190828 20200828 GAVIC419878227

0007 20200828 0 GAVIC420460843

0007 20190828 20200828 GAVIC420460843

0008 20200828 0 GAVIC419569998

0008 20190828 20200828 GAVIC419569998

0009 20190828 20190828 GAVIC412183787

Run REGW030R (bnk version in V)

--

WO 633303 - List of HSBL policies (Raymond Ho)

AGA FTP issue

REGW110Y is using

FTP MARKETD (TIMEOUT 500 EXIT=08

>>> USER corp\svc\_ftpglb

Command:

cd rsa fi mondial

get Allianz\_motorfi\_Mondial.txt 'REGP.Y1.MONDFIPI.WORK' (REPLACE

--

REGA600R not getting all policies back in queue

Emails to Patrick N and others

--

## 16/09 Wed

REGF980M failing since Fri, after the promote of xmitb64 (asmsubr) for R33084

Changed rnd50xmt parm to exclude excel file attach3

--

Run REGW030R (bnk version in V)

Email to Lynda

--

[3-4] cis key project handover

--

Xmitb64 issue

--

## 17/09 Thu

Testing #XMITIP version in REGF980M

Restart =BLDWNL XMITIP

WO 644159 to copy RND50XMT

--

REGA600R

Tuesday 8th Sept No of policies rated by CPS = 12038 (Normal 20 min wait)

Friday 11th Sept No of policies rated by CPS = 126301 (Normal 20 min wait)

Tuesday 15th Sept No of policies rated by CPS = 9894 (about 60 min)

Wed 16th No of policies rated by CPS = 2056 (20 min wait)

Yesterday’s batch was much smaller. Tomorrows batch will be much larger as that is the full renewal run.

--

BI co-6 6-34-2021-03-U410-\*44

='6'

='34'

='0000451'

='ALP'

&

6 34 6001997 ALP

Batch balanced

--

## 18/09 Fri

UAR report not extracted at UAR mailin db

J Beeston

--

Regw030r spl program to check geocode for policy 070809486LLP - Renewal GNAF ID - R2

--

## 21/09 Mon

|  |  |  |
| --- | --- | --- |
| 1 | INC4990518 - Unbilled Variance for Co-1  6 21 S095602 DMP – the different policy – Reinstatements are picking up instalments to go as '00' – so no BTRNI1 is created on the reinstatements | Not started |
| 2 | INC5221952 - (RDD) 070809486LLP - Renewal GNAF ID - R2  \Continuing investigation from Fri analysis (email) |  |
| 3 | INT party fix – check affected rows as of now, how many skipped | Fix program revised to consider next renewals for affected policies |
| 4 | Patrck Neal’s – on regd54/55/56p timing this week | completed |
| 5 | (MFM) program names for converted cobols | completed |
|  |  |  |
|  |  |  |

(2)

When GNFID-SCORE returned from subroutine SGNFID01 is 00, the message is “New Loc-ID not used - no FLDLOC data”.

Check SGNFID01

--

(4)

REGP.P1.CRCARD.BTR.MERGED.G0368V00 21/09 19,648

REGP.P1.CRCARD.BTR.MERGED.G0350V00 14/09 18,157

54p ELAPSED TIME= 142.3 230.0

55p ELAPSED TIME= 142.4 230.6

56p 244.9

--

Snow work-notes

current.work\_notes +='[code]<a href="' + url + '">' + current.cmdb\_ci.asset.getDisplayValue()

--

## 22/09 Tue

|  |  |  |
| --- | --- | --- |
| 1 | INC4990518 - Unbilled Variance for Co-1  6 21 S095602 DMP – the different policy – Reinstatements are picking up instalments to go as '00' – so no BTRNI1 is created on the reinstatements | Not started |
| 2 | INC5221952 - (RDD) 070809486LLP - Renewal GNAF ID - R2  \Continuing investigation from Fri analysis (email) | Completed – email to Lynda |
| 3 | INT party fix – check affected rows as of now, how many skipped (REGSINT1 & 2) | Completed - Fix program revised to consider next renewals for affected policies |
| 4 | Work Order 641457 - (S&D) Process for uploading policies for RSA (extract sent to Alice) | Completed – sent extracts to Alice |
| 5 |  |  |
|  |  |  |
|  |  |  |

1. PRMDREC4 fi-code = HBSL

2 check SGNFID01

POVRTLOCN

POVPERLAV

POVFLDLOC

POVPERSRN

Email to Lynda

--

## 23/09 Wed

|  |  |  |
| --- | --- | --- |
| 1 | INC4990518 - Unbilled Variance for Co-1  6 21 S095602 DMP – the different policy – Reinstatements are picking up instalments to go as '00' – so no BTRNI1 is created on the reinstatements | Not started |
| 2 | CC lodgment – double debits due to restart  issues | completed |
| 3 | INC 1628991 Batch imbalance - U088 batches  Henry AU – datafix needs to be done | completed |
| 4 | transition to Office 2016 (PS – checking if anyone using old laptop) | completed |
| 5 |  |  |
|  |  |  |
|  |  |  |

Dird055p 4159 – 7772

7772 – 7993

7972 – 8316

## 24/09 Thu

|  |  |  |
| --- | --- | --- |
| 1 | INC4990518 - Unbilled Variance for Co-1  6 21 S095602 DMP – the different policy – Reinstatements are picking up instalments to go as '00' – so no BTRNI1 is created on the reinstatements | Not started |
| 2 | Lynda’s query on WPS mapping in IIB |  |
| 3 | INC 1628991 Batch imbalance - U088 batches  Henry AU – datafix needs to be done |  |
| 4 | Paul C – CC lodgment issue - runbooks |  |
| 5 |  |  |
|  |  |  |
|  |  |  |

## 25/09 Fri

|  |  |  |
| --- | --- | --- |
| 1 | INC4990518 - Unbilled Variance for Co-1  6 21 S095602 DMP – the different policy – Reinstatements are picking up instalments to go as '00' – so no BTRNI1 is created on the reinstatements | Not started |
| 2 | CC lodgment – double debits due to restart  Issues (Runbooks update regd05\*P & DIRD05\*P)  WO 645884 | completed |
| 3 | Renewal monitoring (webex) frontend cps/cmt/alive | completed |
| 4 |  |  |
| 5 |  |  |
|  |  |  |
|  |  |  |

NPP documents

N:\\_1 Promise Projects\1448 - New Payments Platform\05 Deliverables\04 Specifications\03 Technical Specifications\Polisy\07 Prod Support

WO 645884

## 28/09 Mon a.leave

## 29/09 Tue a.leave

## 30/09 Wed a.leave

# Oct 2020

## 01/10 Thu a.leave

## 02/10 Fri a.leave

## 05/10 Mon (P.Holiday)

## 06/10 Tue

KD news

Meetings

[4-5] MFM DB2 recovery tool (log analyser)

--

## 07/10 Wed

Marcela Landeka - investigating for regulatory return (inc 1619363)

Also inc 1608390

CTP levies mismatch to gl

Referred to Katherine

--

PwC IT Audit - Walkthrough Request

Remedy extract sent to Amit Srivastava

--

NORNSND report to Alison & Priska D

WO 648045 rerun DIRA321R NORNSND report for Priska D

REGP.R6.NORNSND.FTP.G0810V00 sent by email

--

MFM – Wait jobs

SPHEXDAT – stored procedure replacement

--

## 08/10 Thu

MFM- SPHEXDAT – stored procedure replacement

--

|  |  |  |
| --- | --- | --- |
| 1 | INC4990518 - Unbilled Variance for Co-1  6 21 S095602 DMP – the different policy – Reinstatements are picking up instalments to go as '00' – so no BTRNI1 is created on the reinstatements | Not started |
| 2 | MFM Wait jobs in Control-M – cobol option | completed |
| 3 | MFM SPHEXDAT stored procedure replacement | completed |
| 4 | Test Rohy’s btrni1 change ?? (no details from Rohy??) | Yet to start |
| 5 | DIRA321R report – check parm dates | complete |
| 6 | Runbooks for reg/dird054/55/56p no call out for rc=03 | Started, incomplete |
|  |  |  |

## 09/10 Fri

|  |  |  |
| --- | --- | --- |
| 1 | INC4990518 - Unbilled Variance for Co-1  6 21 S095602 DMP – the different policy – Reinstatements are picking up instalments to go as '00' – so no BTRNI1 is created on the reinstatements | Not started |
| 2 | MFM DB@ Optim extract/insert | Email to team |
| 3 | MFM BNKD150F set up in control-m | Emails to Sathya |
| 4 | Test Rohy’s btrni1 change ?? (no details from Rohy??) | Yet to start |
| 5 |  |  |
| 6 | Runbooks for reg/dird054/55/56p no call out for rc=03 | WO 648617 to be sent to dxc |
|  |  |  |

## 12/10 Mon

|  |  |  |
| --- | --- | --- |
| 1 | Test Rohy’s btrni1 change ?? (no details from Rohy??) | Yet to start - chg |
| 2 | MFM - Schedule | Jobs not in Active | Too many to review |
| 3 | Runbooks for reg/dird054/55/56p no call out for rc=03 | WO 648617 revised and completed by dxc |
| 4 | Chg to POU121 (1032860 BNK & 1033394 co1) | Requesting Danny Ho for sign-off |
| 5 | Regm070h – instructions to Rituka (inc 1632805) | completed |
| 6 |  |  |
|  |  |  |

## 13/10 Tue

|  |  |  |
| --- | --- | --- |
| 1 | Test Rohy’s btrni1 change ?? (no details from Rohy??) | Yet to start – chg 1033842 |
| 2 | MFM - Schedule | Jobs not in Active | Too many to review  Replied to Binoy |
| 3 | BNK R32860 ready for cab 22/10 signed-off by Danny Ho |  |
| 4 |  |  |
| 5 |  |  |
| 6 |  |  |
|  |  |  |

## 14/10 Wed

Karen funeral 11.30

Not attending due to doc appt

--

MFM – not in baseline jcls

--

|  |  |  |
| --- | --- | --- |
| 1 | Test Rohy’s 1033842 – btrni1 not created on canc (co-6) | Before test |
| 2 | MFM - Schedule | Jobs not in Active | Webex chat with Binoy |
| 3 | WBC - SAFW RTU Failures - webservice down - INC5450716 | Will look at this later |
| 4 | 4-5pm Int party – meeting (Ellen) |  |
| 5 |  |  |
| 6 |  |  |
|  |  |  |

='6'

='21'

IN ('S324703','S324727','S324725')

='DMP'

## 15/10 Thu

|  |  |  |
| --- | --- | --- |
| 1 | Test Rohy’s 1033842 – btrni1 not created on canc (co-6) | Before test |
| 2 | MFM - Schedule | Jobs not in Active | Webex chat with Binoy |
| 3 |  |  |
| 4 |  |  |
| 5 |  |  |
| 6 |  |  |
|  |  |  |

Testing 33842 – before change

Yesterday’s policies did not create the error.

Try 21-S346451-dmp , S346452

And S346041 (cancelled)

Cannot recreate

== View: DIRECT.POVBTRNI1(V1) ======================== 1 OF 4 = <<MORE>

POLY\_CMPNY POLY\_BRCH POLY\_POLCY POLY\_TYP BATC\_BATCH\_TYP POLCY\_GR\_PREM

---------- --------- ---------- -------- -------------- -------------

\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\* TOP \*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*

6 21 S346041 DMP U011 223.85

6 21 S346041 DMP U039 -183.15

6 21 S346041 DMP U026 183.15

6 21 S346041 DMP U039 -162.80

\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\* BOTTOM \*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*

Try S346451

== View: DIRECT.POVBTRNI1(V1) ======================== 1 OF 4 = <<MORE>

POLY\_CMPNY POLY\_BRCH POLY\_POLCY POLY\_TYP BATC\_BATCH\_TYP POLCY\_GR\_PREM

---------- --------- ---------- -------- -------------- -------------

\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\* TOP \*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*

6 21 S346451 DMP U011 721.68

6 21 S346451 DMP U039 -601.40

6 21 S346451 DMP U026 601.40

6 21 S346451 DMP U039 -541.26

\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\* BOTTOM \*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*

--

[11-12] IT briefing

--

Cert of currency – wrong date expires

1632565

Wo 535394 537220

Ibr4338

--

Team time discussions – Lane cove park

--

Regd044p issue

Email’

—

## 16/10 Fri

C1033578 – leap yr issue

Promote to q

--

MFM – jcl not in baseline

--

eCampus - Preventing Corruption and Fraud at Allianz

--

## 19/10 Mon

"anti-fraud and anti-corruption" online course. I completed 2 of 5 pages with all sections completed. I don't get the arrow to move to page 3.

Not completed

--

MFM – not in baseline jcls

--

Janet’s eom debtors query

--

## 20/10 Tue (P.Leave)

## 21/10 Wed (P.Leave)

## 22/10 Thu

APG

SQL> select transaction\_number, source, tns\_merchant\_id, amount, status, payment\_provider\_transaction\_id, payment\_method\_token, db\_create\_ts

from apg.payment\_gateway\_log where transaction\_number in ( 10100004497488 , 10100004520418 ) with ur;

--

[9-10] MFM meeting on parallel run

--

MFM – control-m jcls not in endeavor

--

Policy No. 109RN23974COM

INC5466614 - query re taking payments for Alive EN – IVR

polisy-billinq\_1\_0\_0

I think /services/policy/billinginquiry/2.0 is Alive service

R25236\* 28/01/18 HTXH IR20170908-801-04 - Unpaid Endorsements

R25236\*

--

## 23/10 Fri

|  |  |  |
| --- | --- | --- |
| 1 | Test Rohy’s 1033842 – btrni1 not created on canc (co-6) |  |
| 2 | MFM - Schedule | Jobs not in Active |  |
| 3 | INC5466614 - query re taking payments for Alive EN – IVR (Alison) | completed |
| 4 | Int party – meeting (Polisy change no 1031971) | To be run on 02/11 |
| 5 | INC5050522 - Coy 6 interfaces duplicating in Coy1 | Brian Mariner |
| 6 |  |  |
|  |  |  |

1. SGGETPAY conditions for E007 error

* Invalid policy number
* For NB + EP, both transactions not on same effective date
* EP schedule not sent
* More than 1 EP unpaid

Netreins

Regd134f

Regd240f

REGP.F1.REINS.EXTRACT

REGP.F1.NETREIN.EXTRACT

## 26/10 Mon

|  |  |  |
| --- | --- | --- |
| 1 | Test Rohy’s 1033842 – btrni1 not created on canc (co-6) |  |
| 2 | (MFM) Parallel Run Test- Review Front End Applications to be included |  |
| 3 | Minh Le – QMFs by Hoang |  |
| 4 |  |  |
| 5 | INC5050522 - Coy 6 interfaces duplicating in Coy1 | Brian Mariner |
| 6 | INC5466614 - query re taking payments for Alive EN – IVR (Alison) | Completed (email to Alison) |
|  |  |  |

REGP.F1.NETREIN.EXTRACT

Cannot see why there should be mix up. Clearly the account in dataset are A110SUD12AL in co-1 and A610SUD12AL in company 6.

Parallel Run Test- Review Front End Applications to be included

Rega200R, rega203R, rega049r reports on Alive

--

## 27/10 Tue

|  |  |  |
| --- | --- | --- |
| 1 | Test Rohy’s 1033842 – btrni1 not created on canc (co-6) |  |
| 2 | (MFM) Parallel Run Test- Review Front End Applications to be included | Get stats on 23/10 renewal |
| 3 | Minh Le – QMFs by Hoang | Hoang |
| 4 |  |  |
| 5 | INC5050522 - Coy 6 interfaces duplicating in Coy1 | Brian Mariner |
| 6 | INC5492462 - (OTH) Issues with Polisy sanction RD CUST OFFSHORE WEB 1 | Profile 377 chNGED |
|  |  |  |

(6)) U674 -> SGMOMQ1 -> POMQOUTG -> MQACOUTG –> MQOPEN -> CSQCOPEN

Google MQOPEN/open object; reason code 2035 – access denied

MQOPEN RequestQ failed RC ~ 000000002-000002035 Queue Name: CICSDIRP.MOTOR\_PRICI,U674,0040625,CICSDIRP,JANA ,ARUN K ANIL

## 28/10 Wed

|  |  |  |
| --- | --- | --- |
| 1 | Test Rohy’s 1033842 – btrni1 not created on canc (co-6) |  |
| 2 | (MFM) Parallel Run Test- Review Front End Applications to be included | Get stats on 23/10 renewal |
| 3 | Minh Le – QMFs by Hoang | Hoang |
| 4 | [3-4 MFM] control-M training |  |
| 5 | INC5050522 - Coy 6 interfaces duplicating in Coy1 | Brian Mariner |
| 6 | INC5492462 - (OTH) Issues with Polisy sanction RD CUST OFFSHORE WEB 1 | Profile 377 chNGED  John Pratt emails  RACF errors for grp |
|  |  |  |

Off-shore profile

SDSF OUTPUT DISPLAY MQP1MSTR STC08177  DSID     2 LINE  CHARS 'ICH' FOUND         
    
10.32.45 STC08177  ICH408I USER(JANA    ) GROUP(UHOCCC1 ) NAME(ARUN K ANIL         
   757               MQP1.CICSDIRP.MOTOR\_PRICING.REQUEST CL(MQQUEUE )             
   757               INSUFFICIENT ACCESS AUTHORITY                                 
   757               FROM MQP1.CICSDIRP.\* (G)                                     
   757               ACCESS INTENT(UPDATE )  ACCESS ALLOWED(NONE   )               
10.32.46 STC08177  ICH408I USER(JANA    ) GROUP(UHOCCC1 ) NAME(ARUN K ANIL         
   758               MQP1.CICSDIRP.MOTOR\_PRICING.REQUEST CL(MQQUEUE )             
   758               INSUFFICIENT ACCESS AUTHORITY                                 
   758               FROM MQP1.CICSDIRP.\* (G)                                     
   758               ACCESS INTENT(UPDATE )  ACCESS ALLOWED(NONE   )               
10.33.19 STC08177  ICH408I USER(JANA    ) GROUP(UHOCCC1 ) NAME(ARUN K ANIL         
   950               MQP1.CICSDIRP.MOTOR\_PRICING.REQUEST CL(MQQUEUE )             
   950               INSUFFICIENT ACCESS AUTHORITY                                 
   950               FROM MQP1.CICSDIRP.\* (G)                                     
   950               ACCESS INTENT(UPDATE )  ACCESS ALLOWED(NONE   )               
10.33.20 STC08177  ICH408I USER(JANA    ) GROUP(UHOCCC1 ) NAME(ARUN K ANIL         
   961               MQP1.CICSDIRP.MOTOR\_PRICING.REQUEST CL(MQQUEUE )             
   961               INSUFFICIENT ACCESS AUTHORITY                                 
   961               FROM MQP1.CICSDIRP.\* (G)                                     
   961               ACCESS INTENT(UPDATE )  ACCESS ALLOWED(NONE   )               
10.34.57 STC08177  ICH408I USER(IVWJ    ) GROUP(UHOCCC1 ) NAME(VIJI JAMES         
   146               MQP1.CICSDIRP.ESB.POLISY\_LOG\_MSG.NOTIFY CL(MQQUEUE )         
    
There couple of users listed above do appear to belong to DIRECTP too.   
 

--

Dai - approve WO 550974? (tomorrow)

The cobol program that increments the number is

DNXR.DEV.SOURCE(SGINCNUM).

I tested with an ezt ‘DNXR.DEV.EZT(TESTNUM)’.

PBTESTA (Cobol to test something) – use regstemp

--

## 29/10 Thu

|  |  |  |
| --- | --- | --- |
| 1 | Test Rohy’s 1033842 – btrni1 not created on canc (co-6)  (chg no longer required, something else has fixed the problem, unbale to reproduce error) | Checking SGGETPR1 |
| 2 | Incident 1636202- SA CTP Reconciliation Payment on 28/10/2020 | File incorrect |
| 3 | PBTESTA (Cobol to confirm leap yr code is correct) – using regstemp | complete |
| 4 | [3-4 MFM] Microfocus enterprise training |  |
| 5 | INC5492462 - (OTH) Issues with Polisy sanction RD CUST OFFSHORE WEB 1 | Email – John Pratt  completed |
| 6 |  |  |
|  |  |  |

2nd canc not creating btrni1

21 S000136 DMP bd

21 S000303 DMP bd

21 S000332 DMP bd

21 S000441 DMP back dt

21 S000486 DMP bd

21 S000536 DMP bd

21 S000556 DMP bd 2nd canc

SGGETPRM -> SGETPR1 called by

Pou016

Pou120

Pou121

Pou410

Swrskin2

--

## 30/10 Fri

|  |  |  |
| --- | --- | --- |
| 1 | Test Rohy’s 1033842 – btrni1 not created on canc (co-6)  (chg no longer required, something else has fixed the problem, unbale to reproduce error) | Checking SGGETPR1 |
| 2 | AVC issue, Frozen, not able to reconnect 30min | helpdesk |
| 3 | Time sheet – Oct |  |
| 4 | [3-4 MFM] Control-M follow up session training | completed |
| 5 | INC000001636545 - Job REGDF30M - SA CTP reconciliatio file corrupted | I&O error, Siva fixed and asked us to reruun |
| 6 | (MFM) Assembler module XMITB64 query from Patrick | Responded, need to check how many jobs using |
| 7 | PRB | (started) |

Presented cheque query

REGD460Q / DIRD460Q

--

# Nov 2020

## 02/11 Mon

|  |  |  |
| --- | --- | --- |
| 1 | Test Rohy’s 1033842 – btrni1 not created on canc (co-6) | Checking SGGETPR1 |
| 2 | BNKMBKPC Query from Sophie |  |
| 3 | (MFM) Assembler module XMITB64 query from Patrick | Checking for alternate without ASM program |
| 4 | Misc (Andi’s wos, SA/CTP issue, Alive renewal query, int party fix Evo chg&timing ) | completed |
| 5 | PRB (tracking sheet – collating) | tbc |

## 03/11 Tue

|  |  |  |
| --- | --- | --- |
| 1 |  |  |
| 2 |  |  |
| 3 |  |  |
| 4 |  |  |
| 5 | PRB (tracking sheet – collating) | tbc |

## 04/11 Wed

|  |  |  |
| --- | --- | --- |
| 1 | REGD035I UAR report – Change to avoid using asm prog ( MFM cannot use asm programs) | Unit testing |
| 2 | WO 653795 – Int Party data fix job to run 5.40am on 05/11 (pold.prodsupp.jcl(regsint2) related to change 1031971  (RISK-005158) (exclude 4 policies - Ellen) | Scheduled to run 5.40am on Thu |
| 3 |  |  |
| 4 |  |  |
| 5 | PRB (tracking sheet – collating) | Meeting completed |

Regf980m and regmedi1

Proj no, inc no,

<https://eu.degreed.com/videos/az-aus-welcome-video-richard-feledy?d=16647479&orgsso=allianz>

<https://eu.degreed.com/videos/az-aus-welcome-video-richard-feledy?d=16647479&orgsso=allianz>

REGSINT2

1. **Action required: Nat to exclude below policies from Polisy data fix**  
   1220126738LLP, 00
2. 1411190030LLP, 01
3. 1411190031LLP, 01
4. 1511286933LLP, 04

## 05/11 Thu

[**https://eu.degreed.com/videos/az-aus-masterclass-1--introduction-to-risk-and-compliance?d=16647519&orgsso=allianz**](https://eu.degreed.com/videos/az-aus-masterclass-1--introduction-to-risk-and-compliance?d=16647519&orgsso=allianz)

Masterclass 1 Risk Matters Presentation [

|  |  |  |
| --- | --- | --- |
| 1 | REGD035I UAR report – Change to avoid using asm prog ( MFM cannot use asm programs) | Unit testing (TBC) |
| 2 | WO 653795 – Int Party data fix job to run 5.40am on 05/11 (pold.prodsupp.jcl(regsint2) related to change 1031971  (RISK-005158) (exclude 4 policies - Ellen) | Piv completed |
| 3 | SA-CTP files – yesterday & today | Disc with Andi/Shirin |
| 4 | [3.30-4.30] Masterclass 1 Risk Matters Presentation |  |
| 5 | PRB (tracking sheet – collating) | SF |

## 06/11 Fri

|  |  |  |
| --- | --- | --- |
| 1 | REGD035I UAR report – Change to avoid using asm prog ( MFM cannot use asm programs) | Email with zip attachment works with #xmitip that doesn’t use asm program. Will promote this version. |
| 2 | MFM - Schedule | Jobs not in Active |  |
| 3 |  |  |
| 4 | Renewal Monitoring (starting at 5pm, due to network issue at Alive,Saf) |  |
| 5 | PRB (tracking sheet – collating) | SF |

## 09/11 Mon

|  |  |  |
| --- | --- | --- |
| 1 | REGD035I UAR report – Change to avoid using asm prog ( MFM cannot use asm programs) | Email with zip attachment works with #xmitip that doesn’t use asm program. Will promote this version. |
| 2 | New change 1034018 for ppzipeml proc to remove assembler call. Use rexx instead | New chg 1034018 |
| 3 |  |  |
| 4 |  |  |
| 5 | PRB (tracking sheet – collating) | Done almost (we didn’t complete HOW in mid-year. Checking) |

## 10/11 Tue

|  |  |  |
| --- | --- | --- |
| 1 |  |  |
| 2 | New change 1034018 for ppzipeml proc to remove assembler call. Use rexx instead | New chg 1034018  (various problems due to large size & reclen) – unit tested now |
| 3 | Permission Question For Contact Centres | complete |
| 4 | IT briefing | complete |
| 5 | PRB (tracking sheet – collating) | Done |

A865 ANNETTE TUYL IAST UTIODFLT V.Flag: 1 Security No: MASTER1

W682 JAZZ DASILVA IJUD UTIODFLT V.Flag: 1 Security No: MASTER1

W500 NEIL WAUGH YNXW UHOCCC1 V.Flag: 1 Security No: MASTE

\*\*\*

## 11/11 Wed

|  |  |  |
| --- | --- | --- |
| 1 |  |  |
| 2 | New change 1034018 for ppzipeml proc to remove assembler call. Use rexx instead | New chg 1034018  (various problems due to large size & reclen) – unit tested now |
| 3 | Audit date in Polisy (Janice P) | clarification |
| 4 | Chg 1033578 for CAB on 19/11 | Ready for cab on 12/11 |
| 5 | Query from Lynda od APR file ‘regp.r1.psrvwrep.extract’ | compltd |
| 6 | Evo renewal download file – APR query - Alison | checking |

Delink / relink

REGSVF1M (Job updates DB2 Tables POLH06 (Valid flag from 2 to 1)) - Relink

Copy REGQ.PRDSUPP.POLH06.VF1M.ZAXK to REGP.PRDSUPP.POLH06.VF1M

REGSVF2M (Job updates DB2 Tables POLH06 (Valid flag from 1 to 2)) - Delink

Copy REGQ.PRDSUPP.POLH06.VF2M.ZAXK to REGP.PRDSUPP.POLH06.VF2M

APR file ‘regp.r1.psrvwrep.extract’

Rndwl file ‘REGP.M1.BLCPI.DOWNLOAD.G4152V00’

## 12/11 Thu

|  |  |  |
| --- | --- | --- |
| 1 |  |  |
| 2 | New change 1034018 for ppzipeml proc to remove assembler call. Use rexx instead | New chg 1034018  (various problems due to large size & reclen) – unit tested now |
| 3 | WO655448 to remove eSales stream (Janet Paton) |  |
| 4 | Chg 1033578 for CAB on 12/11 | Ready for cab on 12/11 |
| 5 | REGDGDTA failed – contention on ack file | Caused by backup jobs, rerun |
| 6 | Optim use case 12-12.30pm |  |
| 7 | Checking S001 submenu for sosanct |  |
| 8 | Team meeting 2-3pm |  |

POS001 -> checks T411 for valid actions using SGMASSUB

## 13/11 A.leave

Effective 01/07/2018 online hours

|  |  |
| --- | --- |
| Company | On Line Times |
| 1,7 and 9 - Regent | Mon -Sat  = 5:30am - 11:30 pm (18 hrs.)      Sunday    = 8:00am -  7:30 pm (11.5 hrs.)              **Polisy EOM weekend**   Saturday  = 8:00am -  9:30 pm (13.5 hrs.)        Sunday    = 8:00am -  7:30 pm (11.5 hrs.) |
| Company 6 - Direct | Mon -Fri   =  06:30am - 11:30pm (17 hrs.)    Sat - Sun  =  06:30am - 10:30pm (16 hrs.)                  **During Daylight Savings**    Mon - Fri  = 7:00 am to 12:30 midnight (17.5 hrs.)    Sat  - Sun = 7:30 am to 11:30 pm (16 hrs.) |

## 16/11 Mon

Took an hr to log on to AVC

Smart table T668

PRODUCT APPLICATION – CRR\* products are Alive

|  |  |  |
| --- | --- | --- |
| 1 |  |  |
| 2 | New change 1034018 for ppzipeml proc to remove assembler call. Use rexx instead | New chg 1034018  (various problems due to large size & reclen) – unit tested now |
| 3 |  |  |
| 4 | Chg 1033578 for CAB on 12/11 | Ready for cab on 12/11 |
| 5 |  |  |
| 6 |  |  |
| 7 | Checking S00Y submenu for sosanct |  |
| 8 |  |  |

## 17/11 Tue

|  |  |  |
| --- | --- | --- |
| 1 |  |  |
| 2 | New change 1034018 for ppzipeml proc to remove assembler call. Use rexx instead | doc |
| 3 | Chg 1033578 for 17/11 promote |  |
| 4 | David Aevlar - Incidents that did not met the SLA 1588635 (Frank) |  |
| 5 | ITEMH table for history T988 tables only (DBA confirmed trigger for selected tables only) | Emailed to Alison |
| 6 | [2-3.15] 1439 - MFM; SAFE application and the proposed AD-LDS security system to replace RACF | meeting |
| 7 | INC5678636 – (WBC users) Biannual Generic Accounts Review - Positive Confirmation Required - SECURITY COMPLIANCE | Email to Alison (/Danny Ho) |
| 8 | Link/de-link prog |  |

## 18/11 Wed

|  |  |  |
| --- | --- | --- |
| 1 | Enquiry about SOX Controls  Renee Burke-Thomas Internal Control Specialist  RDD Risk & Compliance | Details provided, |
| 2 | New change 1034018 for ppzipeml proc to remove assembler call. Use rexx instead | Unit test completed; Doc -not started |
| 3 | problem with bringing sm/table items down PROD to QA | Alison (checking with Russell D) |
| 4 | WO656312/REQ000001117728 - request for ALP Life report for IBR6710 | Complex report; Estimating now, Started looking at existing ezt |
|  |  |  |

## 19/11 Thu

|  |  |  |
| --- | --- | --- |
| 1 |  |  |
| 2 |  |  |
| 3 | Regw070h – archive ctplnk – review last run | emails |
| 4 | WO656312/REQ000001117728 - request for ALP Life report for IBR6710 | Complex report; most of today – Alison preferred me to do rather giving to Rohy. Another day required. |
| 5 | Try urls to verify access (x86) – success after few attempts | Rajat K |
|  |  |  |

## 20/11 Fri

|  |  |  |
| --- | --- | --- |
| 1 | WO656312/REQ000001117728 - request for ALP Life report for IBR6710 | Done – verifying  Emailed to Aerro |
| 2 | Unbilled Oct – co-6 | Lynda |
|  |  |  |

Used ‘DNXR.DEV.EZT(REGSCLN3)’ for the compliance report

Unbill

REGP.M6.UNBILL.EXTRACT.G0922V00 26/09

REGP.M6.UNBILL.EXTRACT.G0927V00 31/10

Pediag2

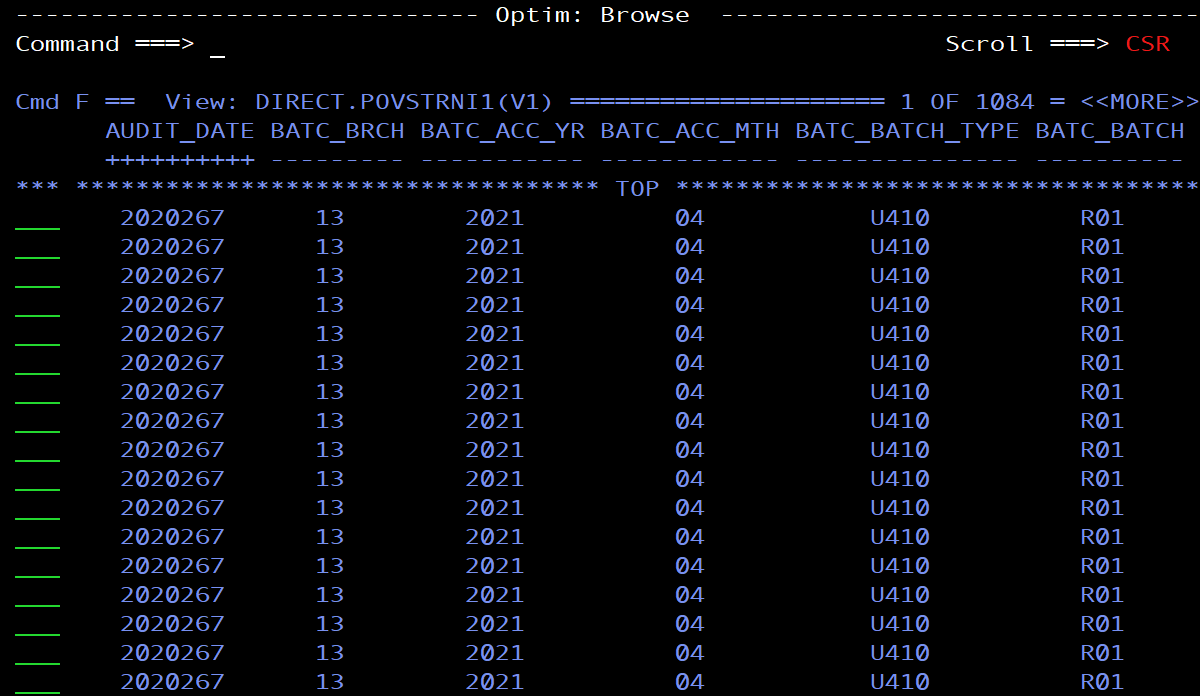
REGP.F5.DIAGNOST.PBF214.G2779V00 26/09

REGP.F5.DIAGNOST.PBF214.G2804V00 31/10

## 23/11 Mon

|  |  |  |
| --- | --- | --- |
| 1 | WO656312/REQ000001117728 - request for ALP Life report for IBR6710 | Done – verifying  Emailed to Aerro |
| 2 | Unbilled Oct – co-6 – check few cancellations  Unbilled Oct – co-1 | Lynda |
| 3 | WO656312/REQ000001117728 - request for ALP Life report for IBR6710 | Verify few more policies |
|  |  |  |
|  |  |  |

2020167 is 23/09 but acct period 2021/04 ?? Parm from T553 (DIRF020R billing parm job)





Unbilled co-1

REGP.M1.UNBILL.EXTRACT.G0911V00,

REGP.M1.UNBILL.EXTRACT.G0916V00,

## 24/11 Tue

|  |  |  |
| --- | --- | --- |
| 1 |  |  |
| 2 | Unbilled Oct – co-6 – check few cancellations  Unbilled Oct – co-1 Testing in q (pre-change  CHG 1033842 - 2nd canc not creating btrni1 | Lynda |
| 3 | CTB (2-3) |  |
| 4 | Device Name for X86 Sandbox - Frank |  |
|  |  |  |

SGGETPR1 🡨 SGGETPRM 🡨 pou016 (snapshot), pou120(lastfap), pou121(lastfap), pou387(snapshot but calls getprm only if pay-plan=’ ‘), pou410(snapshot), swrskin2(snapshot … .)

Copy pols 32-A054380-cmp 32-A061042-cmp

Device system

Nat xpap2-p-1741 Win 10 enterprise

Hoang xpap2-p-3289 Win 10

Bess APDP10027 Win 7

Roland xpap2-p-2991 Win 10

Hock xpap2-p-2565 Win 10

Marivic xpap2-p-1738 Win 10

## 25/11 Wed

|  |  |  |
| --- | --- | --- |
| 1 |  |  |
| 2 | Unbilled Oct – co-6 – check few cancellations  Unbilled Oct – co-1 Testing in q (pre-change  CHG 1033842 - 2nd canc not creating btrni1 | Lynda |
| 3 | The jobs REGD090F , REGD080F and REGD100F  were marked as obsolete after the change in 2011 for converting from VSAM to DB2 – But still running in prod (FINMAIN-READ-ONLY stream for REG and DIR) | WO 658587 |
|  | Sql(reconc) – check available Reno numbers | T300 |
|  |  |  |

## 26/11 Thu

|  |  |  |
| --- | --- | --- |
| 1 | New Zealand batch - post 7pm processing again  Email debtor/finmain run | Lynda |
| 2 | Unbilled Oct – co-6 – check few cancellations  Unbilled Oct – co-1 Testing in q (pre-change  CHG 1033842 - 2nd canc not creating btrni1 | Rohy promoted old version again to test |
| 3 | The jobs REGD090F , REGD080F and REGD100F  were marked as obsolete after the change in 2011 for converting from VSAM to DB2 – But still running in prod (FINMAIN-READ-ONLY stream for REG and DIR) | WO 658587 completed |
|  | Sql(reconc) – check available Reno numbers  (have to do after 5pm again, last night was against DB2Q, didn’t realise) | T300 |
|  | Inc 1639663 REGD090D looping on 25/11 Wed (oncall/support) | Polisy bypassed by updating comcnt |
|  | MFM- Query from Andre on Remedy created by Control-m |  |
|  | WO656312/REQ000001117728 - request for ALP Life report for IBR6710 | Reformat – Excel changing |
|  | INC5725176 - Excessive discounting of NB risks - 42 R009741 AFC - errors on Variance screens | Not yet started |

Testing (before) rohy’s change 1033842

21 S386701 DMP 09 x

21 S386702 DMP 00

21 S386703 DMP 09 didn’t work

21 S386704 DMP 00

21 S386705 DMP 00

21 S386708 DMP

21 S386709 DMP

21 S386710 DMP

21 S386711 DMP

21 S386712 DMP

21 S386713 DMP

## 27/11 Fri

|  |  |  |
| --- | --- | --- |
| 1 |  |  |
| 2 | Unbilled Oct – co-6 – check few cancellations  Unbilled Oct – co-1 Testing in q (pre-change  CHG 1033842 - 2nd canc not creating btrni1 | Rohy promoted old version tested again – pre-test compltd |
| 3 |  |  |
|  | Sql(reconc) – check available Reno numbers  (have to do after 5pm again, last night was against DB2Q, didn’t realise) | T300 |
|  |  |  |
|  |  |  |
|  | [10-10:45] Coffee with Mike |  |
|  | INC5725176 - Excessive discounting of NB risks - 42 R009741 AFC - errors on Variance screens | 2 subclasses missed creating btrn04 (VFX) – checking programs (difficult) |

Checking PBTPCLC / SGRECVSF

='1'

='42'

='R009741'

='AFC'

## 30/11 Dec

|  |  |  |
| --- | --- | --- |
| 1 | Reg:VPS in mainframe-Queries  (checking T420 print-dest) |  |
| 2 | Unbilled Oct – co-6 – check few cancellations  Unbilled Oct – co-1 Testing in q (pre-change  CHG 1033842 - 2nd canc not creating btrni1 | Rohy promoted old version tested again – pre-test compltd |
| 3 |  |  |
|  |  |  |
|  |  |  |
|  |  |  |
|  |  |  |
|  | INC5725176 - Excessive discounting of NB risks - 42 R009741 AFC - errors on Variance screens | 2 subclasses missed creating btrn04 (VFX) – checking programs (difficult) |

Online local schedule print

POSPXXX - POSPCMC

POPPRxxx – POPPRCLI

T802 user assignment

# Dec 2020

## 01/12 Tue

|  |  |  |
| --- | --- | --- |
| 1 | Unbilled Oct – co-6 – check few cancellations  Unbilled Oct – co-1 Testing in q (pre-change  CHG 1033842 - 2nd canc not creating btrni1  After change testing in QA for  21 S386710 DMP  21 S386711 DMP  21 S386712 DMP  21 S386713 DMP | Rohy promoted old version tested again – pre-test compltd |
| 2 | IBR-005580 email to Armin Efendic [Armin.Efendic@allianz.com.au](mailto:Armin.Efendic@allianz.com.au)  Change 1033578 implem,ented on 17/11 | done |
| 3 | INC5725176 - Excessive discounting of NB risks - 42 R009741 AFC - errors on Variance screens  Debugged to find the rating logic and the cause of difference | The premium class is decided by the vehicle type and risk state specified in POVRTFRTE. Accordingly, subclass assigned by technical premium job (REGD090D) in Polisy is correct. Original new business upload from Raters has used different subclass for risks 11, 21 and 24. |

Debug on for prog sgrecvsf / SGAFCRTE

Subclass VFF or VFX (SD except) is decided by DBADM.POVRTFRTE

--

## 02/12 Wed

|  |  |  |
| --- | --- | --- |
| 1 | Unbilled Oct – co-6 – check few cancellations  Unbilled Oct – co-1 Testing in q (pre-change  CHG 1033842 - 2nd canc not creating btrni1  After change testing in QA for  21 S386710 DMP  21 S386711 DMP  21 S386712 DMP  21 S386713 DMP | Rohy promoted old version tested again – pre-test compltd  Post change test completed  Email to PS for sign off |
| 2 | Course - AZ AUS – Confidentiality | completed |
| 3 | INC 1635217 - REGDD70M - SA CTP DPTI-STPTRN UPLOAD TO POLICY | -305 sql errors in sgu039  Some initial analysis |
| 4 | INC5803626 - Property Assessing Outstanding Costs - Urgent assistance required | Just in (5:05pm) – from Alison  Will look at tomorrow |

PBSTPUPL/SGSTPCAN/SGU039UP inp=REGP.M1.STPUPLD.VALIDATE

=’1’

=’CS’

=’0193074’

=’STP’

## 03/12 Thu

|  |  |  |
| --- | --- | --- |
| 1 | INC5803626 - Property Assessing Outstanding Costs - Urgent assistance required | Extracted from mtrn25/23 to compare the totals |
| 2 | MFM 9.30-10.30 DB2 data migration recon process | Compl |
| 3 | MFM 10.30-11.30 Control-d replacement | compl |
| 4 | Remedy report WO & Chgs | compl |
| 5 | LIAM training session | compl |

## 04/12 Fri (A.Leave)

## 07/12 Mon

|  |  |  |
| --- | --- | --- |
| 1 | INC5803626 - Property Assessing Outstanding Costs - Urgent assistance required | I have attached the journals transactions including the counter side for Nov.  Journals for DAT fee 041 (company-1 and 6) have been mostly transferred to DEBTORS account instead of G151HASSFEE.  Email to 'nicole.richardson@allianz.com.au' |
| 2 | Chg 1034018 / wo661121 change proc in regd035i to avoid calling asm module | Test doc |
| 3 | Glass guide IP change (Leticia) |  |
| 4 |  |  |
| 5 |  |  |

## 08/12 Tue

|  |  |  |
| --- | --- | --- |
| 1 | INC5803626 - Property Assessing Outstanding Costs - Urgent assistance required  (Try claim journals & gl journals to reverse incorrect posting) | Further email confirmations to  'nicole.richardson@allianz.com.au'  (solution?? Datafix??) |
| 2 | Chg 1034018 / wo661121 change proc in regd035i to avoid calling asm module | To Rohy |
| 3 |  |  |
| 4 |  |  |

Try claim journals & gl journals to reverse incorrect posting

|  |  |
| --- | --- |
| 21 F001500  21 F001501 | 21 0233833 CMP  21 0233833 CMP |

='R'

='1'

='J1'

='005472' & ‘005471’

## 09/12 Wed

|  |  |  |
| --- | --- | --- |
| 1 | INC5803626 - Property Assessing Outstanding Costs - Urgent assistance required  (Try claim journals & gl journals to reverse incorrect posting) | Further email confirmations to  'nicole.richardson@allianz.com.au'  (solution?? Datafix??) |
| 2 | Chg 1034018 / wo661121 change proc in regd035i to avoid calling asm module | To Rohy |
| 3 | PEST900 – T300 available nos |  |
| 4 |  |  |

## 10/12 Thu

|  |  |  |
| --- | --- | --- |
| 1 | INC5803626 - Property Assessing Outstanding Costs - Urgent assistance required  (Try claim journals & gl journals to reverse incorrect posting) | Further email confirmations to  'nicole.richardson@allianz.com.au'  Email to Alison |
| 2 | Team meeting |  |
| 3 | PEST900 – T300 available nos |  |
| 4 | 61R008172AFC PST004-561-116 - ARSA abend  Check fault analyser & prog  Questions not initialized  Email to Lynda | completed |

## 11/12 Fri

|  |  |  |
| --- | --- | --- |
| 1 | INC5803626 - Property Assessing Outstanding Costs - Urgent assistance required  Further reports from STMT – for reversal of the errors | Details to Brian Mariner |
| 2 | INC5782482 - (B&A) Investigation Required - Why/How did Policy 1-71-0192519-HOP Lapse | Lynda (will continue next week) |
| 3 | CH1034054-WO661129 - GLASS YEAR END ROLLOVER | Email to Glass |
| 4 |  |  |

Auto lapse

Rega070r

Rega180r

Rega181r

## 14/12 Mon

|  |  |  |
| --- | --- | --- |
| 1 | INC5803626 - Property Assessing Outstanding Costs - Urgent assistance required  Further reports from STMT – for reversal of the errors | Nicole Klein created journals |
| 2 | INC5782482 - (B&A) Investigation Required - Why/How did Policy 1-71-0192519-HOP Lapse | To Hoang , checked last weeks auto lapse PESTAT03 |
| 3 | CH1034054-WO661129 - GLASS YEAR END ROLLOVER | Leane replied,will be by 21st |
| 4 |  |  |

Auto lapse

Rega070r

Rega180r

Rega181r

## 15/12 Tue

|  |  |  |
| --- | --- | --- |
| 1 | INC5803626 - Property Assessing Outstanding Costs - Urgent assistance required  Further reports from STMT – for reversal of the errors | DAT fee reconciled now,  Reconciled stmt extract sent |
| 2 | INC5782482 - (B&A) Investigation Required - Why/How did Policy 1-71-0192519-HOP Lapse | To Hoang , checked last weeks auto lapse PESTAT03 |
| 3 |  |  |
| 4 |  |  |

Check FINP.F4.JOURNAL.DOWNLOAD.BACKUP.G3343V00 for HASSFEE totals

## 16/12 Wed

|  |  |  |
| --- | --- | --- |
| 1 |  |  |
| 2 | INC5782482 - (B&A) Investigation Required - Why/How did Policy 1-71-0192519-HOP Lapse | To Hoang , checked last weeks auto lapse PESTAT03 |
| 3 |  |  |
| 4 |  |  |

Regarding the 3 policies last week,

132G147976CMP

134A037220HOP

142A022943HOP

Can you tell which of these rules caused the auto lapse?

                In SGAU507 policies will be Auto Lapse if it falls under these criteria:

            Annual policy

            IB COY6 Declined Renew

            IB2 policies (Exclude old IB and non Evolution policies)

SGAU507

\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*

\* Auto Lapse the following:

\* Annual policies

\* IB Coy6 Declined Renewals

\* IB2 Policies (excludes old IB and non EVO policies)

\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*

IF ((RNPOL-POLCY-STATUS-NEW = '04' AND

RNPOL-POLY-CMPNY NOT = '1' ) OR

(RNPOL-POLCY-STATUS-NEW = '04' AND

RNPOL-POLY-CMPNY = '1' AND

RNPOL-RENWL NOT = '01') OR

(RNPOL-POLCY-STATUS-NEW = '04' AND

IB2-VER-2 AND

NOT EDIAGT-IB2-EVO-EXCLUSION AND

NOT WSAA-OLD-IB) OR

(RNPOL-POLCY-STATUS-NEW = '04' AND

RNPOL-CPS-RTNG-THRU-EVO) OR

(RNPOL-SPECL-AGT = 'Y' AND

RNPOL-POLCY-STATUS-NEW = '02'))

IF RNPOL-DATE-EXPIRES < WSAA-BASE-DATE

IF (RNPOL-POLY-CMPNY = '6') AND

(RNPOL-PAYMNT-PLAN = 'IN') AND

(RNPOL-RENWL NOT = '04')

PERFORM D100-CHECK-DECLINE

IF NOT CHSTAT-DECLINE

NEXT SENTENCE

END-IF

END-IF

MOVE 'ALPS' TO ARENEW-REC-TYP

\*\*\* MOVE '02' TO ARENEW-RECORD-STATUS

IF NOT RNPOL-CPS-RTNG-THRU-EVO

MOVE '02' TO ARENEW-RECORD-STATUS

END-IF

GO TO A000-FINAL.

WSAA-OLD-IB Policy not in POVIBBILL

WSAA-NOT-IB2 ‘IB1 + poly-typ’ found in T668

WSAA-IB2-STAGE1-OK ‘IB2 + poly-typ’ found in T668

EDIAGT-RISAGT-PRODUCT IF RAGTPR-DOWN-FLAG = 'Y'

IB2-VER-2 TO TRUE IF NB/REN/RERATE

## 17/12 Thu

|  |  |  |
| --- | --- | --- |
| 1 | Batch imbalance (Marivic) 51 R005526 AFC |  |
| 2 | INC5782482 - (B&A) Investigation Required - Why/How did Policy 1-71-0192519-HOP Lapse | checked last weeks auto lapse PESTAT03, SGAU507, SGEDIAGT |
| 3 | Update MFM Wave 6 - Win10 Prem + provisioning for training | Email to Sam Arban |
| 4 | Email Card testing -Mail not generated for the Type 2 job DIRD474V | Not prod sup issue, migration issue in behavior of email |
| 5 | IT year end trivia |  |

## 18/12 Fri

|  |  |  |
| --- | --- | --- |
| 1 | HASSFEE verification for Nicole.richardson |  |
| 2 | INC5782482 - (B&A) Investigation Required - Why/How did Policy 1-71-0192519-HOP Lapse | checked last weeks auto lapse PESTAT03, SGAU507, SGEDIAGT |
| 3 |  |  |
| 4 |  |  |

I have requested a req to be completed for co 1 and co 6 for your review.   
They are yet to be authorised in the system tho.   
REQUISITION 1-J1-024630 CREATED

|  |  |
| --- | --- |
| 1020141650 | 1020751471CMP |
| 1020141762 | 102S008258CMP |

REQUISITION 6-J1-111112 CREATED

|  |  |
| --- | --- |
| 6110075057 | 611S000242LLP |
| 6110075927 | 6110009576DHP |

## 21/12 Mon

|  |  |  |
| --- | --- | --- |
| 1 | HASSFEE verification for Nicole.richardson | Verification of 50 transfers |
| 2 | Glass files – wo 664718 to run MCY Glass tonight | Emails & wo |
| 3 |  |  |
| 4 |  |  |

## 22/12 Tue

|  |  |  |
| --- | --- | --- |
| 1 |  |  |
| 2 | Glass files – wo 664718 to run MCY Glass tonight | Emails & wo |
| 3 | U066 abort 08 E062225 MMN |  |
| 4 | bug in programs PBCLMQNR and PBCLMINR | Janet Paton |

## 23/12 Wed

|  |  |  |
| --- | --- | --- |
| 1 |  |  |
| 2 |  |  |
| 3 | U066 abort 08 E062225 MMN |  |
| 4 | bug in programs PBCLMQNR and PBCLMINR | Janet Paton |

## 24/12 Thu

|  |  |  |
| --- | --- | --- |
| 1 |  |  |
| 2 | bug in programs PBCLMQNR and PBCLMINR  jobs REGM986C and REGM992C  Created sql(pbclmqnr) - works | Janet Paton |
| 3 | WO665488 - pls unlock 37 1556022 9TP - batch d1A |  |

REGM992C

ACDT YR CURRENT LIAB DT OFFERS LITIGATION

SC DC IS

1989/1990 0 0 0 0 0 0

1990/1991 0 0 0 0 0 0

1991/1992 0 0 0 0 0 0

1992/1993 0 0 0 0 0 0

1993/1994 0 0 0 0 0 0

1994/1995 0 0 0 0 0 0

1995/1996 0 0 0 0 0 0

1996/1997 0 0 0 0 0 0

1997/1998 0 0 0 0 0 0

1998/1999 0 0 1 1 0 0

2003/2004 2 0 0 0 0 0

INCURRED PAID O/STANDING

$0.00 $0.00 $0.00

$0.00 $0.00 $0.00

$0.00 $0.00 $0.00

$0.00 $0.00 $0.00

$0.00 $0.00 $0.00

$0.00 $0.00 $0.00

$0.00 $0.00 $0.00

$0.00 $0.00 $0.00

$0.00 $0.00 $0.00

5,570,136.31 $2,492,019.33 $3,079,663.94

$874,925.71 $43,672.08 $834,602.00

## 25/12 Fri (Xmas day)

## 28/12 Mon (P Holiday)

## 29/12 Tue

|  |  |  |
| --- | --- | --- |
| 1 |  |  |
| 2 | bug in programs PBCLMQNR and PBCLMINR  jobs REGM986C and REGM992C  Created sql(pbclmqnr) - works | Janet Paton |
| 3 | WO665488 - pls unlock 37 1556022 9TP - batch d1A | Strni1-proc-flag = ‘1’ |
| 4 | INC5978129 - unfinished tran in batch d1A - unable to access pol for EN - 37 1542505 9TP | Same as the one last week  To Dai |
| 5 | Glasses and QTP daily files not received |  |

Checking PBCT2DRV – SGD0330 – SGBLBTRN - SGSTRNUP

Last Sunday’s Drives job has locked 72 transactions (2 trans for each policy, +ve and –ve amounts), all br 37.

TAXI job REGWL30M

==  View: DBADM.POVSTRNI1(V1) ======================== 1 OF 72

 BATC\_BATCH PROC\_FLAG POLY\_CMPNY POLY\_BRCH POLY\_POLCY POLY\_TYP

 ---------- --------- ---------- --------- ---------- --------

\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\* TOP \*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*

    d01         1         1         37      1459691     9TP

    d01         1         1         37      1459691     9TP

    d01         1         1         37      1459771     9TP

    d01         1         1         37      1459771     9TP

## 30/12 Wed

|  |  |  |
| --- | --- | --- |
| 1 |  |  |
| 2 | bug in programs PBCLMQNR and PBCLMINR  jobs REGM986C and REGM992C  Created sql(pbclmqnr) - works | Janet Paton |
| 3 |  |  |
| 4 | Potential Direct Debit Issue (dish from 30/11 lodged on 29/12 ??? | Alison |
| 5 | Check rega330r nornsent email from test region | Lynda |

Checking PBCT2DRV – SGD0330 – SGBLBTRN - SGSTRNUP

Drives regd258m

TAXI job REGWL40M / PBTXIUPD

REGWL46M / PBTXIADJ – SGU016UP - SGSTRNUP

03 STUP-PROCESS-FLAG PIC X(01).

88 STUP-THIS-IS-THE-LAST-POSTING VALUE ' '.

88 STUP-UPDATE-IN-PROGRESS VALUE '1'.

## --

REGA330R

S Table ‘EMAL’ for Joanne Wills

UAT1 co-1

DB2Q co-1

DB2A polda1 CO-1

--

Potential Direct Debit Issue (Alison)

='1'

='02'

='S031391'

='CMP'

## 31/12 Thu

|  |  |  |
| --- | --- | --- |
| 1 |  |  |
| 2 |  |  |
| 3 |  |  |
| 4 | Potential Direct Debit Issue (dish from 30/11 lodged on 29/12 ??? | Alison |
| 5 |  |  |

Program bug in the change I did in pbl212mg.

--

# Jan 2021

## 04/01 Mon

|  |  |  |
| --- | --- | --- |
| 1 |  |  |
| 2 |  |  |
| 3 |  |  |
| 4 | Potential Direct Debit Issue (dish from 30/11 lodged on 29/12 ??? | Alison |
| 5 |  |  |

Sql(mtrn39e)

Ezt(PEL208FX)

## 05/01 Tue

|  |  |  |
| --- | --- | --- |
| 1 |  |  |
| 2 |  |  |
| 3 |  |  |
| 4 | New chg 34068 – to back out 33578 - testing  INC6000763 - PD/Lodgement issue | Alison |
| 5 |  |  |

Emer change 1034068

Test

05 F822246 CMP

05 S021151 CMP

08 SP03541 CMP

08 G411096 CMP

08 G418108 CMP

08 G422409 CMP

6 21 S297943 DMP

6 21 S309365 DMP

IRXP.PEDE.CTRL.CO6

## 06/01 Wed

|  |  |  |
| --- | --- | --- |
| 1 |  |  |
| 2 |  |  |
| 3 |  |  |
| 4 | New chg 34068 – to back out 33578 - testing  INC6000763 - PD/Lodgement issue | Alison |
| 5 | INC5725176 - Policy 142R009741AFC findings on whether WA/QLD Farm Motor has Stamp Duty Exemption |  |

Rerun reports for Alison

## 07/01 Thu

|  |  |  |
| --- | --- | --- |
| 1 | SPl char “ in Westpac data download (Lynda) |  |
| 2 | 98 0981797 DLR – U034 prem > 10M  198202107U034ZMC  As agreed with Lynda & user Paula Meyer, U034 premium updated to $0.10 in each btrn. They will raise multiple endorsements to post the rest | INC 1645499 |
| 3 |  |  |
| 4 | New chg 34068 – to CAB | CAB |
| 5 | INC5725176 - Policy 142R009741AFC findings on whether WA/QLD Farm Motor has Stamp Duty Exemption | Ning Pu |

**CAB - please call 02 9037 0069  and enter Meeting number(access code): 575 033 537 # then # again.**

## 08/01 Fri

|  |  |  |
| --- | --- | --- |
| 1 |  |  |
| 2 | 98 0981797 DLR – U034 prem > 10M  198202107U034ZMC  Posted to debtors and finmain ok | INC 1645499 |
| 3 | PIV rohy’s chg – 2nd canc co-6 not creating btrni1 21 S001643 LLP | Email to Lynda / Vinita L |
| 4 |  |  |
| 5 | INC5725176 - Policy 142R009741AFC findings on whether WA/QLD Farm Motor has Stamp Duty Exemption | Ning Pu |

## 11/01 Mon

|  |  |  |
| --- | --- | --- |
| 1 | Inc 5263433 AFC – tech variance issue (old) |  |
| 2 | 98 0981797 DLR – U034 prem > 10M  198202107U034ZMC  Posted to debtors and finmain ok | INC 1645499  Endt posted ok – email to Paula to |
| 3 | Piv 1034068 backout chg to pbl212mg |  |
| 4 | Get chg 1034018 UAR report for 14/01 |  |
| 5 | INC5725176 - Policy 142R009741AFC findings on whether WA/QLD Farm Motor has Stamp Duty Exemption.  Explained to Hoang for checking generic upload job that does the split of AFF subclass | Ning Pu |
| 6 | RLCP abends in SGCLTSRN | John Pratt |
| 7 | INC6049226 - locked batch d1A TAXI - 37 1471525 9TP | Dai’s analysis to Rohy |

N:\\_1 Promise Projects\1397 - Stamp Duty Exemption

## 12/01 Tue

|  |  |  |
| --- | --- | --- |
| 1 |  |  |
| 2 | 98 0981797 DLR – U034 prem > 10M  198202107U034ZMC  Posted to debtors and finmain ok | INC 1645499  Endt posted ok – email to Paula to continue next lot |
| 3 | Piv 1034068 backout chg to pbl212mg |  |
| 4 |  |  |
| 5 |  |  |
| 6 |  |  |
| 7 |  |  |

IBRs in 2020

|  |  |  |
| --- | --- | --- |
| IBR | Desc | Hrs |
| IBR-4202 | WO0000000604288 - (OTH) IBR-4790 and IBR-4202 - request for STMT history co 1, past 5 yrs | 25 |
| IBR5055 | ACMS/Servis printed the old PDS (Jennifer Kahirimbanyi, Compliance) | 15 |
| Ibr4338 | Cert of currency – wrong date expires 1632565 Wo 535394 537220 Ibr4338 | 20 |
| IBR6710 | WO656312/REQ000001117728 - request for ALP Life report for IBR6710 (Complex report to Aerro) | 30 |
| IBR-005580 | INC 1591747 2nd dishonor failing expand, created on 28 & 29th ( Leap year issue) | 45 |
| ?? | INC000001564920 - missing Int Party on Renewal (RDF) download to Evo - datafixes | 45 |
|  |  |  |

WO0000000604288 - (OTH) IBR-4790 and IBR-4202 - request for STMT history co 1, past 5 yrs

IBR5055 - ACMS/Servis printed the old PDS (Jennifer Kahirimbanyi, Compliance)

Cert of currency – wrong date expires 1632565 Wo 535394 537220 Ibr4338

WO656312/REQ000001117728 - request for ALP Life report for IBR6710 (Complex report to Aerro)

IBR-005580 INC 1591747 2nd dishonor failing expand, created on 28 & 29th ( Leap year issue).

email to Armin Efendic [Armin.Efendic@allianz.com.au](mailto:Armin.Efendic@allianz.com.au)

INC000001564920 - missing Int Party on Renewal (RDF)

--

## 13/01 Wed

|  |  |  |
| --- | --- | --- |
| 1 |  |  |
| 2 | 98 0981797 DLR – U034 prem > 10M  198202107U034ZMC  Posted to debtors and finmain ok  <<A660 (SGA660ED abends sql -304) | INC 1645499  Endt posted ok – email to Paula to continue next lot |
| 3 | 2-3 Smart table migration util x86 |  |
| 4 | Export Ads from Optim for Giri | Not complete yet |

Hi Lynda,

Sql -304

Yes, the abend is due to total unreconciled amount > 10M. The size WS- fields can be increased in the program sga660ed.

EXEC SQL

SELECT

VALUE(SUM(GR\_AMT),0), VALUE(SUM(NET\_AMT),0)

INTO

:WS-GROSS-TOTAL, :WS-NETT-TOTAL

FROM POVSTMT

WHERE PINQ\_CMPNY = :STMT-PINQ-CMPNY

AND PINQ\_BRCH = :STMT-PINQ-BRCH

AND PINQ\_POLCY = :STMT-PINQ-POLCY

AND PINQ\_TYP = :STMT-PINQ-TYP

AND PINQ\_CNOTE\_NO = :STMT-PINQ-CNOTE-NO

AND PINQ\_REMAINDER = :STMT-PINQ-REMAINDER

AND MARRY\_FLAG = :WS-MFLAG-SPACES

AND VALID\_FLAG ¬= :WS-TWO

AND TIME\_CREATED > :STMT-TIME-CREATED

AND (

(PINQ\_CMPNY ='6' AND ACNO\_BRCH NOT IN ('10', '12'))

OR (PINQ\_CMPNY ¬= '6' AND

ACNO\_BRCH NOT IN ('10', '11', '12'))

)

WITH UR

## 14/01 Thu (A. Leave)

## 15/01 Fri (A. Leave)

## 18/01 Mon (A. Leave)

## 19/01 Tue (A. Leave)

## 20/01 Wed

|  |  |  |
| --- | --- | --- |
| 1 | Export Ads from Optim for Giri | Not complete yet |
| 2 | Chg 1034018 email from Robert Murace – UAR report confirmed – PIV done | complete |
| 3 | Sandpit setup | Completed (with some errors – referred to Patrick) |
| 4 | Test REGMN45C (PEMAARN) for [= char  Test instream with ^= and = , compare prod | [= is same s ^= |
| 5 | 3.30 – 5 Training Microfocus overview | Part-1 complted |

## 21/01 Thu

|  |  |  |
| --- | --- | --- |
| 1 | Export Ads from Optim for Giri | Not complete yet |
| 2 |  |  |
| 3 | Sandpit setup | More installs |
| 4 |  |  |

I have exported AD (AAAPROD and PRODSUPP) and all relations in, DNXR.PRD.OPTIM.AD.AAAAPROD  
DNXR.PRD.OPTIM.AD.PRODSUPP  
DNXR.PRD.OPTIM.REL.ALL

## 22/01 Thu

|  |  |  |
| --- | --- | --- |
| 1 |  |  |
| 2 |  |  |
| 3 | Sandpit setup / docu update | More installs |
| 4 | 3.30 – 5 Training Microfocus overview | Part-2 complted |

## 25/01 Mon

|  |  |  |
| --- | --- | --- |
| 1 |  |  |
| 2 |  |  |
| 3 | Sandpit setup / docu update | More installs |
| 4 | REGSC30I compare report of sanc and profile | complete |

## 26/01 Tue P. Holiday

## 27/01 Wed

|  |  |  |
| --- | --- | --- |
| 1 | Fast Five Q |  |
| 2 | List of excluded profiles to Persida - parms(P11S519) | completed |
| 3 | Sandpit setup / docu update | More installs |
| 4 | POU113 “do not allow add risk” error  Error from SGHOMADD – home simplification project 1421 | Alison |
| 5 | INC5725176 - Policy 142R009741AFC Check Hoang’s analysis (GU always defaults to NSW???) | Will check tomorrow |
| 6 | PEMAARC - ezt code [= causing problem in x86 | Change to ^= (Patrick) |

## 28/01 Thu

|  |  |  |
| --- | --- | --- |
| 1 | Fast Five Q |  |
| 2 |  |  |
| 3 | Sandpit setup / docu update | More installs |
| 4 | 2-3 team meeting |  |
| 5 | INC5725176 - Policy 142R009741AFC Check Hoang’s analysis (GU always defaults to NSW???) | Pou679 |
| 6 | 5-6.30 install ED (Dean Mobley) |  |

Povrtfrte

(Hoang’s mail) 1/.When F/E send record 45 with prem cls VFF in the file, GU split it into VFF (if it can’t find the entry in POVRTFRTE table) & VFX (if it can find the entry in POVRTFRTE table).

     This is happen in REGDRT10 load data from file to holding tables which will create rows in POVCPPREM.

     This is also where the STATE is hard code to ‘NSW’ in SGCPAPRM to split.

2/.When REGDRT20 run this is the actual upload into POLISY.

      This is when SGCPUPRM is called and there is checking for SD exemption in SGSDEUSE and the STATE is used here.

Regdrt10 – PBCPREFF

Regdrt20 – PBCPAPGU

## 29/01 Fri

|  |  |  |
| --- | --- | --- |
| 1 | Install ED – patch 12 (Dean Mobley)  AVC team offshore tried to fix permission issue |  |
| 2 |  |  |
| 3 | Sandpit setup / docu update | More installs |
| 4 |  |  |
| 5 | INC5725176 - Policy 142R009741AFC Check Hoang’s analysis (GU always defaults to NSW???) | Pou679 |
| 6 | 3-3.30 DAT fee's authorised - INC5803626 - Property Assessing Outstanding Costs  Jan report sent (MTRN2523 sql report) | Meeting piv  Fahima Sadmin <Fahima.Sadmin@allianz.com.au>; Nicole Richardson <nicole.richardson@allianz.com.au> |

# Feb 2021

## 01/02 Mon

|  |  |  |
| --- | --- | --- |
| 1 | Training – create login to on-demand Microfocus | Login convoluted |
| 2 | Emails on install & try ED |  |
| 3 | 2 – 4 MF kick off session for ED on-demand |  |
| 4 | Profile list for BNK to Alison / Danny Ho |  |
| 5 | Check generic upload – SDE rules for VFF subclass | Alison |

Regdrt10 – PBCPREFF SGCPFGNR SGCPAPRM

Regdrt20 – PBCPAPGU SGCPUGNR SGCPUSTR SGCPUPRM

Regdc40I – list POLBP1.povprofile to Alison / Danny Ho

--

## 02/02 Tue

|  |  |  |
| --- | --- | --- |
| 1 | AVC team (Dean Mobley) chcked my avc set up (.5 hr) |  |
| 2 | Emails on install & try ED |  |
| 3 | Int party – 2 risks missing in extract, why? Ellen |  |
| 4 | AVC issue – lost Regent etc |  |
| 5 | ED on-demand training (2+ hrs) |  |

Squirrel POLC4 – try sql – select \* from Polisy.povitem Working

## 03/02 Wed

|  |  |  |
| --- | --- | --- |
| 1 |  |  |
| 2 | Install help to team |  |
| 3 | Int party – 2 risks missing in extract, why?? | REGSINT1 extracts 1 risk only |
| 4 | INC6265043 - An Incident has been opened for you - AVC issue – lost Regent etc | Got back, Help desk logged in and fixed |
| 5 | AVC team (Dean Mobley) chcked my avc set up (.5 hr) | Run as admin(audited) finaly working for me. He will apply the same fix to others |
| 6 | 1.30-2.30 FMO QA requirement | Andre |

## 04/02 Thu

|  |  |  |
| --- | --- | --- |
| 1 | 9-10 MFM Wav6 meeting |  |
| 2 | INC000001646523/1646578 (WBC) W60272615CMP - unable to get Quote from eSale (BNK) | Lynda |
| 3 | Int party – 2 risks missing in extract, why?? | REGSINT1 extracts 1 risk only |
| 4 | ED training |  |
| 5 |  |  |

## 05/02 Fri

|  |  |  |
| --- | --- | --- |
| 1 | ½ day off |  |
| 2 | X86 tools install instruction new docu to team |  |
| 3 | Int party – 2 risks missing in extract, why?? | More policies to look at (Ellen) |
| 4 | 2-4 ED training |  |
| 5 | Remedy report (Flash disabled in Remedy web) |  |

## 08/02 Mon

|  |  |  |
| --- | --- | --- |
| 1 |  |  |
| 2 | X86 tools install instruction new docu to team |  |
| 3 | Int party – 2 risks missing in extract, why?? Revised regsint1/2 to pick up missed IPs | More policies to look at (Ellen) |
| 4 | ED ondemand training |  |
| 5 |  |  |

## 09/02 Tue

|  |  |  |
| --- | --- | --- |
| 1 |  |  |
| 2 | X86 tools install instruction new | All install done |
| 3 | Int party – 2 risks missing in extract, why?? Revised regsint1/2 to pick up missed IPs | Revised list (Ellen) |
| 4 | ED ondemand training – | done up to chapt 3 |
| 5 |  |  |

Run as admin(audited)

Nat ok

Marivic No

Raymond Ho No

Bess No

Dai No

Frank Yes

Hock No

Raymond Pham Yes

## 10/02 Wed

|  |  |  |
| --- | --- | --- |
| 1 |  |  |
| 2 | X86 tools installation / training related tasks |  |
| 3 | Int party – 2 risks missing in extract, why?? Revised regsint1/2 to pick up missed IPs | Revised list (Ellen) |
| 4 | ED ondemand training – | done up to chapt 3 |
| 5 |  |  |

Anne Fisher (MFM workshop)

Marco Frank <Marco.Frank@allianz.com.au>; Thomas McFadyen <Thomas.McFadyen@allianz.com.au>; Russell Williams <Russell.X.Williams@allianz.com.au>; Russell Doherty <Russell.Doherty@allianz.com.au>; Persida Santiago <Persida.Santiago@allianz.com.au>; Rajat Khurana <Rajat.Khurana@allianz.com.au>; Sathyanarayanan Vaithyanathan <Sathyanarayanan.Vaithyanathan@allianz.com.au>; Shibin Thomas <shibin.thomas@allianz.com.au>; Andre Schippers <andre.schippers@allianz.com.au>; Nat Rengasamy <Nat.Rengasamy@allianz.com.au>

## 11/02 Thu

|  |  |  |
| --- | --- | --- |
| 1 |  |  |
| 2 |  |  |
| 3 | Int party – 2 risks missing in extract, why?? Revised regsint1/2 to pick up missed IPs | Revised list (Ellen) |
| 4 | ED ondemand training – | Except debugging |
| 5 | Hypercare 9-4 on 12/02 – emails - declined |  |

## 12/02 Fri

|  |  |  |
| --- | --- | --- |
| 1 |  |  |
| 2 |  |  |
| 3 | Int party – 2 risks missing in extract, why?? Revised regsint1/2 to pick up missed IPs | Revised list (Ellen) |
| 4 | ED ondemand training – & Webex | Except debugging |
| 5 | Sompo – access closed ?? |  |

## 15/02 MOn

|  |  |  |
| --- | --- | --- |
| 1 |  |  |
| 3 | MFM emails | Revised list (Ellen) |
| 4 | ED ondemand training – & Webex | Except debugging |
| 5 | 1-2 Accurev process meeting |  |

## 16/02 Tue

|  |  |  |
| --- | --- | --- |
| 1 |  |  |
| 2 | 10-30 – 12 IT briefing |  |
| 3 | MFM emails | Revised list (Ellen) |
| 4 | ED ondemand training – & Webex | Repair & reinstall |
| 5 | Alive brn issue |  |

## 17/02 Wed

|  |  |  |
| --- | --- | --- |
| 1 | Regsfre1 – pbsrein1 table reinrh extract  WO 144431  *Currently the DB2 table POTREINRH is limited to 4 FAC XOL layers. Business wants this to be increased to 10 layers. Instead of increasing number of layers in POTREINRH to 10, a new table ( POTREINRX) will be created and the existing FAC XOL will be transferred to  POTREINRX.* | Binoy X |
| 2 |  |  |
| 3 | Int party fix round 2 – checking for multiple ip (not sure how to identify) | Alison |
| 4 | ED ondemand training – & Webex | Reinstall & start again  Took hours with problem starting bankdemo server |
| 5 | Alive BRN issue – sql to check any other cases of Polisy generated brns in Alive pols | Email to MT |

## 18/02 Thu

|  |  |  |
| --- | --- | --- |
| 1 |  |  |
| 2 |  |  |
| 3 | INC000001650013 - (BAT - CLOS) Job Failed: REGDC38F(L)  2 successive U039 on policy 52 0017359 CVN, backout job didn’t clean out properly | Pol00 clean up |
| 4 | ED ondemand training – & Webex | Reinstall & start again  Took hours with problem starting bankdemo server |
| 5 | INC000001649384 CARA network issue on Mon | Checked all jobs & error report |

5013 cicsx4

5015 cicsbx1

10.197.111.87:5555

## 19/02 Fri

|  |  |  |
| --- | --- | --- |
| 1 |  |  |
| 2 |  |  |
| 3 | INC000001650013 - (BAT - CLOS) Job Failed: REGDC38F(L)  2 successive U039 on policy 52 0017359 CVN, backout job didn’t clean out properly | Pol00 clean up ; user canc ; verified; now looks alright(btrni1, strni1, batc etc) |
| 4 | ED ondemand training – & Webex | Bankdemo server not working today |
| 5 | 1.30 – 2.00 : INC6383281 - 09RN05934COM - INC000001649976 - Job REGDA20W - ALIVE Upload | Meeting with Maha & Amit |

Alive – 09 RN05934 COM

see another policy 09 RN05994 COM always ib still have brn

Alive delink REGSVF2M POLH06 (Valid flag from 1 to 2)

Relink REGSVF1M

Dnxr.dev.sql(POLH06A)

## 22/02 Mon

|  |  |  |
| --- | --- | --- |
| 1 | ED ondemand training – & Webex | Checking SYSB access given by Patrick, doesn’t show sessions |
| 2 | INC6383281 - 09RN05934COM - INC000001649976 – get list of all Alive BRNS from Polisy | Polh06a |
| 3 | INC000001650330 - Job REGD090N - FTP DISHONOUR OUTBOUND EXTRACTS failed – FTP error |  |
| 4 | 4-5pm MFM Control-m / runbooks meeting |  |

## 23/02 Tue

|  |  |  |
| --- | --- | --- |
| 1 | MFM | Checking SYSB access given by Patrick, doesn’t show sessions |
| 2 | REGSC30I – compare report |  |
| 3 | ~~WO 677594~~ WO677604 update REGP.COY1.PARMS(P11S519 to remove all FIN profiles |  |
| 4 | How to access in target x86 (docu from Patrick) | HA works in Chrome and IE but not in Edge |
| 5 | Int party 2nd fix | Ellen |

, HA works in Chrome and IE but not in Edge (for me).

<https://10.90.63.48:7443/zfe>      shows 3 cics regions

<https://10.214.192.88:7070/>        no available cics (login to domain 10.214.52.38)

<https://10.214.192.88:7070/>        Login fails to domain aaladaap2008.corp.aal.au

The following profiles are excluded from refersh (REGP.COY1.PARMS(P11S519)). Which profiles you want removed from parm? The details are in the attached Excel.

|  |  |  |  |
| --- | --- | --- | --- |
| PROFILE\_ID | VALID\_FLAG | PROFILE\_DESC | no of sancs |
| 0 | 1 | IT TRAINING & TESTING | 63 |
| 112 | 1 | FIN INQUIRY | 24 |
| 114 | 1 | FIN OPS ACCOUNTANT 1 | 1 |
| 115 | 1 | FIN CREDIT CONTROLLER | 0 |
| 116 | 1 | FIN SYSTEMS | 3 |
| 117 | 1 | FIN REINSURANCE ACC | 0 |
| 118 | 1 | FIN BANKING 1 | 1 |
| 178 | 1 | FIN AR RECEIPTING 2 | 0 |
| 179 | 1 | FIN AR RECEIPTING 3 | 1 |
| 181 | 1 | FIN AR RECEIPTING 5 | 0 |
| 182 | 1 | FIN AR RECEIPTING 6 | 1 |
| 183 | 1 | FIN OPS ACCOUNTANT 2 | 2 |
| 184 | 2 | FIN OPS ACCOUNTANT 3 | 0 |
| 185 | 2 | FIN OPS ACCOUNTANT 4 | 0 |
| 186 | 1 | FIN BANKING 2 | 3 |
| 188 | 1 | FIN BANKING 4 | 0 |

## 24/02 Wed

|  |  |  |
| --- | --- | --- |
| 1 | MFM – ASM/SYSB login  Login using Edge | Chat login issues |
| 2 |  |  |
| 3 | ~~WO 677594~~ WO677604 update REGP.COY1.PARMS(P11S519 to remove all FIN profiles  WO677848 for pol00 update of refresh\_flag | Sanc did not refresh, need to update refresh\_flag to Y  Pol00 update done |
| 4 | 4.30-5 ASM/SYSB access meeting | Patrick |
| 5 |  |  |

## 25/02 Thu

|  |  |  |
| --- | --- | --- |
| 1 | MFM – ASM/SYSB login  Login using Edge | Chat login issues |
| 2 | Alive BRN mismatch | To Maha |
| 3 | Check sanc refresh | Complete |
| 4 | MFM afp print from alfresco for DIRM120D | Sent to Sathya |
| 5 | 2-3.40 TM + ControlM |  |
| 6 | 678263 - POLISY F121 report  Search for reports F121\_SUM.txt, F121MC01.txt, F121MC06.txt | Lynda |

Alfresco link <https://allianzinternal.corp.aal.au/alfresco/alfresco/wcservice/allianz/mpc/search>

INC 4919683 - Polisy INR policies (ISC/IAR) (20210113-163-04)

DIRM086F, REGM086F, REGM089G

## 26/02 Fri

|  |  |  |
| --- | --- | --- |
| 1 | MFM – ASM/SYSB login  Login using Edge | Chat login issues |
| 2 | WO678263 - POLISY F121 report  Search for reports F121\_SUM.txt, F121MC01.txt, F121MC06.txt | Lynda |
| 3 | timesheet |  |
| 4 | HASSFEE report for Feb to Fahima, Nicole & Brian  INC5803626 - Property Assessing Outstanding Costs | Compliance follow up |
| 5 | WO678263 - POLISY F121 report – details given, for further specs go to dev team resource for transformation | To Lynda |
| 6 |  |  |

Like Mainframe Developers can customise or amend the JCL and submit in the environment.

<https://wiki.corp.aal.au/pages/viewpage.action?spaceKey=MMP&title=x86+Polisy+Environment+Information>

On below questions, I have added the section of document to referred:

Doc location: <https://jira.corp.aal.au/browse/MMP-6875>

1) copy mainframe files to target -  **Section 3.8**

2) find and override JCLs with new files - **Section 2.10 and 3.14**

3) run JCL - **Section 2.5**

4) verify results – **Section 2.5**

REGM001F

REGM082F

REGM083F

REGM084F

REGM085F

REGM087F

REGM086F REGP.F1.F121M.EXTRACT.G0227V00

REGM098F REGM089F

REGM099F

REGM100F

DIRM001F

DIRM082F

DIRM083F

DIRM084F

DIRM085F

DIRM087F

DIRM086F

REGM089F /089G is a summary of reg/dir/nzl086f

|  |  |  |
| --- | --- | --- |
| **Enterprise server** | **host access** | **Comment** |
| **CI server** |  |  |
| 10.90.63.156:86  **auaal0115.corp.aal.au:86** | https://aaldvdpdc146:7443/ | |
| **ASM server** |  | **Covers ASM and SYS environments – Note covers different domains which need to be selected see details 4.2** |
| 10.214.192.84:86 **auaal1246.corp.aal.au:86** | [10.214.192.88:7070/](https://10.214.192.88:7070/) | |
|  |  |

**Data Files**

For ASM/SYS server user this: Ip address 10.214.192.84 port 9003

CI 10.90.63.156 port 9003

# Mar 2021

## 01/03 Mon

|  |  |  |
| --- | --- | --- |
| 1 | MFM discussions ppt |  |
| 2 | Int Party meeting 9.30-10.00 | Compl 2 hrs |
| 3 | check in on Target and your roles as Ambassadors 11-11.30 | Patrick |
| 4 |  |  |
| 5 |  |  |

## 02/03 Tue

|  |  |  |
| --- | --- | --- |
| 1 | MFM Wave6 Polisy ASM/SYS accesss |  |
| 2 |  |  |
| 3 | WO676507/REQ000001143358 - recon history for #154296198 - 54 E193273 FPI | Alison  complete |
| 4 |  |  |
| 5 |  |  |

N:\\_1 Promise Projects\zMF Modernisation\05 Deliverables\TCS\BATCH\_MIGRATION\REG\02-CI-DEV\CIDEV\_X4\_JCL

## 03/03 Wed

|  |  |  |
| --- | --- | --- |
| 1 | MFM ASM/SYS access in target 10-12 |  |
| 2 | ACCUREV training 2-6pm |  |
| 3 |  |  |
| 4 |  |  |
| 5 |  |  |

## 04/03 Thu

|  |  |  |
| --- | --- | --- |
| 1 | MFM ASM/SYS access (datasets and more) |  |
| 2 | ACCUREV training exercises – install plugin for Eclipse |  |
| 3 | Int pary – risks missed in the first datafix – ezt to to extract | Email to Ellen, Alison |
| 4 | BRN issue in Alive – emails | Amit Singh, Maha |
| 5 | [JIRA] Updates for MMP-8333: W6 - SIT - x86 CICSSB - Batch - REGS205S - JCL not found | Rohy, Patrick |
| 6 |  |  |

## 05/03 Fri

|  |  |  |
| --- | --- | --- |
| 1 | MFM ASM/SYS access (datasets and more) |  |
| 2 | ACCUREV training exercises – install plugin for Eclipse |  |
| 3 | NAB GDW - Non arrival of WH338D9S trigger for 4th March |  |
| 4 | Archive jobs parm – test run with 4 yr retention |  |
| 5 | e-campus code of conduct | completed |
| 6 |  |  |

## 08/03 Mon

|  |  |  |
| --- | --- | --- |
| 1 | Int party – customer details REGSCLN4 (ezt prog)  Compliance customer impact | Sent to Ellen |
| 2 | ACCUREV training exercises – install plugin for Eclipse |  |
| 3 | Co-1 archive jobs, check weekend jobs for parm change |  |
| 4 |  |  |
| 5 |  |  |
| 6 |  |  |

REGSCLN4 – inp >>> POLD.M1.RNLDWNLD.IP.TERM.FIX.D201104

## 09/03 Tue

|  |  |  |
| --- | --- | --- |
| 1 | Int party customer impact report (6 polices have terminated agents) | Complete (compliance 5 hrs) |
| 2 | BNK INC1650985 - difference between ledger & bank - $160.30 | To Raymond P |
| 3 | Co-1 archive jobs, check weekend jobs for parm change (WO 680592) | WO 680592 completed |
| 4 | 2-4pm Accurev training part-2 |  |
| 5 | Change 1034134 EVO IP datafix round 2 | working |
| 6 |  |  |

Production run on 06/03

IM IN - THE PGM

SYS DATE = 6/03/21

PEARCH: RUN DATE 20210306

ARCHIVE DATE 20160306

ARCHIVE PERD 201609

COMPANY 1

BRANCH \*\*

TYPE

EXTRACT LIMIT 00999999

DATABASE RECS READ FOR 7,261,162

POLY EXTRACTED FOR ARCH 75,854

--- - --- --- -- -- -- - -- - - - -

QA run after parm change to 4 years & no-of-pols = 99,999 (max 5 digits in parm)

IM IN - THE PGM

SYS DATE = 9/03/21

PEARCH: RUN DATE 20210309

ARCHIVE DATE 20170309

ARCHIVE PERD 201709

COMPANY 1

BRANCH \*\*

TYPE

EXTRACT LIMIT 00099999

EXTRACT LIMIT HAS REACHED 99,999

DATABASE RECS READ FOR 101,609

POLY EXTRACTED FOR ARCH 99,999

-------- - - --- - - - -

No of policies archived

14/02/2021 8343

21/02/2021 8372

06/03/2021 70,291 ???

## 10/03 Wed

|  |  |  |
| --- | --- | --- |
| 1 | DAT Fee Jan 2021 – emails SQL(MTRN2523) |  |
| 2 | Change 1034134 EVO IP datafix round 2 – pold.systest.jcl(regsint3)  (prev 1031971) | Working (compliance 5hrs) |
| 3 |  |  |
| 4 |  |  |
| 5 | Workstation photos for WFH |  |
| 6 |  |  |

Download to QA

132A053109HOP

132A053486HOP

1618500317HOP

171A002705HOP

134A054846HOP

134A058684HOP

151A003372LLP

151A006073HOP

Tested in QA

--

## 11/03 Thu

|  |  |  |
| --- | --- | --- |
| 1 |  |  |
| 2 | Change 1034134 EVO IP datafix round 2 – pold.systest.jcl(regsint3)  (prev 1031971) | Working (compliance 6 hrs |
| 3 | 10-11.20 Alive BRN issue meeting |  |
| 4 | BRN issue testing |  |
| 5 | Workstation photos for WFH – HR form | submitted |
| 6 |  |  |

Policies with no brn

09 RN00002 COM

09 RN00006 OFF

09 RN00006 VSD

09 RN00007 VSD

09 RN00010 TSP

Bring down to qa

## 12/03 Fri

|  |  |  |
| --- | --- | --- |
| 1 |  |  |
| 2 | Change 1034134 EVO IP datafix round 2 – pold.systest.jcl(regsint3)  (prev 1031971) | Related to WO681581  (Compliance 3 hrs) |
| 3 | Testing EA new install (Dean Mobley installed in background) |  |
| 4 | BRN issue testing |  |
| 5 | DAT FEE issue – details of Nov journals to Fahima Sadmin |  |
| 6 |  |  |

## 15/03 Mon

|  |  |  |
| --- | --- | --- |
| 1 | WO680885 - produce LIFE extract | Aerro.GoodrichHarwell |
| 2 | Change 1034134 EVO IP datafix round 2 – pold.systest.jcl(regsint3)  (prev 1031971) | Related to WO681581  Get change ready |
| 3 |  |  |
| 4 | BRN issue testing (pestat03 – get polisy prints) |  |
| 5 |  |  |
| 6 |  |  |

BRN polices from sql(polh06b)

IN ('X037219','X037907') not correct IB pols

09 RN01947 TSP

09 RN01957 TSP

09 RN01958 TSP

## 16/03 Tue

|  |  |  |
| --- | --- | --- |
| 1 | WO680885 - produce LIFE extract – additional data  Formatting into Excel is complex | Aerro.GoodrichHarwell |
| 2 | Change 1034134 EVO IP datafix round 2 – pold.systest.jcl(regsint3)  (prev 1031971) | Related to WO681581  Get change ready & approved |
| 3 | HASSFEE testing in Direct QA | Recreate user error and sent to Fahima ( |
| 4 | BRN issue testing (pestat03 – get polisy prints) | Able to recreate problem  Email to Maha/Amit |
| 5 | UAR report to Persida |  |
| 6 |  |  |

C 6 21 0067838

C 6 21 0090664

C 6 21 0088618

C 6 21 0105842

C 6 21 0103928

C 6 21 0103550

C 6 21 0106164

C 6 21 0086081

C 6 21 0102237

C 6 21 0105960

## 17/03 Wed

|  |  |  |
| --- | --- | --- |
| 1 | WO680885 - produce LIFE extract – additional data  Formatting into Excel is complex | Aerro.GoodrichHarwell  March data sent |
| 2 | 2-5pm MFM intensive training - various |  |
| 3 |  |  |
| 4 |  |  |
| 5 |  |  |
| 6 |  |  |

6356003514ALP

## 18/03 Thu

|  |  |  |
| --- | --- | --- |
| 1 | WO680885 - produce LIFE extract – additional data  Formatting into Excel is complex | Aerro.GoodrichHarwell  Nov data resent |
| 2 | Accurev docu |  |
| 3 | INC6383281: Alive BRN issue, analysis of rnsent & strni1s delink issue (meeting 2.30-3.00) |  |
| 4 |  |  |
| 5 |  |  |
| 6 |  |  |

Pbautocc – ppautocc - REGD598V - DECOMMISSIONED ON WEDNESDAY 19TH DECEMBER 2018.

## 19/03 Fri

|  |  |  |
| --- | --- | --- |
| 1 | Change 1034134 EVO IP datafix round 2 – pold.systest.jcl(regsint3)(prev 1031971)  Job ran last night,  verified and prepared the data in Excel ,  added client detail  emailed to Ellen et al | Completed (hopefully) |
| 2 | Accurev docu – understand streams |  |
| 3 | INC6383281: Alive BRN issue, analysis of rnsent & strni1s delink issue – follow up checking docs in Alfresco |  |
| 4 | BNK -911s all over – Lynda / DBAs |  |
| 5 |  |  |
| 6 |  |  |

## 22/03 Mon

|  |  |  |
| --- | --- | --- |
| 1 |  |  |
| 2 | Accurev docu – understand streams |  |
| 3 | INC6383281: Alive BRN issue, analysis of rnsent & strni1s delink issue – follow up checking docs in Alfresco |  |
| 4 | MFM specific tools – structured file creation |  |
| 5 |  |  |
| 6 |  |  |

Leap year change 1033578

## 23/03 Tue

|  |  |  |
| --- | --- | --- |
| 1 | 2 learning assignments completed (Compliance handling & OHS) | completed |
| 2 |  |  |
| 3 | INC6383281: Alive BRN issue, analysis of rnsent & strni1s delink issue – follow up checking docs in Alfresco – Check programs |  |
| 4 | WO 683558 for DAT FEE report for Mar to Nicole R | Compliance 3 hr |
| 5 |  |  |
| 6 |  |  |

## 24/03 Wed

|  |  |  |
| --- | --- | --- |
| 1 | MFM specific tools replay |  |
| 2 | 11-12 CTB |  |
| 3 | 1.30 – 4 EA selfpaced training |  |
| 4 | Ekat SuroArora – Commission NCC & UFC report |  |
| 5 | EA self paced |  |

## 25/03 Thu

|  |  |  |
| --- | --- | --- |
| 1 | WO 684214 Polisy extract for cancelled policies within /outside NCC clause and amount clawed back from the Dealer partners  Sql(stmt2) | Email to Ekta |
| 2 | INC6383281: Alive upload issue - BRN already exists SGMHBRNU changes - Analysis |  |
| 3 | EA on-demand training site only |  |
| 4 |  |  |
| 5 |  |  |
| 6 |  |  |

POLH05 - UFC\_FLAG COMM\_CLAWBACK\_DAY

Dnxr.dev.sql(stmt2) – canc with UFC/NCC data

## 26/03 Fri (1/2 day off)

|  |  |  |
| --- | --- | --- |
| 1 |  |  |
| 2 |  |  |
| 3 | EA on-demand training |  |
| 4 | Half day leave – ophthalmologist appt |  |
| 5 |  |  |
| 6 |  |  |

## 29/03 Mon

|  |  |  |
| --- | --- | --- |
| 1 | POLISY Payment Requisition Pending [NZ – [Nirusha.Sriskanthan@allianz.com.au](mailto:Nirusha.Sriskanthan@allianz.com.au)] – Checked reqs/mtrns | Looks like processed on Fri |
| 2 | Alive BRN issue email to Persida |  |
| 3 | DAT Fee issue – check Q008 screen if it defaults to policy no | Compliance 3hrs |
| 4 | Alpha return codes (PS) |  |
| 5 |  |  |
| 6 |  |  |

## 30/03 Tue

|  |  |  |
| --- | --- | --- |
| 1 | MFM – JCLs in sys2.bkup.cntl rega015r & other 015r |  |
| 2 | JCL differences – Binoy Xavior – REG/DIR/NZL015R/X/M |  |
| 3 | DAT Fee issue – check Q008 screen if it defaults to policy no | Further emails and checking \*\* Compliance 3 hrs |
| 4 | INC6715845 - Declined Pol Failed schedule not in Renewal Rec Rpt - IBR7299 |  |
| 5 | Batch imbalance 1651934 – Hoang 1 41 2021 10 P001 +29  Receipt 1-71-5209259 | \*\*\* |
| 6 | INC6724748 - issue with Receipt - |  |

receipt no ='P'  
='1'  
='71'  
='5209259' has 10M difference bet mtrn40 and 41

='1'

='41'

='2021'

='10'

='P001'

='+29'

## 31/03 Wed

|  |  |  |
| --- | --- | --- |
| 1 | Batch imbalance 1651934 – Hoang 1 41 2021 10 P001 +29  Receipt 1-71-5209259 | Failed again  Rohy checking inc 1651987 |
| 2 | Pol00 fix to delete 1 row fom receipt | Inc 1651987 |
| 3 | INC6724748 - issue with Receipt - URGENT |  |
| 4 | INC6715845 - Declined Pol Failed schedule not in Renewal Rec Rpt - IBR7299 | Not started |
| 5 |  |  |
| 6 |  |  |

# APR 2021

## 01/04 Thu

|  |  |  |
| --- | --- | --- |
| 1 | Batch imbalance 1651934 –1 41 2021 10 P001 +29  Receipt 1-71-5209259 – Verify batches / email | Batch processed inc 1651987 |
| 2 | INC6724748 - issue with Receipt - post-mortem | ***Appreciate*** from Chris Murphy |
| 3 |  |  |
| 4 | INC6715845 - Declined Pol Failed schedule not in Renewal Rec Rpt - IBR7299 | Assigned to Rohy |
| 5 | REGD074F – Cash batc checker |  |
| 6 | ED install v6 |  |

REGD242M PBBARSVL to check if individual amt > 10M and alert

Currently there is check for for > 10m but applies when the trans count exceeds 750 (max dissection in screen inquiry) and go int journal section

REGS742D This runs from temp cntl now, to extract cash batches for checking imbalance

## 06/04 Tue

|  |  |  |
| --- | --- | --- |
| 1 | ED install v6 | compl |
| 2 | Check regw020A – archive job |  |
| 3 | WO & Chg for Mar Remedy report | compl |
| 4 | Alison’s ZAXKWOV / MQFTP jobs in QA | compl |
| 5 | WO 684214 : STMT UFC/NCC report add -> On this data file that you shared , would you be able to add Inception date, expiry date , Original inception date and status date . | Compl |
| 6 | New change 1034154 (C1033578 – leap yr issue (New chg 1034068 – to back out 1033578 – testing INC6000763 - PD/Lodgement issue)) |  |

C1033578 – leap yr issue (New chg 1034068 – to back out 1033578 - testing

INC6000763 - PD/Lodgement issue)

## 07/04 Wed

|  |  |  |
| --- | --- | --- |
| 1 | New change 1034154 (C1033578 – leap yr issue (New chg 1034068 – to back out 1033578 – testing INC6000763 - PD/Lodgement issue)) |  |
| 2 | DAT FEE details to Rohy for another check |  |
| 3 | INC 1652486 - Renewal pre-requisite job REGA015R failed due to resource not available | SNOW 6778095 |
| 4 |  |  |
| 5 |  |  |
| 6 |  |  |

## 08/04 Thu

|  |  |  |
| --- | --- | --- |
| 1 | New change 1034154 (C1033578 – leap yr issue (New chg 1034068 – to back out 1033578 – testing INC6000763 - PD/Lodgement issue)) | started |
| 2 | Email to Peter Kerin – Alive BRN issue | compl |
| 3 | 2021 Success Factors – What targets | compl |
| 4 | MPK missed out in BRN list | Re-run extract after 5 |
| 5 |  |  |
| 6 |  |  |

## 09/04 Fri

|  |  |  |
| --- | --- | --- |
| 1 | New change 1034154 (C1033578 – leap yr issue (New chg 1034068 – to back out 1033578 – testing INC6000763 - PD/Lodgement issue)) | started |
| 2 |  |  |
| 3 | 2021 Success Factors – What targets | compl |
| 4 | MPK missed out in BRN list | Re-run extract after 5 |
| 5 | 2.30 – 3.20 Problem Call - PRB0065020 / INC6736327 Polisy/Regent - Significant slowness in Polisy |  |
| 6 | IR IR number is: 20200924-036-04 – Marcela Bilac |  |

## 12/04 Mon

|  |  |  |
| --- | --- | --- |
| 1 | New change 1034154 (C1033578 – leap yr issue (New chg 1034068 – to back out 1033578 – testing INC6000763 - PD/Lodgement issue)) | started |
| 2 |  |  |
| 3 | 2-4 EA training training |  |
| 4 | SLA breached - inc |  |
| 5 |  |  |
| 6 |  |  |

## 13/04 Tue

|  |  |  |
| --- | --- | --- |
| 1 | New change 1034154 (C1033578 – leap yr issue (New chg 1034068 – to back out 1033578 – testing INC6000763 - PD/Lodgement issue)) | started |
| 2 |  |  |
| 3 | 10-10.30 Phishing training |  |
| 4 | DAT FEE emails/calls (Rohy’s checking) |  |
| 5 |  |  |
| 6 |  |  |

## 14/04 Wed

|  |  |  |
| --- | --- | --- |
| 1 | New change 1034154 (C1033578 – leap yr issue (New chg 1034068 – to back out 1033578 – testing INC6000763 - PD/Lodgement issue)) | started |
| 2 | Dealer cancellations with NCC (orig incept missing) include orig-incept & rerun |  |
| 3 | Interested Party dropping off - Polisy Round 2 Data Fix (stats by policy) |  |
| 4 | Regp.coy1.parms(p11arch) – WO 687823 |  |
| 5 |  |  |
| 6 |  |  |

Stmtufc1 7333 (today’s run for same March month)

Stmtufc2 24531 (today’s run)

File total 31865

IP fix1 total : 3595 distinct policies: 3595

IP fix2 total: 110 dictinct: 107

Distinct pol 3625

Distinct clnt 3625

Marcela Bilac:

In short, we are supposed to be remitting life insurance policy amounts (premium class: DTH, Risk class: DDU and MGI, Product code: CCP) to Colonial (now CommInsure) with respect to run-off life insurance policy amounts.

I'm trying to process a catch up payment (from Jan 2018 onwards)

## 15/04 Thu

|  |  |  |
| --- | --- | --- |
| 1 |  |  |
| 2 |  |  |
| 3 | Non prod file qualifiers used in production |  |
| 4 | Regp.coy1.parms(p11arch) – WO 687823 |  |
| 5 | Bnk - Difference in Amount Received & Ledger Side |  |
| 6 |  |  |

TNS refunds on 10/03 2021 WGIINSMAA01 100.57

BTR AE on 10/03 33543.—

## 16/04 Fri

|  |  |  |
| --- | --- | --- |
| 1 | New change 1034154 (C1033578 – leap yr issue (New chg 1034068 – to back out 1033578 – testing INC6000763 - PD/Lodgement issue)) | started |
| 2 |  |  |
| 3 |  |  |
| 4 |  |  |
| 5 | Bnk - Difference in Amount Received & Ledger Side (3hrs) |  |
| 6 |  |  |

Check endt-type and tran-type blank ??

W3 S126815 CMP

W3 S126815 CMP

W3 0500359 CMP

W3 0500359 CMP

Client pd C121461126 01 (uat1)

21 0105246 CMP 30012020 to 30012021

## 19/04 Mon a.leave

## 20/04 Tue a.leave

## 21/04 Wed a.leave

## 22/04 Thu

|  |  |  |
| --- | --- | --- |
| 1 | New change 1034154 (C1033578 – leap yr issue (New chg 1034068 – to back out 1033578 – testing INC6000763 - PD/Lodgement issue)) | started |
| 2 | Bnk - Difference in Amount Received & Ledger Side |  |
| 3 | DAT FEE report for April to Nicole R (closed as RISK-7155) | compl |
| 4 | Important SHARED tables to MFM (Giri) |  |
| 5 |  |  |
| 6 |  |  |

## 23/04 Fri

|  |  |  |
| --- | --- | --- |
| 1 | New change 1034154 (C1033578 – leap yr issue (New chg 1034068 – to back out 1033578 – testing INC6000763 - PD/Lodgement issue)) | started |
| 2 | Btrn04 for bnk - POU426 (no equiv regd090d in bnk) |  |
| 3 |  |  |
| 4 |  |  |
| 5 |  |  |
| 6 |  |  |

Bnk source - MMIP.BNKP.SRC.COB2CICS / cob2bat / cob2subr etc

## 26/04 Mon

|  |  |  |
| --- | --- | --- |
| 1 | New change 1034154 (C1033578 – leap yr issue (New chg 1034068 – to back out 1033578 – testing INC6000763 - PD/Lodgement issue)) | started |
| 2 | REGW020A – still in Br 43 |  |
| 3 | Policy Archive Project - Issue with DB\_TIME\_CREATED & DB\_TIME\_LAST\_UPDATED |  |
| 4 | INC6856621 - Current Status - Unmatched Credit Cards |  |
| 5 |  |  |
| 6 |  |  |

UAT1

Client pd policy incept expiry

C121461126 01 21 0105246 CMP 30012020 30012021

21 461127 01 21 0105247 CMP 30112020 30112021

21 461120 01 21-0105248-CMP 31012021 31012022

REGDGDF1 step01 mqput: REGP.N1.NGDWSPL1.TXT2

To: /opt/fteStaging/prd/directlink/download/ALLIAN01/policy

step02 virus scan

step03 script "/opt/fteStaging/prd/directlink/scripts/aalesp\_nabxfer.sh”

To transfer to NAB

Stepi1 mqget log “REGP.G1.REGDGDF1.RC”

REGDGDF5 step1 check log for result good or bad

REGDGDFA step01 script "/opt/fteStaging/prd/directlink/scripts/aalesp\_nabxfer.sh”

To get ack file

step02 check rexec log

step03 mqget input /opt/fteStaging/prd/directlink/upload/ALLIAN01/policy

To REGP. N1.NGDWSPL1.ACK.EXTRACT

## 27/04 Tue

|  |  |  |
| --- | --- | --- |
| 1 | New change 1034154 (C1033578 – leap yr issue (New chg 1034068 – to back out 1033578 – testing INC6000763 - PD/Lodgement issue)) | started |
| 2 |  |  |
| 3 |  |  |
| 4 | INC6856621 - Current Status - Unmatched Credit Cards |  |
| 5 | Alison’s inc – Tech prem screen (P) doesn’t match premium variance screen (F) – Checked the policies in btrn04 and rskw16 |  |
| 6 |  |  |

## 28/04 Wed

|  |  |  |
| --- | --- | --- |
| 1 | New change 1034154 (C1033578 – leap yr issue (New chg 1034068 – to back out 1033578 – testing INC6000763 - PD/Lodgement issue)) | continuing |
| 2 | MFM – weekly meeting – status of training |  |
| 3 | MFM – Archive project (Betty ) time\_last updated rules in archive |  |
| 4 | INC6856621 - Current Status - Unmatched Credit Cards | Check few in qsolog using rrn |
| 5 | Service desk call to fix my SNOW access | ½ hr |
| 6 |  |  |

## 29/04 Thu

|  |  |  |
| --- | --- | --- |
| 1 | New change 1034154 (C1033578 – leap yr issue (New chg 1034068 – to back out 1033578 – testing INC6000763 - PD/Lodgement issue)) | continuing |
| 2 | INC6856621 - Current Status - Unmatched Credit Cards | Check few in qsolog using rrn, new ezt PETNSLOG |
| 3 | Timesheet-April | compl |
| 4 | EA doesn’t start |  |
| 5 | Optim objects extract |  |
| 6 |  |  |

***Instead you will need to launch the timesheet directly from the following network location:  
  
U:\Information Technology\Application Development\0716\_IT\_Apps\START\_TIMESHEET.bat***

--

## 30/04 Fri

|  |  |  |
| --- | --- | --- |
| 1 | New change 1034154 (C1033578 – leap yr issue (New chg 1034068 – to back out 1033578 – testing INC6000763 - PD/Lodgement issue)) | continuing |
| 2 | INC6856621 - Current Status - Unmatched Credit Cards | Check few in qsolog using rrn, new ezt PETNSLOG |
| 3 |  |  |
| 4 | EA doesn’t start |  |
| 5 | Optim objects extract (MFM – Giri) |  |
| 6 |  |  |

# May 2021

## 03/05 Mon (S.Leave)

## 04/05 Tue

|  |  |  |
| --- | --- | --- |
| 1 | New change 1034154 (C1033578 – leap yr issue (New chg 1034068 – to back out 1033578 – testing INC6000763 - PD/Lodgement issue)) | tbc |
| 2 | INC6856621 - Current Status - Unmatched Credit Cards (Check few in qsolog using rrn, new ezt PETNSLOG) | Email to Janice |
| 3 | WO 693262 - cancel-ufc-ncc-v22 report for 12 months | Yr 2021 done, another 3 prev months too be done |
| 4 | Pol00 screen (OS) AV6N8378 |  |
| 5 | batch imbalance 1w1202108U41071Y (Hoang)  16 online bills 2019-2020 with maint in between | >3hrs |
| 6 |  |  |

## 05/05 Wed

|  |  |  |
| --- | --- | --- |
| 1 | New change 1034154 (C1033578 – leap yr issue (New chg 1034068 – to back out 1033578 – testing INC6000763 - PD/Lodgement issue)) | tbc |
| 2 |  |  |
| 3 | WO 693262 - cancel-ufc-ncc-v22 report for 12 months | Yr 2021 done, another 3 prev months too be done |
| 4 | Lynda’s PFXN transaction not firing, no displays in cicsu1 for fxnote messages |  |
| 5 |  |  |
| 6 |  |  |

1AAF925743CMP

1AAG074641CMP

## 06/05 Thu

|  |  |  |
| --- | --- | --- |
| 1 | New change 1034154 (C1033578 – leap yr issue (New chg 1034068 – to back out 1033578 – testing INC6000763 - PD/Lodgement issue)) | tbc |
| 2 |  |  |
| 3 | WO 693262 - cancel-ufc-ncc-v22 report for 12 months (big Excel 70mb) | Sent to Ekta |
| 4 | WO 693940 – chg 1034195 - add column for system accounts in regd036i UAR report |  |
| 5 | TM 1.30-2.30 Master class-3 etc |  |
| 6 |  |  |

='1'

='W1'

='0595784'

='CMP'

## 07/05 Fri

|  |  |  |
| --- | --- | --- |
| 1 | New change 1034154 (C1033578 – leap yr issue (New chg 1034068 – to back out 1033578 – testing INC6000763 - PD/Lodgement issue)) | tbc |
| 2 |  |  |
| 3 | ED / Accurev plug-in |  |
| 4 | WO 693940 – chg 1034195 - add column for system accounts in regd036i UAR report | PESANCD, PPSANCD tested in V |
| 5 |  |  |
| 6 |  |  |

Accurev servers

AALSQCPDC552:5050

Aalmfppdc552:5050

## 10/05 Mon

|  |  |  |
| --- | --- | --- |
| 1 | New change 1034154 (C1033578 – leap yr issue (New chg 1034068 – to back out 1033578 – testing INC6000763 - PD/Lodgement issue)) | tbc |
| 2 | WO 694518 to DXC delay regd054p | compl |
| 3 | Wo & chg for April (date format keeps changing in Remedy) | compl |
| 4 | WO 693940 – chg 1034195 - add column for system accounts in regd036i UAR report  Pold.systest.jcl(regd035i) | PESANCD, PPSANCD tested in q/P |
| 5 |  |  |
| 6 |  |  |

## 11/05 Tue

|  |  |  |
| --- | --- | --- |
| 1 | New change 1034154 (C1033578 – leap yr issue (New chg 1034068 – to back out 1033578 – testing INC6000763 - PD/Lodgement issue)) | REGD121p doesn’t work – date matching |
| 2 |  |  |
| 3 |  |  |
| 4 | WO 693940 – chg 1034195 - add column for system accounts in regd036i UAR report  Pold.systest.jcl(regd035i) | PESANCD, PPSANCD tested in q/P |
| 5 | INC6927817 - Man Rerate declined risk due to claims - 85 G350038 CMP | Check pou564 and pou67A |
| 6 |  |  |

ALLIANZ AUST (Q)  Allianz Motor Insurance  **REN REVIEW** U564 01

Effective Date: 04062021   **Policy No: 85 G350038 CMP  Risk: 0001  Class: DPC**

 Inception Date: 04062017   Veh S/I:   17800   Cover Typ: MV   Accs SI:       0

 Owner/Driver Details   U25DVR: X   HP Years Own: \_            Totl SI:   17800

 Rted      Nominated Drivers           DOB    Sex Own Veh   Rego       Lic Year

  Y   FREDDY WIJAYA                  28051988  M     N     \_\_\_\_\_\_\_\_\_\_   2006

  N   FIFI FIFI                      01111988  F     N     \_\_\_\_\_\_\_\_\_\_   2006

  N   DAVID WIJAYA                   11011985  M     Y     \_\_\_\_\_\_\_\_\_\_   2003

      \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_ \_\_\_\_\_\_\_\_  \_     \_     \_\_\_\_\_\_\_\_\_\_   \_\_\_\_

      \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_ \_\_\_\_\_\_\_\_  \_     \_     \_\_\_\_\_\_\_\_\_\_   \_\_\_\_

 Driving\Claims\Insurance History

     Own Drv Stat \*

                  \*                                               Imposed Excess

                  \*  1 Year   2   3   4   5   6   7 Year   8   9  ClmHist Other

 1    Y   Y   A   \*  N        \_   0   0   0   N   N        \_   N   \_\_\_\_    \_\_\_\_

 2    N   Y   A   \*  N        \_   0   0   0   N   N        \_   N   \_\_\_\_    \_\_\_\_

 3    N   Y   A   \*  N        \_   0   0   0   N   N        \_   N   \_\_\_\_    \_\_\_\_

 4    \_   \_   \_   \*

 5    \_   \_   \_   \*

 Endt: M76 \_\_\_ \_\_\_ \_\_\_ \_\_\_ \_\_\_ \_\_\_ \_\_\_ \_\_\_    CRS: 9    Safe: N   Load%: \_\_\_

                        F5-Option cover   Unnamed Dvr X/S: 2500   Disc%: \_\_\_\_\_

  Date Term: \_\_\_\_\_\_\_\_   F11-Drivng\Claim\Insurnce Hist F10-ClmHist Ovr F9-Endor

  F4-View ARN F7-Quoted Premium   A:(H=ClmHs,C=Cont,B=Back,K=Kill,G=Gen Page): C

**RISK DECLINED: due to claims history (RTCTRX)   RISK MUST BE TERMINATED**

## 12/05 Wed

|  |  |  |
| --- | --- | --- |
| 1 | New change 1034154 (C1033578 – leap yr issue (New chg 1034068 – to back out 1033578 – testing INC6000763 - PD/Lodgement issue)) | REGD121p doesn’t work – date matching |
| 2 |  |  |
| 3 |  |  |
| 4 | WO 693940 – chg 1034195 - add column for system accounts in regd036i UAR report  Pold.systest.jcl(regd035i) | PESANCD, PPSANCD tested in q/P |
| 5 | INC6927817 - Man Rerate declined risk due to claims - 85 G350038 CMP |  |
| 6 | Control-M MFM |  |

## 13/05 Thu

|  |  |  |
| --- | --- | --- |
| 1 | New change 1034154 (C1033578 – leap yr issue (New chg 1034068 – to back out 1033578 – testing INC6000763 - PD/Lodgement issue)) | REGD121p doesn’t work – date matching |
| 2 |  |  |
| 3 | Launchpad for x86 |  |
| 4 | WO 693940 – chg 1034195 - add column for system accounts in regd036i UAR report  Pold.systest.jcl(regd035i) | PESANCD, PPSANCD tested in q/P |
| 5 | Rega090r report space |  |
| 6 | Control-M MFM |  |

## 14/05 Fri

|  |  |  |
| --- | --- | --- |
| 1 | New change 1034154 (C1033578 – leap yr issue (New chg 1034068 – to back out 1033578 – testing INC6000763 - PD/Lodgement issue)) | REGD121p doesn’t work – date matching |
| 2 | MFM ES-ASM |  |
| 3 |  |  |
| 4 | WO 693940 – chg 1034195 - add column for system accounts in regd036i UAR report  Pold.systest.jcl(regd035i) | PESANCD, PPSANCD tested in q/P |
| 5 | Rega090r report space |  |
| 6 |  |  |

## 17/05 Mon

|  |  |  |
| --- | --- | --- |
| 1 | New change 1034154 (C1033578 – leap yr issue (New chg 1034068 – to back out 1033578 – testing INC6000763 - PD/Lodgement issue)) | REGD121p doesn’t work – date matching |
| 2 | Splunk Alert: FrontEnd - (WebCTP) FES0013 - Polisy DB2 error (missing policy) | Checked last few days, several abends due to -911 |
| 3 | BRN issue – discussions (Alison) |  |
| 4 | WO 693940 – chg 1034195 - add column for system accounts in regd036i UAR report  Pold.systest.jcl(regd035i) | PESANCD, PPSANCD tested in q/P |
| 5 | Rega090r report on 14/05 fri – 146,137 pages (Priyanka DW – check 2 pols in APR) |  |
| 6 |  |  |

## 18/05 Tue

|  |  |  |
| --- | --- | --- |
| 1 | New change 1034154 (C1033578 – leap yr issue (New chg 1034068 – to back out 1033578 – testing INC6000763 - PD/Lodgement issue)) | REGD121p doesn’t work – date matching |
| 2 | [12-1] MFM – pol00 options |  |
| 3 | BRN issue – discussions (Alison) |  |
| 4 | WO 693940 – chg 1034195 - add column for system accounts in regd036i UAR report  Pold.systest.jcl(regd035i) | PESANCD, PPSANCD tested in q/P |
| 5 |  |  |
| 6 |  |  |

The runbooks have been created in REGQ.RUNBOOKS. The runbooks that need reviewing are : DIRA331R, REGA331M, REGA331R, REGM070X and REGW856V.

Regent colono20 .. 49

09 rn00060 vsd

32 AN06436 VSD

## 19/05 Wed

## 20/05 Thu

## 21/05 Fri

## 24/05 Mon

|  |  |  |
| --- | --- | --- |
| 1 | Email from Kochar, Manali [manali.kochar@westpac.com.au](mailto:manali.kochar@westpac.com.au) – duplicate TNS refunds | Danny |
| 2 | U035 in btrni1 not deleted (Lynda) |  |
| 3 | WBC - TNSPMT Transactions dated 13th May 2021- duplicates |  |
| 4 | WO 693940 – chg 1034195 - add column for system accounts in regd036i UAR report  PESANCD, PPSANCD tested in qa by Raymond | Ready for CAB 27/05 |
| 5 |  |  |
| 6 |  |  |

## 25/05 Mon

|  |  |  |
| --- | --- | --- |
| 1 | MFM | Review Polisy BAU Activities / Requirements for FMO | Meeting 9.30 – 11am |
| 2 | U035 in btrni1 not deleted (Lynda) |  |
| 3 |  |  |
| 4 | WO 693940 – chg 1034195 - add column for system accounts in regd036i UAR report  PESANCD, PPSANCD tested in qa by Raymond | Ready for CAB 27/05 |
| 5 |  |  |
| 6 |  |  |

## 26/05 Wed

|  |  |  |
| --- | --- | --- |
| 1 | MFM | Review pol00 options | Meeting 12.30 – 1.20pm |
| 2 |  |  |
| 3 |  |  |
| 4 | WO 693940 – chg 1034195 - add column for system accounts in regd035i UAR report  PESANCD, PPSANCD tested in qa by Raymond | Ready for CAB 27/05 |
| 5 | eCampus – Risk and control | compl |
| 6 |  |  |

## 28/05 Thu @101Miller

|  |  |  |
| --- | --- | --- |
| 1 |  |  |
| 2 | Batch control-m Meeting – Patrick Neale |  |
| 3 |  |  |
| 4 | WO 693940 – chg 1034195 - add column for system accounts in regd035i UAR report  PESANCD, PPSANCD tested in qa by Raymond | CAB approved |
| 5 | Accurev (Kerrod) server – au-adaccurev.srv.allianz:5050 |  |
| 6 |  |  |

Accurev (Kerrod) server – au-adaccurev.srv.allianz:5050

Login – dnxr/Polisy@1

Bau stream -x8

Workspace - C:\Users\Public\Accurev\_workspaces

My workspace = REG\_WS1\_dnxr

X86 Polisy env

<https://wiki.corp.aal.au/pages/viewpage.action?spaceKey=MMP&title=x86+Polisy+Environment+Information>

## 29/05 Fri @101Miller

|  |  |  |
| --- | --- | --- |
| 1 |  |  |
| 2 | POLISY X86 Release Management - | Warwick’s doc |
| 3 |  |  |
| 4 | WO 693940 – chg 1034195 - add column for system accounts in regd035i UAR report  PESANCD, PPSANCD tested in qa by Raymond | Piv’ed |
| 5 | Accurev (Kerrod) server – au-adaccurev.srv.allianz:5050 | document |
| 6 |  |  |

## 30/05 Mon @101Miller

|  |  |  |
| --- | --- | --- |
| 1 | Accurev (Kerrod) server – au-adaccurev.srv.allianz:5050 | Document  Working now |
| 2 | Squirrel set up |  |
| 3 | ES set up again |  |
| 4 |  |  |
| 5 |  |  |
| 6 |  |  |

# June 2021

## 01/06 Tue WFH

|  |  |  |
| --- | --- | --- |
| 1 | Accurev (Kerrod) server – au-adaccurev.srv.allianz:5050 | Document  Working now |
| 2 | Incidents from Andi (regd134f, regdgdx1) | compl |
| 3 | ES set up again |  |
| 4 | PIV 1034195 | compl |
| 5 |  |  |
| 6 |  |  |

## 02/06 Wed WFH

|  |  |  |
| --- | --- | --- |
| 1 | Accurev (Kerrod) server – au-adaccurev.srv.allianz:5050 | Document  Working now |
| 2 | Agent Statement for MAY, 2021 - POLISY ACTION REQUIRED | Shane O’Hara |
| 3 | Jobs to productonise |  |
| 4 |  |  |
| 5 |  |  |
| 6 |  |  |

## 03/06 Thu (WFH)

|  |  |  |
| --- | --- | --- |
| 1 | CTP renewal issue |  |
| 2 | Accurev & Jenkins | 10-11am |
| 3 | Jobs to productonise |  |
| 4 |  |  |
| 5 |  |  |
| 6 |  |  |

## 04/06 Fri (WFH)

|  |  |  |
| --- | --- | --- |
| 1 | Glass files archive (query from Jeremy Luk) |  |
| 2 | Accurev & Jenkins |  |
| 3 | Jobs to productonise |  |
| 4 |  |  |
| 5 |  |  |
| 6 |  |  |

[\\AALFSPPDC001\BPG$\](file:///\\AALFSPPDC001\BPG$\)

## 07/06 Mon (WFH)

|  |  |  |
| --- | --- | --- |
| 1 |  |  |
| 2 | Accurev & Jenkins |  |
| 3 | Jobs to productonise |  |
| 4 | Regdgdfa inc 1655604 |  |
| 5 |  |  |
| 6 |  |  |

PDS members list 3.1 and « X Print index listing »

We have 9 jobs  failed caused by MQFTE problems over the week end.

* INC000001655604 - Job 'REGDGDFA - Receive  Acknowledgement file from NAB GDW'
* INC000001655612 & 1655614 - Jobs DIRD046P & REGD046P - Transfer NAB Lodgement file to Allianz
* INC000001655613 - Job REGD044P - Transfer NAB Lodgement file.
* INC000001655619 & 1655620 -  Job 'DIRD401Q & REGD401Q – GET NAB DE ACKNOWLEDGEMENT FILE'.
* INC000001655621 - Job REGDX94Q - NAB Acknowledgment file to retrieve.
* INC000001655622 - Job REGD102P - Retrieve NAB Dishonour file.
* INC000001655624 - Job REGDF94M - RETRIEVE NAB BPAY FILE.

## 08/06 Tue (WFH)

|  |  |  |
| --- | --- | --- |
| 1 |  |  |
| 2 | Accurev & Jenkins |  |
| 3 | Jobs to productonise |  |
| 4 |  |  |
| 5 |  |  |
| 6 |  |  |

## 09/06 Wed (101 Miller)

|  |  |  |
| --- | --- | --- |
| 1 |  |  |
| 2 | Accurev & Jenkins | Kerrod |
| 3 | Jobs to productonise |  |
| 4 |  |  |
| 5 |  |  |
| 6 |  |  |

## 10/06 Thu (WFH)

|  |  |  |
| --- | --- | --- |
| 1 |  |  |
| 2 | Accurev & Jenkins | Kerrod |
| 3 | Jobs to productonise |  |
| 4 | Project Manhattan | 2.15 – 3.15 |
| 5 |  |  |
| 6 |  |  |

1 ASM App server   - 10.214.192.84

2 PROD App server - 10.214.192.10

## 11/06 Fri (WFH)

|  |  |  |
| --- | --- | --- |
| 1 |  |  |
| 2 |  |  |
| 3 | Jobs to productonise |  |
| 4 | Privacy at Allianz (e-campus) | completed |
| 5 |  |  |
| 6 |  |  |

## 14/06 Mon (P Holiday – Queen’s birthday)

## 15/06 Tue (WFH)

|  |  |  |
| --- | --- | --- |
| 1 | Batch imbalance 163202112U0264GC | compl |
| 2 | Marivic – catch up runs of TNS recon files |  |
| 3 | Jobs to productonise |  |
| 4 |  |  |
| 5 |  |  |
| 6 | Covid vaccine – AZ first one done 2 midway |  |

## 16/06 Wed

|  |  |  |
| --- | --- | --- |
| 1 | Batch imbalance - 154202112U410FS4 |  |
| 2 | Sql days function (dirsrefr) |  |
| 3 | Jobs to productonise |  |
| 4 | Jenkins |  |
| 5 |  |  |
| 6 |  |  |

## 17/06 Thu

|  |  |  |
| --- | --- | --- |
| 1 | Accurev / Jenkins |  |
| 2 | INC000001655848 - (BAT - RENW) Job Failed: REGA049R(L) - 11/06/2021 - 86 G479038 CMP | Lynda |
| 3 | Jobs to productonise |  |
| 4 | Jenkins |  |
| 5 | Multiple applications failed (SFX transfer failed) | Inc mgmt |
| 6 |  |  |

## 18/06 Fri

|  |  |  |
| --- | --- | --- |
| 1 | Accurev / Jenkins |  |
| 2 | INC000001655848 - (BAT - RENW) Job Failed: REGA049R(L) - 11/06/2021 - 86 G479038 CMP – SGRSKMO2 | Found the problem in SGRSKMO2. Doesn’t close cursor on no rskwdb row |
| 3 |  |  |
| 4 |  |  |
| 5 |  |  |
| 6 |  |  |

RSKUPDVC = NO RSKW PAGE TYPE "DB" FOUND FOR RISK = 186G479032CMP 0001

U520 - ERROR IN RISK UPDATE MODULE FOR RISK = 186G479032CMP 0001

AFT SGAU520 186G479032CMP ARENEW-RECORD-STATUS=04 186202112U035sAL

C150-START AFT SGAXXXX ST=\*\*\*\* REC-TYP=MANR PROC-ST=6 REC-ST=04 OLD-ST=00 NEW-S

D200-UPDATE-RNPOL 186G479032CMP 2

C152-REPROCESS ST=\*\*\*\* REC-TYP=MANR PROC-ST=2 REC-ST=04 OLD-ST=00 NEW-ST=02

C152 CONT EDI-AG=NEDI-PL= EDI-GR= PAY-PL=IN

Unlock Policy..... 186G479032CMP

D500- 186G479038CMP 2021-06-11-13.23.52.375302JOB03423R C C 000003330 0

PBARENW4: MQPARM CURR POS = 01

C118-Y 186G479038CMP update RNPOL-PROC-STATUS to 6 000003330 000003243

PBARENW4: SET SAVEPOINT COMPLETED

C118-5 RATING TYPE=C MQ DATA=

C118-Z 000003330 000003244

C150-START B4 SGAXXXX ST= REC-TYP=MANR PROC-ST=6 REC-ST=00 OLD-ST=00 NEW-S

SGAMANR: CALL U5172 PART2 PROCESSING...186G479038CMP

============== caused by above error in policy 186G479032CMP =======

SGAMANR: CALL U520 AFTER U517...

A DB2 ERROR HAS OCCURRED

Program.....PBARENEW Subroutine..SGRSKMO2 Line........

Function....MARKL Dataset.....RSKW Status......-502

Linkpath....RISKLKRW Reference...L K X X

Key.........

Operation...OPEN Table.......RSKWMG

DSNT408I SQLCODE = -502, ERROR: THE CURSOR IDENTIFIED IN AN OPEN

STATEMENT IS ALREADY OPEN

DSNT418I SQLSTATE = 24502 SQLSTATE RETURN CODE

DSNT415I SQLERRP = DSNXERT SQL PROCEDURE DETECTING ERROR

DSNT416I SQLERRD = -300 0 0 -1 0 0 SQL DIAGNOSTIC INFORMATION

DSNT416I SQLERRD = X'FFFFFED4' X'00000000' X'00000000'

X'FFFFFFFF' X'00000000' X'00000000' SQL DIAGNOSTIC

INFORMATION

. . . . + . . . . 1 . . . . + . . . . 2 . . . . + . . . . 3 .

SQLCA: 1-50 S Q L C A 00000088FFFFFE0A0000

SQLCA: 51-100

SQLCA: 101-132 0000000000000000FFFFFFFF0000000000000000

THE FOLLOWING IS A DUMP OF RECENT DB2 ACTIVITY, THE FIRST ENTRY LISTED BEING

1 x S=SGRSKMO2 L= F=MARKL O=OPEN T=RSKWMG C=-502 W=

1 x S= L=161900 F=READV O=SELECT T=CONP C=+100 W=

1 x S=U538UP L=204700 F=READM O=SELECT T=POLY C=+000 W=

4 x S=AZVALRI L=111111 F=READM O=SELECT T=ITEM C=+000 W=

1 x S= L=844-01 F=CLOSE O=CLOSE T=CLNV02 C=+000 W=

1 x S= L=840-01 F=FETCH O=FETCH T=CLNV02 C=+000 W=

1 x S= L=842-01 F=OPEN O=OPEN T=CLNV02 C=+000 W=

1 x S= L=893-01 F=CLOSE O=CLOSE T=POLH01 C=+000 W=

1 x S= L=890-01 F=FETCH O=FETCH T=POLH01 C=+000 W=

SBARENEW Start

SBARENEW indicating intent to resume in mainline

SBARENEW End

SBHABEND Addressing RESUME point

SBHABEND RESUME point Addressed

SBHABEND End

PBARENEW Resuming after SQL Event -502 in program SGRSKMO2 at lineno

Z300-ROLLBACK-SAVEPOINT 186G479038CMP 0000

PBARENEW ROLLBACK-to-SAVEPOINT executed for SQL Event -502 in program SGRSKMO2

(WARNING - program and offset may not be set correctly)

===== NEW PAGE ========

PBARENEW Resuming B100-MAIN-PROCESSING in PBARENEW at label B100-CHECK-ECB.

C170-FLAG-ABEND 186G479038CMP

D100-FLAG-TO-FAIL 186G479038CMP

Commit performed for Abend Intercept... 186G479038CMP 000003244 00000000

==============================

## 21/06 Mon

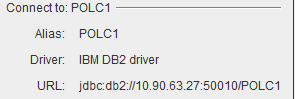
|  |  |  |
| --- | --- | --- |
| 1 | Accurev / Jenkins |  |
| 2 | INC000001655848 - (BAT - RENW) Job Failed: REGA049R(L) - 11/06/2021 - 86 G479038 CMP – SGRSKMO2 | Change SGRSKMO2 & SGRSKMOZ |
| 3 | Pbl212mg in Accurev issue 446 created | Build successful |
| 4 |  |  |
| 5 |  |  |
| 6 |  |  |

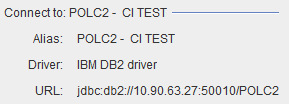
## 22/06 Tue

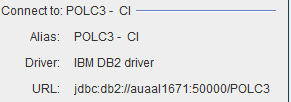
|  |  |  |
| --- | --- | --- |
| 1 | Accurev / Jenkins |  |
| 2 | INC000001655848 - (BAT - RENW) Job Failed: REGA049R(L) - 11/06/2021 - 86 G479038 CMP – SGRSKMO2 | Found the problem in SGRSKMO2. Doesn’t close cursor on no rskwdb row |
| 3 | Pbl212mg in Accurev issue 446 created | Build successful |
| 4 | 10 – 11.30 IT briefing |  |
| 5 |  |  |
| 6 |  |  |

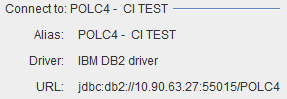
## 23/06 Wed

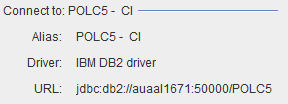
|  |  |  |
| --- | --- | --- |
| 1 | Accurev / Jenkins | Build successful |
| 2 | INC000001655848 - (BAT - RENW) Job Failed: REGA049R(L) - 11/06/2021 - 86 G479038 CMP – SGRSKMO2 | Found the problem in SGRSKMO2. Doesn’t close cursor on no rskwdb row |
| 3 | 12-1.00 pol00 in FMO (Cancelled) |  |
| 4 | Betty’s emails on regw020a |  |
| 5 | Squirrel setup |  |
| 6 | 4-5 CIS Key |  |

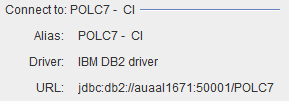


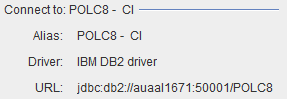


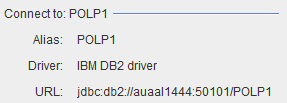


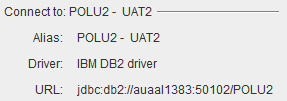


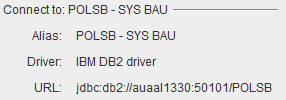


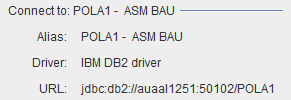


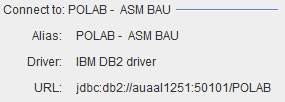


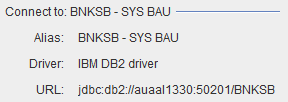




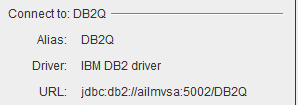


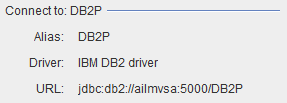






And the zOS locations





[Data Models and Physical Data Dictionary](http://aaldwh/bi/datadict/)

## 24/06 Thu

|  |  |  |
| --- | --- | --- |
| 1 |  |  |
| 2 | INC000001655848 - (BAT - RENW) Job Failed: REGA049R(L) - 11/06/2021 - 86 G479038 CMP – SGRSKMO2 | Found the problem in SGRSKMO2. Doesn’t close cursor on no rskwdb row |
| 3 | REGDGDTA – failed GDW |  |
| 4 | Gi\_list\_1 notes group (Frank) |  |
| 5 | Squirrel setup (MFM) |  |
| 6 |  |  |

REGDGDTA – contention with backup. In JCL should be coded  ‘UNIT=TEMP’ or ‘VOL=SER=WRK020’  (any WRK\* volume as SMS will allocate itself). There is no DFHSM backup on that Storage group and WRK\* volumes are not part of any other weekly backups.

## 25/06 Fri

|  |  |  |
| --- | --- | --- |
| 1 |  |  |
| 2 | INC000001655848 - (BAT - RENW) Job Failed: REGA049R(L) - 11/06/2021 - 86 G479038 CMP – SGRSKMO2 | Found the problem in SGRSKMO2. Doesn’t close cursor on no rskwdb row |
| 3 | X86 - docs |  |
| 4 |  |  |
| 5 | Squirrel setup (MFM) |  |
| 6 |  |  |

## 28/06 Mon

|  |  |  |
| --- | --- | --- |
| 1 |  |  |
| 2 | INC000001655848 - (BAT - RENW) Job Failed: REGA049R(L) - 11/06/2021 - 86 G479038 CMP – SGRSKMO2 | Found the problem in SGRSKMO2. Doesn’t close cursor on no rskwdb row |
| 3 | X86 – docs in Wiki  [X86 stuff - WIP - IT - GIS - POLISY Prod Support - wiki (aal.au)](https://wiki.corp.aal.au/display/ITGISPOLSupp/X86+stuff+-+WIP) |  |
| 4 | 12-1.00 Pol00 |  |
| 5 | 33.30 – 4.30 Help key |  |
| 6 |  |  |

## 29/06 Tue

|  |  |  |
| --- | --- | --- |
| 1 |  |  |
| 2 | INC000001655848 - (BAT - RENW) Job Failed: REGA049R(L) - 11/06/2021 - 86 G479038 CMP – SGRSKMO2 | Found the problem in SGRSKMO2. Doesn’t close cursor on no rskwdb row |
| 3 | X86 – docs in Wiki  [X86 stuff - WIP - IT - GIS - POLISY Prod Support - wiki (aal.au)](https://wiki.corp.aal.au/display/ITGISPOLSupp/X86+stuff+-+WIP) |  |
| 4 | INC7471280 - MTRN25.ALL - ZALZ payment data for 28/06/2021 |  |
| 5 |  |  |
| 6 |  |  |

## 30/06 Wed

|  |  |  |
| --- | --- | --- |
| 1 | Timesheet |  |
| 2 |  |  |
| 3 |  |  |
| 4 | INC7471280 - MTRN25.ALL - ZALZ payment data for 28/06/2021 | Alison, Rohy |
| 5 | MQT refresh for CMT (incorrect email) | Lynda |
| 6 | WO705531 - Please Assist Tracing JNL Payment - Claim No 1344094662 | Alison |

# July 2021

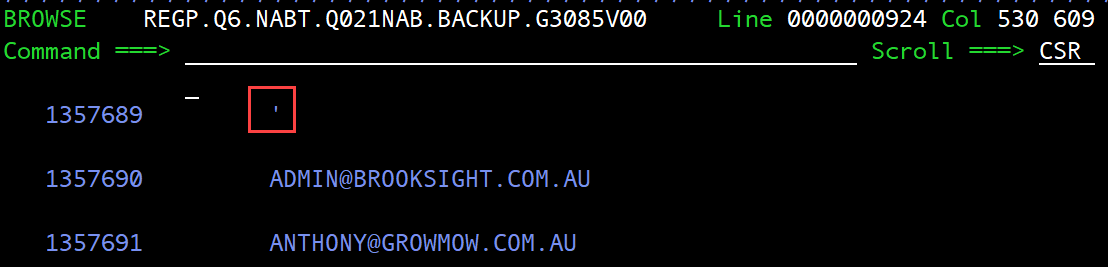
## 01/07 Thu

|  |  |  |
| --- | --- | --- |
| 1 | WO705531 - Please Assist Tracing JNL Payment - Claim No 1344094662 | Alison |
| 2 | Mainframe Printing - MFD refresh | Kerry Edards |
| 3 | I'm wondering if you can help Roslynd.lee (NZ user) |  |
| 4 | REGS120Q, REGS130Q unauth reqs |  |
| 5 | WO is 706165 – Direct NAB file on 29/06 rejected  Invalid email in line 924  Resend dirdt92q & dirdt94q |  |
| 6 |  |  |

OUTSTANDING PAYMENT REQUISITIONS - COY 1 (REGS120Q)”

REGS120Q OUTSTANDING PAYMENT REQUISITIONS - COY 1 (REGS120Q) – See GI Batch mailbox

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## 02/07 Fri

|  |  |  |
| --- | --- | --- |
| 1 | WO705531 - Please Assist Tracing JNL Payment - Claim No 1344094662 | Alison |
| 2 | URGENT Assistance Required: ITC Motor Chargeback incident | IBR-8470 – WO 706498 created (Fahima Sadmin) | WO 706498 |
| 3 | Bnkd090p, regd090p |  |
| 4 | NAB file rejected again, email cannot be blank, R Ho correcting and re-sending |  |
| 5 |  |  |
| 6 |  |  |

## 05/07 Mon

|  |  |  |
| --- | --- | --- |
| 1 | WO705531 - Please Assist Tracing JNL Payment - Claim No 1344094662 | Alison |
| 2 | PICLMFU – Webservice to insert charge back (acms) assessor fee into POVCHQASR ( via CICSRP4 ) |  |
| 3 | BNK renewal reports – Barbara Fox (BNKA200R,202R, 203R ,217R) |  |
| 4 |  |  |
| 5 |  |  |
| 6 |  |  |

put 'DNXR.DEV.PRT(BNKA200A)' BNKA200R.txt

append 'DNXR.DEV.PRT(BNKA200B)' BNKA200R.txt

append 'DNXR.DEV.PRT(BNKA200C)' BNKA200R.txt

## 06/07 Tue (S Leave)

## 07/07 Wed

|  |  |  |
| --- | --- | --- |
| 1 | WO705531 - Please Assist Tracing JNL Payment - Claim No 1344094662 | Alison |
| 2 | PICLMFU – Webservice to insert charge back (acms) assessor fee into POVCHQASR ( via CICSRP4 ) | Paul Cav provided process map to Fahima |
| 3 | Profiles 120, 121 & 122 |  |
| 4 |  |  |
| 5 |  |  |
| 6 |  |  |

Leave appl, payslips

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## 08/07 Thu

|  |  |  |
| --- | --- | --- |
| 1 | WO705531 - Please Assist Tracing JNL Payment - Claim No 1344094662 | Alison |
| 2 | DCCLNT/DCADDR with blank key  DCADDR deleted by Raymond  DCCLNT cannot be deleted as there is foreign key to CIDCLT |  |
| 3 | Profiles 120, 121 & 122 |  |
| 4 | Remedy WO 705669 CTP Clearing house |  |
| 5 |  |  |
| 6 |  |  |

## 09/07 Fri

## 12/07 Mon

|  |  |  |
| --- | --- | --- |
| 1 | WO705531 - Please Assist Tracing JNL Payment - Claim No 1344094662 | Alison |
| 2 |  |  |
| 3 | Sqirrel Translate gen\_area to ascii |  |
| 4 | Remedy WO 705669 CTP Clearing house |  |
| 5 |  |  |
| 6 |  |  |

## 13/07 Tue

|  |  |  |
| --- | --- | --- |
| 1 | WO705531 - Please Assist Tracing JNL Payment - Claim No 1344094662 | Alison |
| 2 | Auto Refund Process – new branches RA RB RD RI control a/c not set up. Regd070d failed | Barbara Fox |
| 3 | Squirrel Translate gen\_area to ascii |  |
| 4 | Remedy WO 705669 CTP Clearing house |  |
| 5 | RTLOCN dump to ABS team (Latest PAF File in Staging folder) | Kimberley / Peter McCarthy |
| 6 | Rega049R - 09/07 Error INC1657266 pol 134A000106MCA  Povrisk missing risks 2, 3 and 4 | Vivian Sy to fix |

## 14/07 Wed

|  |  |  |
| --- | --- | --- |
| 1 | WO705531 - Please Assist Tracing JNL Payment - Claim No 1344094662 | Alison |
| 2 | Auto Refund Process – new branches RA RB RD RI control a/c not set up. Regd070d failed | Barbara Fox / incident 1657511 |
| 3 | Squirrel Translate gen\_area to ascii |  |
| 4 | Remedy WO 705669 CTP Clearing house |  |
| 5 | REGP.M1.UNBILL.EXTRACT.G0952V00 | To Amit |
| 6 |  |  |

Diagnost jan 16th to mar

REGP.F4.DIAGNOST.PBF214.G3212V00

REGP.F4.DIAGNOST.PBF214.G3256V00

Alive products poly\_typ in ('COM','OFF','TSP','VSD','MPK')

Pol00 J3FJ3LJ5

REGP.F4.DIAGNOST.PBF214.G3279V00 >>> start of May 01/05

## 15/07 Thu

|  |  |  |
| --- | --- | --- |
| 1 | Remedy WO 705669 CTP Clearing house  Extarcted diagnost list for the claims | Sent to Lynda |
| 2 | 12-1.00 Office 365 change awareness |  |
| 3 | 2-3 team meeting – cancelled |  |
| 4 | 3-3.40 runbook changes - meeting |  |
| 5 |  |  |
| 6 |  |  |

## 16/07 Fri

|  |  |  |
| --- | --- | --- |
| 1 | Remedy WO 705669 CTP Clearing house  Extarcted diagnost list for the claims | Sent to Lynda |
| 2 | INC7623067 *Polisy W policy W50116931CMP seems to have an issue with its direct debit for 12/7* |  |
| 3 | Reconciliation x86 tables/columns, rskwda and rskwmg, tot\_sum\_ins explanation to Melvin O |  |
| 4 |  |  |
| 5 |  |  |
| 6 |  |  |

## 19/07 Mon

|  |  |  |
| --- | --- | --- |
| 1 |  |  |
| 2 | INC7623067 *Polisy W policy W50116931CMP seems to have an issue with its direct debit for 12/7* |  |
| 3 | Please be advised of another occurrence of a -502 in the REGA049R job from 16/07/2021  1657681 154G364232CMP SGRSKMO2 ABEND -502 AT OFFSET |  |
| 4 | ITMP demo | 11-12.00 |
| 5 | INC7623067 - (WPAC) - Polisy W policy W50116931CMP seems to have an issue with its direct debit for 12/7 | Pede changed from 01 to 02 after bank lodgement |
| 6 | POLW Renewal Stream - file extracts  BNKA200R BNKA202R BNKA203R BNKA217R from contol-d sent to Barb | Barbara F |

Previous policy

RSKUPDVC = NO RSKW PAGE TYPE "DB" FOUND FOR RISK = 154G364230CMP 0001

U520 - ERROR IN RISK UPDATE MODULE FOR RISK = 154G364230CMP 0001

154G364232CMP SGRSKMO2 ABEND -502 AT OFFSET REGA031R (REGA631R)

## 20/07 Tue

|  |  |  |
| --- | --- | --- |
| 1 |  |  |
| 2 |  |  |
| 3 | Please be advised of another occurrence of a -502 in the REGA049R job from 16/07/2021  1657681 154G364232CMP SGRSKMO2 ABEND -502 AT OFFSET |  |
| 4 |  |  |
| 5 |  |  |
| 6 |  |  |

154G364232CMP SGRSKMO2 ABEND -502 AT OFFSET REGA031R (REGA631R)

Sgrskmo2

IF DVCRSK-ACCES-TSI-DA = ZERO

AND WSAA-TOT-ACCS-SUM-INS = ZERO (rskwmg. TOT\_ACCS\_SUM\_INS <> 0)

GO TO 290-EXIT.

Otherwise open rskwdb cursor (program expects rskwdb due to above condition)

1. **154G364230CMP**

== View: DBADM.POVRSKWMG(V1) ===================

TOT\_ACCS\_SUM\_INS VALID\_FLAG DATE\_EFFCT DATE\_TERM

++++++++++++++++ ---------- ---------- ---------

\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\* TOP \*\*\*\*\*\*\*\*\*\*\*

0 1 20210823 0

1540 1 20201223 20210823

0 1 20201009 20201223

1540 1 20200823 20201009

RSKWDB – no active row

DATE\_EFFCT DATE\_TERM PAGE\_NO HEAD\_NO

---------- --------- ------- -------

TOP \*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*

20201009 20201009 1 0

20200823 20201009 1 0

20190823 20200823 1 0

20180823 20190823 1 0

1. **Previous inc policy 186 G479032CMP**

== View: DBADM.POVRSKWMG(V1) ==================

TOT\_ACCS\_SUM\_INS VALID\_FLAG DATE\_EFFCT DATE\_TERM

++++++++++++++++ ---------- ---------- ---------

\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\* TOP \*\*\*\*\*\*\*\*\*\*

1980 1 20210722 0

1980 1 20210527 20210722

0 1 20210101 20210527

1980 1 20200722 20210101

\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\* BOTTOM \*\*\*\*\*\*\*\*\*

Rskwdb

DATE\_EFFCT DATE\_TERM PAGE\_NO HEAD\_NO

---------- --------- ------- -------

\* TOP \*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*

20210722 0 2 0

20200722 20210101 1 0

BOTTOM \*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*

## 21/07 Wed

|  |  |  |
| --- | --- | --- |
| 1 | O365 in laptop |  |
| 2 |  |  |
| 3 | Please be advised of another occurrence of a -502 in the REGA049R job from 16/07/2021 |  |
| 4 | Structure file creation | Took long time, not complete |
| 5 | Please copy the jcl from x86 location /opt/mfadmin/polisy/loadlib/X8/jcl location and then submit it. | Took long time to copy |
| 6 |  |  |

## 22/07 Thu

|  |  |  |
| --- | --- | --- |
| 1 | O365 in laptop |  |
| 2 | Andi’s regw580x – files in network folder deleted (rerun to recreate and send) |  |
| 3 | Vivian’s inc – missing risk nos in povrisk |  |
| 4 | Structure file creation | Managed to get create\_str.ps1 working |
| 5 | Please copy the jcl from x86 location /opt/mfadmin/polisy/loadlib/X8/jcl location and then submit it. |  |
| 6 | Sgrskmo2 – create a change |  |

## 23/07 Fri

|  |  |  |
| --- | --- | --- |
| 1 | 9 – 10 MFM Optim & Recovery expert meeting |  |
| 2 | REGDGDTA and other mq/fte failures (Andi) |  |
| 3 | REGD035F -> PPCKBT3 with str file | Binoy |
| 4 |  |  |
| 5 |  |  |
| 6 |  |  |

## 26/07 Mon

|  |  |  |
| --- | --- | --- |
| 1 | 9.30 – 10 IBR 8470 charge back ITC/DAM meeting | Fahima |
| 2 | PRB mid-yr review |  |
| 3 | Ezt docs X86 |  |
| 4 |  |  |
| 5 |  |  |
| 6 |  |  |

## 27/07 Tue

|  |  |  |
| --- | --- | --- |
| 1 |  |  |
| 2 | PRB mid-yr review |  |
| 3 | Ezt docs X86 |  |
| 4 | WO711194 Please locate missing payment 1-30-751790 | Searching mtrns |
| 5 |  |  |
| 6 |  |  |

## 28/07 Wed

|  |  |  |
| --- | --- | --- |
| 1 |  |  |
| 2 | PRB mid-yr review |  |
| 3 | Ezt docs X86 |  |
| 4 | WO711194 Please locate missing payment 1-30-751790 | Searching diagnost, co-6 |
| 5 | REGD310X looping??  Db2 issue locks escalation P1 inc 7731749  Db2 to be bounced at 9 – 9.30pm (reruns to be organized) | P-1 incident |
| 6 |  |  |

REGP.Q1.NABT.Q021NAB.BACKUP.G4862V00 01/03/2021

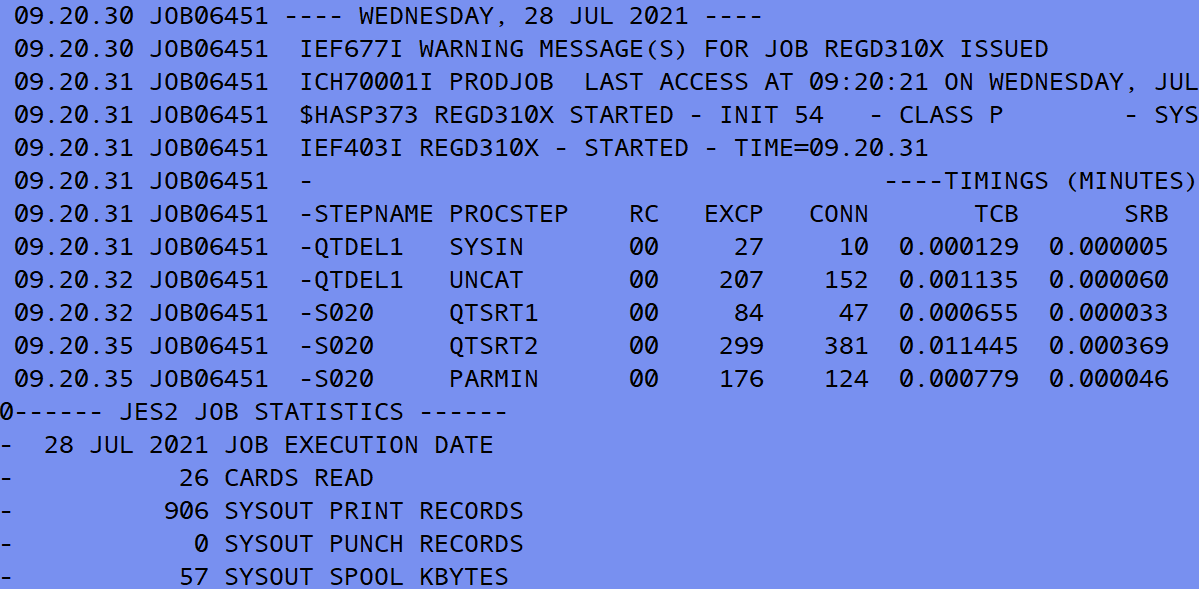
Search previous 5 days

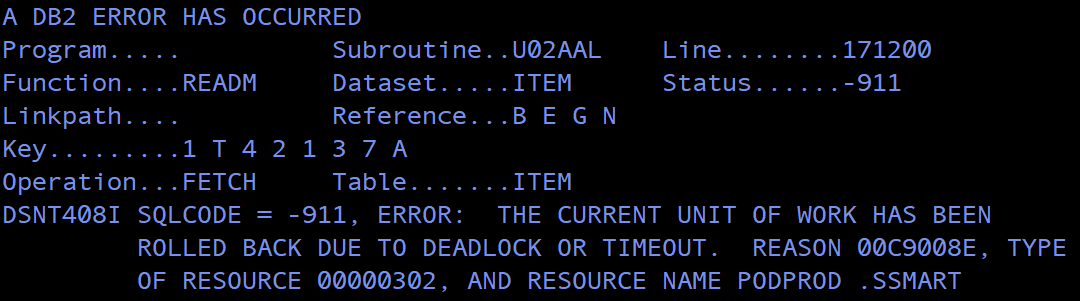
Also ref no M058709707

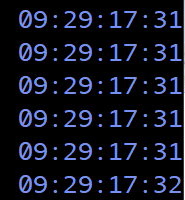
## 29/07 Thu

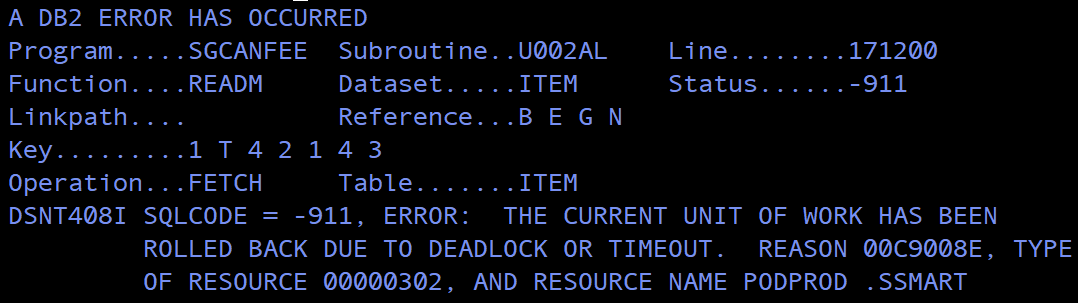
|  |  |  |
| --- | --- | --- |
| 1 |  |  |
| 2 | Polisy FTE issues >30 jobs failed, webex chat |  |
| 3 | Rerun jobs with Andi & Raymond Ho |  |
| 4 | Team Meeting |  |
| 5 | REGD310X DB2P Thread still active – follow up 4-4.30pm  Prev inc in Feb INC000001650578 INC000001650579 REGD070D | P-1 incident, follow up meeting |
| 6 |  |  |

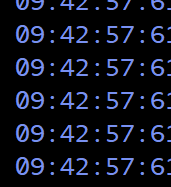
28/07/2021 cicsrp7 PLOG of -911s

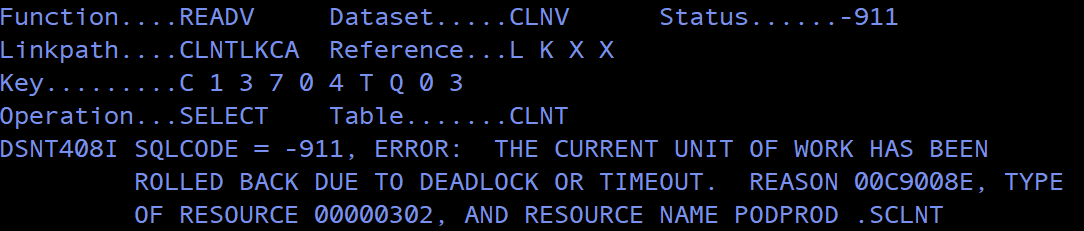








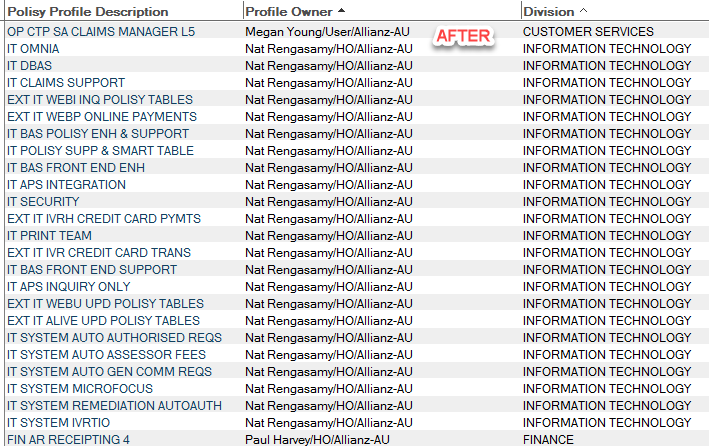




## 30/07 Fri

|  |  |  |
| --- | --- | --- |
| 1 | 9-9.30 meeting – optim / recovery expert |  |
| 2 | Searching diagnost, co-6 for dupl payment to fleet claims suncorp |  |
| 3 |  |  |
| 4 |  |  |
| 5 | REGD310X DB2P Thread still active – follow up 4-4.30pm  Prev inc in Feb INC000001650578 INC000001650579 REGD070D | P-1 incident, follow up meeting |
| 6 |  |  |

Profile owner

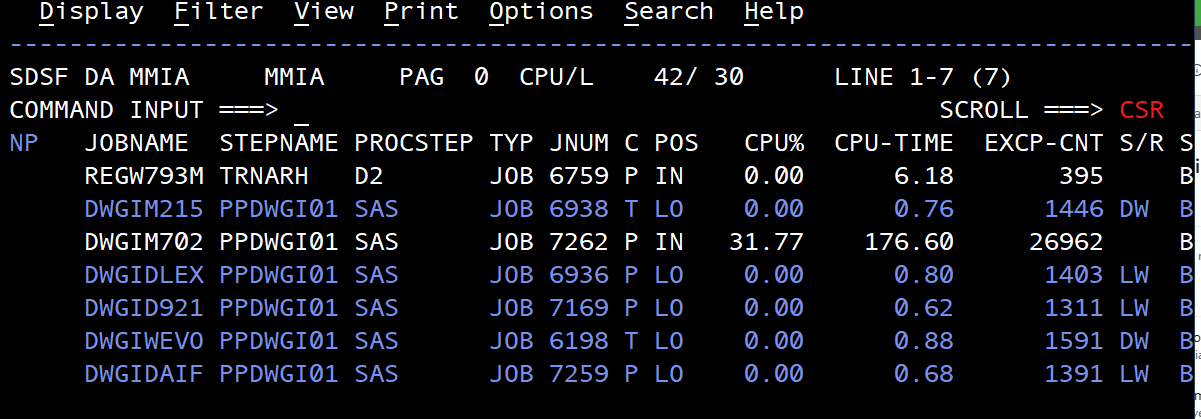


# Aug 2021

## 02/08 Mon (P. Holiday)

## 03/08 Tue

|  |  |  |
| --- | --- | --- |
| 1 | REGM793M had to be cancelled & DB2 bounced to cancel fully  2 similar incidents previously  Caused Drives job to fail, 793m archived POVTRAN/H  DHW jobs running at that time | SNOW [PRB0065479](https://aztech.service-now.com/problem.do?sys_id=babf1ece1bbba890e728a6c8bb4bcb36&sysparm_view=Default%20view&sysparm_record_target=problem&sysparm_record_row=1&sysparm_record_rows=1&sysparm_record_list=active%3Dtrue%5EstateNOT+IN0%2C4%5Eassignment_groupDYNAMICd6435e965f510100a9ad2572f2b47744%5EORDERBYnumber) |
| 2 | INC000001659397 rega015R – contention CDC – bounce db2p at night |  |
| 3 |  |  |
| 4 |  |  |
| 5 |  |  |
| 6 |  |  |



## 04/08 Wed

|  |  |  |
| --- | --- | --- |
| 1 | Regd310x inc on wed PIR 9 – 9.40 | SNOW [PRB0065479](https://aztech.service-now.com/problem.do?sys_id=babf1ece1bbba890e728a6c8bb4bcb36&sysparm_view=Default%20view&sysparm_record_target=problem&sysparm_record_row=1&sysparm_record_rows=1&sysparm_record_list=active%3Dtrue%5EstateNOT+IN0%2C4%5Eassignment_groupDYNAMICd6435e965f510100a9ad2572f2b47744%5EORDERBYnumber) |
| 2 | INC000001659397 rega015R – contention CDC – bounce db2p at night | PRB0067389 |
| 3 |  |  |
| 4 | DATFEE report for July & Aug | Sent to Nicole Richardson |
| 5 |  |  |
| 6 |  |  |

Ptasks:

1 reschedule regd310x if delayed

2 regw793 job prev inc

3 control-M alert earlier

There were 4 incidents from same job where DB2 bounce was required.

Job: REGW793M (archive POVTRANH to dataset)

Start time: 7.34am on Sundays

Cancel reason: Alert raised exceeding avg run time no cpu/io activity, normally takes ~2 min, caused another batch REGD254M to fail with -911

Action: Ops tried to cancel, Job could not be fully cancelled, DB2 restart was required

In each instance alert was raised, on-call was contacted, on-call checked job status/contacted dba/consulted instructions and requested DXC to cancel.

Remedy work notes are for details the activities and future reference. Do not indicate the actual time of action, except cancel time. Cancel time is when Remedy ticket was auto created due job cancel.

These 4 incidents took about 3-4 hours to resolve including db2p restart.

I have included below only the work notes that mentions DB2P was bounced before the job was rerun.

(1)

Date Cancel Time  Incident No

01/08/2021         10:08     INC000001659274

Work note:

(Marivic) DB2P was bounced to cancel REGW793M fully after approval from Persida.

(2)

Date Cancel Time  Incident No

20/06/2021         10.04     INC000001656248

Work note:

(DXC) Job not using any CPU or I/O. Normally takes 1 min to execute. Escalated to support. Unable to cancel Job. DB2PMSTR was cycled to get the job to fail. Job restarted ok.

(3)

Date Cancel Time  Incident No

01/11/2020         09:02     INC000001637712

(Raymond Ho) DXC called REGD254M had -911 caused by REGW793M which is seemed to be looping.   Based on the  previous incident 1628095, I asked DXC to cancel REGW793M.   Job was cancelled but still sitting in input queue.

THIS IS NOT A CORRECT INSTRUCTION as this could be a problem with DB2P

But only part 1 of the job is finished.   DBA check the intregrity of the data before bouncing DB2P.

(4)

Date Cancel Time  Incident No

13/09/2020            12:02     INC000001628095

Work note:

(Raymond Ho) Job started at 7:36 am but was still running at 8:00 am.  Normanlly job takes 2 minutes.   I asked DXC to cancelled the job.

Job was cancelled but remained in the job queue unti 12:01 pm.  It  is holding POVPRDRER, causing contention issue to other transactions and one of them is REGD254M.

1. Looping is caused by DXC forgotten to bounce DB2 when online is up.

2. The job can be re-run the next business day.  It deletes POVTRANH created more than 2 years ago.  POVPRDRER & POVPRDRRL are wriiten for each deletion.   Comit are performed.

3. Before the finish, extract from POVPRDRER & POVPRDRREL are deleted and the records are writtren to GDG backup files.

## 05/08 Thu

|  |  |  |
| --- | --- | --- |
| 1 | Regd310x inc on wed Ptasks to ocomplete | SNOW [PRB0065479](https://aztech.service-now.com/problem.do?sys_id=babf1ece1bbba890e728a6c8bb4bcb36&sysparm_view=Default%20view&sysparm_record_target=problem&sysparm_record_row=1&sysparm_record_rows=1&sysparm_record_list=active%3Dtrue%5EstateNOT+IN0%2C4%5Eassignment_groupDYNAMICd6435e965f510100a9ad2572f2b47744%5EORDERBYnumber)  PRB0067389 |
| 2 | MFM weekly meet 10-11 |  |
| 3 | PRB Success factors update |  |
| 4 |  |  |
| 5 |  |  |
| 6 |  |  |

## 06/08 Fri

|  |  |  |
| --- | --- | --- |
| 1 | 9-9.30 Optim update – meeting (Andre) |  |
| 2 | Regd310x inc on wed Ptasks to ocomplete - pir meeting 11-12 | SNOW [PRB0065479](https://aztech.service-now.com/problem.do?sys_id=babf1ece1bbba890e728a6c8bb4bcb36&sysparm_view=Default%20view&sysparm_record_target=problem&sysparm_record_row=1&sysparm_record_rows=1&sysparm_record_list=active%3Dtrue%5EstateNOT+IN0%2C4%5Eassignment_groupDYNAMICd6435e965f510100a9ad2572f2b47744%5EORDERBYnumber)  PRB0067389 |
| 3 | PRB |  |
| 4 | BNK renewal reports to Barbara |  |
| 5 |  |  |
| 6 |  |  |

Hapbday7

## 09/08 Mon

|  |  |  |
| --- | --- | --- |
| 1 | Glasses – Mar Dojillo |  |
| 2 | 11-30-12-30 FMO change management (by Warwick & others) |  |
| 3 | PRB |  |
| 4 | BNK renewal reports to Barbara - copied to T:\elxm folder |  |
| 5 |  |  |
| 6 |  |  |

## 10/08 Tue

|  |  |  |
| --- | --- | --- |
| 1 | 10-11 MFM data migration | 2 Action items for me |
| 2 | 12 -1 Optim/Data recovery |  |
| 3 | PRB |  |
| 4 | TSO/rexx commands list – searching for it |  |
| 5 | Regd289x to reschedule at 7am |  |
| 6 | Optim testing |  |

## 11/08 Wed

|  |  |  |
| --- | --- | --- |
| 1 | Regd289x arrival time – Shirin (arrives prev day 7.30pm) |  |
| 2 |  |  |
| 3 | PRB |  |
| 4 | Optim testing |  |
| 5 | WO 714850 – reschedule qtp daily to start at 7am instead of 8am |  |
| 6 |  |  |

Optim testing for pol00 update

Rskwoh

Policy 1 02 S017529 CMP

Ptask 28596

As discussed in the meeting, This is NOT an application issue. The 2 jobs just hung perhaps waiting for some resource, db2 or file system or storage or memory or something else, I am unable to indicate any root cause. These jobs have had no change recently, the jobs have been running for several years. There is no problem with these programs or scheduling timing. I have requested DXC (Rod Shakespeare) to offer some help. The batch job hanging itself is unusual phenomenon we have not seen before. AS a result of job hanging, db2 locks were held on some tables that caused contention with online and batch. The root cause is the job waiting for some resource which should be investigated by mainframe systems team.

Ptask 28705

Discussed with Persida on rescheduling.  
1. REGD310X (QTP daily stream) - Business need the reports for reconciliation, so cannot be rescheduled later in the day. We will reschedule to start the jobs at 7AM (Mon-Fri) instead of current 8am (Mon-Fri). This will ensure that the QTP daily will complete well before 8am. We can still complete by 9 even if delay in MQ/FTE. I have sent a WO to DXC today. This will be implemented by Thu (12/08) or Fri (13/08).  
2. REGW793M This job runs on Sun morning 7.30am. This job takes about 2 min and does not use many tables. If the freeze occurs again, just one other job is impacted. There is no need to re-schedule this job to another time.

Ptask 28707

WO 714850 assigned to DXC to sent shout message after runtime exceeding more than 1/2 hr for job REGD310X and REGW793M. (Currently both have 1 hr wait before alert is raised). This will be effective 12/08 Thu

## 12/08 Thu

|  |  |  |
| --- | --- | --- |
| 1 | 10-11 MFM weekly |  |
| 2 | EZT caling cobol – LLD doc |  |
| 3 |  |  |
| 4 | OPTIM testing |  |
| 5 | WO 714850 – reschedule qtp daily to start at 7am instead of 8am | Completed , piv done |
| 6 | 4-5pm baseline/retrofit MFM meeting |  |

## 13/08 Fri (s.Leave)

## 16/08 Mon

|  |  |  |
| --- | --- | --- |
| 1 |  |  |
| 2 | EZT caling cobol – LLD doc |  |
| 3 |  |  |
| 4 | OPTIM testing |  |
| 5 | 2.30-3.30 Optim demo by John Kwok |  |
| 6 |  |  |

## 17/08 Tue

|  |  |  |
| --- | --- | --- |
| 1 | OPTIM testing – not able to remote desktop |  |
| 2 | Optim screen recording |  |
| 3 | 7433605 – PNR lodged against wrong policy  Integration check shows this special case of same rego number for different client looks like how the backend system can handle it. The uniqueness of the rego number seems an issue to be addressed in future if we have this kind of special case. | DG0571 |
| 4 |  |  |
| 5 |  |  |
| 6 |  |  |

The Claim inquiry returned ( raw xml file attached ) seems to have both the issured details mixed: two LossRunSummaryInfo of those two different policy(s)  
Darren's 620S015371DMP has also got Judy's 1320367652AFC

## 18/08 Wed

|  |  |  |
| --- | --- | --- |
| 1 |  |  |
| 2 | Optim screen recording -email |  |
| 3 | 7433605 – PNR lodged against wrong policy  Integration check shows this special case of same rego number for different client looks like how the backend system can handle it. The uniqueness of the rego number seems an issue to be addressed in future if we have this kind of special case. | DG0571  Email to integ team |
| 4 | Chg |  |
| 5 | Checking claim |  |
| 6 |  |  |

## 19/08 Thu

|  |  |  |
| --- | --- | --- |
| 1 | 10-11 MFM weekly progress meeting |  |
| 2 | MQ/FTE failures (14 jobs) Ext staging issue |  |
| 3 | Archive jobs – Betty AR01 submenu not working |  |
| 4 | INC7086214 109RN00531VSD Booking error for unbilled premium adjustments FES-2975  4 policies, billing cycles – long testing – will continue next 2-3days | Testing for Maha & Amit |
| 5 |  |  |
| 6 |  |  |

## 20/08 Fri

|  |  |  |
| --- | --- | --- |
| 1 | 11-12 MFM Pol00 process & data recovery tool meeting |  |
| 2 |  |  |
| 3 |  |  |
| 4 | INC7086214 109RN00531VSD Booking error for unbilled premium adjustments FES-2975  4 policies, billing cycles – long testing – will continue next 2-3days | Testing for Maha & Amit |
| 5 |  |  |
| 6 |  |  |

## 23/08 Mon

|  |  |  |
| --- | --- | --- |
| 1 |  |  |
| 2 |  |  |
| 3 | 2.30 – 3.15 P1 incident problem PIR |  |
| 4 | INC7086214 109RN00531VSD Booking error for unbilled premium adjustments FES-2975  4 policies, billing cycles – long testing – will continue next 2-3days | Testing for Maha & Amit |
| 5 | Email pTask to Persi |  |
| 6 | Sanc & profile reports to Russell W |  |

## 24/08 Tue

|  |  |  |
| --- | --- | --- |
| 1 | Sanc & profile reports to Russell W |  |
| 2 |  |  |
| 3 |  |  |
| 4 | Paul Cross- 1860 Manhattan Integration project - Batch schedule tasks and Runbooks |  |
| 5 |  |  |
| 6 |  |  |

## 25/08 Wed

|  |  |  |
| --- | --- | --- |
| 1 | OPTIM – login to POLP1 & BNKP1 |  |
| 2 | Paul Cross- 1860 Manhattan Integration project - Batch schedule tasks and Runbooks | Batch & runbooks review |
| 3 |  |  |
| 4 |  |  |
| 5 |  |  |
| 6 |  |  |

## 26/08 Thu

|  |  |  |
| --- | --- | --- |
| 1 | OPTIM – login to POLP1 & BNKP1 |  |
| 2 | WO 718170 – DAT FEE for July (entered in system in Aug) | Nicole Richardson |
| 3 | REGSVF2M - PPPSVF2M - PESVF2M  REGSVF1M - PPPSVF1M - PESVF1M |  |
| 4 | REGDUNLK – PBFXLOCK  REGD200M – ppfxhold - pbfxhold |  |
| 5 | 2-3 team meeting |  |
| 6 | 3-4 MFM data migration |  |

## 27/08 Fri

|  |  |  |
| --- | --- | --- |
| 1 | INC7086214 109RN00531VSD Booking error for unbilled premium  I have created this test policy 132RN03952COM  Could you please check this in sysp1 |  |
| 2 |  |  |
| 3 |  |  |
| 4 | Refresher training for team |  |
| 5 |  |  |
| 6 |  |  |

|  |  |  |  |  |
| --- | --- | --- | --- | --- |
| **No.** | **Title** | **Trainer** | **Audience**  **(all Aps)** | **comment** |
| 1 | Microfocus suite  (ED, EA) |  | Yes (Enterprise developer and enterprise analyser) |  |
| 2 | Control M |  | Yes | Just to view the job streams |
| 3 | Squirrel |  |  | SQL tool, Learn to navigate through menu/options which we can learn by practicing |
| 4 | Xming |  |  | Familiarization with some unix commands is required rather than the tool |
| 5 | MobaXtern |  |  | “ |
| 6 | Putty |  |  | “ |
| 7 | AD-LDS |  | Yes | Basic knowledge of how it works and why we get error opeing certain applications |
| 8 | DB2 Recovery Expert |  |  | Later, not sure if our team will be using this |
| 9 | SAS (on Linux) |  | yes | Just to submit jcls with SAS program |
| 10 | Easytrieve (on Linux) |  | yes | All need to understand working in ASCII, structure file, difference between instream and prod jcl.  This is different to cobol env. |
| 11 | Elixir |  |  |  |
| 12 | Optim/POL00 |  |  | SQL tool, Learn to navigate through menu/options which we can learn by practicing  POL00 process can be understood from document |
| 13 | Free FTP |  | Yes |  |
| 14 | Fix Control |  |  |  |
| 15 | Smart Table Migrator |  | Yes |  |
| 15 | Run Books |  |  |  |
| 16 | SAFE |  |  |  |
| 17 | QMF Studio Workstation |  |  | This is for some business users |
| 18 | VPSx | TCS |  |  |
| 19 | Build and deploy – Batch/JCL/Data changes  (Jenkins/Accurev/DGK & automation/) |  | Yes |  |
| 20 | FMO Operations and Scheduling  (incl incident |  | Yes |  |

## 30/08 Mon

|  |  |  |
| --- | --- | --- |
| 1 | Ray Matelic – SGCLNSKN sql performance issue  U016 in CICSDIRP |  |
| 2 | Rominna – query on finmain |  |
| 3 | Refresher training for team |  |
| 4 | INC7834215 -' verify table not set up' error on Claim Type SO on PIB class Claim - 99 0009377 ENP |  |
| 5 | 2.30 – 3.30 MFM performance tracking tools |  |
| 6 |  |  |

## 31/08 Tue (1/2 day off for 2nd jab)

|  |  |  |
| --- | --- | --- |
| 1 | W polisy – cheque run timing to Ian to Ian |  |
| 2 | Pbunlk job |  |
| 3 |  |  |
| 4 |  |  |
| 5 |  |  |
| 6 |  |  |

# Sep 2021

## 01/09 Wed

|  |  |  |
| --- | --- | --- |
| 1 | W polisy – cheque run timing to Ian to Ian |  |
| 2 | Pbunlk job |  |
| 3 | “U:\Information Technology\Production Support\POL00” service request – Remedy crashed few times |  |
| 4 |  |  |
| 5 |  |  |
| 6 |  |  |

## 02/09 Thu

|  |  |  |
| --- | --- | --- |
| 1 |  |  |
| 2 | 10-11 MFM weekly |  |
| 3 | “U:\Information Technology\Production Support\POL00” service request – Remedy crashed few times |  |
| 4 | Appreciate to I&O integration |  |
| 5 | Qmf extract |  |
| 6 |  |  |

## 03/09 Fri

|  |  |  |
| --- | --- | --- |
| 1 | Wiki structure |  |
| 2 | New submenu pou850 - model on pou022 |  |
| 3 |  |  |
| 4 |  |  |
| 5 |  |  |
| 6 |  |  |

## 06/09 Mon

|  |  |  |
| --- | --- | --- |
| 1 | Wiki structure |  |
| 2 | 10-11 Polisy change management process – Warwick |  |
| 3 |  |  |
| 4 | 12-12.30 Forensic analysis Polisy backups |  |
| 5 | Pol00 follow up |  |
| 6 | Lynda’s wo on checking HIH client address (old one as use case for x86 backups) |  |

Tso sanction 4401

4401 NAT RENGASAMY DNXR UCSREG1 V.Flag: 1 Security No: MASTER1

Start Date: 18/03/2002 End Date: 31/12/9999

Companies: 1 6 7 9 Auth.Write-Off:

Branches: 01 02 03 04 05 06 07 08 09 10 11 12 13 14 15 16 17 18 19 20

21 22 23 24 25 26 27 28 29 30 31 32 33 34 35 36 37 38 39 40

41 42 43 44 45 46 47 48 49 50 51 52 53 54 55 56 57 58 59 60

61 62 63 64 65 66 67 68 69 70 71 72 73 74 75 76 77 78 AB BM

BS MA MB MD MI SA SB SD SG SI WA WB WD WG WI WW 79 80 81 82

83 84 85 86 87 88 89 90 91 92 93 94 95 96 97 98 99 AA AD AI

CS NS RA RB RD RI WR

Sub-menu: A205 A651 A655 C220 C320 GC01 G032 G078 N014 RTAI R003 SI00

S002 S014 S016 S903 U050 U064 U081 U082 U083 U084 U085 U095

U099 U670 U781

Self Auth.Limit: Add.B/L Acc: N Cl.Est.Lim:

Profile\_ID: 000000120 Description: IT APS INQUIRY ONLY

\*\*\*

## 07/09 Tue

|  |  |  |
| --- | --- | --- |
| 1 | Outlook 365 set up |  |
| 2 | Pou850 |  |
| 3 |  |  |
| 4 |  |  |
| 5 |  |  |
| 6 |  |  |

[PRODJOB@CSC.COM](mailto:PRODJOB@CSC.COM)

[mainframe\_mail@allianz.com.au](mailto:mainframe_mail@allianz.com.au)

[GENERIC\_upload\_P2P\_recon@ALLIANZ.COM.AU](mailto:GENERIC_upload_P2P_recon@ALLIANZ.COM.AU)

[CONTROLM@CSC.COM](mailto:CONTROLM@CSC.COM)

PRODJOB@MMI.

Allianz Service Desk [remedy@allianz.com.au](mailto:remedy@allianz.com.au)

[it\_service\_delivery\_reporting@allianz.com.au](mailto:it_service_delivery_reporting@allianz.com.au)

PRODJOB@MMI; on behalf of; [GI\_Prod\_Support@allianz.com.au](mailto:GI_Prod_Support@allianz.com.au)

PRODJOB@MMI; on behalf of; [EDI\_mail\_grp\_14@allianz.com.au](mailto:EDI_mail_grp_14@allianz.com.au)

PRODJOB@MMI.

MQFTE fteadmin [fteadmin@localdomain.localdomain](mailto:fteadmin@localdomain.localdomain)

============ CICS ====================

CICS Commands to add program in PCT, PPT, RCT, FCT

Define entry in PPT for program TSTPRG grp TSTGRP  
  
CEDA DEF PROG(TSTPRG) GROUP(TSTGRP)  
CEDA INSTALL PROG(TSTPRG) GROUP(TSTGRP)  
  
  
  
  
Define entry in PCT for program TSTPRG grp TSTGRP and transaction **TRN1**  
  
CEDA DEF TRANS(TRN1) PROG(TSTPRG) GROUP(TSTGRP)    
CEDA INSTALL TRANS(TRN1) PROG(TSTPRG) GROUP(TSTGRP)  
  
  
  
Command to reflect new changes made to program.  
  
CEMT SET PROG(TSTPRG) NEWCOPY  
  
  
  
  
Command to add entry of MAPSET in PPT  
  
CEDA DEF MAPSET(TSTMAP) GROUP(TSTGRP)  
CEDA INSTALL MAPSET(TSTMAP) GROUP(TSTGRP)  
  
CECI SEND MAP(TSTINFO) MAPSET(TSTMAP)   
  
  
  
  
Define file name in FCT Filename - TSTFILE DSNAME - NA7384A.CICS.INPUT  
  
CEDA DEF FILE(TSTFILE) GROUP(TSTGRP) DSNAME(NA7384A.CICS.INPUT)  
  
  
  
Command to open file   
CEMT SET FILE(TSTFILE) OPEN ENA  
  
ENA - Enabled   
  
Command to close file   
CEMT SET FILE(TSTFILE) CLOSE DIS  
  
DIS - Disabled  
  
  
  
Define CICS-DB2 program   
  
CEDA DEF DB2ENTRY(TRN1) TRANS(TRN1) PLAN(TSTPLAN) GROUP(TSTGRP)  
CEDA INSTALL DB2ENTRY(TRN1) TRANS(TRN1) PLAN(TSTPLAN) GROUP(TSTGRP)

================ CICS =================

## 08/09 Wed

|  |  |  |
| --- | --- | --- |
| 1 | HIH data from archived datasets |  |
| 2 | Pou850 - SGFXHOLD |  |
| 3 |  |  |
| 4 |  |  |
| 5 |  |  |
| 6 |  |  |

The 2 examples are likely use cases where we have to search the tables or original datasets used for conversion using some basic information on name address etc.

WO0000000161793 - (WO) Aegis claim - 403575C           2014       We located the claim in 1999, searching by name/address

INC000001541398                                                           2019       We provided a list of all policies of a broker (2001-2002) to confirm the one they were looking for was not with Allianz.

For Aegis - AVPROD.AVTCHDR. For GEN+ - GVPROD.GVTCLAM

## 09/09 Thu

|  |  |  |
| --- | --- | --- |
| 1 | 10-11 MFM weekly |  |
| 2 |  |  |
| 3 | Project, P1906 - Registered address change from 2 Market street, is looking at all changes required for the office move.  Russell D |  |
| 4 | Pol00 follow up – Wayne H |  |
| 5 | 3.30 – 4 ExO AMC outlook |  |
| 6 | 4 -5 R U OK Mary Coustas |  |

## 10/09 Fri

|  |  |  |
| --- | --- | --- |
| 1 | WO721550 - Source TM ; Strata (STR) prints pointing to QM not DD (Alison) |  |
| 2 | Archive jobs - Betty |  |
| 3 | Various – proficiency level of tools |  |
| 4 | Lynda’s query on fixhold, x86 download of reports |  |
| 5 |  |  |
| 6 |  |  |

Smart Table T280 – Exclude from DOCDIG = Y for source codes TD, TI, TL, TM, TO

ITEM   ACCTG\_YR       GEN\_AREA

+++++++ -------- ====================

TD                  Y 000000000000000

TI               EI Y 000000000000000

TL                  Y 000000000000000

TM                  Y 000000000000000

TN                  N 000000000000000

TO        0000      Y 000000000000000

Reference: Expand program PBMHU410 -> SGMHMAIN -> SGMHADD1 -> SGMHT420 -> SGDDCHK1 (where T280 is checked)

## 13/09 Mon

|  |  |  |
| --- | --- | --- |
| 1 | Winscp to convert ebcdic to ascii  Datafiles in x86 /opt/mfadmin/polisy/MMIC/files | Email to Sathya et al |
| 2 | WINSCP / datafiles checking | MFM |
| 3 | IR20210324-112-05 IBR6222 - Internal Control UW Ops Non Renewables\_Runbooks&Batch Schedule docs | Runbooks review CRQ1034268 |
| 4 | Single Polisy receipting company 6 an WC  REGD42AM REGD43AM | Nicole.klein |
| 5 | EA – workspace not setup |  |
| 6 |  |  |

POVFSRAER|| PBCRNEXS PBCRNLOD PBFSREXF PBFSREXN PBFSREXS PBFSREXT

POVFSRARL||

POVPAYADV

POVPRDDER

POVPRDRER

POVPRDRRL

POVPRQTER

POVPRQTRL

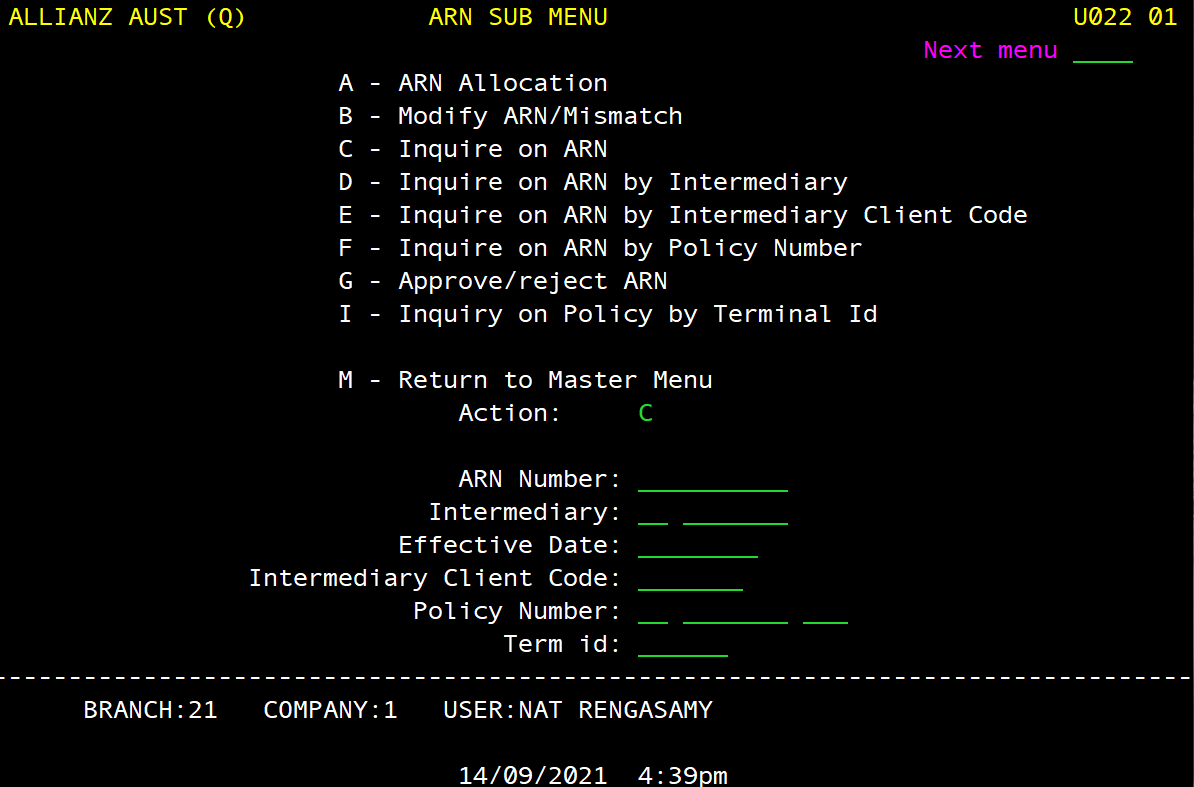
POVPSRLIN

POVRNWLER

## 14/09 Tue

|  |  |  |
| --- | --- | --- |
| 1 | EA – workspace not setup |  |
| 2 | 10-11.30 Q3 IT briefing |  |
| 3 | U850 |  |
| 4 | T448 not set up in polc8 |  |
| 5 |  |  |
| 6 |  |  |

Sample for u850 (new)



## 15/09 Wed

|  |  |  |
| --- | --- | --- |
| 1 | Pol00 password x86 |  |
| 2 | Pmu850 |  |
| 3 | WO 719657 REQ000001184818 - Access - Request - Provision U Drive |  |
| 4 | Edna’s job running long |  |
| 5 |  |  |
| 6 |  |  |

## 16/09 Thu

|  |  |  |
| --- | --- | --- |
| 1 |  |  |
| 2 | Pmu850 |  |
| 3 | WO 719657 REQ000001184818 - Access - Request - Provision U Drive |  |
| 4 | 9.30-10 Data migration |  |
| 5 | 10-11 MFM weekly |  |
| 6 | Winscp / datatool |  |

## 17/09 Fri to 23/09 Thu Annual Leave

## 24/09 Fri

|  |  |  |
| --- | --- | --- |
| 1 | Paul Cross – billing on Thu b4 eom – T553 for billing parameter |  |
| 2 | Wiki x86 |  |
| 3 |  |  |
| 4 |  |  |
| 5 |  |  |
| 6 |  |  |

## 27/09 Mon

|  |  |  |
| --- | --- | --- |
| 1 | To Giri – HLQ of datasets migrated |  |
| 2 |  |  |
| 3 | Ppt for cicsdu/d1 |  |
| 4 | U850 related |  |
| 5 | Renewal – expy print volume high on Tuesdays  Check rega020r , rega006r etc | Check Pbarnext |
| 6 |  |  |

## 28/09 Tue

|  |  |  |
| --- | --- | --- |
| 1 | POU850 |  |
| 2 | Janice – debtors extra run |  |
| 3 | Marivic |  |
| 4 |  |  |
| 5 |  |  |
| 6 |  |  |

## 29/09 Wed

|  |  |  |
| --- | --- | --- |
| 1 | POU850 |  |
| 2 | Data files ascii & ebcdic notepad++ etc |  |
| 3 | WO 725752 Shane’s WO |  |
| 4 | Pol00 Optim server AUAAL1707 |  |
| 5 |  |  |
| 6 |  |  |

## 30/09 Thu

|  |  |  |
| --- | --- | --- |
| 1 | POU850 |  |
| 2 | 10-11 MFM weekly |  |
| 3 | 2-3 TM on x86 - Hock |  |
| 4 | Pol00 Optim server AUAAL1707 testing |  |
| 5 | QMF list queries qmf objects are in Q.OBJECT\_DATA  Q.OBJECT\_DIRECTORY |  |
| 6 |  |  |

# Oct 2021

## 01/10 Fri

|  |  |  |
| --- | --- | --- |
| 1 | POU850 |  |
| 2 | Sanc and profile reports - Rajat |  |
| 3 |  |  |
| 4 | **CLASSIFICATION: INTERNAL** |  |
| 5 | QMF list queries qmf objects are in Q.OBJECT\_DATA  Q.OBJECT\_DIRECTORY |  |
| 6 |  |  |

Q.OBJECT\_DATA

|  |  |
| --- | --- |
| OWNER  NAME  TYPE  SEQ  APPLDATA | VARCHR(128)  VARCHR(128)  CHAR(8)  SMALLINT  LVARCHR(3774) |

Jdbc:db2://auaal1444:50101/BNKP1 polp1/bnkp prod-parallel

The inventory is [DB2 on Linux - IT - IO - Database Group - wiki (aal.au)](https://wiki.corp.aal.au/display/ITIODBG/DB2+on+Linux)

[DB2 on Linux - IT - IO - Database Group - wiki (aal.au)](https://wiki.corp.aal.au/pages/viewpage.action?spaceKey=ITIODBG&title=DB2+on+Linux)

select \*

from polisy.povcpin

where branch\_no = 'W3'

and polisy\_policy\_no = 'S149314'

and policy\_type = 'CMP'

pol00 B{cX{@=8S,T2j-3MK;.%

wbc00 rCG!#ZE58mC.M.CHsr8&

OBJECT\_DATA

OBJECT\_DIRECTORY

OBJECT\_REMARKS

OWNER Y U \_\_ \_ N C VARCHR(128)

NAME Y U \_\_ \_ N C VARCHR(128)

TYPE Y U \_\_ \_ N C CHAR(8)

SEQ Y U \_\_ \_ N C SMALLINT

APPLDATA Y U \_\_ \_ N C LVARCHR(3774)

## 04/10 Mon (P.Holiday)

## 05/10 Tue

|  |  |  |
| --- | --- | --- |
| 1 | POU850 |  |
| 2 |  |  |
| 3 | 3.30 -4.30 Splunk alarm from Ctrl-M Meeting |  |
| 4 | Pol00 Optim server AUAAL1707 testing |  |
| 5 | QMF list queries qmf objects are in Q.OBJECT\_DATA |  |
| 6 |  |  |

## 06/10 Wed

|  |  |  |
| --- | --- | --- |
| 1 | QMF list queries qmf objects are in Q.OBJECT\_DATA |  |
| 2 | SSC request – Service request (Remedy) is not working |  |
| 3 |  |  |
| 4 | Pol00 Optim server AUAAL1707 testing |  |
| 5 | Unable to login SNOW MY\_HR |  |
| 6 |  |  |

WSNRPE in pos 65 of next 80-col terminates query

## 07/10 Thu

|  |  |  |
| --- | --- | --- |
| 1 | Unable to login SNOW MY\_HR (will call SD) |  |
| 2 | SSC request – Service request (Remedy) is not working |  |
| 3 | 10-11 MFM weekly |  |
| 4 | Pol00 Optim server AUAAL1707 testing |  |
| 5 | 1-1.45 Pol00/recovery exprt issues |  |
| 6 | 2-3 Team meeting |  |

Pol00 testing

Ssc

E-learning

## 08/10 Fri

|  |  |  |
| --- | --- | --- |
| 1 | DIRA630R / soc4 |  |
| 2 | SSC request – Service request |  |
| 3 | Wiki - emails |  |
| 4 | Pol00 Optim server AUAAL1707 testing |  |
| 5 | Weekly Renewal Reconciliation Report - Co 1 & 6 |  |
| 6 | Pol00/recovery extr -meeting |  |

|  |  |  |  |
| --- | --- | --- | --- |
| **Qualifier** | **Type** | **Number of Files** | **Recall Space (GB)** |
| BNKP |  | 1609 | 11.77 |
| DIRP |  | 82 | 0.03 |
| FINP |  | 563 | 0.77 |
| MMIP |  | 2337 | 11.18 |
| REGP |  | 10800 | 107.63 |
| **Total** |  | **15393** | **131.38** |

## 11/10 Mon

|  |  |  |
| --- | --- | --- |
| 1 |  |  |
| 2 | SSC request – Service request REQ000001203093 - SSC Code of Conduct |  |
| 3 |  |  |
| 4 | Pol00 Optim server AUAAL1707 testing / pol00 solution -email |  |
| 5 | U850 - Rohy |  |
| 6 |  |  |

[DB2 on Linux - IT - IO - Database Group - wiki (aal.au)](https://wiki.corp.aal.au/pages/viewpage.action?spaceKey=ITIODBG&title=DB2+on+Linux)

## 12/10 Tue

|  |  |  |
| --- | --- | --- |
| 1 | Iebgener time\_created check Accurev for changes |  |
| 2 |  |  |
| 3 | Squirrel – sql for tso sanction |  |
| 4 | Pol00 Optim server AUAAL1707 testing / pol00 solution -email |  |
| 5 |  |  |
| 6 |  |  |

Ezt PELISTA.ezt

AND <QUAL>.TIMESUDFU(HEX(B.TIME\_CREATED)) +

= :WS-TIME-CREATED +

cobol

#TCS# \*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*

#TCS# \* Directive change to store TIME-CREATED host variables in

#TCS# \* EBCDIC. Please add all the TIME\_CREATED host variables here.

#TCS# \*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*

#TCS#      EXEC SQL

#TCS#         DECLARE :MISS-TIME-CREATED VARIABLE

#TCS#         CCSID EBCDIC FOR BIT DATA

#TCS#      END-EXEC.

## 13/10 Wed

|  |  |  |
| --- | --- | --- |
| 1 | Iebgener time\_created check Accurev for changes |  |
| 2 | U850 completed |  |
| 3 | Squirrel – sql for tso sanction |  |
| 4 | Pol00 Optim server AUAAL1707 testing / pol00 solution -email |  |
| 5 |  |  |
| 6 |  |  |

## 14/10 Thu

|  |  |  |
| --- | --- | --- |
| 1 | 10-10.30 MFM weekly |  |
| 2 | U850 completed to Rohy to add sgdelink |  |
| 3 | Squirrel – sql for tso sanction |  |
| 4 | 2-3 TM on x86 stuff |  |
| 5 | Docu on ebcdic/ascii |  |
| 6 |  |  |

## 15/10 Fri

|  |  |  |
| --- | --- | --- |
| 1 | U850 discussions |  |
| 2 | Docu on ebcdic/ascii |  |
| 3 | UAR report zip issue in x86 |  |
| 4 | Adhoc jobs |  |
| 5 | BSB process |  |
| 6 |  |  |

## 18/10 Mon

|  |  |  |
| --- | --- | --- |
| 1 |  |  |
| 2 | U850 – add batc unlock |  |
| 3 | 2-3 promote data changes & retro fit |  |
| 4 | Adhoc jobs |  |
| 5 | BSB process |  |
| 6 |  |  |

## 19/10 Tue

|  |  |  |
| --- | --- | --- |
| 1 | S00Y submenu – table TSPL |  |
| 2 | U850 – add batc unlock / U851 |  |
| 3 | 2-3 promote data changes & retro fit |  |
| 4 | Adhoc jobs |  |
| 5 | BSB process |  |
| 6 |  |  |

S00Y uses TSPL to check

T416 FSL RATES

T551 STAMP DUTY

T601 GST CALCULATIONS

## 20/10 Wed

|  |  |  |
| --- | --- | --- |
| 1 |  |  |
| 2 | U850 – add batc unlock / U851 coding |  |
| 3 | 3-3.30 Accurev history |  |
| 4 |  |  |
| 5 | BSB try running |  |
| 6 |  |  |

## 21/10 Thu (S leave) (1-2 SSC briefing)

## 22/10 Fri

|  |  |  |
| --- | --- | --- |
| 1 | .30-10 Remove batch renewal |  |
| 2 | S001 \_> U850 -> U851 working |  |
| 3 |  |  |
| 4 |  |  |
| 5 |  |  |
| 6 |  |  |

## 25/10 Mon

|  |  |  |
| --- | --- | --- |
| 1 | 9-9.30 X86 release meeting |  |
| 2 | NAB GDW email |  |
| 3 | BSB jobs |  |
| 4 | Accurev REGW165X using REGQ file |  |
| 5 | Pou850 – added susp flag |  |
| 6 |  |  |

## 26/10 Tue

|  |  |  |
| --- | --- | --- |
| 1 | 9.30 – 10 qtp using regq file |  |
| 2 | Regq file – ftp |  |
| 3 |  |  |
| 4 | 3.30-4 PRB |  |
| 5 | 4.15-4.30 Shane O’Hara – x86 questions |  |
| 6 |  |  |

## 27/10 Wed

|  |  |  |
| --- | --- | --- |
| 1 | U851 susp-flag | To Rohy |
| 2 | Delink REGSVF1M REGSVF2M  PESVF2M  In - REGP.PRDSUPP.POLH06.VF2M  Bk - REGP.PRDSUPP.POLH06.UPD.VF2M(+1) |  |
| 3 | REG/BNK adhoc jobns |  |
| 4 | Dec release cut off 22/10 already scope finalised |  |
| 5 |  |  |
| 6 |  |  |

ELEMENT TYPE NS ENVIRON S SYSTEM SUBSYS VVLL CURRENT GENERATE

FXHOLD COPYBOOK INTDEV V REG REG 0103 27OCT21 27OCT21

PMS001 ASMCICS INTDEV V REG REG 0107 22OCT21 22OCT21

PMU850 ASMCICS INTDEV V REG REG 0105 25OCT21 25OCT21

PMU850PD COPYBOOK INTDEV V REG REG 0101 25OCT21 25OCT21

PMU850WS COPYBOOK INTDEV V REG REG 0102 25OCT21 25OCT21

PMU850W2 COPYBOOK INTDEV V REG REG 0102 25OCT21 25OCT21

PMU851 ASMCICS INTDEV V REG REG 0104 21OCT21 21OCT21

PMU851PD COPYBOOK INTDEV V REG REG 0100 20OCT21 20OCT21

PMU851WS COPYBOOK INTDEV V REG REG 0100 20OCT21 20OCT21

PMU851W2 COPYBOOK INTDEV V REG REG 0101 20OCT21 20OCT21

POS001 COB2CICS INTDEV V REG REG 0106 22OCT21 22OCT21

POU850 COB2CICS INTDEV V REG REG 0109 25OCT21 25OCT21

POU851 COB2CICS INTDEV V REG REG 0112 27OCT21 27OCT21

SGFXHOLD COB2SUBR INTDEV V REG REG 0103 27OCT21 27OCT21

U850 COPYBOOK INTDEV V REG REG 0103 25OCT21 25OCT21

U851 COPYBOOK INTDEV V REG REG 0101 27OCT21 27OCT21

## 28/10 Thu

|  |  |  |
| --- | --- | --- |
| 1 | 10-11 MFM weekly |  |
| 2 |  |  |
| 3 | REG/BNK adhoc jobns |  |
| 4 | 1.30-2 adhoc non-standard jobs analysis & email |  |
| 5 | 2-3 TM |  |
| 6 |  |  |

## 29/10 Fri

|  |  |  |
| --- | --- | --- |
| 1 |  |  |
| 2 |  |  |
| 3 | REG/BNK adhoc jobs |  |
| 4 | 1.30-2 adhoc non-standard jobs analysis & email |  |
| 5 | FTP spool files |  |
| 6 |  |  |

select \* from polisy.povpoly

where cmpny = '1'

and brch = 'AB'

and polcy = 'S010157'

and typ = 'CMP'

10.214.192.10:86

Spool **/opt/mfadmin/polisy/MMIP/spoolfiles/Y2021.S0727.S110235.J0012213.D00009.LU11.DAT**

# Nov 2021

## 01/11 Mon

|  |  |  |
| --- | --- | --- |
| 1 | PRB |  |
| 2 |  |  |
| 3 | 12-1.00 Jobs to run on cutover weekend |  |
| 4 | 3-4 Text files from control-d (replacement) |  |
| 5 | FTP spool files |  |
| 6 | Created REGW264X and REGW165X – asked Binoy to retrofit |  |

## 02/11 Tue

|  |  |  |
| --- | --- | --- |
| 1 |  |  |
| 2 |  |  |
| 3 | 10-11 Jobs to run on cutover weekend |  |
| 4 | 3-4 Text files from control-d (replacement)  N:\Microfocus\Prod\_Spool\<date> |  |
| 5 | QMF extract for Russell W |  |
| 6 |  |  |

## 03/11 Wed

|  |  |  |
| --- | --- | --- |
| 1 | REGD264X job |  |
| 2 |  |  |
| 3 |  |  |
| 4 | 3-4 Text files from control-d (replacement)  N:\Microfocus\Prod\_Spool\<date> |  |
| 5 | QMF extract for Russell W |  |
| 6 |  |  |

N:\Microfocus\Prod\_Spool\<date>

Check jobs outputs in spool

REGA192R

REGA192M

DIRA192R

REGF540R

DIRF540R

REGA140R

DIRA140R

Y2021.S0829.S174220.J0019297.D00008.LU01.DAT

Y2021.S0727.S110235.J0012213.D00009.LU11.DAT

Y2021.S1026.S173057.J0020987.D00018.LU10.DAT

Y2021.S1026.S173208.J0021005.D00008.LIST5.DAT  -- this is in ascii

## 04/11 Thu

|  |  |  |
| --- | --- | --- |
| 1 |  |  |
| 2 | 10-11 MFM weekly |  |
| 3 | Check temp.cntl |  |
| 4 | 3-4 Text files from control-d (replacement)  N:\Microfocus\Prod\_Spool\<date> |  |
| 5 | 1-1.45 Spool file and regw265x data from business |  |
| 6 | 2-3 TM |  |
| 7 | 3-4 MFM SSC traininng 2 \_ no link |  |

## 05/11 Fri (1/2 day leave)

|  |  |  |
| --- | --- | --- |
| 1 | INC 8612357 (Lynda) (CLM) Data missing in POLISY when lodging a claim |  |
| 2 |  |  |
| 3 | Check temp.cntl |  |
| 4 | Service request for U: drive |  |
| 5 |  |  |
| 6 |  |  |
| 7 |  |  |

## 08/11 Mon

|  |  |  |
| --- | --- | --- |
| 1 | U: drive folder follow up |  |
| 2 | Pol00/wbc00 not working, mmip locked for migration |  |
| 3 | Check temp.cntl |  |
| 4 | Kerrod – FMO release management |  |
| 5 | Regw265x save datasets for testing in x86 |  |
| 6 |  |  |
| 7 |  |  |

## 09/11 Tue

|  |  |  |
| --- | --- | --- |
| 1 | U: drive folder follow up |  |
| 2 | Test REGW265X with user provided txt file |  |
| 3 | Check temp.cntl |  |
| 4 |  |  |
| 5 |  |  |
| 6 |  |  |
| 7 |  |  |

Mq/fte to U: drive

Qtp

Regw125x

Regw145x

Regw293x

~~SEE REGST10M RETRIEVE FILE FROM~~ ~~U:\RETAIL DISTRIBUTION\CTP & DEALER QLD\0225\_FTP~~

~~MMIP.CARDIN(MQ1ST101)~~

Instead use **U:\Operations\Policy Operations\0428\_Credit\_FTP\_Reports\_QLD\_CTP\**   
as advised by Kris Gibson

UAT server

ES > [auaal1394:86: Micro Focus Enterprise Server Administration](https://10.214.192.40:10050/)

Winscp . /opt/mfadmin/polisy/loadlib/U2/jcl

auaal1394

## 10/11 Wed

|  |  |  |
| --- | --- | --- |
| 1 |  |  |
| 2 | Test REGW265X with user provided txt file |  |
| 3 | Check temp.cntl |  |
| 4 | REGD310X hanging (similar inc 28/07) | Raymond P |
| 5 | REGST10M from “U:\RETAIL DISTRIBUTION\CTP & DEALER QLD\  0225\_FTP\ QTP\_CORRCPY.txt  Instead use **U:\Operations\Policy Operations\0428\_Credit\_FTP\_Reports\_QLD\_CTP\** |  |
| 6 | WO 736611 to clear backout mqs |  |
| 7 | Wiki update on-call page |  |

On-call page [Polisy BAU (BNK,REG & DIR) Support - IT - Batch Operations - wiki (aal.au)](https://wiki.corp.aal.au/pages/viewpage.action?pageId=400612147)

## 11/11 Thu

|  |  |  |
| --- | --- | --- |
| 1 |  |  |
| 2 | REGD230M rc=09 duplicate file |  |
| 3 |  |  |
| 4 | Regp.1.apo.ctp.backup.g4228v00 was missed in the reruns on 10/11. Ray H to send WO to rerun | Raymond P |
| 5 |  |  |
| 6 |  |  |
| 7 |  |  |

Regd229m

REGP.M1.ANZ.CIC

REGP.M1.WESTPAC.CIC

REGP.M1.ANZ.FAI

REGP.M1.WESTPAC.TIDD

REGDA29M

REGP.M1.APO.CTP

## 12/11 Fri

|  |  |  |
| --- | --- | --- |
| 1 |  |  |
| 2 | REGD230M rc=09 duplicate file – force complete |  |
| 3 |  |  |
| 4 | Regp.1.apo.ctp.backup.g4228v00 was missed in the reruns on 10/11. Ray H to send WO to rerun | Raymond P |
| 5 | Internal Assessing Fees Oct-Nov | nicole.richardson@allianz.com.au |
| 6 | WO0000000737304  Source code issue Manhattan project |  |
| 7 |  |  |

JRWC.DEVT.JCL(REGSXFRF)

DNXR.DEV.EZT

DNXR.DEV.EZT.ADDL

DNXR.DEV.EZT.BK311220

DNXR.DEV.EZT.PSDEBTEX

DNXR.DEV.EZT.NABGDW

DNXR.DEV.JCL

DNXR.DEV.PROC

DNXR.DEV.SOURCE

DNXR.DEV.SQL

DNXR.DEV.SQL.BKUP

DNXR.DEV.SQL.BK311220

DNXR.DEV.SQL.SAVED

----common ---

POLD.PRODSUPP.BNK.EZY

POLD.PRODSUPP.BNK.JCL

POLD.PRODSUPP.EZTPLUS

POLD.PRODSUPP.EZY

POLD.PRODSUPP.EZY.BNK

POLD.PRODSUPP.JCL

Wi-fi [Allianz Technology WLAN Service](https://wlan-portal.service.allianz.com/pwreset.html)

Pwd > M101x86

## 14/11 Sat / Sun MFM Migration day

|  |  |  |
| --- | --- | --- |
| 1 |  |  |
| 2 | Verify cics disabled on sat am |  |
| 3 | Remedy fri night incidents – just 1 regddbbk rerun |  |
| 4 | Sun – Srteadfast – Alive connection issue. Reactivate account I Polisy |  |
| 5 | [MMIP](https://auaal1449:9003/esmac/casrdo41) <https://auaal1449:9003/esmac/casrdo41>  Launchpad link doesn’t work |  |
| 6 | PLOG in /opt/microfocus/es/CICSRP4 |  |
| 7 |  |  |

where acct\_prefx\_1 = 'A'

and acct\_cmpny\_1 = '1'

and acct\_brch\_1 = '71'

and acct\_acc\_1 = 'SVU0001'

SpTdcgdcR2d9f49qYMMW

## 15/11 Mon – Day 1 in x86

|  |  |  |
| --- | --- | --- |
| 1 |  |  |
| 2 |  |  |
| 3 |  |  |
| 4 | Regd046p invalid char – Hock fixed using datatool |  |
| 5 | [MMIP](https://auaal1449:9003/esmac/casrdo41) <https://auaal1449:9003/esmac/casrdo41>  Launchpad link doesn’t work |  |
| 6 | Stayed till 4.15am on 16/11 |  |
| 7 |  |  |

Spools for reports

REGA192R

REGA192M

DIRA192R Y  
REGF540R y  
DIRF540R Y  
REGA140R wkly ren  
DIRA140R wkly ren

REGM294V 15th of the month  
   
/opt/mfadmin/polisy/MMIP/files/REGP.P1.PDNAB.EXTRACT.SEND.DAT

Nabchqiv

AAL IT - Batch Scheduling <batch.scheduling@allianz.com.au>; AAL IT - 24/7 Batch Operations [batch.operations@allianz.com.au](mailto:batch.operations@allianz.com.au)

## 16/11 Tue

|  |  |  |
| --- | --- | --- |
| 1 | Stayed till 4.15am on 16/11 |  |
| 2 | Bnkd141p cc diah cannot find cause |  |
| 3 | Dird130s cl swap keeps failing |  |
| 4 | Regd474m ctp fleet |  |
| 5 |  |  |
| 6 |  |  |
| 7 |  |  |

BNKP.P1.CRCARD.BTR.PDDISH

20211115 . M02 C1W1008410 01 0000218.52516323\*\*\*\*\*\*5449

20211115 . M02 C1W1018530 03 0000086.60516310\*\*\*\*\*\*2034

20211115 . M02 C1W1018530 04 0000086.64516310\*\*\*\*\*\*2034

20211115 . M02 C1W1022256 01 0000149.20516310\*\*\*\*\*\*2569

20211115 . V05 C1W1022575 01 0000397.67462263\*\*\*\*\*\*4973

20211115 . V02 C1W1023207 01 0000462.45456485\*\*\*\*\*\*6006

20211115 . M02 C1W1023261 01 0000364.69516391\*\*\*\*\*\*4332

20211115 . M02 C1W1029489 02 0000244.46516310\*\*\*\*\*\*0455

20211115 . V05 C1W1030777 03 0000087.37423953\*\*\*\*\*\*5432

20211115 . V05 C1W1039899 01 0000127.43408967\*\*\*\*\*\*8978

Yesterday run

PBL208 - HEADER READ, PROCESS STARTING

Start Program L208 Version 01

Start Date: 16112021 Time: 00:11:47

Company 1 Run 53

Accounting Year 2022 Month 02

Job Name DDS Database

Access Log Opt

PBL208 - BATCH 1W1202202L208L52 OPENED

PBL208 - BATCH 1W1202202L208L52 CLOSED

PBL208 - BATCH 1W2202202L208L52 OPENED

PBL208 - BATCH 1W2202202L208L52 CLOSED

PBL208 - BATCH 1W3202202L208L52 OPENED

PBL208 - BATCH 1W3202202L208L52 CLOSED

PBL208 - BATCH 1W4202202L208L52 OPENED

PBL208 - BATCH 1W4202202L208L52 CLOSED

PBL208 - BATCH 1W5202202L208L52 OPENED

PBL208 - ERROR IN 6040-GET-POLH01-ACCT-KEY

Control Totals

--------------

Program Total Description Balance

L208 01 NO. OF DDDS RECORDS READ: 259

L208 02 TOTAL AMOUNT OF DISHONOURS $36,313.37

L208 03 NO. OF RECORDS IN ERROR 0

L208 04 AMOUNT OF DISHONOURS IN ERROR: $0.00

L208 05 NO. OF RECORDS PROCESSED: 259

L208 06 TOTAL AMOUNT PROCESSED $36,313.37

L208 07 NO. OF LETTER EXTRACT RECS: 258

End Program L208 Version 01

End Date: 16112021 Time: 00:12:42

\*\*\*\*\* Elapsed Time 0:00:55 \*\*\*\*\*

A DB2 ROLLBACK HAS BEEN PERFORMED FOR PBL208

C1W5003301 03 516391\*\*\*\*\*\*3019 $99.44 1W5S026811LLP $99.44 20211115 K/02 BANK DECLINED TRANSACTION

C1W5003301 04 516391\*\*\*\*\*\*3019 $77.78 1W5S026814LLP $77.78 20211115 K/02 BANK DECLINED TRANSACTION

C1W5003301 05 516391\*\*\*\*\*\*3019 $70.41 1W5S026818LLP $70.41 20211115 K/02 BANK DECLINED TRANSACTION

C1W5004400 01 516391\*\*\*\*\*\*2267 $367.00 1W5S003463CMP $367.00 20211115 K/02 BANK DECLINED TRANSACTION

C1W5005454 02 443458\*\*\*\*\*\*9438 $139.63 1W5S087390CMP $139.63 20211115 A/05 INSUFFICIENT FUNDS

C1W5009805 01 516310\*\*\*\*\*\*6236 $457.02 1W5S003128LLP $228.51 20211115 K/02 BANK DECLINED TRANSACTION

1W5S003128LLP $228.51

C1W5013367 01 516310\*\*\*\*\*\*5329 $298.32 1W50518627CMP $149.16 20211115 K/02 BANK DECLINED TRANSACTION

1W50518627CMP $149.16

0 BRANCH TOTAL AMOUNT: $1,509.60 NO. OF RECORDS: 7

- GRAND TOTAL AMOUNT: $36,256.88 NO. OF RECORDS: 258

----- ---------- ----- -

Tue night’s run

-------- ---------- --

PBL208 - HEADER READ, PROCESS STARTING

PBL208 - BATCH 1W1202202L208L54 OPENED

PBL208 - BATCH 1W1202202L208L54 CLOSED

PBL208 - BATCH 1W2202202L208L54 OPENED

PBL208 - BATCH 1W2202202L208L54 CLOSED

PBL208 - BATCH 1W3202202L208L54 OPENED

PBL208 - BATCH 1W3202202L208L54 CLOSED

PBL208 - BATCH 1W4202202L208L54 OPENED

PBL208 - BATCH 1W4202202L208L54 CLOSED

PBL208 - BATCH 1W5202202L208L54 OPENED

PBL208 - ERROR IN 6040-GET-POLH01-ACCT-KEY

Control Totals

--------------

Program Total Description Balance

L208 01 NO. OF DDDS RECORDS READ: 378

L208 02 TOTAL AMOUNT OF DISHONOURS $56,160.99

L208 03 NO. OF RECORDS IN ERROR 1

L208 04 AMOUNT OF DISHONOURS IN ERROR: $177.03

L208 05 NO. OF RECORDS PROCESSED: 377

L208 06 TOTAL AMOUNT PROCESSED $55,983.96

L208 07 NO. OF LETTER EXTRACT RECS: 376

End Program L208 Version 01

End Date: 17112021 Time: 00:03:06

\*\*\*\*\* Elapsed Time 0:01:36 \*\*\*\*\*

C1W5013367 01 516310\*\*\*\*\*\*5329 $298.32 1W50518627CMP $149.16 20211115 K/02 BANK DECLINED TRANSACTION

1W50518627CMP $149.16

0 BRANCH TOTAL AMOUNT: $8,494.09 NO. OF RECORDS: 49

- GRAND TOTAL AMOUNT: $55,927.47 NO. OF RECORDS: 376

Next record

C1W5023795 01

## 17/11 Wed

|  |  |  |
| --- | --- | --- |
| 1 | Stayed till 1.00 am on 17/11 |  |
| 2 | Bnkd141p cc diah cannot find cause – failed again |  |
| 3 | Dird130s cl swap keeps failing |  |
| 4 | Regd474m ctp fleet |  |
| 5 |  |  |
| 6 |  |  |
| 7 |  |  |

Spools for reports

REGA192R

REGA192M

DIRA192R Y  
REGF540R y  
DIRF540R Y  
REGA140R wkly ren  
DIRA140R wkly ren

REGM294V 15th of the month

[Polisy Batch Jobs - Ended NOT OK - IT - Batch Operations - wiki (aal.au)](https://wiki.corp.aal.au/display/IBO/Polisy+Batch+Jobs+-+Ended+NOT+OK)

DIRD130S

MASTER CLIENT: C60107Z0QG RELATED CLIENT: C60107Z0QT

MASTER CLIENT: C60107M61M RELATED CLIENT: C60107L8QJ

MASTER CLIENT: C6010719BD RELATED CLIENT: C60105NVFF

MASTER CLIENT: C60107BCVW RELATED CLIENT: C601E53283

MASTER CLIENT: C60106PDT7 RELATED CLIENT: C6010601CQ

MASTER CLIENT: C60106WXKB RELATED CLIENT: C60107XV89

## 18/11 Thu

|  |  |  |
| --- | --- | --- |
| 1 | Stayed till 1.00 am on 18/11 |  |
| 2 | Bnkd141p cc completed ok after deleting 2 record |  |
| 3 | Dird130s cl swap keeps failing |  |
| 4 | Regd474m ctp fleet |  |
| 5 | WO 739044 to remove regdunlk and dirdunlk jobs |  |
| 6 |  |  |
| 7 |  |  |

DIRDUNLK REGP.D6.LOCKPOLY.INPUT FILE NOT FND

## 19/11 Fri

|  |  |  |
| --- | --- | --- |
| 1 |  |  |
| 2 | Bnkd141p cc diah cannot find cause – failed again |  |
| 3 | Dird130s cl swap keeps failing |  |
| 4 | Regd474m ctp fleet |  |
| 5 | WO 739044 to remove regdunlk and dirdunlk jobs |  |
| 6 |  |  |
| 7 |  |  |

## 20/11 – 21/11 Sat – Sun

Drives regw141m & regw156M

Wsaa x(82) moved to x(80) causing soc4

## 22/11 Mon

|  |  |  |
| --- | --- | --- |
| 1 | Remove regwcc20 from schedule WO 739576 |  |
| 2 | Regw580x failed mq/fte job |  |
| 3 | Regw092B addrsu doesn’t rename |  |
| 4 | Data restore meeting |  |
| 5 | Regd046p invalid char |  |
| 6 |  |  |
| 7 |  |  |

## 23/11 Tue

|  |  |  |
| --- | --- | --- |
| 1 | Regw293x inc 1665618 |  |
| 2 | REGW580x inc 1665546 |  |
| 3 | REGD47AM WO to run |  |
| 4 | Dird062d not working – sort issue  Created another version of PEDEBRC with internal sort |  |
| 5 |  |  |
| 6 |  |  |
| 7 |  |  |

## 24/11 Wed

|  |  |  |
| --- | --- | --- |
| 1 | Regw293x inc 1665618 |  |
| 2 | REGW580x inc 1665546 |  |
| 3 | REGD47AM WO to run |  |
| 4 | Dird062d not working – sort issue  Created another version of PEDEBRC with internal sort |  |
| 5 | Regw003r |  |
| 6 | Ctp fleet WO 740395 |  |
| 7 |  |  |

740594

## 25/11 Thu

|  |  |  |
| --- | --- | --- |
| 1 | incident 1665726 - REGDT10Q - Logic error with Cheque processing for Co 1 |  |
| 2 | INC000001665590 – dird062d restore job |  |
| 3 |  |  |
| 4 | Regsrst1 failed again |  |
| 5 |  |  |
| 6 | Ctp fleet WO 740594, 740677 |  |
| 7 |  |  |

## 26/11 Fri

|  |  |  |
| --- | --- | --- |
| 1 | CARA did not receive the file with the details of the transactions as per usual for payment's sent on the 24/11/2021 |  |
| 2 | Remittances would be part of the Cheques run and this user is complaining that the remittances have not been received via email. |  |
| 3 | Too many to list |  |
| 4 | Regd062d & dird062d wo 741180 |  |
| 5 |  |  |
| 6 |  |  |
| 7 |  |  |

## 29/11 Mon

|  |  |  |
| --- | --- | --- |
| 1 | 11-12 batch failures |  |
| 2 | Regd046p inv char |  |
| 3 |  |  |
| 4 |  |  |
| 5 | 1666219 - regw550X |  |
| 6 |  |  |
| 7 |  |  |

File migration REGQ.FILEMIG.PRODSUPP.SUBMIT

Invalid char regp.coy1.parms(nabchqiv)

X'0F'

X'25'

X'05'

X'0C'

X'19'

X'1F'

X'13'

X'3F'

X'AF'

X'32'

X'03'

X'02'

X'41'

## 30/11 Tue

|  |  |  |
| --- | --- | --- |
| 1 | 11-12 batch failures |  |
| 2 | REGDT80Q failed RI issue |  |
| 3 | Regw530x rerun for 15/11 & 22/11 |  |
| 4 | WO 7421901 med fleet |  |
| 5 | WO 0741902 for catch up REGW510X for regp.x1.qtp.canc report |  |
| 6 |  |  |
| 7 |  |  |

SELECT \* FROM SYSCAT.REFERENCES

WHERE CONSTNAME  = 'RMTRN022'

cid:image001.png@01D7E5D2.FE639170

# Dec 2021

## 01/12 Wed

|  |  |  |
| --- | --- | --- |
| 1 | 11-12 batch failures |  |
| 2 |  |  |
| 3 | Regw530x rerun for 15/11 & 22/11 |  |
| 4 | WO 7421901 med fleet |  |
| 5 | WO 0741902 for catch up REGW510X for regp.x1.qtp.canc report |  |
| 6 | PPQCANC2 (REGW530X) proc to Sathya |  |
| 7 |  |  |

GIE Polisy [GIE\_Polisy@allianz.com.au](mailto:GIE_Polisy@allianz.com.au) as per the CC. This has the whole team under Russell D.

## 02/12 Thu

|  |  |  |
| --- | --- | --- |
| 1 | 22 batch failures |  |
| 2 |  |  |
| 3 | WO 742626 Med fleet |  |
| 4 | Regw003r/dird003 1665335 / ~~1665294~~ 1665907 |  |
| 5 | 41 jobs failed in email step - reruns |  |
| 6 | Glass weekly file not uploaded |  |
| 7 |  |  |

## 03/12 Fri

|  |  |  |
| --- | --- | --- |
| 1 | 22 batch failures |  |
| 2 |  |  |
| 3 | WO 743027 Med fleet |  |
| 4 | Glass weekly not uploaded – Phuong to include in next week |  |
| 5 | 743102 - regw510x rerun after gdg migrations |  |
| 6 |  |  |
| 7 |  |  |

Check Regw510x rerun

//SORTINP.SORTIN DD DSN=REGP.X1.QTP.TAPE.NEW.G3794V00,DISP=SHR

// DD DSN=REGP.X1.QTP.TAPE.NEW.G3795V00,DISP=SHR

// DD DSN=REGP.X1.QTP.TAPE.NEW.G3796V00,DISP=SHR

// DD DSN=REGP.X1.QTP.TAPE.NEW.G3797V00,DISP=SHR

// DD DSN=REGP.X1.QTP.TAPE.NEW.G3798V00,DISP=SHR

## 06/12 Mon

|  |  |  |
| --- | --- | --- |
| 1 | REGW510X to Nicole Klein |  |
| 2 | Regd476m failed med fleet – rerun 743476 |  |
| 3 | Glass – REGW092B overwrites REGP datasets – rename doesn’t work |  |
| 4 |  |  |
| 5 |  |  |
| 6 |  |  |
| 7 |  |  |

## 07/12 Tue

|  |  |  |
| --- | --- | --- |
| 1 | REGW510X to Nicole Klein |  |
| 2 | Regd476m failed med fleet – rerun 743027 744018 |  |
| 3 | 1-2 flat file migration |  |
| 4 | L208 imbalance |  |
| 5 |  |  |
| 6 |  |  |
| 7 |  |  |

## 08/12 Wed

|  |  |  |
| --- | --- | --- |
| 1 |  |  |
| 2 | Regd476m failed med fleet – rerun 743027 744018 |  |
| 3 | 2-3 batch incidents |  |
| 4 | 744449 un-schedule 3 bnk jobs |  |
| 5 |  |  |
| 6 |  |  |
| 7 |  |  |

BNKSRPT2           temp job (as per description) created in 2017

BNKS011C           Check for invalid character in claims extract (data feed to BNK fails, DW job no longer running)

BNKS750M          check for invalid audit-date in rskwoh/OR (data feed to BNK fails, DW job no longer running)

PBDGLRPT 1 034-002 162914 00000200

IIIIIIII C BBBBBBB AAAAAAAAAA 00000300

| | | | 00000400

| | | A BANK ACCT 00000500

| | B BANK BSB 00000600

| C COMPANY 00000700

I PROG ID 00000800

WO 0744527

## 09/12 Thu

|  |  |  |
| --- | --- | --- |
| 1 |  |  |
| 2 | Regd476m failed med fleet – rerun 743027 744018 0744527 |  |
| 3 | 12 – 3 Lunch |  |
| 4 | 744449 un-schedule 3 bnk jobs |  |
| 5 | 11-4pm team lunch |  |
| 6 |  |  |
| 7 |  |  |

R34301 24.08.21 JHXK CodePage amends. Remove R12037\*

R34301\* Call SMLSTTBL

## 10/12 Fri

|  |  |  |
| --- | --- | --- |
| 1 |  |  |
| 2 | Regd476m failed med fleet – auto schedule working |  |
| 3 |  |  |
| 4 | 2-3pm batch jobs |  |
| 5 |  |  |
| 6 |  |  |
| 7 |  |  |

REGP.M1.DRIVES.GATEWAY.G1404V00.DAT 1737

## 13/12 Mon

|  |  |  |
| --- | --- | --- |
| 1 |  |  |
| 2 |  |  |
| 3 | Regs740d – cash batch - Rohy |  |
| 4 | 2-3pm batch jobs |  |
| 5 | Week0 inv report to Nicole Kleine |  |
| 6 | Drives files still not received |  |
| 7 |  |  |

REGS740D extract

REGS742D is to check cash batch imbalance

REGS744D is to fix cash batch

MMIP.EZT(PEQTRLDR)

FILE INITEXT

REC1-I 1 474 A

QTRL-REC-TYPE 1 10 A

-QTRL-REG-ID 11 9 A

-QTRL-TRAN-TYPE 20 4 A

QTRL-INV-FLAG 56 1 A

QTRL-REASON 57 4 A

QTRL-AMT 76 13 N 2

QTRL-DR-CR 115 2 A

QTRL-CERT 117 10 A

QTRL-EXMPT 129 4 A

QTRL-REGO 149 8 A

IF RECORD-COUNT = 1

\* MOVE ' ' TO CSV-RECORD

\*#TCS# CHANGE AS PART OF ZOS MIGRATION

DISPLAY CSVFILE +1 +

'TRAN TYPE' +

',' +

'REGO NO' +

',' +

'DESCRIPTION' +

',' +

'AMOUNT' +

',' +

'CERT NO' +

',' +

'REG ID' +

WS-SPC81

END-IF

IF QTRL-REC-TYPE = 'VEHREG ' +

AND QTRL-DR-CR = 'DR' +

AND QTRL-INV-FLAG = 'Y'

MOVE REC1-I TO REC1-O

PUT OUTTXT1

OUT-REC-CNT = OUT-REC-CNT + 1

MOVE QTRL-TRAN-TYPE TO WS-TRAN-TYPE

MOVE QTRL-INV-FLAG TO WS-INV-FLAG

MOVE QTRL-REASON TO WS-REASON

MOVE QTRL-AMT TO WS-AMT

MOVE QTRL-REGO TO WS-REGO

MOVE QTRL-CERT TO WS-CERT

MOVE QTRL-REG-ID TO WS-REG-ID

IF QTRL-EXMPT = 'CTPP'

MOVE 'MMI COLLECTED' TO WS-COLL

ELSE

MOVE 'QT COLLECTED ' TO WS-COLL

END-IF

PRINT RPT1

## 14/12 Tue

|  |  |  |
| --- | --- | --- |
| 1 | Regdt92q and regd046p inv char |  |
| 2 |  |  |
| 3 |  |  |
| 4 | 2-3pm batch jobs |  |
| 5 |  |  |
| 6 | Drives files still not received |  |
| 7 |  |  |

REGP.Q1.NABT.Q021NAB.EXTRACT

REGQ.P1.PDNAB.EXTRACT.SEND

Regd520q dird520q parm -> REGP.Q1.DGLRPT.PARM

PBDGLRPT 1 034-002 162914

## 15/12 Wed

|  |  |  |
| --- | --- | --- |
| 1 | Invalid char disc |  |
| 2 |  |  |
| 3 | To Brookfield Place Wynyard to handover laptop to  Shane Standley |  |
| 4 | Regw092B & qtp-corrcpy |  |
| 5 |  |  |
| 6 |  |  |
| 7 |  |  |

## 16/12 Thu

|  |  |  |
| --- | --- | --- |
| 1 | REGP.J1.ME\* files  Jobs REGM010J to REGM100J  REGM050J extract mis-aligned |  |
| 2 |  |  |
| 3 | 2-3 batch |  |
| 4 |  |  |
| 5 | Optim Glass extract |  |
| 6 |  |  |
| 7 |  |  |

‘Regp.fi.me’ search in cardin

MQ1M100A to Q

MQ1M1001 to 017

REGM100J

1. TIMESUDFC replaced by USERSUDFC.
2. TIMESUDFU replaced by USERSUDFU.
3. EBC2ASC remains as is.

## 16/12 Thu

|  |  |  |
| --- | --- | --- |
| 1 | Optim Glass tables |  |
| 2 | /opt/mfadmin/polisy/loadlib/X8/jcl |  |
| 3 |  |  |
| 4 |  |  |
| 5 |  |  |
| 6 |  |  |
| 7 |  |  |

POVGLASS

POVGLASS\_CTP\_HIST

POVGLHIST

POVGLOPT

POVGLVWV

POVMGLASS

POVMGLHST

Frank Fino

If you want to keep in contact you can find me on LinkedIn or email me

At [ffino2510@gmail.com](mailto:ffino2510@gmail.com) or mobile 0407 282 331.

## 20-12 24-12 A.Leave

REGCSVGL\_STEP01\_CSVFL.str

REGCSVGL\_STEP01\_FIXFL.str

MFFCONV - Record Layout Directory (EZTSTR): /home/mfadmin/SOURCE/MMIC.STR

Hi Nat,

* We strongly recommend to use the program based str which gets deployed from accurev. Exception cases instream can be used.
* Progname\_ddname.str  -> EZTprogram based str file naming conventions
* jobname\_stepname\_ddname.str -> Instream EZT str file naming conventions.
* In prod, /opt/polisysupport/parm/REG/str or /opt/polisysupport/parm/BNK/str can used for with Reference of REGQ.STR or BNKQ.STR in case of emergency changes.
* If you want to deploy all the str will be available in /opt/mfadmin/polisy/loadlib/RP/ezt/str or /opt/mfadmin/polisy/loadlib/BP/ezt/str
* In CI,suggest you to use your personal dataset for testing and later move it accurev.
* To solve your problem,please update the permission of your folder dnxr for others to read and execute

cid:image002.png@01D7F59F.D393E850

If you give the permission,your directory will be accessible for job running in microfocus enterprise server.

cid:image003.png@01D7F59F.D393E850

//NETRC DD DSN=REGS.C4.MFEZTI.NETRC,DISP=SHR

//\*\*NETRC DD DSN=MMIP.MFEZTI.NETRC,DISP=SHR

## 27/12 – 28/12 P.Holiday

## 29/12 Wed

DUO setup in Samsung – Nriyer52

Glass update – Gavin Costello has used a macro to update 2600 glass points

Nov 8 to Dec 5th secondary oncall

WO 0748521 for club marine - completed

According to runbook :

IF THIS JOB FAILS WITH RC = 16

JOB REGS981M WILL BE AUTOMATICALLY SUBMITTED

THRU CONTROL-M.

IF JOB REGS981M IS SUCCESSFULL,

PLEASE RERUN JOB REGDCM80

ELSE

RAISE AN INCIDENT

REGS981M completed ok, so please rerun REGDCM80

-------------

Nicole Klien – qtp remittance for 27/11 to 03/12

Regw292x is 1 week behind

--

Treasurer ops report for 24-25

--

## 30/12 Thu

Nicole Klein - copied the summary report For the period 13/11/2021 to 19/11/2021 in “T:\X86 QTP\_Spool\29-12-2021”

First choice Bar report – add Emily Rawson – WO 748597

REGP.COY1.PARMS(CCR0046)

Teachers and other

CCR0006 and CCR00023

Your device is preconfigured for enrolling to EMS COBO or COBOPLUS operation model.

**Enrollment Token - DC0AJ7**

--

Missed Auto Refund Batches – Philip Stokoe

Rerun with control file for dat

--------

## 31/12 Fri

WO 686494 by Bess in April – Auto refund

WO 748734 (New for catch up runs)

REGDP05Q – REGDP90Q

MMIC run

PBREFPRM STARTED

CARDIN ===> 1 CEP u

\*\*\*\* Using Ctrl Rundate: 20211228

\*\*\*\* PREVIOUS TCR1 Z213611 DELETED

\*\*\*\* NEW TCR1 $RUN IN PROCESS DATE:20211228 NUM:1

\*\*\*\* NEW TCR1 $RUNEXT 005 BUSDAY 20211221 - 20211221

\*\*\*\* NEW TCR1 Z213621 Zyyddd# STATS FOR RUN 2021/12/28 #1

PARM1 CREATED FROM TCR1 ===> 120220620211228202136212021122120211221UPDTCEPYR440u

COMPANY => 1

ACCT-PERIOD => 202206

RUN-DATE => 20211228

RUN-NUM => 1

RUN-JULDT => 2021362

EXT-FROM => 20211221

EXT-TO => 20211221

MODE => UPDT

REQS-ID => CEP

AUTHORISE => Y

USER-SANC => R440

BATC PREF => u

PARM2 CREATED FROM TCR1 ===> 120220620211228202136212018050120211213READCEP

COMPANY => 1

ACCT-PERIOD => 202206

RUN-DATE => 20211228

RUN-NUM => 1

RUN-JULDT => 2021362

EXT-FROM => 20180501

EXT-TO => 20211213

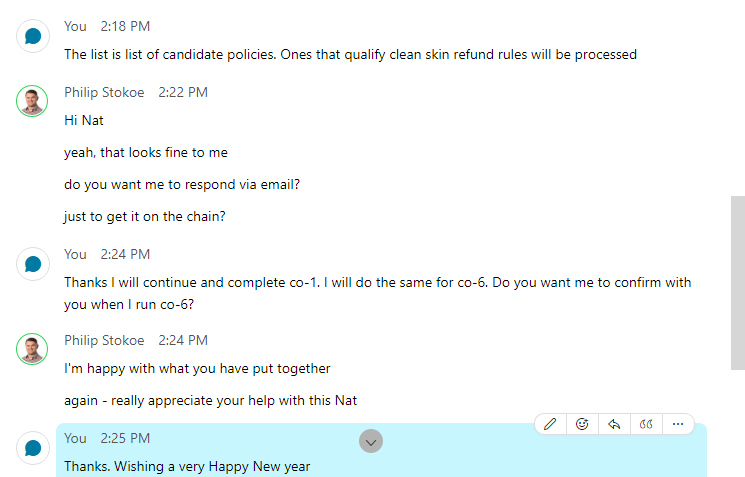
MODE => READ

REQS-ID => CEP

AUTHORISE =>

USER-SANC =>

BATC PREF =>



Run with 04/01/2022

Co-1

PBREFPRM STARTED

CARDIN ===> 1 CEP u

\*\*\*\* Using Ctrl Rundate: 20220104

\*\*\*\* PREVIOUS TCR1 Z220031 DELETED

\*\*\*\* NEW TCR1 $RUN IN PROCESS DATE:20220104 NUM:1

\*\*\*\* NEW TCR1 $RUNEXT 005 BUSDAY 20211225 - 20211227

\*\*\*\* NEW TCR1 Z220041 Zyyddd# STATS FOR RUN 2022/01/04 #1

PARM1 CREATED FROM TCR1 ===> 120220720220104202200412021122520211227UPDTCEPYR440u

COMPANY => 1

ACCT-PERIOD => 202207

RUN-DATE => 20220104

RUN-NUM => 1

RUN-JULDT => 2022004

EXT-FROM => 20211225

EXT-TO => 20211227 correct

MODE => UPDT

REQS-ID => CEP

AUTHORISE => Y

USER-SANC => R440

BATC PREF => u

Co-6

PBREFPRM STARTED

CARDIN ===> 6 CEP u

\*\*\*\* Using Ctrl Rundate: 20220104

\*\*\*\* PREVIOUS TCR1 Z220031 DELETED

\*\*\*\* NEW TCR1 $RUN IN PROCESS DATE:20220104 NUM:1

\*\*\*\* NEW TCR1 $RUNEXT 001 BUSDAY 20220101 - 20220103

\*\*\*\* NEW TCR1 Z220041 Zyyddd# STATS FOR RUN 2022/01/04 #1

PARM1 CREATED FROM TCR1 ===> 620220720220104202200412022010120220103UPDTCEPYR440u

COMPANY => 6

ACCT-PERIOD => 202207

RUN-DATE => 20220104

RUN-NUM => 1

RUN-JULDT => 2022004

EXT-FROM => 20220101

EXT-TO => 20220103 Not correct

MODE => UPDT

REQS-ID => CEP

AUTHORISE => Y

USER-SANC => R440

BATC PREF => u

# Jan 2022

## 04/01 Mon to 07/01 Fri A.Leave

## 10/01 Mon

|  |  |  |
| --- | --- | --- |
| 1 | INC10811545: FI refund tasks in BPM unusually low on 10/01/2022 | Shenjala Sutharsanan Credit Operations Manager - Westpac Migration |
| 2 | INC 1669323 - REGM104F - FTP motor warranty tax invoice files failed with CD |  |
| 3 | revised polisy pipeline report |  |
| 4 | FTP to WARR1P/polisy service.. issue  Jobs REGD104F (1669323 ) REGM100F(1668903) NZLM09TF (NZLM09TF) |  |
| 5 | Nicole Klein – canc/inv reports for 16/11 to 22/11 missing data |  |
| 6 |  |  |
| 7 |  |  |

REGP.X1.QTP.TAPE.NEW.G3799V00 5705

REGP.X1.QTP.TAPE.NEW.G3800V00 5706

REGP.X1.QTP.TAPE.NEW.G3801V00 5707

REGP.X1.QTP.TAPE.NEW.G3802V00 5708

REGP.X1.QTP.TAPE.NEW.G3803V00 5709

Regw510x Sortinp.sortin

Regw520x

## 11/01 Tue

|  |  |  |
| --- | --- | --- |
| 1 |  |  |
| 2 |  |  |
| 3 | revised polisy pipeline report |  |
| 4 | FTP to WARR1P/polisy service.. issue  Jobs REGD104F (1669323 ) REGM100F(1668903) NZLM09TF (NZLM09TF)  11-12 Matt Muirhead & Racheal Kerr & Russell D on FTP WARR1P issue |  |
| 5 | Nicole Klein – canc/inv reports for 16/11 to 22/11 missing data | Creaing in mmic |
| 6 | Russell W – include FINDAR03 in t: drive spools |  |
| 7 |  |  |

Try REGS.X6.SASFMT in regw510x

\\aalfsppdc001\technical & operations ADE02$\Policy Services warr1p

grep -rwl “search-string” /path/to/serch/dir

grep -rwl “pgm=ftp” /opt/mfadmin/polisy/loadlib/RP/proc

## 12/01 Wed

|  |  |  |
| --- | --- | --- |
| 1 |  |  |
| 2 | Regd310M Drives failed -803  Regd300m has lot of sql errors and BUBU errors |  |
| 3 | revised polisy pipeline report | Instructions from Kerrod – to be tried |
| 4 | FTP to WARR1P/polisy service.. issue  Jobs REGD104F (1669323 ) REGM100F(1668903) NZLM09TF (NZLM09TF) | Ask Russell to raise an IR |
| 5 | Nicole Klein – canc/inv reports for 16/11 to 22/11 missing data | Creating in mmic  Another request to provide canc report |
| 6 |  |  |
| 7 |  |  |

(Select-String -Path folder\\*.txt -Pattern '^%%').Line | Set-Content Output.txt

## 13/01 Thu

|  |  |  |
| --- | --- | --- |
| 1 |  |  |
| 2 | C 1034154 reparent to reg-x2 |  |
| 3 | revised polisy pipeline report | Instructions from Kerrod – to be tried |
| 4 | FTP to WARR1P/polisy service.. issue  Jobs REGD104F (1669323 ) REGM100F(1668903) NZLM09TF (NZLM09TF) | Ask Russell to raise an IR |
| 5 | Nicole Klein – canc/inv reports for 16/11 to 22/11 missing data | Creating in mmic  Another request to provide canc report |
| 6 | AP Roster |  |
| 7 | FINDAR03 reports to T: drive (spoolcopy\_spl.ps1) |  |

## 14/01 Fri

|  |  |  |
| --- | --- | --- |
| 1 |  |  |
| 2 |  |  |
| 3 |  |  |
| 4 | FTP to WARR1P/polisy service.. issue  Jobs REGD104F (1669323 ) REGM100F(1668903) NZLM09TF (NZLM09TF) | Ask Russell to raise an IR |
| 5 | INC10831210 update povpass for AD19 start-date to 22122021 |  |
| 6 |  |  |
| 7 | I 1669625 REGD310M CTP povtran – need to rerun  WO 751443 to hold Drives on Sun |  |

Hi Hypercare team,  
  
The issue with this account is it has a start date of 22129999 which is causing this issue.  
  
The UAP Team does not have access to resolve this after the MFM Project.  
  
Can you please resolve this and change the start date to 22122021 which will resolve this issue.

Useful Linux command in Mobaxterm

ftp:

ftp marketd

<login with usual user/password for marketd>

ftp> cd bpg/\dnxr

ftp> put /opt/mfadmin/polisy/MMIP/files/REGP.X1.QTP.CANC.DAT qtp\_mobatest.dat

ftp> quit

search using Grep

grep -rwl "PP7792B" /opt/mfadmin/polisy/loadlib/RP/jcl

PEGLSMC

28 FILE INPUT FB(000200)

29 IREC 1 100 A

30 INVIC 1 8 A

31 IPOINTS 10 2 A

32 IPOINTS1 10 1 A

33 ICAT 13 3 A

34 ICODE 17 3 A

35 ICTPCODE 21 3 A

## 17/01 Mon

|  |  |  |
| --- | --- | --- |
| 1 | I 1669625 REGD310M CTP povtran – need to rerun  WO 751443 to hold Drives on Sun | Completed with the help of Sing Hie Ling |
| 2 |  |  |
| 3 |  |  |
| 4 | FTP to WARR1P/polisy service.. issue  Jobs REGD104F (1669323 ) REGM100F(1668903) NZLM09TF (NZLM09TF) | Ask Russell to raise an IR |
| 5 | Drives not run  Reply last week need to be rerun | Wo 751866 |
| 6 | Inc 1669885 regd476m – keep using old file |  |
| 7 |  |  |

## 18/01 Tue

|  |  |  |
| --- | --- | --- |
| 3 | 10-11 scheduling - debtors /finmain didn’t run on 03/01 |  |
| 4 | FTP to WARR1P/polisy service.. issue  Jobs REGD104F (1669323 ) REGM100F(1668903) NZLM09TF (NZLM09TF) | Ask Russell to raise an IR |
| 5 |  |  |
| 6 | Inc 1669885 regd476m – keep using old file  Checking all file flow through stream  Finally – the filename should be a1370000516.csv (lower case) |  |
| 7 | INC10860521 - Drives job is corrupting CTP addresses in X86 |  |
| 8 | Regw270x\*lu01\* reports to Marcela |  |
|  | 3-4 Drives corruption |  |

1 pm Booster covid vac

## 19/01 Wed S.Leave

Regw270x reports to Marcela

Check ctp fl jobs

## 20/01 Thu

|  |  |  |
| --- | --- | --- |
| 3 |  |  |
| 4 | FTP to WARR1P/polisy service.. issue  Jobs REGD104F (1669323 ) REGM100F(1668903) NZLM09TF (NZLM09TF)  Email to Philip | Ask Russell to raise an IR |
| 5 |  |  |
| 6 | Inc 1669885 regd476m – keep using old file  Checking all file flow through stream  Finally – the filename should be a1370000516.csv (lower case)  Ctp fleet changed to every 2 hrs  No inc for rc 04 & 05 from regd476m | Schedule change - checking |
| 7 | INC10860521 - Drives job is corrupting CTP addresses in X86 | Patrick |
| 8 | Pol00 log N:\Production Support\Polisy Documents  Nat Rengasamy                DNXR  Raymond Pham                IRXP  Hock Koh                             JHXK  Raymond Ho                      WRYH  Persida Santiago               CAPXS | Pol00 access to pwd |
|  |  |  |

new Alfresco for reports > [Allianz Search Dashboard (aal.au)](https://alfresco.corp.aal.au/alfresco/wcs/allianz/Searchmpc)

for scheds > [Allianz Search Dashboard (aal.au)](https://alfresco.corp.aal.au/alfresco/wcs/allianz/Search)

Runbook link for Ops/Schedulers

[au-adaccurev.srv.allianz:8080/accurev/webgui/browse/\*render\*/RUNBOOK/RUNBOOK\_PROD/REG/REGD47AM.txt?](http://au-adaccurev.srv.allianz:8080/accurev/webgui/browse/*render*/RUNBOOK/RUNBOOK_PROD/REG/REGD47AM.txt?)

WO 753051

## 21/01 Fri

|  |  |  |
| --- | --- | --- |
| 3 |  |  |
| 4 |  |  |
| 5 | REGD47AM with override on mq-cardin |  |
| 6 | Inc 1669885 regd476m – keep using old file  Checking all file flow through stream  Finally – the filename should be a1370000516.csv (lower case)  Ctp fleet changed to every 2 hrs  No inc for rc 04 & 05 from regd476m | Schedule change – checking  WO 753051 to override regd47am for cardin MQ1D47AM |
| 7 | INC10860521 - Drives job is corrupting CTP addresses in X86 | Patrick |
| 8 | MMIP server down – renewal at rega631r |  |
|  | Regw264x job to Arun |  |

## 24/01 Mon

|  |  |  |
| --- | --- | --- |
| 1 | Qtp correfile & regw264x mq-fte parms  ~~U:\Retail Distribution\CTP & Dealer QLD\0225\_FTP~~  Instead use **U:\Operations\Policy Operations\0428\_Credit\_FTP\_Reports\_QLD\_CTP\** | Nga.Pham@allianz.com.au |
| 2 | QTP control reports for audit |  |
| 3 | REGD47AM with override on mq-cardin | Check with Glen  Working ok now |
| 4 | Glass job verify, restart running regw092b, chg implemented | Wo 753318 |
| 5 |  |  |
| 6 |  |  |
| 7 | Pbl212mg testing - Marivic |  |

## 25/01 Tue

|  |  |  |
| --- | --- | --- |
| 1 | DIRW130A taking longer time - Edna |  |
| 2 |  |  |
| 3 | 2-3.30 o/s tickets with Hypercare |  |
| 4 |  |  |
| 5 |  |  |
| 6 | REGST900 – ext list of t900 – not possible in ezt |  |
| 7 | Pbl212mg testing - Marivic |  |

REGP.X1.QTP.TAPE.NEW.G3799V00 5705 16/11

REGP.X1.QTP.TAPE.NEW.G3800V00 5706

REGP.X1.QTP.TAPE.NEW.G3801V00 5707

REGP.X1.QTP.TAPE.NEW.G3802V00 5708

REGP.X1.QTP.TAPE.NEW.G3803V00 5709

REGP.X1.QTP.TAPE.NEW.G3819V00 5725 14/12/2021

REGP.X1.QTP.TAPE.NEW.G3821V00 5727 16/12

--- - -- -- - -- - --- --

Please use the SQL below to find the RIs.

SELECT \* FROM SYSCAT.REFERENCES

WHERE CONSTNAME  = 'RMTRN022'

-- - - -- - - --

We have implemented the similar concept for ASCII-EBCDIC transalation.

\*---------------------------------------------------------------\*

      \* Copybook for ASCII-EBCDIC conversion.

      \*---------------------------------------------------------------\*

         COPY TRANSTAB.

INSPECT WS-OUTPUT  CONVERTING

               ASCII-TABLE             TO EBCDIC-TABLE

- -- -- -- --- - -- -- -- -

The replacement user defined functions for Squirrel, QMF, DB2 Data Studio or BRIO are as follows:-

1. TIMESUDFC replaced by USERSUDFC.
2. TIMESUDFU replaced by USERSUDFU.
3. EBC2ASC remains as is.

---- --------- ----------------

## 26/01 Wed Australia Day

## 27/01 Thu

|  |  |  |
| --- | --- | --- |
| 1 | REGST900 – ext list of t900 – managed using db2 connect | Alison  Manually formatted from sql dump |
| 2 | Pbl212mg testing - Marivic |  |
| 3 | Qtp corrfile  The best location would be the central QLD Credit FTP folder which is - **U:\Operations\Policy Operations\0428\_Credit\_FTP\_Reports\_QLD\_CTP\** | REGD31AX  REGW293X  REGW580X |
| 4 | 2 – 3 o/s tickets with hypercare |  |
| 5 | 3.30 – 4.30 MFM celebration |  |
| 6 |  |  |
| 7 |  |  |

## 28/01 Fri

|  |  |  |
| --- | --- | --- |
| 1 | Pol00 process email to Pat Elliot |  |
| 2 | Pbl212mg testing - Marivic |  |
| 3 | DAT fee report eom |  |
| 4 | FINDAR03 spool copy |  |
| 5 | Policy ops spool copy |  |
| 6 |  |  |
| 7 |  |  |

## 31/01 Mon

|  |  |  |
| --- | --- | --- |
| 1 |  |  |
| 2 | Pbl212mg testing – Marivic |  |
| 3 | RMS reply file on 26/01 reopened prev inc 1669972  MS Teams meeting RMS to resend the file with start date 17/02 instead of 19/02  1670798 rerun failed regw142m |  |
| 4 |  |  |
| 5 |  |  |
| 6 |  |  |
| 7 |  |  |

# Feb 2022

## 01/02 Tue

|  |  |  |
| --- | --- | --- |
| 1 |  |  |
| 2 | Pbl212mg testing – Marivic |  |
| 3 | RMS reply file on 26/01 reopened prev inc 1669972  MS Teams meeting RMS to resend the file with start date 17/02 instead of 19/02  1670798 rerun failed regw142m |  |
| 4 |  |  |
| 5 | **CHG0233974 registered** |  |
| 6 | FINMAIN issue regd17bf failed regd002f kicked off while previous day not completed |  |
| 7 |  |  |

In the meantime, I will manually transfer the files to a common folder for this month end.

INC ?? - REGM104F - FTP motor warranty tax invoice files

INC 1670682 - REGM100F - FTP motor warranty tax invoice files

INC 1670681 - NZLM09TF - FTP motor warranty tax invoice files

FTP to MARKETD folder WARR1P is not accessible anymore

please copy REGM100F from polisysupport.jcl to fix.cntl and run anytime. It is just ftp job to N: drive

## 02/02 Wed

|  |  |  |
| --- | --- | --- |
| 1 |  |  |
| 2 | Pbl212mg testing – Marivic  Trying to run 010d – keeps failing – parm is 2022/06 but I need 2022/07 |  |
| 3 |  |  |
| 4 |  |  |
| 5 | **CHG0233974 registered** |  |
| 6 | FINMAIN issue – last night run (for 2 days) |  |
| 7 |  |  |

## 03/02 Thu

|  |  |  |
| --- | --- | --- |
| 1 |  |  |
| 2 | Pbl212mg testing – Marivic  Trying to run 010d – keeps failing – parm is 2022/06 but I need 2022/07 |  |
| 3 | WO0000000755397 – Glass files |  |
| 4 | Batch imbalance U011 Safire |  |
| 5 | **CHG0233974 registered** |  |
| 6 |  |  |
| 7 |  |  |

## 04/02 Fri

|  |  |  |
| --- | --- | --- |
| 1 |  |  |
| 2 | Pbl212mg testing – Marivic  Control file recl shd be 16 not 80 |  |
| 3 |  |  |
| 4 | Un-archive job (Edna) meeting with Sven, Balaji, Russ D |  |
| 5 |  |  |
| 6 | Wo 755790 to remove regd47am from temp (MQ1D47AM promoted) |  |
| 7 |  |  |

## 07/02 Mon

|  |  |  |
| --- | --- | --- |
| 1 | WO 756033 (Inc 11110876) REGW530X bank file not concatenated by iebgener |  |
| 2 | T:\treasurer ops folder has been deleted – restore from N: |  |
| 3 | Inc 1671102 Regm104f ftp to n: drive |  |
| 4 | Sms notification gdgs \*\* |  |
| 5 | Regw530x – jcl fix to banktape |  |
| 6 | Regf980m parm inv 1671076 |  |
| 7 |  |  |

\*\*

Dird500l

Dird510l  
Dird520l  
Regd500l  
Regd611l  
Regd621l  
Regd631l  
Regd641l  
Regd651l

## 08/02 Tue A.Leave

## 09/02 Wed

|  |  |  |
| --- | --- | --- |
| 1 | Regw530x – jcl fix to banktape  On the remitt summary the period is from 20/11/2021 to 26/11/2021.  Week 202150 is 23/11 to 29/11 files |  |
| 2 | Hypercare meeting o/s ic |  |
| 3 | WO 669615 INC 6000763 IBR 7245 > Chg **0233974 Mar release**  Pipeline updated |  |
| 4 | Marcela Bilac – regw270x since 01/01 |  |
| 5 |  |  |
| 6 |  |  |
| 7 |  |  |

23/11 to 29/11

REGP.X1.QTP.TAPE.G5720V00 5710 (file no)

REGP.X1.QTP.TAPE.G5721V00

REGP.X1.QTP.TAPE.G5722V00

REGP.X1.QTP.TAPE.G5723V00

REGP.X1.QTP.TAPE.G5724V00

U:\Information Technology\Retained Infrastructure\0106\_Release Management\2022\02 (12 Feb) Monthly Release\February Release - Detailed Plan v0.1.xlsx

U:\Information Technology\Retained Infrastructure\0106\_Release Management\Pipeline\Pipeline.xlsx

## 10/02 Thu

|  |  |  |
| --- | --- | --- |
| 1 | Regw530x – jcl fix to banktape  On the remitt summary the period is from 20/11/2021 to 26/11/2021.  Week 202150 is 23/11 to 29/11 files run thru regw510x in C8  Thomas wants another week data “Sorry to be a pain, but could you also shoot through the following week:27/11/2021 to 03/12/2021” | Thomas.Newbold@allianz.com.au |
| 2 |  |  |
| 3 | WO 669615 INC 6000763 IBR 7245 > Chg **0233974 Mar release**  Pipeline updated |  |
| 4 | CTP defined payment (menu 37 option S  C200 >> C224  INC9050442 - Updated list of Section 83's is not generating into the usual folder in U Drive  “updated list of Section 83” in their U: drive U:\Operations\Claims\0205\_NSWCTP \*\*\* |  |
| 5 |  |  |
| 6 |  |  |
| 7 |  |  |

\*\*\* -

A cics program is sending the report directly via FTP!

POC200 (submenu action S) >>> POC224  >>> POC224PR (FTP)

Smart table TFTP where path is defined.

--

30/11 to 06/12

REGP.X1.QTP.TAPE.G5725V00 5715 (file no)

REGP.X1.QTP.TAPE.G5726V00

REGP.X1.QTP.TAPE.G5727V00

REGP.X1.QTP.TAPE.G5728V00

REGP.X1.QTP.TAPE.G5729V00

Search for povbatc in sgcp\*

SGCPINRI ---------

2017 386150 FROM POVBATC

2043 386410 UPDATE POVBATC

2269 388650 FROM POVBATC

SGCPPRCT ---------

1762 367947 FROM POVBATC

1790 367971 UPDATE POVBATC

SGCPRVCN ---------

1404 340250 FROM POVBATC

1430 340510 UPDATE POVBATC

SGCPUBAT --------- STRING(S) FOUND -------

377 \* in POVBATC. Make sure that the Batch No stil

404 \* Read Batch No from POVBATC ...

413 FROM POVBATC

577 INSERT INTO POVBATC

SGCPUSTR --------- STRING(S) FOUND -------

10 \* - UPDATE POVBATC AMOUNT

506 FROM POVBATC

535 \* SET UP BATCH TOTAL AMOUNT FOR POVBATC

584 \* UPDATE POVBATC WITH THE LATEST TOTAL AMOUNT.

589 UPDATE POVBATC

SGCPU066 --------- STRING(S) FOUND -------

5183 FROM POVBATC

SGCPU092 ---------

1599 R13426 FROM POVBATC

1626 R13426 UPDATE POVBATC

DIRD130S issue

CMPNY BRCH ACCT\_YR ACCT\_MTH BATCH\_TYP BATCH AUDIT\_TERM AUDIT\_DATE AUDIT\_TIME AUDIT\_SANC DATE\_OPENED DATE\_CLOSED TEN\_FLAG\_04 TEN\_FLAG\_05 PROC\_FLAG

-----------------------------------------------------------------------------------------------------------------------------------------------------------------

6 15 2022 05 L020 546 S010 2021319 103415 K197 15112021 16112021 6 6 OL

6 01 2022 05 L020 JIO S00D 2021319 170038 K247 15112021 16112021 6 6

6 21 2022 05 L020 EDE R00B 2021320 122157 K197 16112021 17112021 6 6 OL

6 14 2022 05 L020 EDE R00B 2021320 104441 K197 16112021 17112021 6 6 OL

CMPNY BRCH ACCT\_YR ACCT\_MTH BATCH\_TYP BATCH AUDIT\_TERM AUDIT\_DATE AUDIT\_TIME AUDIT\_SANC DATE\_OPENED DATE\_CLOSED TEN\_FLAG\_04 TEN\_FLAG\_05 PROC\_FLAG key\_from key\_to

6 21 2022 05 L020 EDE R00B 2021320 122157 K197 16112021 17112021 6 6 OL C60104FML4 C60107CPRQ

6 21 2022 05 L020 EDE R00B 2021320 122157 K197 16112021 17112021 6 6 OL C60107W0ZP C60106LLP7

6 21 2022 05 L020 EDE R00B 2021320 122157 K197 16112021 17112021 6 6 OL C60105KXTW C60107Z1TF

6 21 2022 05 L020 EDE R00B 2021320 122157 K197 16112021 17112021 6 6 OL C601072P0H C60107Z1TF

6 21 2022 05 L020 EDE R00B 2021320 122157 K197 16112021 17112021 6 6 OL C60107HTVF C60107XSBQ

6 14 2022 05 L020 EDE R00B 2021320 104441 K197 16112021 17112021 6 6 OL C60104FML4 C60107CPRQ

6 14 2022 05 L020 EDE R00B 2021320 104441 K197 16112021 17112021 6 6 OL C60107W0ZP C60106LLP7

6 14 2022 05 L020 EDE R00B 2021320 104441 K197 16112021 17112021 6 6 OL C60105KXTW C60107Z1TF

6 14 2022 05 L020 EDE R00B 2021320 104441 K197 16112021 17112021 6 6 OL C601072P0H C60107Z1TF

6 14 2022 05 L020 EDE R00B 2021320 104441 K197 16112021 17112021 6 6 OL C60107HTVF C60107XSBQ

6 15 2022 05 L020 546 S010 2021319 103415 K197 15112021 16112021 6 6 OL C60107XV89 C60106WXKB

6 01 2022 05 L020 JIO S00D 2021319 170038 K247 15112021 16112021 6 6 C60107Z0QV C60107Z0QG

6 01 2022 05 L020 JIO S00D 2021319 170038 K247 15112021 16112021 6 6 C60107Z0QT C60107Z0QG

6 01 2022 05 L020 JIO S00D 2021319 170038 K247 15112021 16112021 6 6 C60107L8QJ C60107M61M

6 01 2022 05 L020 JIO S00D 2021319 170038 K247 15112021 16112021 6 6 C60105NVFF C6010719BD

6 01 2022 05 L020 JIO S00D 2021319 170038 K247 15112021 16112021 6 6 C601E53283 C60107BCVW

6 01 2022 05 L020 JIO S00D 2021319 170038 K247 15112021 16112021 6 6 C6010601CQ C60106PDT7

K427 ESTELLE MARAIS

K197 BRON BROWN

**--**

## 11/02 Fri

|  |  |  |
| --- | --- | --- |
| 1 |  |  |
| 2 |  |  |
| 3 | WO 669615 INC 6000763 IBR 7245 > Chg **0233974 Mar release**  Pipeline updated  Use S33974 for tagging changes | Request form to include in Mar release sent to Peter Hanna |
| 4 | CHG 0233974 – REG\_proj3 in ED to X4 | 1139 is the issue id  POL\_202202111550\_S\_S33974\_NID\_CI\_REG\_X4\_436  pkg no after build |
| 5 |  |  |
| 6 |  |  |
| 7 |  |  |

**1139 is new issue id**

## 14/02 Mon

|  |  |  |
| --- | --- | --- |
| 1 | spoolCopy2 for weekend |  |
| 2 | FINDAR03 since 31/01 Tommosina T |  |
| 3 | WO 669615 INC 6000763 IBR 7245 > Chg **0233974 Mar release**  Pipeline updated  Use S33974 for tagging changes | Request form to include in Mar release sent to Peter Hanna |
| 4 | CHG 0233974 – REG\_proj3 in ED to X4 | 1139 is the issue id  POL\_202202111550\_S\_S33974\_NID\_CI\_REG\_X4\_436  pkg no after build |
| 5 | File migration - meeting |  |
| 6 | On-call roster update |  |
| 7 | Serialize RTU transclass to 1 in cics  Meeting 4-4.45 |  |

## 15/02 Tue

|  |  |  |
| --- | --- | --- |
| 1 | INC 1171696 – Diagnostic pol 1-02-S039963-CMP unearned not cancelling out on cancel | Lynda |
| 2 | INC10973997 - incorrect Chargeback Account selected | Alison |
| 3 |  |  |
| 4 | CHG 0233974 – REG\_proj3 in ED to X4 | Raymond P to test in X4 |
| 5 |  |  |
| 6 |  |  |
| 7 |  |  |

I-1171696

T440 Polisy to p/soft gl (prem class to gl acct)

Trans audit\_dt eff\_dt gross\_P GUP Ernie

U034 21/01/2021 24/01/2021 801.36 (BTRNI1) 786.00 (801.56 x 358\* / 365)

\*358 = 365 – 7days in Jan

U039 31/03/2021 24/01/2021 -667.80 (BTRNI1) -492.19 (667.80 x 269\* / 365)

-133.56 (BTRN)1) -98.45 (133.56 x 269\* / 365)

\*269 = 7days Jan + 28 Feb + 31 Mar + 30 Apr

## 16/02 Wed

|  |  |  |
| --- | --- | --- |
| 1 | INC 1171696 – Diagnostic pol 1-02-S039963-CMP unearned not cancelling out on cancel | Lynda – emailed analysis |
| 2 | INC10973997 - incorrect Chargeback Account selected | Alison |
| 3 |  |  |
| 4 | CHG 0233974 – REG\_proj3 in ED to X4 | Raymond P to test in X4 |
| 5 |  |  |
| 6 |  |  |
| 7 |  |  |

102S039963CMP

Trans audit\_dt eff\_dt GWP-DPC GUP-DPC

U034 21/01/2021 24/01/2021 801.36 (BTRNI1) 786.00 (801.56 x 358\* / 365)

\*358 = 365 – 7days in Jan

U039 31/03/2021 24/01/2021 -667.80 (BTRNI1) -492.19 (667.80 x 269\* / 365)

-133.56 (BTRN)1) -98.45 (133.56 x 269\* / 365)

\*269 = 7days Jan + 28 Feb + 31 Mar + 30 Apr

Net 0.00 195.36

## 17/02 Thu

|  |  |  |
| --- | --- | --- |
| 1 |  |  |
| 2 | INC10973997 - incorrect Chargeback Account selected  T441 bankcode to gl-acc | Alison |
| 3 |  |  |
| 4 | Inc1671648 1671650 1671652 REGDT10Q REGD010Q REGD140Q - jobs exceeded time limit |  |
| 5 | Regsdiag4 |  |
| 6 |  |  |
| 7 |  |  |

## 18/02 Fri

|  |  |  |
| --- | --- | --- |
| 1 |  |  |
| 2 | INC10973997 - incorrect Chargeback Account selected  T441 bankcode to gl-acc | Alison |
| 3 | 9.30 – 10 cics trans cwxn/cwxr trans to serialise |  |
| 4 | Commission Overpayment-Dawes (INC\_07214) |  |
| 5 | Regsdiag4 |  |
| 6 |  |  |
| 7 |  |  |

EOM Debtors

REGM101D REG - PRT AGENT STATE'T FOR BON AGT ONLY (EOMREG)

REGM110D REG - PRT COMMISSION STATEMENT FROM AGT & (EOMREG) PBA615

REGM114D REG - PRT COMMISSION STATEMENTS 4 BRISBANE(EOMREG) PBA615

REGM117D REG - PRT COMM STATEMENT FOR ALLIANZ (EOMREG) PBA615

REGM118D REG - PRT COMMISSION STATEMENT FOR FAI (EOMREG) PBA615

REGM119D REG - PRT COMMISSION STATEMENT FOR CTP (EOMREG) PBA615B

REGM112D REG - EXTRACT PROVIDER STATEMENT (EOMREG) PBA615F

REGM308D REG - DEBTORS MONTHLY JOB STREAM (EOMREG)

REGM310D REG - DEBTORS MONTHLY JOB STREAM (EOMREG)

REGM312D REG - DEBTORS MONTHLY JOB STREAM (EOMREG)

REGM314D REG - DEBTORS MONTHLY JOB STREAM (EOMREG)

REGM113D REG -FS-D'TORS AUTO GEN AG'T COMM CHEQ REQ(EOMREG) PBU615AG

REGM13AD REG - FLAG AGENT COMM CHQ TO HOLD (EOMREG)

REGM115D REG - PRT COMMISSION STATEMENTS FROM AGT (EOMREG) PBA615A

REGM116D REG - BKUP PROVIDER STATEMENT FILE (EOMREG)

REGM122D REG-MMI D'TORS MTHLY JOBS STREAM (EOMREG)

REGM123D REG-MMI D'TORS MTHLY JOBS STREAM (EOMREG)

REGM125D REG-SPLIT AGT STMT FILE INT 3:ALL,ADV,FAI (EOMREG)

REGM127D REG-XTRACT FILE FOR QM TO PRT AGENT STATEM(EOMREG)

## 21/02 Mon

|  |  |  |
| --- | --- | --- |
| 1 | REGW264X use **U:\Operations\Policy Operations\0428\_Credit\_FTP\_Reports\_QLD\_CTP\** | See job regw580x |
| 2 |  |  |
| 3 |  |  |
| 4 | Commission Overpayment-Dawes (INC\_07214)  Checking pbu615ag |  |
| 5 |  |  |
| 6 |  |  |
| 7 |  |  |

REGM113D checks for account type and creates requisitions for the below types only.

01  W300-ACCT-TYPE-REQS VALUE SPACES    PIC X(02).

88 ACCTTYP VALUE '06' '08' '30' '40' '41'.

88 ACCTYPE VALUE '21' THRU '25'.

88 ACCTYP1 VALUE '26' THRU '28'.

88 ACCTYP2 VALUE '35' THRU '39'.

The account DA-0000003 is of type ‘19’ and that is the reason for not creating reqs.

## 22/02 Tue

|  |  |  |
| --- | --- | --- |
| 1 | REGW264X use **U:\Operations\Policy Operations\0428\_Credit\_FTP\_Reports\_QLD\_CTP\** | See job regw580x |
| 2 |  |  |
| 3 |  |  |
| 4 | Commission Overpayment-Dawes (INC\_07214)  Checking pbu615ag | Restore REGP.D1.U615AG.AGTREQS |
| 5 |  |  |
| 6 |  |  |
| 7 |  |  |

Check acct

DA 0000003 19

20 GLOBALT 19

23 PRIMACY 68

69 0000010 19

24 001SCIA 19

74 0000185 19

## 23/02 Wed

|  |  |  |
| --- | --- | --- |
| 1 | REGW264X use **U:\Operations\Policy Operations\0428\_Credit\_FTP\_Reports\_QLD\_CTP\** | See job regw580x |
| 2 |  |  |
| 3 |  |  |
| 4 | Commission Overpayment-Dawes (INC\_07214)  Checking pbu615ag  Meeting with Dermot 9 – 9.30  12-30 -1.0  4-4.30 | Restore REGP.D1.U615AG.AGTREQS |
| 5 | Roll up report REGP.D1.A640.REPORT(0)  REGM312D |  |
| 6 |  |  |
| 7 |  |  |

Provide

* + - 1. Account type list (T749)
      2. Unauthorized reqs
      3. Job that deletes reqs

## 24/02 Thu A.Leave

Dentist appt

## 24/02 Fri

|  |  |  |
| --- | --- | --- |
| 1 | REGW264X use **U:\Operations\Policy Operations\0428\_Credit\_FTP\_Reports\_QLD\_CTP\** | See job regw580x  Testing in x8 |
| 2 |  |  |
| 3 |  |  |
| 4 | Commission Overpayment-Dawes (INC\_07214)  Checking pbu615ag  Meeting with Dermot 9 – 9.30  12-30 -1.0  4-4.30 | Restore REGP.D1.U615AG.AGTREQS  More emails and clarification  IR  N:\gien\IR - Initiative Requests\ER - Approved\2004 |
| 5 | Regw270x report on 14/02 to T: drive for Marcela |  |
| 6 | Mtrn2325 DAT FEE report to Nicole R for Feb month |  |
| 7 | Chg 0233974 – update SNOW  Update impl plan worksheet in Mar rel | Master change for Mar rel polisy - **CHG****0232403** |
| 8 |  |  |

N:\gien\IR - Initiative Requests\ER - Approved\2004\20040405-002-01 agent commission cheq req

Pbl212mg

Test program to check date logic

PBTESTB.cbl / REGSTEMP.jcl

Issue id 1167 to promote pbtestb

## 28/02 Mon

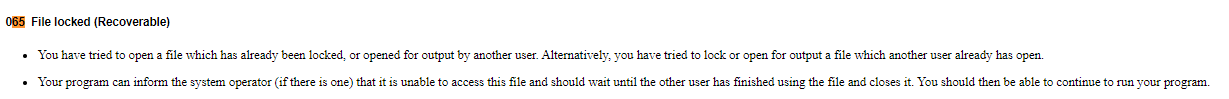
|  |  |  |
| --- | --- | --- |
| 1 | REGW264X use **U:\Operations\Policy Operations\0428\_Credit\_FTP\_Reports\_QLD\_CTP\** | See job regw580x  Testing in x8 |
| 2 | Regd001z failing due to file locked by another process id |  |
| 3 | Sharepoint document library |  |
| 4 |  |  |
| 5 |  |  |
| 6 |  |  |
| 7 | Chg 0233974 – update SNOW  Update impl plan worksheet in Mar rel | Master change for Mar rel polisy - **CHG0232403** |
| 8 |  |  |

Build 9083

File lock

You can refer to below link in case of SOC4 failures.

[Run-time System Messages (microfocus.com)](https://www.microfocus.com/documentation/object-cobol/oc41books/emrunt.htm)



Following are the steps to identify the reason for locks:

1. File identify the file that was locked. In this job failure, REGP.COY1.PARMS(P11RUNDY) was locked at the linux file system.
2. Request i&O Microfocus team to run the below command:
   1. lslocks|grep <filename>
3. They will share the below results:

auaal1449:/opt/mfadmin $ lslocks|grep -i P11RUNDY

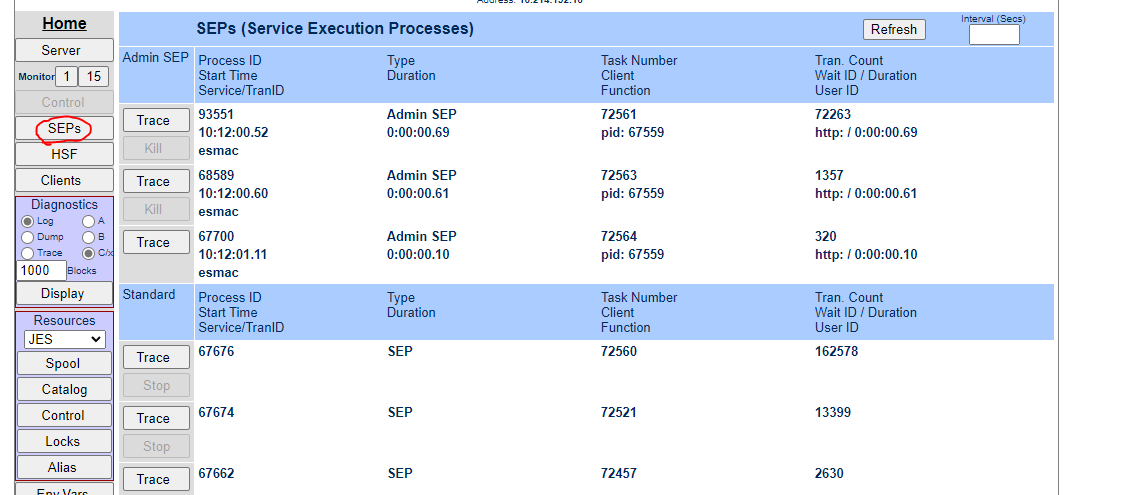
cassi32          67622 POSIX    81B READ   0 9223372036854775801 9223372036854775801 /opt/mfadmin/polisy/loadlib/RP/parm/coy1/P11RUNDY.crd

cassi32          67622 POSIX    81B READ   0 9223372036854775799 9223372036854775799 /opt/mfadmin/polisy/loadlib/RP/parm/coy1/P11RUNDY.crd

cassi32          67623 POSIX    81B READ   0 9223372036854775801 9223372036854775801 /opt/mfadmin/polisy/loadlib/RP/parm/coy1/P11RUNDY.crd

cassi32          67623 POSIX    81B READ   0 9223372036854775799 9223372036854775799 /opt/mfadmin/polisy/loadlib/RP/parm/coy1/P11RUNDY.crd

1. Go to SEPS page in the ESMAC and look for any job is running under the above highlighted process id







1. If there are no jobs tagged to these process id.**Please request I&O Microfocus to kill the process.Once the locks are released only you will be able to rerun the job.**

# Mar 2022

## 01/03 Tue

|  |  |  |
| --- | --- | --- |
| 1 | REGW264X use **U:\Operations\Policy Operations\0428\_Credit\_FTP\_Reports\_QLD\_CTP\**  need to change target folder | See job regw580x  **U:\Operations\Policy Operations\0858\_QLD CTP BEF**  (new folder) |
| 2 | Resolved 50 incidents in remedy assigned to me |  |
| 3 | Managed to promote PBTESTB and build successfully with the help of Sing Hie. It is a new prog into Accurev. I didn't know how to push it into accurev workspace. |  |
| 4 | Batch imbalance 1672428 regd460m |  |
| 5 | PBTESTB.cbl |  |
| 6 |  |  |
| 7 | Chg 0233974 – update SNOW  Update impl plan worksheet in Mar rel | Master change for Mar rel polisy - **CHG0232403** |
| 8 |  |  |

## 02/03 Wed

|  |  |  |
| --- | --- | --- |
| 1 | REGW264X use **U:\Operations\Policy Operations\0428\_Credit\_FTP\_Reports\_QLD\_CTP\**  need to change target folder | See job regw580x  **U:\Operations\Policy Operations\0858\_QLD CTP BEF**  (new folder) |
| 2 | Daylight saving meeting |  |
| 3 | Regm510b invalid char in AILMCG17.U12 |  |
| 4 |  |  |
| 5 |  |  |
| 6 |  |  |
| 7 | Chg 0233974 – update SNOW  Update impl plan worksheet in Mar rel | Master change for Mar rel polisy - **CHG0232403** |
| 8 |  |  |

Online hours

|  |  |
| --- | --- |
| Company | On Line Times |
| 1,7 and 9 - Regent | Mon -Sat  = 5:30am - 11:30 pm (18 hrs.)      Sunday    = 8:00am -  7:30 pm (11.5 hrs.)              **Polisy EOM weekend**   Saturday  = 8:00am -  9:30 pm (13.5 hrs.)       Sunday    = 8:00am -  7:30 pm (11.5 hrs.) |
| Company 6 - Direct | Mon -Fri   =  06:30am - 11:30pm (17 hrs.)   Sat - Sun  =  06:30am - 10:30pm (16 hrs.)                **During Daylight Savings**    Mon - Fri  = 7:00 am to 12:30 midnight (17.5 hrs.)    Sat  - Sun = 7:30 am to 11:30 pm (16 hrs.) |

## 03/03 Thu

|  |  |  |
| --- | --- | --- |
| 1 | BI 122202209U410~01  INC 1671606 |  |
| 2 | 175202209U011b04 |  |
| 3 | Team meeting |  |
| 4 |  |  |
| 5 |  |  |
| 6 | WO for POVPASS.jcl (Rajat) WO 762454 |  |
| 7 | Chg 0233974 – update SNOW  Update impl plan worksheet in Mar rel  Approval request to Neil J | Master change for Mar rel polisy - **CHG0232403**  Sign-off received |
| 8 |  |  |

## 04/03 Fri

|  |  |  |
| --- | --- | --- |
| 1 | BI |  |
| 2 | Batch checker sql |  |
| 3 | INC10924378 - In Polisy diagnostic file is not picking up GEN or GEW datasource |  |
| 4 |  |  |
| 5 |  |  |
| 6 |  |  |
| 7 | Chg 0233974 – update SNOW  Update impl plan worksheet in Mar rel  Approval request to Neil J | Master change for Mar rel polisy - **CHG0232403**  Sign-off received |
| 8 |  |  |

## 07/03 Mon

|  |  |  |
| --- | --- | --- |
| 1 | BI |  |
| 2 | Batch checker sql |  |
| 3 | INC10924378 - In Polisy diagnostic file is not picking up GEN or GEW datasource  INC11144601 - (OTH) Data missing in Diagnostic File | Replied to Vinita L |
| 4 | REGD310M failed on Sun -803 key 3716630629 |  |
| 5 |  |  |
| 6 |  |  |
| 7 | Chg 0233974 – update SNOW  Update impl plan worksheet in Mar rel  Approval request to Neil J | Master change for Mar rel polisy - **CHG0232403**  Sign-off received |
| 8 |  |  |

## 08/03 Tue

|  |  |  |
| --- | --- | --- |
| 1 | Un-processed batches  REGDB45F PBTRBR to transfer u/w batch |  |
| 2 |  |  |
| 3 | 2.30 – 4.00 IT brief | Replied to Vinita L |
| 4 |  |  |
| 5 |  |  |
| 6 |  |  |
| 7 | Chg 0233974 – update SNOW  Update impl plan worksheet in Mar rel  Approval request to Neil J | Master change for Mar rel polisy - **CHG0232403**  Sign-off received |
| 8 |  |  |

## 09/03 Wed

|  |  |  |
| --- | --- | --- |
| 1 | Un-processed batches  REGDB45F PBTRBR to transfer u/w batch - Marivic |  |
| 2 |  |  |
| 3 | Variance between SAP & Datawarehouse (INC 10924378)  GEN & GEW | Lynda |
| 4 |  |  |
| 5 |  |  |
| 6 |  |  |
| 7 |  |  |
| 8 |  |  |

Smart table menu s004

Update S404

New item

## 10/03 Thu

|  |  |  |
| --- | --- | --- |
| 1 | Batch Imbal 1-CS-1379891-STP FINMAIN failed  Eff-dt > exp-dt | INC 1672957 |
| 2 |  |  |
| 3 | Variance between SAP & Datawarehouse (INC 10924378)  GEN & GEW | Lynda |
| 4 | Jenkins https://au-adjenkins-lower.srv.allianz/ |  |
| 5 | WO 764029 - run regs264x.jcl |  |
| 6 |  |  |
| 7 |  |  |
| 8 |  |  |

## 11/03 Fri

|  |  |  |
| --- | --- | --- |
| 1 | Batch Imbal REGD134F 1-CS-1379891-STP FINMAIN failed  Eff-dt > exp-dt | INC 1672957 |
| 2 | Batch imbalance  BATC totals only – 2 batches in br 75, U011 and U39 | INC 1673012 fixed |
| 3 | Variance between SAP & Datawarehouse (INC 10924378)  GEN & GEW | Lynda |
| 4 |  |  |
| 5 | WO 764029 - run regs264x.jcl |  |
| 6 | SPLUNK search > sourcetype=syslog source=/opt/microfocus/es/CICSRP/console.log |  |
| 7 |  |  |
| 8 |  |  |

175202209U011b14 8 8 146,096.24 .00

175202209U039j10 8 8 7,034.99- 351.80-

Splunk >>>> sourcetype=syslog source=/opt/microfocus/es/CICSRP/console.log

## 14/03 Mon

|  |  |  |
| --- | --- | --- |
| 1 | Batch Imbal REGD134F 1-CS-1379891-STP FINMAIN failed  Eff-dt > exp-dt | INC 1672957 |
| 2 | REGSEFFB and REGSEFFS for datafix of date\_effct in btrn01 and strni1 | 1672957  REGSEFFB (BTRN01)  REGSEFFS (STRNI1) |
| 3 |  |  |
| 4 |  |  |
| 5 |  |  |
| 6 |  |  |
| 7 |  |  |
| 8 |  |  |

## 15/03 Tue

|  |  |  |
| --- | --- | --- |
| 1 |  |  |
| 2 | REGSEFFB and REGSEFFS for datafix of date\_effct in btrn01 and strni1  Regd134f completed ok last night  Kris G will fix 137 policies where inc\_dt > Exp\_dt | 1672957  REGSEFFB (BTRN01)  REGSEFFS (STRNI1) |
| 3 | 9-9.30 release pipeline meeting |  |
| 4 | Incidents to me - Alison |  |
| 5 | Temp.cntl and overlib lists |  |
| 6 | Elapsed time for regd134f, dird146p |  |
| 7 |  |  |
| 8 |  |  |

## 16/03 Wed

|  |  |  |
| --- | --- | --- |
| 1 | PIV for chg 223974 to Armin |  |
| 2 | Batch imbalance 163202209U410DS3  M!d8V%y-4XctqN,Wh#t' | INC 1673417 |
| 3 | Regd002f povdiag locked |  |
| 4 | 04040404 in povdiag |  |
| 5 | Mfm changes |  |
| 6 |  |  |
| 7 |  |  |
| 8 |  |  |

175202209U011b18 16/03/2022 17/03/2022 8 8 171,770.69 .00

621202209U011b38 16/03/2022 17/03/2022 8 8 95,803.61 .00

## 17/03 Thu

|  |  |  |
| --- | --- | --- |
| 1 |  |  |
| 2 | Batch imbalance 175202209U011b18 & 621202209U011b38  M!d8V%y-4XctqN,Wh#t' | INC |
| 3 | Dird146p elapsed time – sql for co-6 only fetching POVCIDCLT  Related\_client is not indexed |  |
| 4 | 2-3 team meeting |  |
| 5 | Mfm changes |  |
| 6 | POQ002 – bankcode issue for chargeback |  |
| 7 |  |  |
| 8 |  |  |

## 18/03 Fri

|  |  |  |
| --- | --- | --- |
| 1 | New change 0245165 for apicmeme & regw264x |  |
| 2 |  |  |
| 3 | Dird146p elapsed time – sql for co-6 only fetching POVCIDCLT  Related\_client is not indexed |  |
| 4 |  |  |
| 5 |  |  |
| 6 | POQ002 – bankcode issue for chargeback meeting at 2-3 Thomas Dobbie |  |
| 7 |  |  |
| 8 |  |  |

75 2164395 0tp

75 2164561 0tp

75 2164569 0tp

75 2164747 0tp

1-87-123456 receipt 75 2164747 0tp

1-87-100002 reqs 75 2164395 0tp

## 21/03 Mon

|  |  |  |
| --- | --- | --- |
| 1 | Testing C4 Bankcode issue for chargeback – try bankcode 87  Run man-cheq (Regd140q, 150,160,170,180,190,200,210,220q)  Debtors  finmain | Run cheques/debtors/finmain for 3 batches  Will send email tomorow |
| 2 | Batch imbalance 163202209U410R19  REGD060D (read-only at 3) | INC 1673742 |
| 3 |  |  |
| 4 |  |  |
| 5 |  |  |
| 6 |  |  |
| 7 |  |  |
| 8 |  |  |

## 22/03 Tue

|  |  |  |
| --- | --- | --- |
| 1 | Testing C4 Bankcode issue for chargeback – try bankcode 87  Run man-cheq (Regd140q, 150,160,170,180,190,200,210,220q)  Debtors  finmain | Run cheques/debtors/finmain for 3 batches  Will send email tomorow |
| 2 | Effendic Armin – close WO for leap yr issue  wO 669615 – Closed with PIV details |  |
| 3 | Armin - Supporting information for the CIO - ICOFR Attestation as per last quarter |  |
| 4 | Armin – Print issue |  |
| 5 | Jessie Martin - Motor fleet query |  |
| 6 | Patrick N – RTU change implemented |  |
| 7 | Dird146p & dird126p |  |
| 8 | Day light saving – schedule run list meeting 3-3.30 |  |

## 23/03 Wed

|  |  |  |
| --- | --- | --- |
| 1 | Testing C4 Bankcode issue for chargeback – try bankcode 87  Run man-cheq (Regd140q, 150,160,170,180,190,200,210,220q)  Debtors  finmain | Run cheques/debtors/finmain for 3 batches  Will send email tomorow |
| 2 | Meeting on o/s hypercare - Mmp 11748 jira |  |
| 3 | N:\\_1 Promise Projects\zMF Modernisation\PCOMM Shortcuts |  |
| 4 |  |  |
| 5 |  |  |
| 6 |  |  |
| 7 |  |  |
| 8 |  |  |

PCOMM shortcuts

N:\\_1 Promise Projects\zMF Modernisation\10 Change Management\7 Setup & Installation\PCOMM Shortcuts Go Live\PCOMM Shortcuts

## 24/03 Thu

|  |  |  |
| --- | --- | --- |
| 1 | c-campus 2 courses |  |
| 2 | Pbtestb issue 1215 ccid 245165  POL\_202203241421\_S\_245165\_NID\_CI\_REG\_X4\_436 |  |
| 3 |  |  |
| 4 |  |  |
| 5 |  |  |
| 6 |  |  |
| 7 |  |  |
| 8 |  |  |

## 25/03 Fri S.Leave

## 28/03 Mon S.Leave

## 29/03 Tue

|  |  |  |
| --- | --- | --- |
| 1 | Regd17af jcl had blank line at the end |  |
| 2 | Patrick E – Alfresco reports manually copied – list provided |  |
| 3 | REGW264X - This wo is to use MQ/FTE to directly MQ/GET the file from U: drive which users will update whenever there are errors to be corrected.  The new job REGW264X will use target location U:\Operations\Policy Operations\0428\_Credit\_FTP\_Reports\_QLD\_CTP\ for which MQ/FTE connection already exists. | WO 776229 |
| 4 |  |  |
| 5 |  |  |
| 6 |  |  |
| 7 |  |  |
| 8 |  |  |

//STAGING EXEC PPMQNPU2,

// TMPLATE=$XML4T2E

//JS01.SYSIN DD DSN=&&STCARDE1,

// DISP=(OLD,PASS)

//\*----------------------------------------

// IF STAGING.JS01.RC > 0 THEN

//D2X4 EXEC PGNZERO

// ENDIF

-w 300000

-sa "PRDFTEX03"

-da "PRDFTEA60B56"

-dm "PRDFTRQ60"

-pr "5"

-t "text"

-cs "MD5"

-r "false"

-r2q SYSTEM.FTE.REXX.REPLY

-sd "leave"

-de "overwrite"

-dle CRLF

-jn Polisy.To.U.Drive

/\*

-df "/QT202215.VBUS.CSV"....................................................

input //'REGP.X1.QTP.VBUS.EXTRACT(0)'

or input DD:INPUT

PBQ020A

## 30/03 Wed

|  |  |  |
| --- | --- | --- |
| 1 | Batch issues overnight |  |
| 2 |  |  |
| 3 | REGW264X - This wo is to use MQ/FTE to directly MQ/GET the file from U: drive which users will update whenever there are errors to be corrected.  The new job REGW264X will use target location U:\Operations\Policy Operations\0428\_Credit\_FTP\_Reports\_QLD\_CTP\ for which MQ/FTE connection already exists. | WO 776229 completed |
| 4 | Eddy Goutama’s report in N: - REGD986M | WO .. completed |
| 5 |  |  |
| 6 |  |  |
| 7 |  |  |
| 8 |  |  |

## 31/03 Thu

|  |  |  |
| --- | --- | --- |
| 1 | Batch issues overnight |  |
| 2 | May release - update inventory list |  |
| 3 | Regw264x with mq/fte | INC 1674249  Run completed on Fri |
| 4 |  |  |
| 5 |  |  |
| 6 |  |  |
| 7 |  |  |
| 8 |  |  |

SRF for Sajeev Ragavan

Alex Kotlaroff – profile

LAN

Lotus Notes

Outlook

Remedy

Remote VPN

CALLING GETJOB INFORMATION

This is a production job

INPUT CARDIN :-w 600000

INPUT CARDIN :-pr "0"

INPUT CARDIN :-da "PRDFTEX03"

INPUT CARDIN :-sa "PRDFTEA60B56"

INPUT CARDIN :-sm "PRDFTRQ60"

INPUT CARDIN :-t "text"

INPUT CARDIN :-cs "MD5"

INPUT CARDIN :-r "false"

INPUT CARDIN :-sd "leave"

INPUT CARDIN :-dle CRLF

INPUT CARDIN :-r2q SYSTEM.FTE.REXX.REPLY

INPUT CARDIN :-de "overwrite"

INPUT CARDIN :-ds REGQ.X1.QTPBTP.QTP.CORRCPY

INPUT CARDIN :-jn ~NODE~.Data.~stage~.01

INPUT CARDIN :-dd

INPUT CARDIN :input /corrfile.txt

INPUT CARDIN :

TILDA-STRING:REGQ.X1.QTPBTP.QTP.CORRCPY

# Apr 2022

## 01/01 Fri A-Leave

## 04/04 Mon

|  |  |  |
| --- | --- | --- |
| 1 |  |  |
| 2 | May release - update inventory list |  |
| 3 | Regw264x with mq/fte | INC 1674249 -rerun  Rita corrected the file name at U: folder |
| 4 | Document new process to upload corrections |  |
| 5 | SRF for Albert |  |
| 6 | Clean up of VPSx reporting 1-2pm |  |
| 7 |  |  |
| 8 |  |  |

New Alfresco for reports [Allianz Search Dashboard (aal.au)](https://alfresco.corp.aal.au/alfresco/wcs/allianz/Searchmpc)

https://alfresco.corp.aal.au/alfresco/wcs/allianz/Searchmpc

Alfresco for documents [Allianz Search Dashboard (aal.au)](https://alfresco.corp.aal.au/alfresco/wcs/allianz/Search)

## 05/04 Tue

|  |  |  |
| --- | --- | --- |
| 1 |  |  |
| 2 | May release - update inventory list updated – move to XB |  |
| 3 | Regw264x with mq/fte |  |
| 4 | Document new process to upload corrections | Sent to Kris Gibson |
| 5 | SRF for Albert – part 1 submitted |  |
| 6 | Clean up of VPSx reporting 1-2pm – Check jobnames in Giri’s list |  |
| 7 | INC11553216 (CLM) - Error message: BATC BEING UPDATED BY ... CTP Claims payments in Teamworks |  |
| 8 |  |  |

## 06/04 Wed

|  |  |  |
| --- | --- | --- |
| 1 |  |  |
| 2 | May release - update inventory list updated – move to XB |  |
| 3 |  |  |
| 4 | Build and deploy to CI\_REG\_XB (with lot of help from Sajeev)  Most of the day working in Accurev |  |
| 5 | Alfresco issue with reports |  |
| 6 |  |  |
| 7 |  |  |
| 8 |  |  |

Jenkins - Build with filenames

CCID 245165

APICMEME.cbl GETJOB.cbl REGW264X.jcl WMQFTE.cbl MQ1W264X.crd MQ2W264X.crd

Issue id 1232

[POL\_202204061601\_S\_245165\_NID\_CI\_REG\_XB\_27933](https://au-addeploygatekeeper.srv.allianz/api/app/Polisy/version/POL_202204061601_S_245165_NID_CI_REG_XB_27933)

## 07/04 Thu

|  |  |  |
| --- | --- | --- |
| 1 | Chargeback bankcode 87 (meeting Thomas Dobbie ..) |  |
| 2 | May release - update inventory list updated – move to XB |  |
| 3 | Regw264x with mq/fte |  |
| 4 | Build and deploy to CI\_REG\_XB (with lot of help from Sajeev) |  |
| 5 | [**REGP.F1.F121M.EXTRACT.G0241V00**](https://auaal1449:9003/esmac/casrdo46?jCatOp=Display&entName=REGP.F1.F121M.EXTRACT.G0241V00&ctlRes=00&jSvStart=1&jSvFor=&jSvCode=E&jCatListOp=Display)  REGM086F |  |
| 6 | Opthalmol appt Vision eye institute 3pm + |  |
| 7 |  |  |
| 8 |  |  |

## 08/04 Fri

|  |  |  |
| --- | --- | --- |
| 1 | Chargeback bankcode 87 (meeting Thomas Dobbie ..) |  |
| 2 | May release - update inventory list updated – move to XB |  |
| 3 | Regw264x with mq/fte |  |
| 4 |  |  |
| 5 |  |  |
| 6 |  |  |
| 7 |  |  |
| 8 |  |  |

## 11/04 Mon – 14/04 Thu – Annual Leave

## 15/04 Fri – 18/04 Mon Easter

## 19/04 Tue back to work

|  |  |  |
| --- | --- | --- |
| 1 | Chargeback bankcode 87 (test in POLC4  Email to Tom Dobbbie et al, on details of bank code 80 & 87 set up in Smrt tables  Testing in POLAB / CICSDIV1 |  |
| 2 | AALFTPPDC002 - ftp jobs migration |  |
| 3 | T: drive files for 15/04 deleted – recopy  Trang Nguyen, Shilpa Verma, Philip Stokoe reported | Copied again  Sent link to SP |
| 4 | Runbooks for regw263x, 264x, 265x, 270x, 272x | WO0000000780709 |
| 5 |  |  |
| 6 |  |  |
| 7 |  |  |
| 8 |  |  |

PCOMM

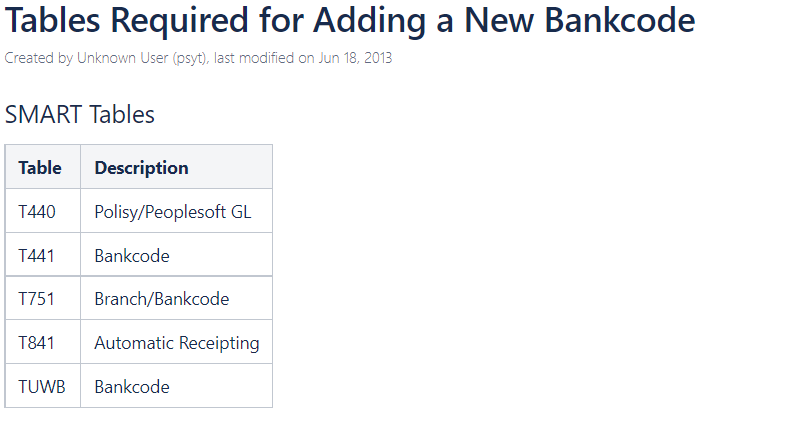
N:\\_1 Promise Projects\zMF Modernisation\10 Change Management\7 Setup & Installation\PCOMM Shortcuts Go Live\PCOMM Shortcuts

Testing Q002

Table T442 not setup POLAB / CICSDIV1

Reqs 6-87-100002 created

Reqs 6-87-100003 created



BR 10 and bankcode 87

|  |  |  |
| --- | --- | --- |
|  | Co-1 (CICSRP) | Co-6 (CICSDIRP) |
| T440 | Y (87) | N |
| T441 | Y (87) | N |
| T751 | Y (1087) | N |
| T841 | Y (87) | N |
| TUWB | Y (87) | N |
| T442 (req no alloc) | N (8710) |  |

Co-1 testing

Requisition 1-87-100002 created

Requisition 1-87-100003 created

See N:\chargeback testing.doc

## 20/04 Wed

|  |  |  |
| --- | --- | --- |
| 1 | Chargeback bankcode 87 (test in POLC4  Email to Tom Dobbbie et al, on details of bank code 80 & 87 set up in Smrt tables  Testing in POLAB / CICSDIV1 | Sajeev will do batch jobs  Explained to Sajeev |
| 2 | Follow up Albert San Juan WOs |  |
| 3 | T: \Treasures ops disappeared – Trang asked for re-copy | Copied again |
| 4 | Runbooks for regw263x, 264x, 265x, 270x, 272x | WO0000000780709 |
| 5 | Update oncall rosters |  |
| 6 |  |  |
| 7 |  |  |
| 8 |  |  |

## 21/04 Thu

|  |  |  |
| --- | --- | --- |
| 1 | Chargeback bankcode 87 (test in POLC4  Email to Tom Dobbbie et al, on details of bank code 80 & 87 set up in Smrt tables  Testing in POLAB / CICSDIV1 | Sajeev will do batch jobs  Explained to Sajeev |
| 2 | Follow up Albert San Juan WOs | New request for name change |
| 3 |  |  |
| 4 | Runbooks for regw263x, 264x, 265x, 270x, 272x | WO0000000780709  Hock reviewed |
| 5 | Update oncall rosters |  |
| 6 | Cics email config change WO0000000781285  Vikas Kalra updated config in CICSDIS1  Will do others later | WO0000000781285 |
| 7 |  |  |
| 8 |  |  |

## 22/04 Fri

|  |  |  |
| --- | --- | --- |
| 1 | Chargeback bankcode 87 (test in POLC4  Email to Tom Dobbbie et al, on details of bank code 80 & 87 set up in Smrt tables  Testing in POLAB / CICSDIV1 | Sajeev will do batch jobs  Explained to Sajeev |
| 2 | Follow up Albert San Juan WOs | New request for name change |
| 3 | VPSx meeting (1.30 – 11) |  |
| 4 |  |  |
| 5 |  |  |
| 6 | Cics email config change WO0000000781285  Vikas Kalra updated config in CICSDIS1  Will do others later | WO0000000781285 |
| 7 |  |  |
| 8 |  |  |

Sajeev’s lanid: un1iszr

## 25/04 Tue ANZAC day

NAB Direct link issue whole day, all NAB direct link job failed

Infra backed out Sun implementation of java upgrade

## 26/04 Tue

|  |  |  |
| --- | --- | --- |
| 1 | Chargeback bankcode 87 (test in POLC4  Email to Tom Dobbbie et al, on details of bank code 80 & 87 set up in Smrt tables  Testing in POLAB / CICSV1 | Email to Tom & Nancy H  Co-1 test results with bankcode 87 |
| 2 | Follow up Albert San Juan WOs |  |
| 3 | VPSx meeting (1.30 – 11) | Email to Patrick E & group |
| 4 | 3-3.0 June release Scope |  |
| 5 |  |  |
| 6 | Cics email config change WO0000000781285  Vikas Kalra updated config in CICSDIS1  Will do others later | WO0000000781285  Need to test in co-1  Co-1 non-prod will be configured tomorrw |
| 7 | 5-6 ES advanced diagnostic - briefing |  |
| 8 |  |  |

## 27/04 Wed

|  |  |  |
| --- | --- | --- |
| 1 | May release updates / testing/ |  |
| 2 | 1-2pm May imple plan review |  |
| 3 | QA test results to Neil for approval |  |
| 4 |  |  |
| 5 |  |  |
| 6 | Cics email config change WO0000000781285  Vikas Kalra updated config in CICSDIS1  Will do others later | WO0000000781285  Need to test in co-1  Co-1 non-prod will be configured tomorrw  Tested ok, Sathya gave the email |
| 7 |  |  |
| 8 |  |  |

## 28/04 Thu

|  |  |  |
| --- | --- | --- |
| 1 | Hassasn Ramy’s SRF profile query |  |
| 2 | Marcel Bodi – Westpac cheque file rejected ‘insufficient fund’ |  |
| 3 | QA test results to Neil for approval | Approval received |
| 4 | 12.30 – 1.00 ‘404040’ issue meeting |  |
| 5 | Co-6 testing for bankcode 87 |  |
| 6 | Runbooks for Manhatton proj |  |
| 7 |  |  |
| 8 |  |  |

Hassan Ramy

Annual to Instalment Billing:

**Menu 22** - create PD details or modify PD details (L201)

**Menu 28** - Change the policy from annual to monthly and to find out the monthly premium (no manual calculations required) (U005)

**Menu 3 action E** - Check the PD details have been saved correctly (U083)

**Menu 14** - see the customers full name, DOB and postal address (to allow to complete privacy check) . (L002)

BR 10 and bankcode 87

|  |  |  |
| --- | --- | --- |
|  | Co-1 (CICSRP) | Co-6 (CICSDIRP) |
| T440 | Y (87) | N |
| T441 | Y (87) | N |
| T751 | Y (1087) | N |
| T841 | Y (87) | N |
| TUWB | Y (87) | N |
| T442 (req no alloc) | N (8710) |  |

## 29/04 Fri

|  |  |  |
| --- | --- | --- |
| 1 | QTP mid-week rerun | WO 782835 |
| 2 | Batch imbalance 134202210P001SM9  Fixed finally, P001 journal needs some understanding of batc totals | INC000001675732 |
| 3 |  |  |
| 4 |  |  |
| 5 | Co-6 testing for bankcode 87 |  |
| 6 | Runbooks for Manhatton proj |  |
| 7 | Webex slow, cannot login to POLP1, avc slow |  |
| 8 |  |  |

<https://www.myhr.allianz.com/home>

# May 2022

## 02/05 Mon

|  |  |  |
| --- | --- | --- |
| 1 | QTP weekly – corrfile was not picked up again |  |
| 2 |  |  |
| 3 |  |  |
| 4 |  |  |
| 5 | Co-6 testing for bankcode 87 | Test doc sent to Thomas/Nancy |
| 6 | Runbooks for Manhatton proj – no call-out |  |
| 7 | NPP Phase-2 query |  |
| 8 |  |  |

## 03/05 Tue

|  |  |  |
| --- | --- | --- |
| 1 | QTP weekly – corrfile was not picked up again |  |
| 2 |  |  |
| 3 |  |  |
| 4 | 12-12.30 VPSX |  |
| 5 | Co-6 testing for bankcode 87  T753 accum 40 points to NONPORT  Co-6 pro is ok it ha NABCHEQ  Finmain Re-tested by Sajeev | Checking where is NONPORT coming from for co-6 |
| 6 | Runbooks for Manhatton proj – no call-out |  |
| 7 |  |  |
| 8 |  |  |

## 04/05 Wed

|  |  |  |
| --- | --- | --- |
| 1 | QTP weekly – corrfile was not picked up again  Rita not able to save |  |
| 2 | INC **INC12243511 for Alfresco not copied since 29/04** |  |
| 3 |  |  |
| 4 |  |  |
| 5 | Co-6 testing for bankcode 87  T753 accum 40 points to NONPORT  Co-6 pro is ok it ha NABCHEQ | Email re-test results |
| 6 | Runbooks for Manhatton proj – no call-out | done |
| 7 | Ps script to Sajeev |  |
| 8 |  |  |

## 05/05 Thu

|  |  |  |
| --- | --- | --- |
| 1 | QTP weekly – corrfile was not picked up again  Rita not able to save |  |
| 2 | Chg 245165 – co-6 bankcode impl |  |
| 3 | Missing Company 6 batches upload 19/4/2022 |  |
| 4 | SNOW INC **INC12243511 raised and fixed by AZTEC.AU.INTEGRATION** |  |
| 5 |  |  |
| 6 |  |  |
| 7 |  |  |
| 8 |  |  |

## 06/05 Fri Leave

## 09/05 Mon

|  |  |  |
| --- | --- | --- |
| 1 | QTP weekly – corrfile was not picked up again  Rita not able to save |  |
| 2 |  |  |
| 3 | Missing Company 6 batches upload 19/4/2022 |  |
| 4 | VPSX meeting 12-12.30  List all Reports with nulls |  |
| 5 | Allianz PCOM Migration SOW |  |
| 6 | 2.30 – 3pm Gearshift workstream |  |
| 7 |  |  |
| 8 | |  |  | | --- | --- | | [INC12321366](https://aztech.service-now.com/incident.do?sys_id=cd8388ae1b5b85109b7a86ef7b4bcbf0&sysparm_record_target=incident&sysparm_record_row=1&sysparm_record_rows=3&sysparm_record_list=active%3Dtrue%5Eassignment_group%3D0bc171ccf84ca38ce4854a27b90de6f3%5Ex_snc_datasilos_global%3Dtrue%5EORopened_by%3D350e10b22858e6009d04a583385aa0f9%5EORcaller_id%3D350e10b22858e6009d04a583385aa0f9%5EORu_contact%3D350e10b22858e6009d04a583385aa0f9%5EORx_snc_datasilos_supervisor_whitelistCONTAINS593863051b2ed8d0fa9d32649b4bcb3a%5EORx_snc_datasilos_group_whitelistCONTAINS8e7c1adfdbc650586641300af49619e4%5EORx_snc_datasilos_group_whitelistCONTAINS8ef8ec5bdb4edc186641300af49619ea%5EORx_snc_datasilos_group_whitelistCONTAINS94f245105d609050e48549a2c64fdc13%5EORx_snc_datasilos_group_whitelistCONTAINS9949b000f5e458109d04ea7295cdf249%5EORx_snc_datasilos_group_whitelistCONTAINSe75acc051b46a010fa9d32649b4bcb2e%5EORDERBYDESCnumber) MFTE Polisy batch job REGW264X fails with "Permission denied" error |  | |  |

[AZTEC.AU.Windows@allianz.com.au](mailto:AZTEC.AU.Windows@allianz.com.au) Windows support

Nulls in report

DIRF540R

REGW272X

REGW270X

DIRDC90Q (multiple)

## 10/05 Tue

|  |  |  |
| --- | --- | --- |
| 1 |  |  |
| 2 |  |  |
| 3 | Missing Company 6 batches upload 19/4/2022  eRemit file for 19/04 was sent to Polisy on 20/04 but with header date of 19/04. The extract for CWX missed the window for 19/04 and did not extract for co-6. | INC 1676163  [**REGP.COY6.PARMS(P16CRCVY)**](https://auaal1449:9003/esmac/casrdo46?jCatOp=Display&entName=REGP.COY6.PARMS(P16CRCVY)&ctlRes=01&jSvStart=1&jSvFor=&jSvCode=A&jCatListOp=Display)  PBCRECVY 20220510 025737 |
| 4 | VPSX meeting 12-12.30  List all Reports with nulls |  |
| 5 | Allianz PCOM Migration SOW |  |
| 6 | 2.30 – 3pm Gearshift workstream |  |
| 7 | INC12321366 MFTE Polisy batch job REGW264X fails with "Permission denied" error  Rachael confirms access is there |  |
| 8 |  |  |

CSX jobs REGD230D/REGD235D and DIRD230D/DIRD235D were not rerun, the scheduled jobs on 20/4/2022 seem to have processed the coy 1 batches but not the coy 6 ones.

-----

Claims upload jobs for Direct are DIRD24F1, DIRD248M, DIRD24RM and DIRD24PM.  2 runs were done 20/4.

19/04 20220416-01:06:56 20220419-01:54:38

20/04 20220419-01:54:38 20220420-00:53:37

Time\_created to timestamp function POLISY.TIMESUDFU

SELECT DB2POL.USERSUDFU(HEX(TIME\_CREATED)) FROM POLISY.POVSTRNI1

Hi Len,

eRemit file for 19/04 was sent to Polisy on 20/04 but with header date of 19/04. The extract for CWX missed the window for 19/04 and did not extract for co-6.

Co-1 seems to be alright.

There are about 435 payments not seem to have been sent to CWX. We have to figure out how to process them to CWX. We have to fix the date so that these are included in the next file to CWX?

## 11/05 Wed

|  |  |  |
| --- | --- | --- |
| 1 |  |  |
| 2 |  |  |
| 3 | Missing Company 6 batches upload 19/4/2022  eRemit file for 19/04 was sent to Polisy on 20/04 but with header date of 19/04. The extract for CWX missed the window for 19/04 and did not extract for co-6. | INC 1676163  [**REGP.COY6.PARMS(P16CRCVY)**](https://auaal1449:9003/esmac/casrdo46?jCatOp=Display&entName=REGP.COY6.PARMS(P16CRCVY)&ctlRes=01&jSvStart=1&jSvFor=&jSvCode=A&jCatListOp=Display)  PBCRECVY 20220510 025737 |
| 4 |  |  |
| 5 | Allianz PCOM Migration SOW |  |
| 6 |  |  |
| 7 | INC12321366 MFTE Polisy batch job REGW264X fails with "Permission denied" error  Rachael confirms access is there | Wo 785749 to check access  Mark Macanuag deleted correfile.txt that has different permission group (Nga Pham moved from another folder) |
| 8 |  |  |

## 12/05 Thu (working from 101 Miller)

|  |  |  |
| --- | --- | --- |
| 1 |  |  |
| 2 |  |  |
| 3 | Missing Company 6 batches upload 19/4/2022  eRemit file for 19/04 was sent to Polisy on 20/04 but with header date of 19/04. The extract for CWX missed the window for 19/04 and did not extract for co-6. | INC 1676163  [**REGP.COY6.PARMS(P16CRCVY)**](https://auaal1449:9003/esmac/casrdo46?jCatOp=Display&entName=REGP.COY6.PARMS(P16CRCVY)&ctlRes=01&jSvStart=1&jSvFor=&jSvCode=A&jCatListOp=Display)  PBCRECVY 20220510 025737  Email to Susie |
| 4 | BAU changes for July release | WO 786034 |
| 5 | Allianz PCOM Migration SOW |  |
| 6 | Lunch at Green field, Dai, Frank, Roland came in |  |
| 7 | INC12321366 MFTE Polisy batch job REGW264X fails with "Permission denied" error  Rachael confirms access is there | Wo 785749  Run with normal FTP run ok  Removed from temp.cntl and will run from mmip.jcl |
| 8 |  |  |

PBCRECVY

## 13/05 Fri

|  |  |  |
| --- | --- | --- |
| 1 |  |  |
| 2 |  |  |
| 3 | Missing Company 6 batches upload 19/4/2022  eRemit file for 19/04 was sent to Polisy on 20/04 but with header date of 19/04. The extract for CWX missed the window for 19/04 and did not extract for co-6. | INC 1676163  [**REGP.COY6.PARMS(P16CRCVY)**](https://auaal1449:9003/esmac/casrdo46?jCatOp=Display&entName=REGP.COY6.PARMS(P16CRCVY)&ctlRes=01&jSvStart=1&jSvFor=&jSvCode=A&jCatListOp=Display)  PBCRECVY 20220510 025737  Email to Susie  11-11.30 meeting to discuss |
| 4 | BAU changes for July release | WO 786034 |
| 5 |  |  |
| 6 |  |  |
| 7 |  |  |
| 8 |  |  |

https://howtodoinjava.com/java-examples/correctly-compare-float-double/

## 16/05 Mon

|  |  |  |
| --- | --- | --- |
| 1 |  |  |
| 2 |  |  |
| 3 | Missing Company 6 batches upload 19/4/2022  eRemit file for 19/04 was sent to Polisy on 20/04 but with header date of 19/04. The extract for CWX missed the window for 19/04 and did not extract for co-6. | INC 1676163  [**REGP.COY6.PARMS(P16CRCVY)**](https://auaal1449:9003/esmac/casrdo46?jCatOp=Display&entName=REGP.COY6.PARMS(P16CRCVY)&ctlRes=01&jSvStart=1&jSvFor=&jSvCode=A&jCatListOp=Display)  PBCRECVY 20220510 025737  DIRS230D and DIRS235D completed on Sat (first run of dird230d was not correct as parameter override was wrong, next run was ok) |
| 4 | BAU changes for July release | WO 786034 – email to Warwick to include in July pipeline |
| 5 | 11-11.30 VPSX status |  |
| 6 | 1.30 - 2.30 Retrofit tables to CI (Sepia G) |  |
| 7 | BATCH IMBALANCE 102202211U410R13 |  |
| 8 | PEMARCS5.ezt |  |

## 17/05 Tue

|  |  |  |
| --- | --- | --- |
| 1 |  |  |
| 2 |  |  |
| 3 | Rega086r issue FCM buffer issue and rebind |  |
| 4 | BAU changes for July release | WO 786034 – email to Warwick to include in July pipeline |
| 5 | 2.30 – 3 VPSX status |  |
| 6 |  |  |
| 7 |  |  |
| 8 | PEMARCS5.ezt |  |

## 18/05 Wed

|  |  |  |
| --- | --- | --- |
| 1 | PEMARCS5.ezt (REGSCWX5 / DIRSXWX5.jcl)  EZT Wrapper doesn’t support DD concat | WO0000000787343 |
| 2 | SRF for Sajeev |  |
| 3 |  |  |
| 4 | BAU changes for July release | WO 786034 – email to Warwick to include in July pipeline |
| 5 |  |  |
| 6 |  |  |
| 7 |  |  |
| 8 |  |  |

## 19/05 Thu

|  |  |  |
| --- | --- | --- |
| 1 | PEMARCS5.ezt (REGSCWX5 / DIRSXWX5.jcl)  EZT Wrapper doesn’t support DD concat | WO0000000787343 |
| 2 | SRF for Sajeev |  |
| 3 |  |  |
| 4 | 2-3 tm CONTROL-M & CHECK BATCH |  |
| 5 |  |  |
| 6 |  |  |
| 7 |  |  |
| 8 |  |  |

## 20/05 Fri

|  |  |  |
| --- | --- | --- |
| 1 | PCOMM meeting 9-9.30 |  |
| 2 | SRF for Sajeev |  |
| 3 | Albert’s Snow groups |  |
| 4 | Issues with x86 | Email to ps |
| 5 | Active dir admin centre |  |
| 6 |  |  |
| 7 |  |  |
| 8 |  |  |

## 23/05 Mon

|  |  |  |
| --- | --- | --- |
| 1 |  |  |
| 2 | SRF for Sajeev |  |
| 3 | 1.30 – 2 VPSX |  |
| 4 | 2 – 2.30 Null char in reports – tech spec |  |
| 5 | Active dir admin centre |  |
| 6 | DIRDCWX5 for 11, 12 & 13th run, no matching row |  |
| 7 |  |  |
| 8 |  |  |

Regw010m PBWEEK2 p11week lu11

Regw011m PBWEEK2A

Regw012m PBWEEK2B lu10

REGW013M PBWEEK2 lu11

## 24/05 Tue

|  |  |  |
| --- | --- | --- |
| 1 |  |  |
| 2 | SRF for Sajeev & Albert | Added more |
| 3 |  |  |
| 4 | 3-4 Microfocus training contents |  |
| 5 |  |  |
| 6 | DIRDCWX5 for 11, 12 & 13th run, no matching row |  |
| 7 |  |  |
| 8 |  |  |

## 25/05 Wed

|  |  |  |
| --- | --- | --- |
| 1 | Regd110d failed – batc not found – inv char  Pdeb & lodge delayed |  |
| 2 | 16+ MQFTE jobs failed – M/F issue? |  |
| 3 | Servis / BNK issue |  |
| 4 | Regdgdfa inc INC000001676790 |  |
| 5 |  |  |
| 6 |  |  |
| 7 |  |  |
| 8 |  |  |

select \* from polisy.povbatc

where cmpny||brch||acct\_yr||acct\_mth||batch\_typ||batch

in (

'109202211P001ÕLC',

'1RD202211U026Õ6D',

'1RD202211U039PÕT',

'1RD202211U039Õ|T',)

select \* from polisy.povbatc

where batch like '%¢%'

and ten\_flag\_05 = '0'

and acct\_yr = '2022'

and acct\_mth = '11'

and batch\_typ = 'P001'

--and batch\_typ not in ('Q005','U035','C013')

select \* from polisy.povbatc

where cmpny||brch||acct\_yr||acct\_mth||batch\_typ||batch

in (

'104202211U026LK¬',

'107202211U039L¬3',

'108202211U039L¬4',

'153202211U026LK¬',

'154202211U026L¬1',

'154202211U039L¬2',

'163202211U026AA¬',

'163202211U026SB¬',

'163202211U026SY¬',

'163202211U026EE¬',

'163202211U039KI¬',

'165202211U026GY¬',

'165202211U026LK¬',

'132202211U02624¦')

with UR

## 26/05 Thu

|  |  |  |
| --- | --- | --- |
| 1 |  |  |
| 2 |  |  |
| 3 | 2.30 – 3 TM |  |
| 4 | Profile update IT BAS FRONT END ENH |  |
| 5 |  |  |
| 6 |  |  |
| 7 |  |  |
| 8 |  |  |

--- - -- -- - -- - --- --

Please use the SQL below to find the RIs.

SELECT \* FROM SYSCAT.REFERENCES

WHERE CONSTNAME  = 'RMTRN022'

-- - - -- - - --

We have implemented the similar concept for ASCII-EBCDIC transalation.

\*---------------------------------------------------------------\*

      \* Copybook for ASCII-EBCDIC conversion.

      \*---------------------------------------------------------------\*

         COPY TRANSTAB.

INSPECT WS-OUTPUT  CONVERTING

               ASCII-TABLE             TO EBCDIC-TABLE

- -- -- -- --- - -- -- -- -

The replacement user defined functions for Squirrel, QMF, DB2 Data Studio or BRIO are as follows:-

1. TIMESUDFC replaced by USERSUDFC.
2. TIMESUDFU replaced by USERSUDFU.
3. EBC2ASC remains as is.

---- --------- ----------------

## 27/05 Fri (A. Leave)

## 30/05 Mon

|  |  |  |
| --- | --- | --- |
| 1 | Drives files not received (Sun) for co 39 CIC INC000001677089  Follow up drives helpdesk, run ok after 12 | Drives help desk  INC000001677089 |
| 2 | Pcomm meeting 11-12 |  |
| 3 | Cics errors |  |
| 4 | Regd832m sql code 100 | Email to Patrick |
| 5 | Alfresco reports – testing- user names to Pat E |  |
| 6 | Payment issue. Receipt no for br 80 run out |  |
| 7 |  |  |
| 8 |  |  |

I am copying the following reports from [N:\Microfocus\Prod\_Spool](file:///\\AALFSPPDC001\BPG$\Microfocus\Prod_Spool) to T: daily

## 31/05 Tue

|  |  |  |
| --- | --- | --- |
| 1 |  | Drives help desk  INC000001677089 |
| 2 | P2 Polisy inc meeting – receipt no issue & others |  |
| 3 | Lynda’s change T435 |  |
| 4 | Regd832m sql code 100 | Email to Patrick |
| 5 | Tommasina FINDAR03 |  |
| 6 | SA/CTP files |  |
| 7 |  |  |
| 8 |  |  |

SA/CTP files

REGDB10M REGP.M1.STPUPLD.TRIGGER.CSV.FB

REGDB20M REGP.M1.STPUPLD.CLIENT.CSV.FB

REGDB30M REGP.M1.STPUPLD.VEHICLE.CSV.FB

REGDB40M REGP.M1.STPUPLD.PLATE.CSV.FB

REGDB50M REGP.M1.STPUPLD.UVPERMIT.CSV.FB

REGDB60M REGP.M1.STPUPLD.TRADPLAT.CSV.FB

REGDB70M REGP.M1.STPUPLD.ADJUST.CSV.FB

# Jun 2022

## 01/06 Wed

|  |  |  |
| --- | --- | --- |
| 1 | Abhi – SRFs for Atif |  |
| 2 | SRF John Smith’s |  |
| 3 | 1-2 vpsx meeting |  |
| 4 | Srf for Sajeev – change LAN request |  |
| 5 |  |  |
| 6 | On-call oncall 02/05 to 29/05 submitted |  |
| 7 | e-campus – cyber security |  |
| 8 |  |  |

## 02/06 Thu

|  |  |  |
| --- | --- | --- |
| 1 |  |  |
| 2 |  |  |
| 3 | 1.30 – 2 tm |  |
| 4 | Srf for Sajeev – change LAN request |  |
| 5 | John Smith – U570 submenu access (check with Paul Cross) |  |
| 6 |  |  |
| 7 |  |  |
| 8 |  |  |

## 03/06 Fri

|  |  |  |
| --- | --- | --- |
| 1 |  |  |
| 2 |  |  |
| 3 | 1.30 – 2 tm |  |
| 4 | Srf for Sajeev – change LAN request |  |
| 5 | Andy Pailthorpe – REGQ100C report from spool |  |
| 6 | 12-30 – 2 receipt no run out  Previous change CRQ000001006802 |  |
| 7 |  |  |
| 8 |  |  |

Chg 1006802 / INC000001130052 Is the change back in 2013.

PREREQUISITE : NONE

JOBS |

|

V

CURRENT JOB : REGD340F (RUNS AT 6:00AM)

|

V

POSTREQUISITE:

JOBS REGD350F (RUNS AT 7:00AM)

REGD355F

REGD360F

|

V--------------------V

REGD370F DIRD370F

REGD380F DIRD380F

REGD390F DIRD390F

REGP.P1.BTRMMR.EXTRACT(+1)

Change header to-date to + 5 in each of the files from 25/05 to 31/05

Run regd270f & regd280f

REGP.P1.BTRMMR.EXTRACT.G0780V00 26/05

REGP.P1.BTRMMR.EXTRACT.G0781V00 27/05

REGP.P1.BTRMMR.EXTRACT.G0782V00 28/05

REGP.P1.BTRMMR.EXTRACT.G0784V00 29/05

REGP.P1.BTRMMR.EXTRACT.G0785V00 30/05

REGP.P1.BTRMMR.EXTRACT.G0786V00 31/05

## 06/06 Mon

|  |  |  |
| --- | --- | --- |
| 1 | 7 pTasks PRB0074783 |  |
| 2 | Regs370f and regs380f for 26/05 to 30/05 | WO 791521 |
| 3 |  |  |
| 4 |  |  |
| 5 |  |  |
| 6 |  |  |
| 7 |  |  |
| 8 |  |  |

I ran REGD370F & REGD380F recon jobs for 1 BTR file with transactions done on 26/05.

REGP.P1.BTRMMR.EXTRACT.G0780V00

Original run on 28/05

Unmatched count            629

Unmatched amt               287,821.42

Re-run today for the same file

                Unmatched count            399

                Unmatched amt               175,059.39

## 07/06 Tue

|  |  |  |
| --- | --- | --- |
| 1 | 7 pTasks PRB0074783 |  |
| 2 | Regs370f and regs380f for 26/05 to 30/05  Rerun reports sent to Inc mgmt., Liz Svec | WO 791521 TAS000000298460 |
| 3 | 11-12 tech specs for receipt number |  |
| 4 | 1-2 VPSX |  |
| 5 |  |  |
| 6 | GL mapping list to Tom Dobbie |  |
| 7 |  |  |
| 8 |  |  |

[Allianz Search Dashboard (aal.au)](https://asmbau.alfresco.corp.aal.au/alfresco/wcs/allianz/Searchmpc)

<https://asmbau.alfresco.corp.aal.au/alfresco/wcs/allianz/Searchmpc>

https://asmbau.alfresco.corp.aal.au/alfresco/wcs/allianz/Searchmpc

## 08/06 Wed

|  |  |  |
| --- | --- | --- |
| 1 | 7 pTasks PRB0074783 |  |
| 2 | GL mapping list to Tom Dobbie (revised) including co-6 & T753 gl-acc |  |
| 3 |  |  |
| 4 | VPSX Testing |  |
| 5 | 2.30 – 4 IT briefing |  |
| 6 |  |  |
| 7 |  |  |
| 8 |  |  |

Root cause analysis

Receipt key in Polisy consists of

Co 1 char

Bankcode 2 char

receipt-no 7 char (used as number,1 to 9,999,999 range)

Reminder 1 char (unused)

Receipt number range is defined in Smart table T841 for each bankcode.

Allocation program adds 1 to last number and checks in POVCASH table whether the number is unused. If already used, program adds 1 to the number and tries again. This process may take time to find an unused number if available numbers are scattered. When numbers run out eventually, the program goes into loop or hangs.

Certain bank codes (80 – CC for ALLREGMAA01, QT/Q2 – QTP payments) have higher usage than others.

In 2013, bank code QT ran out of receipt numbers. This bank code is used for QTP payments in a batch job. We fixed with an emergency change in one program (PBQTPBTP) to use another bankcode Q1. (Chg 1006802 / INC1130052). Q1 also ran out of numbers and now we are using Q2. Permanent solution was left for an IR as it required more analysis. Unfortunately the IR was never raised.

Notes from change 1006802:

“Receipt number for QTP payments has used up all available numbers in T841 for bankcode 'QT' (QT-9999999). The bank code is hard coded as QT in program PBQTPBTP.

This emergency change is required to amend the program to use a new bank code Q1 using a parameter in the job. The new bank code Q1 will be linked to the same existing GL accounts via Finmain.

The weekly QTP job is on hold waiting for this change. Total no of payments is 21,614 and the total amount is 6,293,757.25.

(Alternative considered was to allow alpha numeric receipt number. This will have impact on all bankcodes and sources of payments including bpay, web and IVR. this will be a permanent solution using IR)“

Between 26/05/2022 and 30/05/2022, bank code 80 was faced with similar problem. 80 is also heavily used by front-end applications via MQ. FE applications started timing out due to Polisy being unable to allocate a receipt number. Unlike the batch error in 2013, this time it took 3-4 days to determine the cause as being receipt number allocation.

Long term solution is to make the number alpha numeric so that the same 7 char length can provide a very large range. Increasing the length of the number to (8 or 9) is not practical as structural change is needed in many DB2 tables.

## 09/06 Thu

|  |  |  |
| --- | --- | --- |
| 1 | 7 pTasks PRB0074783 |  |
| 2 | SRF for Aswathy |  |
| 3 |  |  |
| 4 | VPSX Testing |  |
| 5 |  |  |
| 6 |  |  |
| 7 |  |  |
| 8 |  |  |

Leon He

[SSC - AD LDS User Account Management - IT - IO - Systems Support - wiki (aal.au)](https://wiki.corp.aal.au/display/ITIOSystemsSupport/SSC+-+AD+LDS+User+Account+Management)

Sathya

[Polisy Password unlock - ADSIEDIT](https://wiki.corp.aal.au/display/MMP/Polisy+Password+unlock+-+ADSIEDIT)

[Polisy Password unlock - ADSIEDIT - IT - Mainframe Modernisation Project - 1439 - wiki (aal.au)](https://wiki.corp.aal.au/display/MMP/Polisy+Password+unlock+-+ADSIEDIT)

Outlook

Lotus notes

Webex

Remote vpn access

1. VPN-SGMODE(Storefront access …)

Remedy

LAN

D-BPG-2MarketStreet

Groups/IT-BPG …

A-Microfocus\_users

Gipolisyfd

Polisy-prod support

Polisy DB2

Allianz user

DB2lAALP

DB2LAAL

Microfocus batch (IT only)

Microfocus dataset access (IT use only)

Polisy GI Regent and Direct

IT APS Inquiry only

Regent GI Polisy & direct(dev/ust/syst)

Request a Unix id

Polisy DB2

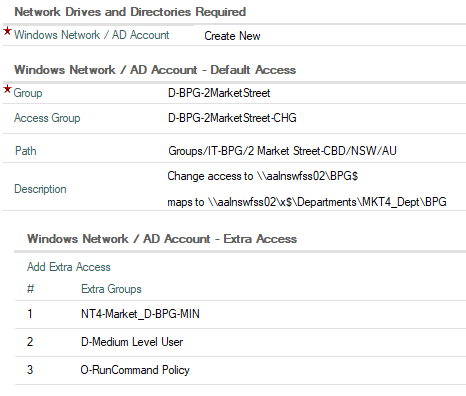
Westpac user

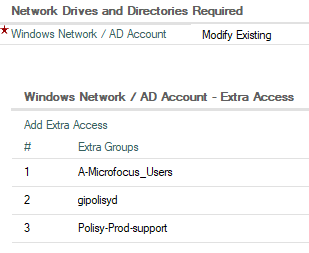
DB2lAALP

DB2LAAL

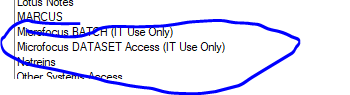
Wetspac system resources

LAN

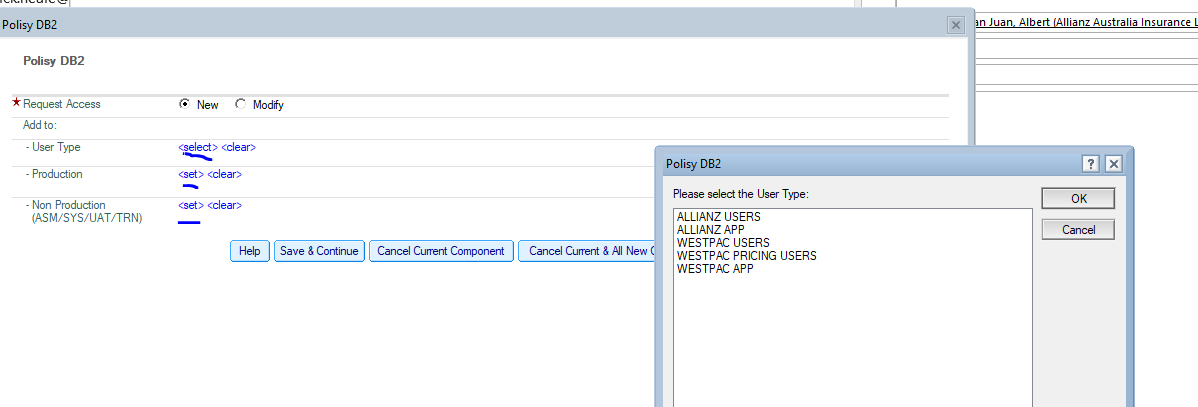




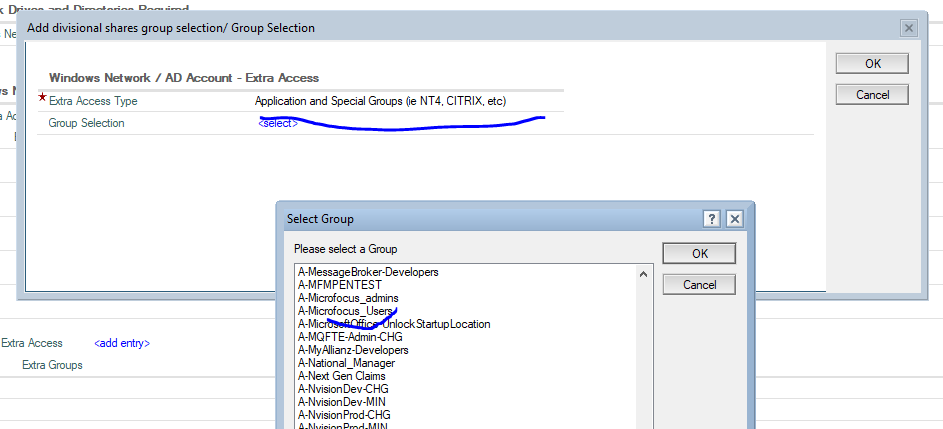
Batch is this

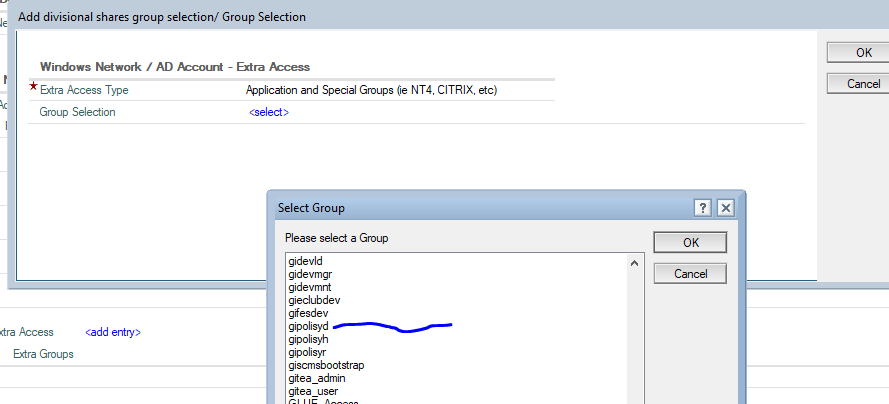


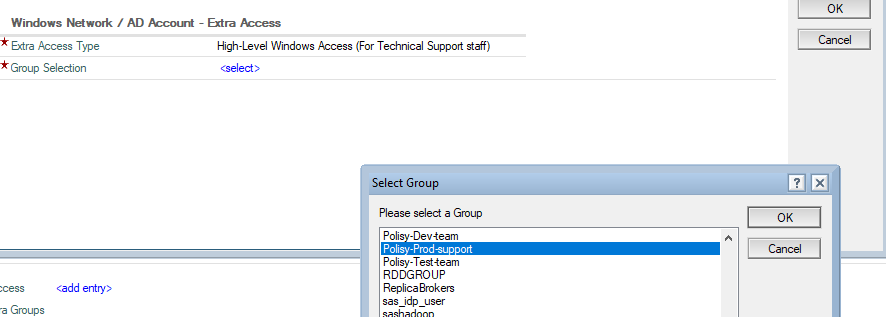
DB2 groups need to be selected

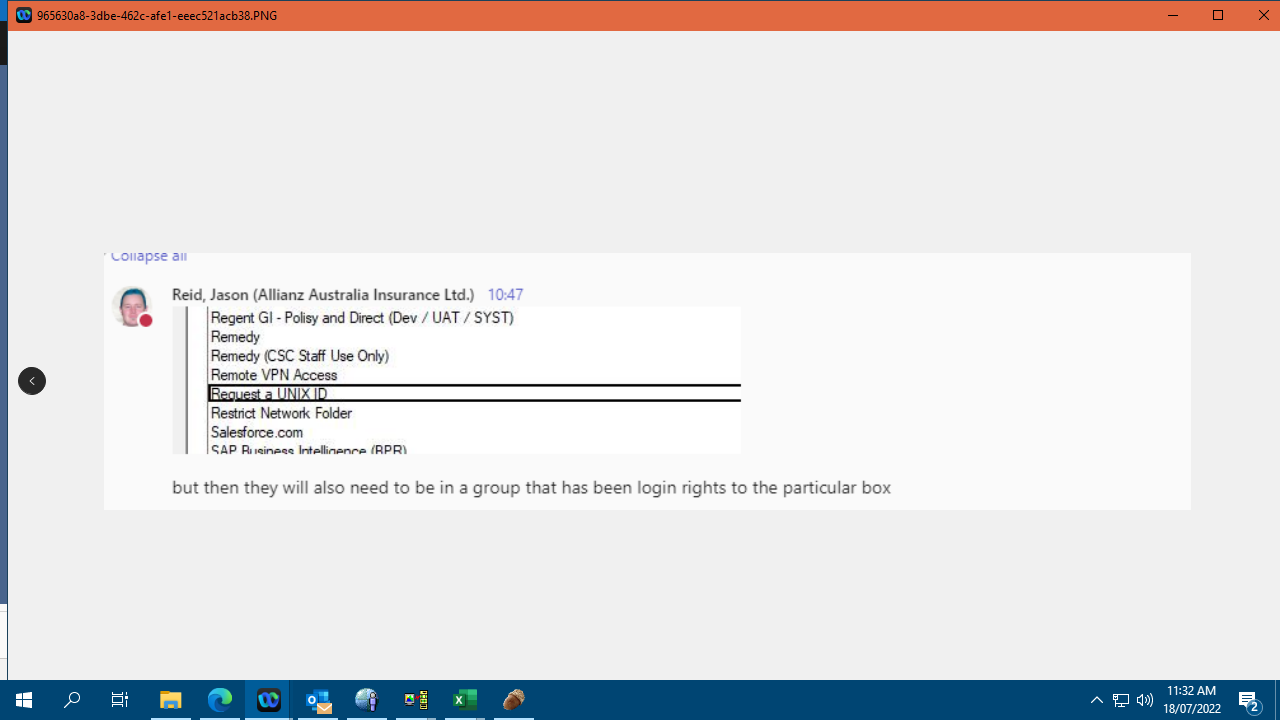


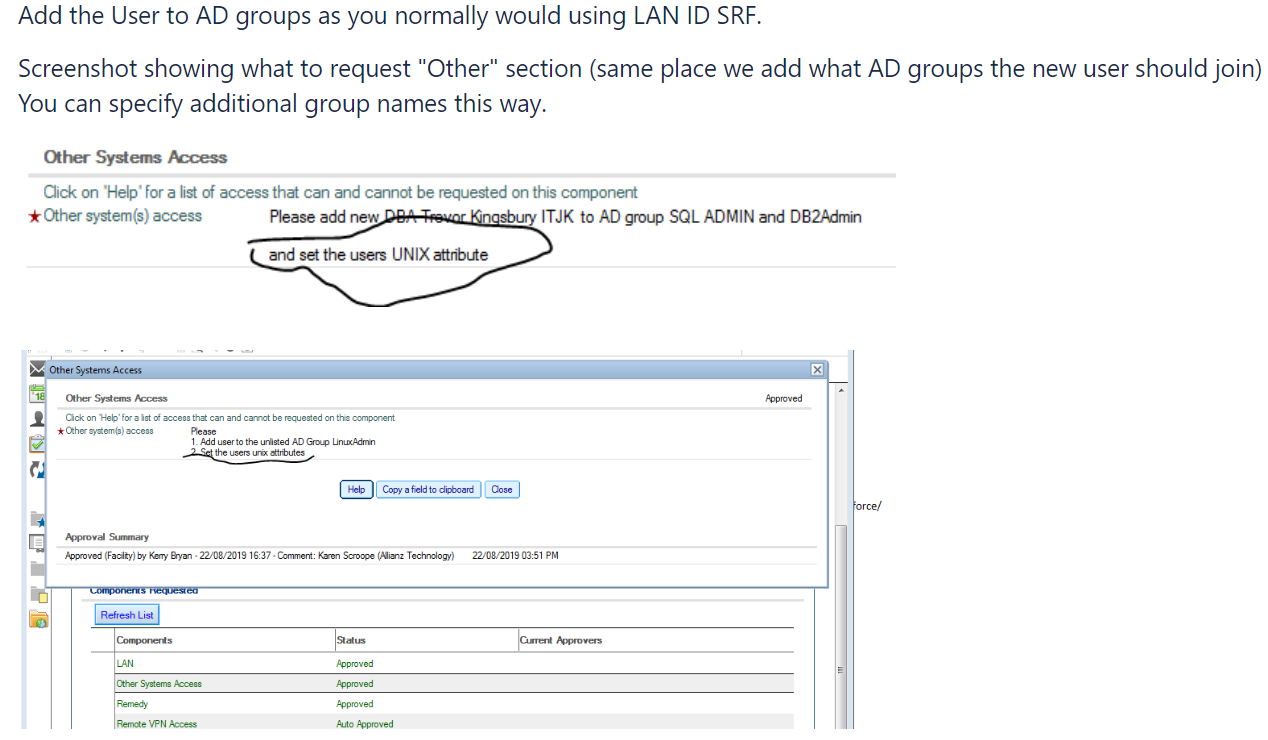
AD groups are under lan











Alfresco access

[Alfresco Access Provisioning - IT - IO - Infrastructure&Operations - wiki (aal.au)](https://wiki.corp.aal.au/pages/viewpage.action?spaceKey=ITIO&title=Alfresco+Access+Provisioning#AlfrescoAccessProvisioning-1a.RequestingPRODAccess-SYSTEMSdocuments)

## 10/06 Fri A Leave

## 13/06 P Holiday (Queens Birthday)

## 14/06 Tue

|  |  |  |
| --- | --- | --- |
| 1 | 7 pTasks PRB0074783 |  |
| 2 | SRF for Sajeev (N: drive access) |  |
| 3 | Receipt no range |  |
| 4 | MFM PIR 3 - 4 |  |
| 5 | Pcomm 4 – 4.30 |  |
| 6 | July rel 3.30 - 4 |  |
| 7 |  |  |
| 8 |  |  |

## 15/06 Wed

|  |  |  |
| --- | --- | --- |
| 1 | 7 pTasks PRB0074783 |  |
| 2 | Corrfile.txt to corrfile.csv |  |
| 3 | July Inventory |  |
| 4 | Oncall roster update |  |
| 5 |  |  |
| 6 |  |  |
| 7 |  |  |
| 8 |  |  |

Sa ctp recon

REGP.M1.STPBANK.RECON.BKUP

## 16/06 Thu

|  |  |  |
| --- | --- | --- |
| 1 | 7 pTasks PRB0074783 |  |
| 2 | Corrfile.txt to corrfile.csv |  |
| 3 | July Inventory |  |
| 4 | SA CTP recon file format change 2-2.30 (Glenn B) |  |
| 5 | Allianz-U 2 courses completed |  |
| 6 |  |  |
| 7 |  |  |
| 8 | WO 719657 – U drive |  |

## 17/06 Fri

|  |  |  |
| --- | --- | --- |
| 1 | 7 pTasks PRB0074783 |  |
| 2 | Corrfile.txt to corrfile.csv |  |
| 3 | Db2 upgrade & Linux patching on 18/06 (?) |  |
| 4 | Bathc jobs doc for Sajeev |  |
| 5 |  |  |
| 6 |  |  |
| 7 |  |  |
| 8 | Old WO 719657 –for U drive |  |

## 20/06 Mon

|  |  |  |
| --- | --- | --- |
| 1 | 7 pTasks PRB0074783 |  |
| 2 | Daily stream docu for new team members |  |
| 3 |  |  |
| 4 | Glass points – email from Matt Pollard |  |
| 5 | Enterprise Analyzer install |  |
| 6 |  |  |
| 7 | Old WO 719657 –for U drive |  |

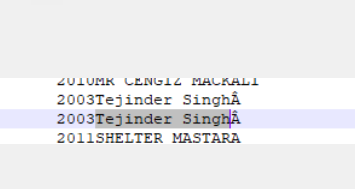
INC12725874 – inc for ADSI edit (adsiedit)

## 21/06 Tue

|  |  |  |
| --- | --- | --- |
| 1 | 7 pTasks PRB0074783 |  |
| 2 | Pcomm 9.30-10.00 |  |
| 3 | Glass points – email from Matt Pollard – no response from Matt yet |  |
| 4 | Enterprise Analyzer install |  |
| 5 | CWX extract – invalid char in name  'C6130178981' for a claimant of 'MR TEJINDER SINGH'.  Need to fix using POL00 | **INC12817993**  **Data fixed with POL00** |
| 6 |  |  |
| 7 | Old WO 719657 –for U drive |  |

Sars – Atif’s lanid

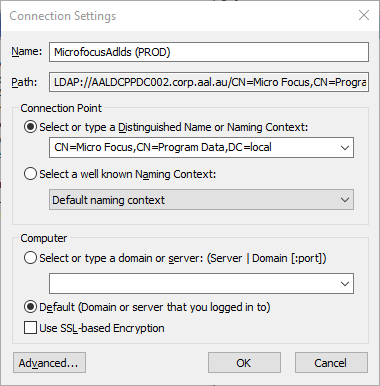
AM70 – polisy id



## 22/06 Wed

|  |  |  |
| --- | --- | --- |
| 1 | 7 pTasks PRB0074783 |  |
| 2 |  |  |
| 3 |  |  |
| 4 |  |  |
| 5 |  |  |
| 6 | Jul rel WO0000000786034 |  |
| 7 | Old WO 719657 –for U drive  New WO0000000796801 |  |

**CHG0266029**



## 23/06 Thu

|  |  |  |
| --- | --- | --- |
| 1 | 7 pTasks PRB0074783 |  |
| 2 |  |  |
| 3 | 1-2 TM |  |
| 4 | 2.30 – 4.00 Polisy overview to Sajeev & Aswathy |  |
| 5 |  |  |
| 6 |  |  |
| 7 | Old WO 719657 –for U drive  New WO0000000796801 | submitted |

## 24/06 Fri

|  |  |  |
| --- | --- | --- |
| 1 | 7 pTasks PRB0074783 |  |
| 2 | Runbooks for Betty (nulls in Alfresco)  CHG is # 260497 - 7 runbooks |  |
| 3 | Task Scheduler not working |  |
| 4 | WO 797541 |  |
| 5 |  |  |
| 6 |  |  |
| 7 |  |  |

WO0000000797541

WEEKLY POLICY STATUS REPORT FROM 11/06/2022 TO 17/06/2022

Regw010m PBWEEK2 lu11 (1165748 lines) 2hr 41 min

Regw011m PBWEEK2A 2hr 10min

Regw012m PBWEEK2B lu10 (1227213 lines) 20min

REGW013M PBWEEK2 (for PLP) lu11 (292 lines) 1hr 10min

PBWEEK2

R24838\* 18/02/04 FPXS INTRODUCE UNCOMMITTED READ TO PREVENT

R24838\* CONTENTIONS. REF:P#128391

PBWEEK2A

R21943\* 08/04/03 NTXS IBM Cobol, Dynamic-link, LE implementations

PBWEEK2B

R23592\* 13/02/04 AEYC RENEWAL REVERSAL - U060

# Jul 2022

## 27/06 Mon – 08/07 Fri (Personal Leave)

27/06 Cataract surgery at VEI

28/06 Follow up appt

05/07 second follow up

19/07 follow up appt

## 11/07 Mon (back to work)

Ptasks – emails and updates

Oncall roster – updates

July rel – Sajeev

|  |  |  |
| --- | --- | --- |
| 1 | Ptasks – emails and updates |  |
| 2 | Oncall roster – updates |  |
| 3 | July rel – Sajeev |  |
| 4 | Debtmar batch not in Links |  |
| 5 | Alfresco UAT testing |  |
| 6 | Ir 2022-07-11-723-04 for receipt no  1448 New Payment Platform (CTP receipts to RMS) |  |
| 7 |  |  |

259572 Betty’s chg

Russell Doherty advised that the current IR 2022-07-11-723-04 for increasing receipt no range will also include the monitoring of critical numbers like policy no ranges for Fe systems.

## 12/07 Tue

|  |  |  |
| --- | --- | --- |
| 1 |  |  |
| 2 | Oncall roster – updates |  |
| 3 | July rel – Sajeev – sign off request to Neil |  |
| 4 | BNKD070 failed br-19 not set up, CWX not run, Joe Parsons keeps following up |  |
| 5 | INC12884640 - Polisy credit card receipts - batch 1 75 2022 12 P001 m01 - DB2 errors |  |
| 6 | REGDEV20 abended and hanging without coming down |  |
| 7 |  |  |

## 13/07 Wed

|  |  |  |
| --- | --- | --- |
| 1 | REGDEV20 abended and hanging without coming down |  |
| 2 | Oncall roster – updates |  |
| 3 | MED FLEET EMAIL NOTIFICATION - REGD485M |  |
| 4 |  |  |
| 5 |  |  |
| 6 |  |  |
| 7 |  |  |

------------ release activities ---------------

We will deploying the Aug release changes to SYSPRJ on Fri 15th ready for system test to start on Mon 18th. To ensure this happens smoothly we have a few tasks that need to be completed first.

1. Update Aug release inventory list with all deployment elements. Must be completed today (Weds 13th)

* [U:\Information Technology\Retained Infrastructure\0106\_Release Management\2022\08 (13 Aug) Monthly Release\Polisy\POLISY Inventory\_List\_REG\_Rel\_Aug\_2022.xlsx](file:///C:\Users\dnxr.CORP.001\AppData\Roaming\Microsoft\Word\-%09U:\Information%20Technology\Retained%20Infrastructure\0106_Release%20Management\2022\08%20(13%20Aug)%20Monthly%20Release\Polisy\POLISY%20Inventory_List_REG_Rel_Aug_2022.xlsx)

1. Promote Aug release changes to REG\_Release\_Aug2022 (Weds 13th)

* Polisy devs must promote all elements to REG\_Release\_Aug2022. The gatekeepers will only deploy elements that are in the release stream

1. Execute DB svn scripts in ASMPRJ (POLA1) (Weds 13th)

* Polisy BAs/devs must ensure all DB svn scripts for Aug have been create in managed svn repository
* Polisy BAs/devs must request DBAs to execute any DB table change scripts in POLA1
* Polisy BAs/devs can execute DB data scripts in POLA1

1. Gatekeepers (Kimberley, Jissy and Janet) (Thurs 14th)

* Build GIT file using Polisy inventory list above
* Build release package in REG\_Release\_Aug2022 (using GIT file)
* Deploy Aug release package to ASM\_REG\_PRJ (note – it appears there are no BNK changes for Aug)
* Polisy BAs/devs to perform shakedown in ASMPRJ

1. Execute DB svn scripts in SYSPRJ (POLS1) (Thurs 14th)

* Polisy BAs/devs must request DBAs to execute any DB table change scripts in POLS1
* Polisy BAs/devs can execute DB data scripts in POLS1

1. Gatekeepers (Fri 15th)

* Deploy Aug release package to SYS\_REG\_PRJ
* Polisy BAs/devs to perform shakedown in SYSPRJ (CICSS1/CICSDIS1 and POLS1)

**General housekeeping**

Please ensure you maintain the Aug release implementaiton plan and retrofit wiki page,

[U:\Information Technology\Retained Infrastructure\0106\_Release Management\2022\08 (13 Aug) Monthly Release\August Release - Detailed Plan v0.1.xlsx](file:///\\AALFSPPDC035\Universal$\Information%20Technology\Retained%20Infrastructure\0106_Release%20Management\2022\08%20(13%20Aug)%20Monthly%20Release\August%20Release%20-%20Detailed%20Plan%20v0.1.xlsx)

[AUGUST 2022 Release - IT - GIE - Polisy Enhancements(AD Polisy Development) - wiki (aal.au)](https://wiki.corp.aal.au/display/ITGIEPE/AUGUST+2022+Release)

Regards

Paul

## 14/07 Thu

|  |  |  |
| --- | --- | --- |
| 1 | REGDEV20 abended and hanging without coming down  After FETCH---IBBILL-ADD the program doesn’t check for end of cursor, always go to update. |  |
| 2 | Oncall roster – updates |  |
| 3 | INC12898878 - 37 5241595 9TP - policy not showing in POLISY |  |
| 4 | WO809325/ INC12884640 - Polisy credit card receipts - batch 1 75 2022 12 P001 m01 - DB2 errors | Pol00 - Alison |
| 5 |  |  |
| 6 |  |  |
| 7 |  |  |

## 15/07 Fri

|  |  |  |
| --- | --- | --- |
| 1 |  |  |
| 2 | Oncall roster – updates |  |
| 3 | INC12898878 - 37 5241595 9TP - policy not showing in POLISY  REGO RTM010 | Lynda |
| 4 | CHG0245174\_ IR20200812-975-04 IBR-4674\_July Release Pretasks | runbooks |
| 5 | Regd002s, regdunlk, regdrplk not being scheduled |  |
| 6 |  |  |
| 7 |  |  |

REGSJC1Q

REGSJC2Q

REGSJC3Q

REGSJC4Q

REGSJC5Q

REGSJD1Q

REGSJD2Q

REGSJD3Q

REGSJD4Q

REGSJD5Q

DIRSJC1Q

DIRSJC2Q

DIRSJC3Q

DIRSJC4Q

DIRSJC5Q

DIRSJD1Q

DIRSJD2Q

DIRSJD3Q

DIRSJD4Q

DIRSJD5Q

## 18/07 Mon

|  |  |  |
| --- | --- | --- |
| 1 |  |  |
| 2 | Oncall roster – updates |  |
| 3 | INC12898878 - 37 5241595 9TP - policy not showing in POLISY  REGO RTM010 | Lynda |
| 4 | CHG0245174\_ IR20200812-975-04 IBR-4674\_July Release Pretasks | runbooks |
| 5 | T442 for chargeback co-1 |  |
| 6 | Albert, Sajeev access |  |
| 7 | SGIBUSH – looping – fix by Aswathy for review |  |

## 19/07 Tue – S Leave (post surgery review)

## 20/07 Wed

|  |  |  |
| --- | --- | --- |
| 1 | 10973997 - incorrect Chargeback  Chg 245165 – to be made ready for cab next week | Email to Dobbie Tom |
| 2 | 11-12 meeting on cancelling jobs from control-m / MF support |  |
| 3 | Created INC13153096 – AVC for Aswathy |  |
| 4 |  |  |
| 5 | Success factors – update ‘what’ |  |
| 6 | Albert, Sajeev access |  |
| 7 | Allianz-U 2 courses completed |  |

## 21/07 Thu (at 101 Miller)

|  |  |  |
| --- | --- | --- |
| 1 | 10973997 - incorrect Chargeback  Chg 245165 – to be made ready for cab next week |  |
| 2 | N:\\_1 Promise Projects\zMF Modernisation\99 Working Folder\ZOS Analysis\Baseline Code\Runbooks April | Copy of zos mmip.runbooks |
| 3 |  |  |
| 4 |  |  |
| 5 |  |  |
| 6 |  |  |
| 7 |  |  |

Sajeev 0478 923 237

## 22/07 Fri

|  |  |  |
| --- | --- | --- |
| 1 | 10973997 - incorrect Chargeback  Chg 245165 – to be made ready for cab next week | Retest in ASM cicsv1 |
| 2 | N:\\_1 Promise Projects\zMF Modernisation\99 Working Folder\ZOS Analysis\Baseline Code\Runbooks April | Copy of zos mmip.runbooks |
| 3 |  |  |
| 4 |  |  |

[Host Access for cloud - ADLDS (old RACF equivalent) group mapping - IT - IO - Infrastructure&Operations - wiki (aal.au)](https://wiki.corp.aal.au/pages/viewpage.action?spaceKey=ITIO&title=Host+Access+for+cloud+-+ADLDS+%28old+RACF+equivalent%29+group+mapping)

## 25/07 Mon

|  |  |  |
| --- | --- | --- |
| 1 | 10973997 - incorrect Chargeback  Chg 245165 – to be made ready for cab next week | Retest in ASM cicsv1  Batch jobs |
| 2 |  |  |
| 3 |  |  |
| 4 |  |  |

## 26/07 Tue

|  |  |  |
| --- | --- | --- |
| 1 | 10973997 - incorrect Chargeback  Chg 245165 – to be made ready for cab next week | Retest in ASM cicsv1  Batch jobs |
| 2 | Missing Alfresco reports – Trang Nguyen |  |
| 3 | 1-30-2 adhoc CCi upload |  |
| 4 | INC000001679500 - Policy: 02 0761449 CMP  Repl Policy: 71SP00473CMP |  |

## 27/07 Wed

|  |  |  |
| --- | --- | --- |
| 1 | 10973997 - incorrect Chargeback  Chg 245165 – to be made ready for cab next week | Will go to cab on 04/08  Tom has not sent sign-off |
| 2 | INC000001679500 - Policy: 02 0761449 CMP  Repl Policy: 71SP00473CMP | Regd467v issue  Analysis and email to Lynda |
| 3 | INC000001679673 for ISS -REGD110P - Reformat WBC Dishonour File |  |
| 4 |  |  |

REGD467V

INC000001679500 –

Policy: 02 0761449 CMP Repl Policy: 71SP00473CMP

Prev 02 0760857 CMP Repl: 71SP00298CMP

Prev 1020761449CMP Repl: 71SP00473CMP

Prev 1 5 4 S 0 3 5 7 8 7 C M P Repl: 54 0027090 CMP

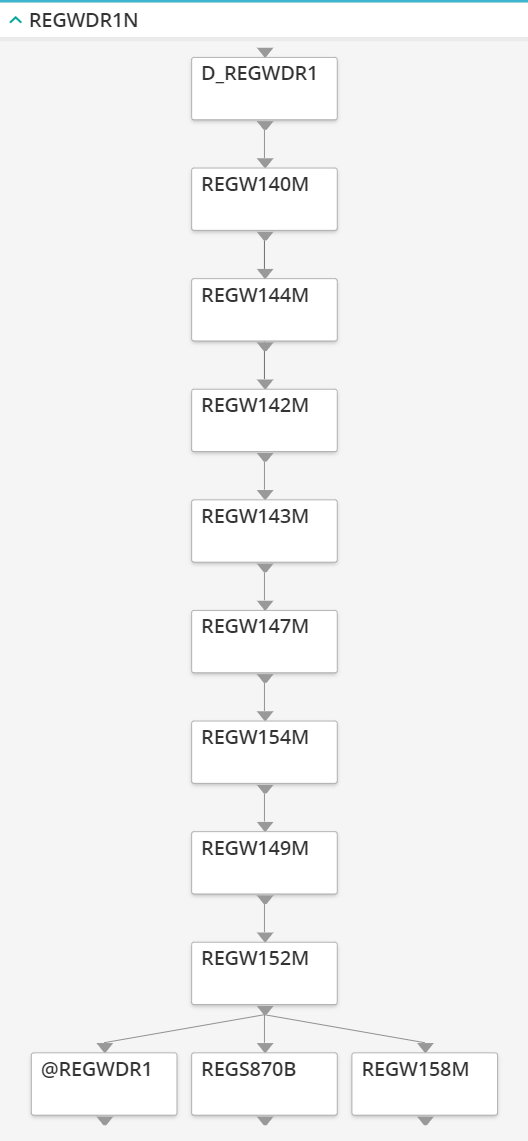
## 28/07 Thu

|  |  |  |
| --- | --- | --- |
| 1 | 10973997 - incorrect Chargeback  Chg 245165 – to be made ready for cab next week | Will go to cab on 04/08  Tom has not sent sign-off |
| 2 | INC000001679500 - Policy: 02 0761449 CMP  Repl Policy: 71SP00473CMP  INC000001679500 REGD467V abends (Draft to Clarice) | Regd467v issue  Analysis and email to Lynda |
| 3 | INC000001679673 for ISS -REGD110P - Reformat WBC Dishonour File |  |
| 4 |  |  |

## 29/07 Fri

|  |  |  |
| --- | --- | --- |
| 1 |  |  |
| 2 |  |  |
| 3 | INC000001679673 for ISS -REGD110P - Reformat WBC Dishonour File |  |
| 4 | Drives reply file issue 14/01 (INC13251183)  The reply file sent on 19/01 has the header date 17/01 – 19/01 (instead of expected 12/01 – 19/01).  Possible reason for missing at their end | Replied, sent details of reply files sent with hdr dates |

REG-DRIVES-BWKLY



REGP.M1.DRIVES.CURRENT.REPLY.BK.G1079V00 12/01

REGP.M1.DRIVES.CURRENT.REPLY.BK.G1080V00 17/01

REGP.M1.DRIVES.CURRENT.REPLY.BK.G1081V00 19/01

REGP.M1.DRIVES.CURRENT.REPLY.BK.G1082V00 26/01

## 29/07 Fri

|  |  |  |
| --- | --- | --- |
| 1 |  |  |
| 2 | INC000001679500 - Policy: 02 0761449 CMP  Repl Policy: 71SP00473CMP  INC000001679500 REGD467V abends (Draft to Clarice) | Regd467v issue  Analysis and email to Lynda |
| 3 |  |  |
| 4 | Drives reply file issue 14/01 | New inc in Snow INC13251183 |

# Aug 2022

## 01/08 Mon – P.Holiday (bank holiday)

## 02/08 Tue

|  |  |  |
| --- | --- | --- |
| 1 |  |  |
| 2 | INC000001679500 - Policy: 02 0761449 CMP  Repl Policy: 71SP00473CMP  INC000001679500 REGD467V abends (Draft to Clarice) | Regd467v issue  Analysis and email to Lynda |
| 3 | 10-30 – 11.30 U34 batch > 10M issue  1-78-RN00407-COM |  |
| 4 | Drives reply file issue 14/01  WO 813333  Regs140m ftp from N: to REGP.M1.DRIVES.FIX.REPLY.FILE done  Will check after regw140m tomorrow | New inc in Snow INC13251183 |

Close stream

Batch checker

Regd040f pbchkbtc updates flags to 9

Regd050f PEDIAG2 updates flags to 8

Checks for (BATCH\_TYP IN ( 'P001' , 'U034' ) ) only

Regd060f /regd070f

## 03/08 Wed

|  |  |  |
| --- | --- | --- |
| 1 | Drives reply file issue 14/01  WO 813333  Regs140m ftp from N: to REGP.M1.DRIVES.FIX.REPLY.FILE done  Checked regw140m/144m/142m/143m looks alright | New inc in Snow INC13251183  Email to Kandiah (RMS) |
| 2 | pTask for receipt no issue  **:** RTA\_FTF <[nswctp\_rta\_ftf@allianz.com.au](mailto:nswctp_rta_ftf@allianz.com.au)>; Lange, Tony (Allianz Australia Insurance Ltd.) <[Antony.Lange@allianz.com.au](mailto:Antony.Lange@allianz.com.au)> **Cc:** Burke, Glenn (Allianz Australia Insurance Ltd.) <[Glenn.Burke@allianz.com.au](mailto:Glenn.Burke@allianz.com.au)>Roger Quayle  [receipthelp@allianz.com.au](mailto:receipthelp@allianz.com.au)  [treasuryops@allianz.com.au](mailto:treasuryops@allianz.com.au) |  |
| 3 | PRB summary |  |
| 4 |  |  |

RTA REPLY TAPE CREATION SUMMARY REPORT AS AT 03.08.2022

0

0 MMI GENERATED RECORDS DELETED FROM TRAN TABLE :

RTA GENERATED RECORDS DELETED FROM TRAN TABLE : 43,791

TOTAL NUMBER DELETED RECORDS FROM TRAN TABLE : 43,791

0 MMI GENERATED RECORDS UPDATED ON TRAN TABLE :

RTA GENERATED RECORDS UPDATED ON TRAN TABLE : 888

TOTAL NUMBER UPDATED RECORDS ON TRAN TABLE : 888

0 TOTAL NUMBER RECORDS WRITTEN ON REPLY TAPE : 41,467

0 TOTAL NUMBER DETAIL RECORDS ON REPLY TAPE : 23,079

0 TOTAL NUMBER FIX RECORDS ADDED TO REPLY TAPE : 18,386

0 TOTAL NUMBER OF SUPPRESSED REPLY TRANSACTIONS : 243

0 TOTAL NUMBER OF NON REPLY TRANSACTIONS : 21,357

0 TOTAL NUMBER OF RECORDS READ FROM POVTRAN : 44,679

DATE OF THIS REPLY TAPE : 29.07.2022

## 04/08 Thu

## 05/08 Fri

## 08/08 Mon

|  |  |  |
| --- | --- | --- |
| 1 | Drives reply – processed at Drives confirmed by Kandiah |  |
| 2 | PRB mid-year |  |
| 3 | Sept release |  |
| 4 |  |  |

[Combined Releases - 2022 - Allianz Retained Infrastructure - wiki (aal.au)](https://wiki.corp.aal.au/pages/viewpage.action?spaceKey=ARO&title=Combined+Releases+-+2022)

## 09/08 Tue

|  |  |  |
| --- | --- | --- |
| 1 | Ford file transfer manually  (TPP ESB Claim History extract file) |  |
| 2 | PRB mid-year |  |
| 3 | Sept release |  |
| 4 | pTask – document in wiki |  |

Send this to Martin Miller this is the standard AVC please amend as required for your resource

REG

RAM =16GB

vCPU =CPU x 4

HDD size = 250GB

Applications to be deployed to User = <LAN ID>

Local Admin = Yes

Justification = Large data set analysis required for data requests

Required Software

squirrel = Packaged

notepad ++ = Packaged

putty = Packaged

winscp = Packaged

Accurev = Packaged

IBM Pcomm = Packaged

IBM Datastudio = Packaged

IBM DB2 DB2COPY1 incl ODBC driver = Packaged

HCL Notes = Packaged

Polisy Pcomm non prod shortcuts = packaged

Polisy Pcomm shortcuts  = packaged

Microfocus Enterprise Analyzer  = self instal

Microfocus Enterprise Developer = self instal

rgds

Patrick Neale

## 10/08 Wed

|  |  |  |
| --- | --- | --- |
| 1 |  |  |
| 2 | PRB mid-year |  |
| 3 | INC11819159 - multiple printing of Ownership letters for CTP  [3-4] |  |
| 4 | pTask – document in wiki  PRB0074783 / PTASK0034140 Document process to follow when we have a CTP breach caused by receipting issues |  |

## 11/08 Thu

|  |  |  |
| --- | --- | --- |
| 1 | INC11819159 - multiple printing of Ownership letters for CTP |  |
| 2 | PRB mid-year |  |
| 3 | 1-2.30 team meeting |  |
| 4 | Saf discount in 2016  WO815682 - Query - would POLISY re-apply 10% disc to mid-term EN | Alison |

## 12/08 Fri

|  |  |  |
| --- | --- | --- |
| 1 | Problem Call (2) PRB0076720/INC13360429 Brio affecting Polisy |  |
| 2 | PRB mid-year |  |
| 3 |  |  |
| 4 | Saf discount in 2016  WO815682 - Query - would POLISY re-apply 10% disc to mid-term EN | Alison |

## 15/08 Mon

|  |  |  |
| --- | --- | --- |
| 1 | INC13315477 – Aswathy’s dedicated avc req/inc |  |
| 2 | PRB mid-year |  |
| 3 | DIRM350Y & other ps concatenation |  |
| 4 | Saf discount in 2016  WO815682 - Query - would POLISY re-apply 10% disc to mid-term EN | Alison |

Batch checker – check for VF = 1 in povrisk

P001al

--0000000 0000000

--9999999 9999999

-10000000 A000000 indx 10 - 9

-10999999 A999999 indx 10 – 9

-11000000 B000000 indx 11 – 9

-11999999 B999999 indx 11 - 9

-12000000 C000000 indx 12 - 9

-12999999 C999999 indx 12 - 9

## 16/08 Tue

|  |  |  |
| --- | --- | --- |
| 1 | INC13315477 – Aswathy’s dedicated avc req/inc | Martin Miller created another REQ |
| 2 | PRB mid-year | Informed PS |
| 3 | DIRM350Y & REGD276M other ps concatenation | To Sajeev |
| 4 | Saf discount in 2016  WO815682 - Query - would POLISY re-apply 10% disc to mid-term EN | Alison |
| 5 | PBTESTC – trying to run soc4 | Working finally |

<https://www.microfocus.com/documentation/server-express/sx20books/emrunt.htm>

## 17/08 Wed

|  |  |  |
| --- | --- | --- |
| 1 | INC13315477 – Aswathy’s dedicated avc req/inc |  |
| 2 | PRB mid-year |  |
| 3 | DIRM350Y & REGD276M other ps concatenation |  |
| 4 | Saf discount in 2016  WO815682 - Query - would POLISY re-apply 10% disc to mid-term EN | Alison |
| 5 | PBTESTC – UNIT TEST FOR John Kwok | Tested in XB (pre) & X4(post) |

Batch incidents SLA

Batch incidents that are not call-out are P4 and attended to in the next working hours

Call-out inc are P1 or P2

Inc that involve MQ/FTE will have to wait till I&O team is available to respond

Issues that require help from DBA may take extra time to respond

New issues that we have not seen before may require additional analysis /investigation/escalation

Inc with jobs that do not have important post-requisite can be on wait till next bus hrs

Invalid char, non-ascii non-text

How do I find non ascii characters in a text file?

**Notepad++ tip - Find out the non-ascii characters**

1. Ctrl-F ( View -> Find )
2. put [^\x00-\x7F]+ in search box.
3. Select search mode as 'Regular expression'
4. Volla !!

In Mobaxterm

grep --color='auto' -P -n "[\x80-\xFF]" Non-ASCII.txt

## 18/08 Thu

|  |  |  |
| --- | --- | --- |
| 1 | DIRM540Y |  |
| 2 | BI regd060d read-only failed |  |
| 3 | DIRM350Y & REGD276M other ps concatenation |  |
| 4 | Saf discount in 2016  WO815682 - Query - would POLISY re-apply 10% disc to mid-term EN | Alison |
| 5 | SRF for BNK profiles | Lynda |
| 6 | Regd47am failing | Glen |

## 19/08 Fri S Leave

Worked more than half day on REGD47AM issue

## 22/08 Mon

|  |  |  |
| --- | --- | --- |
| 1 | BI U088 - Andi |  |
| 2 | PSPCLAS.SAS missing – try T897 & T420 & T458 | Product types list |
| 3 | DIRM350Y & REGD276M other ps concatenation |  |
| 4 |  |  |
| 5 |  |  |
| 6 | Oncall / On-call/backup/esc claimed till 14/08 |  |

Advanced Microfocus admin training

**Workshop 1: Mon 5th Sept through Fri 9th Sept**

Polisy Ops: Raymond Pham, Hock Koh, ~~Marivic Valderrama~~, Sajeev Raghavan, Hoang Nguyen, Aswathy

**Workshop 2: Mon 19th Sept through Fri 23rd Sept**

Polisy Ops: Nat Rengasamy, Rohy Cho, Andi Goutama, ~~Hoang Nguyen~~   Marivic Valderrama

T420 product type to risk class

T458 risk class to rskw type - china table

T897 risk class to sub class



## 23/08 Tue

|  |  |  |
| --- | --- | --- |
| 1 | Regd001z – file locked |  |
| 2 | Product types list |  |
| 3 | Bankcode 87 sanction limit for auth |  |
| 4 | INC13696118-NSW OSR Stamp Duty Audit - Differences between SAP and POLISY Entries Aug & Sep-21 |  |
| 5 |  |  |
| 6 |  |  |

Below steps were shared in Feb 2022.Please follow the steps to identify the locks:

1. File identify the file that was locked. In this job failure, REGP.COY1.PARMS(P11RUNDY) was locked at the linux file system.
2. Request i&O Microfocus team to run the below command:
   1. lslocks|grep <filename>
3. They will share the below results:

auaal1449:/opt/mfadmin $ lslocks|grep -i P11RUNDY

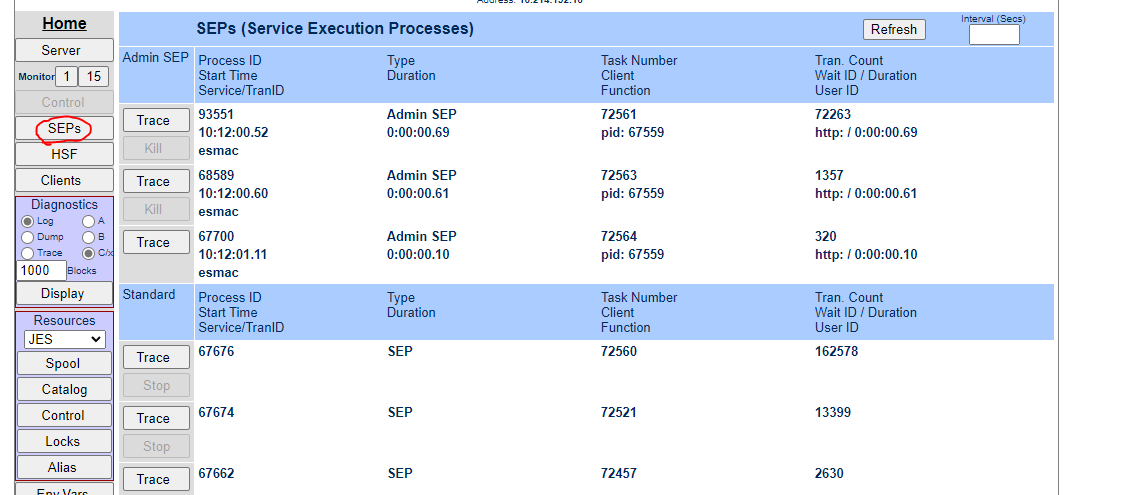
cassi32          67622 POSIX    81B READ   0 9223372036854775801 9223372036854775801 /opt/mfadmin/polisy/loadlib/RP/parm/coy1/P11RUNDY.crd

cassi32          67622 POSIX    81B READ   0 9223372036854775799 9223372036854775799 /opt/mfadmin/polisy/loadlib/RP/parm/coy1/P11RUNDY.crd

cassi32          67623 POSIX    81B READ   0 9223372036854775801 9223372036854775801 /opt/mfadmin/polisy/loadlib/RP/parm/coy1/P11RUNDY.crd

cassi32          67623 POSIX    81B READ   0 9223372036854775799 9223372036854775799 /opt/mfadmin/polisy/loadlib/RP/parm/coy1/P11RUNDY.crd

1. Go to SEPS page in the ESMAC and look for any job is running under the above highlighted process id







1. If there are no jobs tagged to these process id.**Please request I&O Microfocus to kill the process.Once the locks are released only you will be able to rerun the job.**

## 24/08 Wed (A.Leave)

## 25/08 Thu (A.Leave)

## 26/08 Fri (A.Leave)

## 29/08 Mon (S.Leave)

## 30/08 Tue (S.Leave)

## 31/08 Wed

|  |  |  |
| --- | --- | --- |
| 1 | Teams set up |  |
| 2 | Product types list |  |
| 3 | 10% disc in 2016 for motor pols (Alison) |  |
| 4 | Regd090d afc issue |  |
| 5 |  |  |
| 6 |  |  |

# Sep 2022

## 01/09 Thu

|  |  |  |
| --- | --- | --- |
| 1 | Teams set up |  |
| 2 | Regd090d AFC issue |  |
| 3 | Regfx90d |  |
| 4 |  |  |
| 5 |  |  |
| 6 |  |  |

SELECT RISK\_CMPNY||RISK\_BRCH||RISK\_POLCY||RISK\_TYP POLICY,

RISK\_RISK\_NO,

B.AUDIT\_TERM, B.AUDIT\_DATE, B.AUDIT\_TIME, B.AUDIT\_SANC,

B.DATE\_EFFCT, B.DATE\_TERM,

HEX(DL\_CAMPAIGN) DL\_CAMP

FROM POLISY.POVSTRNI1 A, POLISY.POVRSKWOH B

WHERE A.BATC\_CMPNY ='1'

AND A.BATC\_BRCH ='AA'

AND A.BATC\_ACC\_YR ='2023'

AND A.BATC\_ACC\_MTH ='03'

AND A.BATC\_BATCH\_TYPE ='U034'

AND A.BATC\_BATCH = 'RAA'

AND A.POLY\_TYP = 'AFC'

AND A.POLY\_CMPNY = B.RISK\_CMPNY

AND A.POLY\_BRCH = B.RISK\_BRCH

AND A.POLY\_POLCY = B.RISK\_POLCY

AND A.POLY\_TYP = B.RISK\_TYP

AND DL\_CAMPAIGN = X'0000'

USERID('polusr' 'W8nTrq4tLGdE6EhpUrfd')

## 02/09 Fri

|  |  |  |
| --- | --- | --- |
| 1 |  |  |
| 2 | 11.15-12 – Dr Ng appoint |  |
| 3 | Team lunch (Commodire hotel) |  |
| 4 |  |  |
| 5 |  |  |
| 6 |  |  |

## 05/09 Mon

|  |  |  |
| --- | --- | --- |
| 1 | 9-10 Database server encryption |  |
| 2 | Wo 821784 Run a read-only job REGFX90D from /opt/polisysupport/jcl |  |
| 3 | REGFX90D |  |
| 4 |  |  |
| 5 |  |  |
| 6 |  |  |

Advanced Microfocus admin training

**Workshop 1: Mon 5th Sept through Fri 9th Sept**

Polisy Ops: Raymond Pham, Hock Koh, ~~Marivic Valderrama~~, Sajeev Raghavan, ~~Hoang Nguyen~~, Aswathy

**Workshop 2: Mon 19th Sept through Fri 23rd Sept**

Polisy Ops: Nat Rengasamy, Rohy Cho, Andi Goutama, ~~Hoang Nguyen~~   Marivic Valderrama

SQL0964C The transaction log for the database is fullK SQLSTATE~57011

## 06/09 Tue

|  |  |  |
| --- | --- | --- |
| 1 | 13667608 parent inc  SQL0964C The transaction log for the database is fullK SQLSTATE~57011 |  |
| 2 |  |  |
| 3 |  |  |
| 4 |  |  |
| 5 |  |  |
| 6 |  |  |

AA-R000006-AFC

SI 473000 & 150000

623000

## 07/09 Wed

|  |  |  |
| --- | --- | --- |
| 1 | Vscode regfx90J |  |
| 2 | Regshbil & dirshbil |  |
| 3 |  |  |
| 4 |  |  |
| 5 |  |  |
| 6 |  |  |

Please use the following SQL in Squirrel to get the number of days since start of the year.

SELECT DAYS(CURRENT DATE) - DAYS('2021-12-31') FROM SYSIBM.SYSDUMMY1

## 07/09 Wed

|  |  |  |
| --- | --- | --- |
| 1 | vscode |  |
| 2 | Sep rel doc |  |
| 3 | Bankcode 87 in co-1 |  |
| 4 |  |  |
| 5 |  |  |
| 6 |  |  |

## 08/09 Thu

|  |  |  |
| --- | --- | --- |
| 1 | vscode |  |
| 2 | Sep rel doc |  |
| 3 |  |  |
| 4 |  |  |
| 5 |  |  |
| 6 |  |  |

## 09/09 Fri

|  |  |  |
| --- | --- | --- |
| 1 | LastFewDays22 |  |
| 2 | Sep rel doc |  |
| 3 | Bankcode 87 in co-1 |  |
| 4 | T062/T065 |  |
| 5 | Ascii\_dnload.ps1 |  |
| 6 |  |  |

## 12/09 Mon

|  |  |  |
| --- | --- | --- |
| 1 |  |  |
| 2 | Sep rel doc |  |
| 3 | Bankcode 87 in co-6 new change |  |
| 4 | INC13696118-NSW OSR Stamp Duty Audit - Differences between SAP and POLISY Entries Aug |  |
| 5 |  |  |
| 6 |  |  |

## 13/09 Tue

|  |  |  |
| --- | --- | --- |
| 1 |  |  |
| 2 | Sep rel doc (Rohy’s reftrofit, svn) |  |
| 3 | Bankcode 87 in co-6 new change |  |
| 4 | INC13696118-NSW OSR Stamp Duty Audit - Differences between SAP and POLISY Entries Aug | Analysis documented and emailed |
| 5 |  |  |
| 6 |  |  |

## 14/09 Wed

|  |  |  |
| --- | --- | --- |
| 1 |  |  |
| 2 | Sep rel doc (Rohy’s reftrofit, svn) |  |
| 3 | Bankcode 87 in co-6 new change |  |
| 4 | Regd501x/502x/503x wpac-cci 5 days to catch up, checking seq |  |
| 5 | Regd060d failed (Hoang) |  |
| 6 |  |  |

\\AALDWPPDC012\aalgidwh\gidw

BI for U410

Case-1 : get all prem by risk-no.

if diff = any prem of risk-no then possible issue risk tran\_term in povrisk

Case-2:

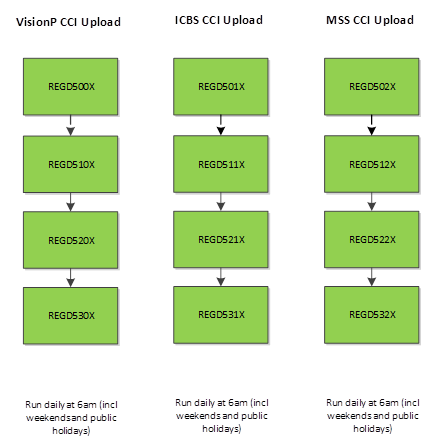
## 15/09 Thu

|  |  |  |
| --- | --- | --- |
| 1 | 12.30 – 1 DAT Fee IR presentation |  |
| 2 |  |  |
| 3 |  |  |
| 4 | Regd501x/502x/503x wpac-cci 5 days to catch up, checking seq |  |
| 5 | 3-4 TM |  |
| 6 |  |  |

## 16/09 Fri (S Leave)

## 19/09 Mon

|  |  |  |
| --- | --- | --- |
| 1 |  |  |
| 2 | 12.30 – 1.15 Gear Shift |  |
| 3 | Regd500x, 501x, 502x catch up runs for prev 12 days  Reached up to 13/09 (seq 102) |  |
| 4 | Regd906m – eclipse data failed on 16/09 but successful on 18/09  Did we miss any data? |  |
| 5 |  |  |
| 6 |  |  |



## 20/09 Tue (S.Leave)

## 21/09 Wed (S.Leave)

## 22/09 Thu (P.Holiday – National day of mourning )

## 23/09 Fri

|  |  |  |
| --- | --- | --- |
| 1 | P.Holiday job failures regd289x … |  |
| 2 | Ian’s F121 jobs |  |
| 3 | Regd500x, 501x, 502x catch up runs for prev 12 days  Reached up to 13/09 (seq 102) |  |
| 4 | AHI job delay - SMKT226I - PSSS Files follow up under raised INC13842797 |  |
| 5 | Gi\_list1 to PS |  |
| 6 |  |  |

Gi\_list1

Atkinson, Natalie (Allianz Australia Insurance Ltd.) [natalie.atkinson@allianz.com.au](mailto:natalie.atkinson@allianz.com.au);

Bowran, Russell (Allianz Australia Insurance Ltd.) [Russell.Bowran@allianz.com.au](mailto:Russell.Bowran@allianz.com.au);

Brennan, Karen (Allianz Australia Insurance Ltd.) [Karen.Brennan@allianz.com.au](mailto:Karen.Brennan@allianz.com.au);

Bridle, Debbie (Allianz Australia Insurance Ltd.) [Debbie.Bridle@allianz.com.au](mailto:Debbie.Bridle@allianz.com.au);

CCI Support [CCI\_Support@allianz.com.au](mailto:CCI_Support@allianz.com.au);

CCTL - ADL [CCTL\_-\_ADL@allianz.com.au](mailto:CCTL_-_ADL@allianz.com.au);

Chua, Edna (Allianz Australia Insurance Ltd.) [Edna.Chua@allianz.com.au](mailto:Edna.Chua@allianz.com.au);

Davis, Norm (Allianz Australia Insurance Ltd.) [Norm.Davis@allianz.com.au](mailto:Norm.Davis@allianz.com.au);

Dealer Commercial [dealercommercial@allianz.com.au](mailto:dealercommercial@allianz.com.au);

Dunlop, Steven (Allianz Australia Insurance Ltd.) [Steven.Dunlop@allianz.com.au](mailto:Steven.Dunlop@allianz.com.au);

FI Commercial Service Team [fi\_commercial\_service\_team@allianz.com.au](mailto:fi_commercial_service_team@allianz.com.au);

FI Support Inbox [FI\_Support\_Inbox@allianz.com.au](mailto:FI_Support_Inbox@allianz.com.au);

Financial Systems Team [Financial.Systems.Team@allianz.com.au](mailto:Financial.Systems.Team@allianz.com.au);

Gambell, Mike (Allianz Australia Insurance Ltd.) [Mike.Gambell@allianz.com.au](mailto:Mike.Gambell@allianz.com.au);

Hayes, Joy (Allianz Australia Insurance Ltd.) [Joy.Hayes@allianz.com.au](mailto:Joy.Hayes@allianz.com.au);

Johnson, Louise (Allianz Australia Insurance Ltd.) [Louise.Johnson@allianz.com.au](mailto:Louise.Johnson@allianz.com.au);

Kelly, Alison (Allianz Australia Insurance Ltd.) [Alison.Kelly@allianz.com.au](mailto:Alison.Kelly@allianz.com.au)

Mariner, Brian (Allianz Australia Insurance Ltd.) [Brian.Mariner@allianz.com.au](mailto:Brian.Mariner@allianz.com.au)

Mitchell, Lynda (Allianz Australia Insurance Ltd.) [Lynda.Mitchell@allianz.com.au](mailto:Lynda.Mitchell@allianz.com.au);

Patton, Maxine (Allianz Australia Insurance Ltd.) [Maxine.Patton@allianz.com.au](mailto:Maxine.Patton@allianz.com.au);

QLD Heavy Motor [QLD\_Heavy\_Motor@allianz.com.au](mailto:QLD_Heavy_Motor@allianz.com.au);

QLD Tailored [QLD\_Tailored@allianz.com.au](mailto:QLD_Tailored@allianz.com.au);

## 26/09 Mon

|  |  |  |
| --- | --- | --- |
| 1 | Regd054/55/56P failing  incident 1682082 - REGD054P/55P/56P - PERIODIC DEBTORS JOB FOR CREDIT CARD PAYMENTS | Dynatrace added extra lines in the header that caused the response to get corrupted  Dynatrace is disabled in APG now |
| 2 | Regd030i |  |
| 3 | Oncall roster |  |
| 4 | Gearshift documents, feedback (anon) |  |
| 5 | Check PBARENEW > SGAXXXX > SGAEXPY > SGAU520 > SGRSKHOP  SGRSKHOP - PAPAP related code is applicable to Westpac only. There is an equivalent prog BGRSKHOP for W'pac. |  |
| 6 |  |  |

On-call/backup/esc claim

15/08 – 28/08 Escalation Claimed 525 x 2

12/09 – 25/09 Escalation Claimed 525 x 2

## 28/09 Wed

|  |  |  |
| --- | --- | --- |
| 1 |  |  |
| 2 | Rideshare transactions have failed to generate onto our policy | INC13809084 |
| 3 | Team meeting password PS2909 |  |
| 4 | 3-4 John Kwok’s Hex123 - Jscan |  |
| 5 |  |  |
| 6 |  |  |

## 29/09 Thu (at 101 Miller)

|  |  |  |
| --- | --- | --- |
| 1 |  |  |
| 2 | Rideshare transactions have failed to generate onto our policy | INC13809084 |
| 3 | Team meeting 1-2pm | 1 - 2 |
| 4 | Aswathy’s testing |  |
| 5 | Regd090d rskwoh null in campaign |  |
| 6 |  |  |

## 30/09 Fri

|  |  |  |
| --- | --- | --- |
| 1 | Batch imbalance 6356029496ALP 635202303U026021  Btrn01 has duplicate rows risk/sub/tran (-811) in SGLIFCOM | Took a lot of time |
| 2 |  |  |
| 3 |  |  |
| 4 |  |  |
| 5 |  |  |
| 6 |  |  |

F109 - ERROR IN LIFCOM - BOMB

F109 -  A FATAL ERROR HAS OCCURRED

\* SET CODE RISK KEY                 ACCT KEY \*

----------------------------------------------

 BTRN  02  6356029496ALP       0001 A610SUD20AL

F109 - PROGRAM ABORTED

# Oct 2022

## 03/10 Mon (P.Holiday)

## 04/10 Tue

|  |  |  |
| --- | --- | --- |
| 1 | Regd134f failed twice, eff-dt > exp-dt |  |
| 2 | REGSNS08 – RTS065 fie locked |  |
| 3 |  |  |
| 4 |  |  |
| 5 |  |  |
| 6 |  |  |

## 05/10 Wed

|  |  |  |
| --- | --- | --- |
| 1 | Batch Imbalance regd134f datafix INC 1682382 |  |
| 2 | Tech sign-off for bau Oct release to Neil J |  |
| 3 | Westpac PAP/AP Exception report batch job REGW100S |  |
| 4 | Betty - CHG0277140 property assessor fee – 10 runbooks / tasks |  |
| 5 | INC1682475 - Job 'REGM210Y - Get NISSAN Claim file' failed | Aug file not received |
| 6 |  |  |

F109 - ERROR IN ERNIE2 - IDAT "DATE-EXPIRES < DATE-EFFECT"

F109 - A FATAL ERROR HAS OCCURRED

\* SET CODE RISK KEY ACCT KEY \*

----------------------------------------------

BTRN 06 13750490279TP 0001

F109 - PROGRAM ABORTED

select \* from polisy.povbatc

where cmpny = '1'

and brch = '37'

and acct\_yr = '2023'

and acct\_mth = '04'

and batch\_typ = 'U026'

and batch = '~01'

select \* from polisy.povbtrn06

where poly\_cmpny = '1'

and poly\_brch = '37'

and poly\_polcy = '5049027'

and poly\_typ = '9TP'

and batc\_acc\_mth = '04'

## 06/10 Thu

|  |  |  |
| --- | --- | --- |
| 1 | INC1682475 - Job 'REGM210Y - Get NISSAN Claim file' failed | Aug file received and processed |
| 2 | Tech sign-off for bau Oct release to Neil J | received |
| 3 | INC000001682487 REGDEV20 looping previous day | Update control-M shout not to call esc, engage on-call |
| 4 | Betty - CHG0277140 property assessor fee – 10 runbooks / tasks |  |
| 5 |  |  |
| 6 |  |  |

New Runbooks: property assessor fee – 10 runbooks

REGM030Q

REGM035Q

REGM040Q

REGM045Q

REGM050Q

DIRM030Q

DIRM035Q

DIRM040Q

DIRM045Q

DIRM050Q

## 07/10 Fri

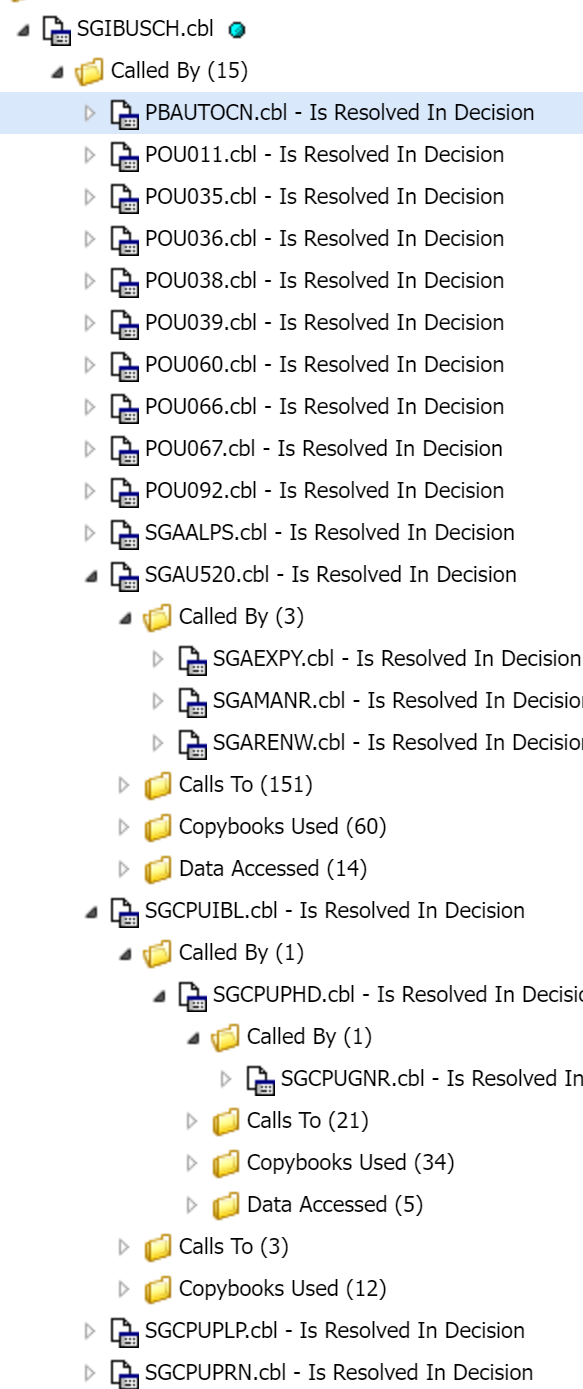
|  |  |  |
| --- | --- | --- |
| 1 |  |  |
| 2 |  |  |
| 3 | INC000001682487 REGDEV20 looping previous day | Update control-M shout not tolds call esc, engage on-call |
| 4 | Stamp Duty Differences - Original F121 - Current NSW OSR Report |  |
| 5 |  |  |
| 6 |  |  |

Enterprise analyser web link (EA)

<http://auaal1232:8080/EAWeb/EAWS_REGP/>

## 10/10 Mon

|  |  |  |
| --- | --- | --- |
| 1 |  |  |
| 2 |  |  |
| 3 | INC000001682487 REGDEV20 looping previous day | Update control-M shout not to call esc, engage on-call |
| 4 | Stamp Duty Differences - Original F121 - Current NSW OSR Report | Took lot of time |
| 5 | pTask for Problem Call PRB0077417/ P1 INC13683428 Alive was unavailable | >> Raymond P |
| 6 |  |  |



## 11/10 Tue – 19/10 Wed (\*\*\* personal leave RNSH)

|  |  |  |
| --- | --- | --- |
| 1 | rnsh |  |
| 2 |  |  |
| 3 |  |  |
| 4 |  |  |
| 5 |  |  |
| 6 |  |  |

Time\_created to Timestamp

SELECT DB2POL.USERSUDFU(HEX(TIME\_CREATED)) - This is for PROD

SELECT POLISY.TIMESUDFU(HEX(TIME\_CREATED)) - For Non-PROD

Product types (psclas sas program)

T420 product type to prod desc, risk class, risk prog, follower prog

T458 risk class to risk desc, record code - china table

T897 risk class to sub class

## 20/10 Thu

|  |  |  |
| --- | --- | --- |
| 1 | Catch up emails |  |
| 2 | 5 batch imbalances to do | INC000001682943 |
| 3 | INC14002613 - variance in UPR balance at 30/09/2022 in GDC-XWC + GUP-XWC accounts, between GL and DWH report. | Email to Lynda & Ian |
| 4 | Null in dl\_campaign – data fix onle required as confirmed by John Kwok |  |
| 5 |  |  |
| 6 |  |  |

INC14002613 - variance in UPR balance

DWH report comes from GDG **REGP.F1.GLDEUA.EXTRACT.G3703V00**

REGP.F1.F130D.CALEDGER.G5852V00/53/54

According to user, the variance has been there since Jan 2022

## 21/10 Fri

|  |  |  |
| --- | --- | --- |
| 1 | Check BI from previous night  Endt transaction for policy 1-63-0529750-LLP was backed out again last night. |  |
| 2 | Marcus ( CWX ) extract has invalid char in veh\_model   * Joe Parsons | INC14203376 |
| 3 | REGDEV20 looping issue discussions with Clarice |  |
| 4 | St duty issue – sql to select over charged policies |  |
| 5 |  |  |
| 6 |  |  |

## 24/10 Mon (Deepavali)

|  |  |  |
| --- | --- | --- |
| 1 | Allianz-U – Fraud & corruption | completed |
| 2 |  |  |
| 3 | REGDEV20 looping issue discussions with Clarice |  |
| 4 |  |  |
| 5 |  |  |
| 6 |  |  |

## 25/10 Tue

|  |  |  |
| --- | --- | --- |
| 1 |  |  |
| 2 |  |  |
| 3 | REGDEV20 looping issue discussions with Clarice |  |
| 4 | REGP.F1.F130D.CALEDGER.G5852V00/53/54  REGP.f1.gldeua  REGP.f1.gldeux(\*) |  |
| 5 | EARNUP issue (Lynda) AAGIL CCI UPR - WO0000000782831 |  |
| 6 | UAR report - audit |  |

## 26/10 Wed

|  |  |  |
| --- | --- | --- |
| 1 | EARNUP issue (Lynda) AAGIL CCI UPR - WO0000000782831 | Lynda |
| 2 | UAR report - Action Required - Artefacts required to demonstrate completeness and accuracy of UAR data | Quartarone, Anthony |
| 3 | REGD035I / PESANCD not formatting bankcodes |  |
| 4 |  |  |
| 5 |  |  |
| 6 |  |  |

## 27/10 Thu

|  |  |  |
| --- | --- | --- |
| 1 | EARNUP issue (Lynda) AAGIL CCI UPR - WO0000000782831 | meeting 9.30 – 10.10 |
| 2 | Regd134F 17540137120TP "DATE-EXPIRES < DATE-EFFECT"... | INC000001683196 |
| 3 | REGD035I / PESANCD not formatting bankcodes | Testing in c4 |
| 4 | Regd460M BI - 116202304U410C4Y  175202304U026TBJ |  |
| 5 |  |  |
| 6 |  |  |

## 28/10 Fri

|  |  |  |
| --- | --- | --- |
| 1 | EARNUP issue (Lynda) AAGIL CCI UPR - WO0000000782831  Details of trans adding to GUP – email to Dermot |  |
| 2 | BI 175202304U026TBJ  REGD150F | INC000001683241 |
| 3 | REGD035I / PESANCD not formatting bankcodes | Testing in c4  Resent prod version |
| 4 |  |  |
| 5 |  |  |
| 6 |  |  |

Param (

$Server = 'auaal1449',

[System.Management.Automation.PSCredential]$Cred,

$RemoteDir = "/opt/mfadmin/polisy/MMIP/files/",

[io.fileinfo]$SourceFile,

[int]$Recl = -1,

$LocalDir = "C:\Temp\"

)

Batch imbalance REGM140V (EOM night, Marivic oncall)

1 07 S040565 CMP

In 2 batches

107202304U410S10

107202304U410BOS

Reini1

Tran 3 dt-eff was 2021 12 08 changed to 20220804

Didn’t work for other trans in the same batch

Tran 5 in reini1 changed to 27

Tran 7 in reini1 changed to 28

And all billings in the 2 batches balanced

## 31/10 Mon – A.Leave

# Nov 2022

## 01/11 – 11/11 A.Leave

EARNUP – extracted DIAG details for GUM- GUP- sent to Dermot

## 14/11 Mon

|  |  |  |
| --- | --- | --- |
| 1 | emails |  |
| 2 | Fields to be displayed for Alfresco search screen | meeting |
| 3 | Reno no specs discussion  Req\_no T442 |  |
| 4 |  |  |
| 5 |  |  |
| 6 |  |  |

## 15/11 Tue

|  |  |  |
| --- | --- | --- |
| 1 | INC12898878- 37 5241595 9TP - policy not showing in polisy  MED policy not returned by Drives | Asked Lynda to talk to Glen Burke |
| 2 | BNKD017P and other BNK jobs – decommission plan? |  |
| 3 | UAR audit (again) |  |
| 4 |  |  |
| 5 |  |  |
| 6 |  |  |

profile 122 gives access to submenu S00Y.

Those who have S00Y access can update the tables listed in smart table TSPL.

Those who have S00X access can update the tables listed in smart table T062.

## 16/11 Wed

|  |  |  |
| --- | --- | --- |
| 1 | S00X - code review for Wednesday 1pm meeting | Lynda |
| 2 | AAGIL CCI UPR - WO0000000782831 | Dermot |
| 3 | WO0000000837643 BNKD017P no data extracted RC04 , bypass rest of the jobs |  |
| 4 |  |  |
| 5 |  |  |
| 6 |  |  |

Co ‘0’ T061 – tables that needs spl sanction S004

Co ‘1’ T062 – user-id and list of tables they can update

(below note is from pos003)

\*\* The way it works: USER has S003 sanction which initially

| \*\* gives update to access all SMARTs but T061 entry

| \*\* converts update "ALL" to "ONLY" access specific tables

|

| \*\* To illustrate:

| \*\* USER 0096 has S003 sub-menu sanction

| \*\* USER 0096 has T062 item with long-desc = T802

| \*\* THEN user 0096 can only UPDATE T802

Option U allowed for sanction S00X

(from POS001) option U > switch S003 to S00X prior to sanc chek

This is what I found

S003 & S00Y      can access option ‘F’ to use S00Y screen

                           S00Y screen allows maint of tables included in TSPL only

(Lynda, you should include an item TSPL in table TSPL, so that S00Y is required to maintain TSPL)

                           Currently S00Y is given to profile 122 (Lynda, Persi & DWH team)

S003 only           can access option ‘A’ to use S003 screen

                           S003 screen allows maint of all tables excluding TSPL tables

                           (subject to)

1. if user in T062, then allows T062 tables only
2. if table is in co ‘0’ / T061, S004 sanction is required (in cicsrp & cicsdirp, lower cics not checked)

S003 & S00X      can access option ‘U’ to use S003 (same as option ‘A’)

\*\*\* I don’t understand the purpose of S00X (Am I missing something?)

It is T062 that restricts the access to Smart tables

S004 sanction is given to IT-security profile 128 only.

Tested bit more on S00X …

S00X allows one to select option ‘U’ in S001 but only when the user is set up in T062. So screen S003 will restrict to the tables listed in T062 for the user.

So it is possible to have S00X without S003 sanction.

## 17/11 Thu (half day leave – Doc-parents meeting)

|  |  |  |
| --- | --- | --- |
| 1 | S00X - code review for Wednesday 1pm meeting | Lynda |
| 2 | BNK decommission – batch jobs (meeting |  |
| 3 | Remedy archiving |  |
| 4 |  |  |
| 5 |  |  |
| 6 |  |  |

## 18/11 Fri

|  |  |  |
| --- | --- | --- |
| 1 |  |  |
| 2 |  |  |
| 3 | Remedy archiving |  |
| 4 |  |  |
| 5 |  |  |
| 6 |  |  |

|  |  |  |  |  |
| --- | --- | --- | --- | --- |
| **S001 screen** | | |  |  |
| **Option** | **Sanction** | **T062 item** | **Next screen** | **rules** |
| A | S003 | n/a | S003 | Disallow tables listed in TSPL Disallow tables in co-0/T061 tables If user is in T062, allow only tables listed in T062 |
| U | S00X | Y | S003 | same as above |
| A | S003+S004 | n/a | S003 | Disallow tables listed in TSPL Allow tables in co-0/T061 tables (S004) only, disallow other tables If user is in T062, allow only tables listed in T062 |
| F | S00Y | n/a | S00Y | Allow only tables listed in TSPL (S00Y is same as S003 except for this rule) |

## 21/11 Mon

|  |  |  |
| --- | --- | --- |
| 1 | Weekend Linux upgrade – regd350/352 failed on Sun discussing if due to Dynatrace upgrade | Regd054p/55p running ok |
| 2 | Regw030r / dirw030r exceeding runtime – Harmony not available | Rerun causing another issue -803 on psrlin |
| 3 | Oncall roster |  |
| 4 |  |  |
| 5 |  |  |
| 6 |  |  |

## 22/11 Tue

|  |  |  |
| --- | --- | --- |
| 1 | AAGIL Gross Commission for auditors | Alison / foMarcela Bilac |
| 2 | S004/S003 sanction testing T065 condition | Lynda |
| 3 | Oncall roster |  |
| 4 | EA briefing &doc in email |  |
| 5 | GearShift webinar |  |
| 6 |  |  |

Oncall/On-call/backup/esc claim

26/09 – 09/10 Esc 2 weeks claimed

24/10 – 06/11 backup 2 weeks claimed

* - - - - - - -

14/11 – 11/12 esc 4 weeks not yet

## 23/11 Wed

|  |  |  |
| --- | --- | --- |
| 1 | AAGIL Gross Commission for auditors | Alison / foMarcela Bilac |
| 2 | REGSDIAP list GCC-UEM/DIS accounts from diag -WO 838967 | Sent to Marcela Bilac |
| 3 | EA setup |  |
| 4 | AllianzU - confidentiality |  |
| 5 | Degreed |  |
| 6 |  |  |

## 24/11 Thu

|  |  |  |
| --- | --- | --- |
| 1 | Batch imbalance (reversal issue) - Andi |  |
| 2 |  |  |
| 3 |  |  |
| 4 |  |  |
| 5 |  |  |
| 6 |  |  |

## 25/11 Fri

|  |  |  |
| --- | --- | --- |
| 1 | BNK dishonours being relodged |  |
| 2 | REGRfe98 – MQT refresh failed last night |  |
| 3 | REGW130M – QTP pad printing – Albert |  |
| 4 |  |  |
| 5 |  |  |
| 6 |  |  |

## 28/11 Mon

|  |  |  |
| --- | --- | --- |
| 1 |  |  |
| 2 |  |  |
| 3 |  |  |
| 4 |  |  |
| 5 |  |  |
| 6 |  |  |

Please find the documentation for EA V7 install and configuration.

EA lite URL : <http://auaal1232:8080/EAWeb/EAWS_REGP/>

## 29/11 Tue A.Leave

|  |  |  |
| --- | --- | --- |
| 1 |  |  |
| 2 |  |  |
| 3 |  |  |
| 4 |  |  |
| 5 |  |  |
| 6 |  |  |

## 30/11 Wed

|  |  |  |
| --- | --- | --- |
| 1 |  |  |
| 2 |  |  |
| 3 |  |  |
| 4 |  |  |
| 5 |  |  |
| 6 |  |  |

**Basic MQFTE settings for Polisy managed regions**

The below is for standard Polisy MQFTE file transfers. This does not apply to print files as they follow different rules and settings.

**Polisy servers**

In the managed regions MQFTE agents exist for all the Polisy servers.

Production – PRDFTEX03

UAT – UATFTEX03

SYS – SYSFTEX03

ASM - ASMFTEX03

**Internal Staging Server (ISS)**

ISS MQFTE agents exist for all test levels. The ASM/SYS agents are aliases and point to the UAT ISS.

Production – PRDFTEA51 / PRDFTRQ51 (agent / manager)

UAT – UATFTEA160 / UATFTRQ160

SYS – SYSFTEA160 / SYSFTRQ160

ASM – ASMFTEA160 / ASMFTRQ160

**External Staging Server (ESS)**

ESS MQFTE agents exist for all test levels. The ASM/SYS agents are aliases and point to the UAT ESS.

Production – PRDFTEA60 / PRDFTRQ60 (agent / manager)

UAT – UATFTEA151 / UATFTRQ151

SYS – SYSFTEA151 / SYSFTRQ151

ASM – ASMFTEA151 / ASMFTRQ151

**Bridging agents**

Bridging agents are used to point to Network Share folders. For example, a folder on the U:/ drive. These will only be set-up for production and UAT. I&O will not set-up ASM/SYS bridging agents as aliases of UAT. For testing we need to use the UAT bridging agent only.

Production – PRDFTEA51Bnn / PRDFTRQ51 (agent / manager)

UAT – UATFTEA160Bnn / UATFTRQ160

The Polisy CARDIN members are transformed using customisation scripts for each managed region. At present the customisation rules change all occurrences of PRD to either UAT, SYS, or ASM depending on which managed region the CARDIN member is being deployed to. These rules work for ISS and ESS agents and managers, but currently don’t work for bridging agent. The customisation rules will be changed for bridging agents to always set PRD to UAT. An IR has been raised for this, but for now these will need to be manually changed during testing.

MQFTE agents and managers have not been set-up for CI regions and CI can’t be used to test MQFTE file transfers. The recommendation is to deploy the MQFTE JCL and CARDIN members to ASM and test in the managed regions.

Basic examples for file transfer in ASM managed region

Transfer from Polisy ASM server to ISS

-oa "ASMFTEX03"

-sa "ASMFTEX03"

-sm "MFA1"

-da "ASMFTEA160"

-dm "ASMFTRQ160"

Transfer from Polisy ASM server to ESS

-oa "ASMFTEX03"

-sa "ASMFTEX03"

-sm "MFA1"

-da "ASMFTEA151"

-dm "ASMFTRQ151"

Transfer from ISS to an ISS folder (for example U:/ drive in UAT ISS)

-oa "ASMFTEX03"

-sa "ASMFTEA160"

-sm "ASMFTRQ160"

-da "UATFTEA160Bnn"

-dm "UATFTRQ160Bnn"

Just a reminder, even though the above examples reference ASM ISS and ASM ESS agents/managers, these actually relate to the UAT ISS and UAT ESS (similar to an alias for UAT).

# Dec 2022

## 01/12 Thu

|  |  |  |
| --- | --- | --- |
| 1 | Gross Claims reserve balance not reconciled with DWH - INC14203521 |  |
| 2 | Gearshift – business impact changes |  |
| 3 | TM |  |
| 4 |  |  |
| 5 |  |  |
| 6 |  |  |

## 02/12 Fri

|  |  |  |
| --- | --- | --- |
| 1 | Gross Claims reserve balance not reconciled with DWH - INC14203521 |  |
| 2 |  |  |
| 3 |  |  |
| 4 |  |  |
| 5 |  |  |
| 6 |  |  |

REGP.FW.F130D.CALEDGER(0) genljrnl summary

REGP.FW.F130D.CALEDGER(0) genljrnl journal

## 05/12 Mon

|  |  |  |
| --- | --- | --- |
| 1 | Gross Claims reserve balance not reconciled with DWH - INC14203521 | Several emails |
| 2 | REGD258M (Drives update) has been failing since 06/11/2022 | INC000001684783 |
| 3 |  |  |
| 4 |  |  |
| 5 |  |  |
| 6 |  |  |

EA lite URL : <http://auaal1232:8080/EAWeb/EAWS_REGP/>

## 06/12 Tue

|  |  |  |
| --- | --- | --- |
| 1 | CC refund reports – check with Trang Nguyen |  |
| 2 | SRFs approval pending – follow up |  |
| 3 | AZ AUS – Confidentiality  COURSE AUS\_AAL\_10262 |  |
| 4 |  |  |
| 5 |  |  |
| 6 |  |  |

## 07/12 Wed

|  |  |  |
| --- | --- | --- |
| 1 | Profile list to Alison |  |
| 2 | SAP GL Claim information required for Auditors (Wo ?)  REGSDIAS to sort/select | WO 842043  Anisul Islam |
| 3 | Dirdc90q report (checking how they correct the error trans) |  |
| 4 |  |  |
| 5 |  |  |
| 6 |  |  |

GDG REGP.F0.DIAGNOST.PBF214

GDG REGP.F1.DIAGNOST.PBF214 \*

GDG REGP.F2.DIAGNOST.PBF214 \*

GDG REGP.F3.DIAGNOST.PBF214

GDG REGP.F4.DIAGNOST.PBF214 \*

GDG REGP.F5.DIAGNOST.PBF214 \*

GDG REGP.F6.DIAGNOST.PBF214

GDG REGP.F6L.DIAGNOST.PBF214 \*

GDG REGP.F7.DIAGNOST.PBF214 \*

GDG REGP.F8.DIAGNOST.PBF214

GDG REGP.F9.DIAGNOST.PBF214

GDG REGP.FL.DIAGNOST.PBF214 \*

GDG REGP.FN.DIAGNOST.PBF214

GDG REGP.FR.DIAGNOST.PBF214

GDG REGP.FT.DIAGNOST.PBF214 \*

GDG REGP.FW.DIAGNOST.PBF214 \*

## 08/12 Thu

|  |  |  |
| --- | --- | --- |
| 1 | SAP GL Claim information required for Auditors (Wo 842053)  REGSDIAS to sort/select |  |
| 2 | Dirdc90q report (checking how they correct the error trans) |  |
| 3 | Hold REGM070H ctplnk archive job | WO 842212 |
| 4 |  |  |
| 5 |  |  |
| 6 |  |  |

## 09/12 Fri

|  |  |  |
| --- | --- | --- |
| 1 | SRF for Sajeev |  |
| 2 | Degreed |  |
| 3 | Risk level general page notes for HOP product  INC14712517 for compliance incident: INC\_09575 | Disc with Aswathy |
| 4 | SAP GL Claim information required for Auditors (Wo 842053) | Resent data |
| 5 |  |  |
| 6 |  |  |

## 12/12 Mon (\* A. Leave)

|  |  |  |
| --- | --- | --- |
| 1 | Tribunal |  |
| 2 |  |  |
| 3 |  |  |
| 4 |  |  |
| 5 |  |  |
| 6 |  |  |

## 13/12 Tue (\*\*\* transfer to MH)

|  |  |  |
| --- | --- | --- |
| 1 | Diagnostics backup search for pre jun files |  |
| 2 | Marcela Bilac’c - data for April 2022 for sub classes DIS / UEM and branches CH / CD from BTRN01 sent |  |
| 3 |  |  |
| 4 |  |  |
| 5 | INC14502287 (RDD) RD 1353369 CMP - Instalment premium query on the Contents risk. | Lynda |
| 6 |  |  |

Oncall/On-call/backup/esc claim

14/11 to11/12 4 weeks esc claimed

## 14/12 Wed

|  |  |  |
| --- | --- | --- |
| 1 | INC12833771 CARA - 75C900031 - Error with Sharing Plan | Lynda |
| 2 | INC14842409 - ALIVE Renewal Recon Weekly Report - unreadable data | Alison – to Rohy |
| 3 | WO843113 - missing 'END OF MTH LIST OF OUSTANDING DEBTORS'  Remove blank lines bnkp.coy1.parms(btfinz) – do before eom | Alison |
| 4 | INC14573062 - annual SD on ACE risk class being charged in INST - 42 R009986AFC PST006-646-954 | Alison |
| 5 | **INC14859042 plog not copied to splunk – 15min delay for batch to test** |  |
| 6 |  |  |

## 15/12 Thu

|  |  |  |
| --- | --- | --- |
| 1 | Diagnostic files recovery - Giri |  |
| 2 | WO843113 - missing 'END OF MTH LIST OF OUSTANDING DEBTORS'  Remove blank lines bnkp.coy1.parms(btfinz) – do before eom | Alison |
| 3 | INC14573062 - annual SD on ACE risk class being charged in INST - 42 R009986AFC PST006-646-954 | Alison  Pou120 / SGSDUTY1 |
| 4 | BNKD221F rc 08 – sysprint has huge output |  |
| 5 | Glasses update end of year schedule |  |
| 6 |  |  |

## 16/12 Fri

|  |  |  |
| --- | --- | --- |
| 1 | INC14712517 for compliance incident – REGSCLN4 | Aswathy,  Done . few minot tweaks |
| 2 | Runbook for Steve Naraj |  |
| 3 |  |  |
| 4 |  |  |
| 5 |  |  |
| 6 |  |  |

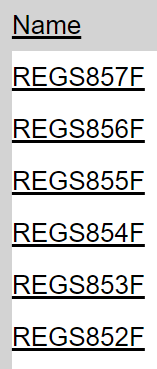
## 19/12 Mon

|  |  |  |
| --- | --- | --- |
| 1 | INC14712517 for compliance incident – REGSCLN4  REGP.HOP.OUT  5124 distinct policies , 17868 rows | Aswathy,  Done . checking result |
| 2 | Regd258m – ctplnk errors list |  |
| 3 |  |  |
| 4 |  |  |
| 5 |  |  |
| 6 |  |  |

## 20/12 Tue

|  |  |  |
| --- | --- | --- |
| 1 | Unearnup – Dermot meeting at 2.30 -3  REGS852F – mq/fte to get file |  |
| 2 | WO 844734 Glass update |  |
| 3 |  |  |
| 4 |  |  |
| 5 |  |  |
| 6 |  |  |

Unearned matrix update / gldeux update



## 21/12 Wed

|  |  |  |
| --- | --- | --- |
| 1 | UNEARN update emails |  |
| 2 | Glass files follow up – schedule glass update today |  |
| 3 | REGDB45F PBTRBR to transfer u/w batch (NZ policy created during batch run) |  |
| 4 | N:\Giri\data.7z >> restored diagnost gdg files |  |
| 5 |  |  |
| 6 |  |  |

## 22/12 Thu

|  |  |  |
| --- | --- | --- |
| 1 | Check Glass upload last night, check new nvics |  |
| 2 | POVGLDEUX cleared Dec buckect last night |  |
| 3 | REGSCLN4 – compliance report for Alex verified (Greenhatch, Jessica (Allianz Australia Insurance Ltd.) <jessica.greenhatch@allianz.com.au> |  |
| 4 | N:\Giri\data.7z – copy to MMIC REGS.C4.F1.DIAGNOST.PBF214.BKUP created |  |
| 5 |  |  |
| 6 |  |  |

## 23/12 Fri

|  |  |  |
| --- | --- | --- |
| 1 | Allianz U courses (workplace behaviour) |  |
| 2 | N:\Giri\data.7z – copy to MMIC REGS.C4.F1.DIAGNOST.PBF214.BKUP | FTP & catalog |
| 3 |  |  |
| 4 |  |  |
| 5 |  |  |
| 6 |  |  |

T753 – gl accumulators & gl-acc

## 26/12 27/12 Xmas – Boxing day

## 28/12 Wed

|  |  |  |
| --- | --- | --- |
| 1 | Job failures |  |
| 2 | Batch imbalance |  |
| 3 | INC15040792 - Servis - Unable to lodge claims directly |  |
| 4 | ReadEBC1.ps1 |  |
| 5 |  |  |
| 6 |  |  |

## 29/12 Thu

|  |  |  |
| --- | --- | --- |
| 1 | ReadEBC2.ps1 |  |
| 2 | T: drive reports – Renee Gergis |  |
| 3 | SA CTP recon files |  |
| 4 |  |  |
| 5 |  |  |
| 6 |  |  |

Oncall/On-call/backup/esc claim

Claimed 19/12 to 25/12

## 30/12 Fri

|  |  |  |
| --- | --- | --- |
| 1 | Diag files extract for audit |  |
| 2 | BUBU generate error is sql syntax error |  |
| 3 | INC15040792 - Servis - Unable to lodge claims directly |  |
| 4 |  |  |
| 5 |  |  |
| 6 |  |  |

0BTH23 5 0 MTR

0BTI23 5 0 MTR

# Jan 2023

## 02.01 Mon (P.Holiday)

## 03/01 Tue

|  |  |  |
| --- | --- | --- |
| 1 | Diag files extract for audit |  |
| 2 | BUBU generate error is sql syntax error  REGS055B update ezt input data |  |
| 3 | INC15040792 - Servis - Unable to lodge claims directly | 75-MMSGMON-GFL |
| 4 | PIMBCOPY.cbl – copybooks that have impact on message broker |  |
| 5 |  |  |
| 6 |  |  |

## 04/01 Wed

|  |  |  |
| --- | --- | --- |
| 1 | Servis issue |  |
| 2 | Glass issue |  |
| 3 | Glass weekly issue |  |
| 4 | MED fleet issue |  |
| 5 | Rohy issue |  |
| 6 | BNKP parm for BNKM520D | WO0000000846452 |

[EAWeb](http://auaal1232:8080/EAWeb/EAWS_REGP/) http://auaal1232:8080/EAWeb/EAWS\_REGP/

A660.cpy

PMA660W2.cpy

PMA660WS.cpy

U030CRN.cpy

U030.cpy

PIMBCOPY.CBL

POA660.CBL

SIPOLDET.CBL

SWA660.CBL

SWU030.CBL

PIPCYD1.CBL

POU030.CBL

PZ1SXI0.CBL

SGFQU030.CBL

SGMQFQ01.CBL

SGU030XX.CBL

SIMYAD1.CBL

## 05/01 Thu

|  |  |  |
| --- | --- | --- |
| 1 | INC15101185 - Large count of CPS rating errors | REGSFXNV (Rohy) |
| 2 | WO846460 (prev WO843113) - missing | BNKM520D |
| 3 |  |  |
| 4 |  |  |
| 5 |  |  |
| 6 |  |  |

## 06/01 Fri (Leave)

|  |  |  |
| --- | --- | --- |
| 1 |  |  |
| 2 |  |  |
| 3 |  |  |
| 4 |  |  |
| 5 |  |  |
| 6 |  |  |

## 09/01 Mon

|  |  |  |
| --- | --- | --- |
| 1 | Regd063p recon failed  Regd051p 26719  regd058p (24580 + 2131) = 26719  Regd063p 25842 ?? |  |
| 2 | Anis Islam – Diag data since Jan 2022 |  |
| 3 | 2.30 – 3 Network dropping out – impact Control-m APG |  |
| 4 |  |  |
| 5 |  |  |
| 6 |  |  |

Records Count : Input file - 0026719

Split File1 - 0008906

Split File2 – 0008906

Split File3 - 0008907

Diag files

1 20221207

4 20221206

5 20221207

7 20221207

L 20220704

T 20221207

REGP.F4.DIAGNOST.PBF214.G3694V00 (07/12) to REGP.F4.DIAGNOST.PBF214.G3712 (30/12)

REGP.F1.DIAGNOST.PBF214.G3695V00 (08/12) to REGP.F4.DIAGNOST.PBF214.G3711 (30/12)

REGP.F5.DIAGNOST.PBF214.G3352 (08/12) to REGP.F5.DIAGNOST.PBF214.G3368 (30/12)

REGP.F7.DIAGNOST.PBF214.G4770 (08/12) to REGP.F7.DIAGNOST.PBF214.G4786 (30/12)

REGP.FT.DIAGNOST.PBF214.G1056 (08/12) to REGP.FT.DIAGNOST.PBF214.G1072 (30/12)

## 10/01 Tue

|  |  |  |
| --- | --- | --- |
| 1 | REGD020S failed overnight agent transfer – policy not found – archived  Set VF to 2 |  |
| 2 | INC15040792 - Servis - Unable to lodge claims directly (Policy # 75MMSGMONGFL )  Options for change - email |  |
| 3 | Safire policy no allocation issue – email Lynda / John |  |
| 4 | REGS.C4.DIAGNOST.AUDIT\_v1.xlsx sent to Anis Islam |  |
| 5 |  |  |
| 6 |  |  |

## 11/01 Wed

|  |  |  |
| --- | --- | --- |
| 1 | REGD020S failed overnight again. Email with archived pols advise user to create new batch or un-archive pols |  |
| 2 | CTPLNK issue – update runbook of regd258m |  |
| 3 |  |  |
| 4 |  |  |
| 5 |  |  |
| 6 |  |  |

## 12/01 Thu

|  |  |  |
| --- | --- | --- |
| 1 | REGP.X1.QTP.TAPE.G5808V00.DAT sent to Kris Gibson |  |
| 2 | Reini1\_stduty sql |  |
| 3 |  |  |
| 4 |  |  |
| 5 |  |  |
| 6 |  |  |

## 13/01 Fri

|  |  |  |
| --- | --- | --- |
| 1 | Stduty overcharged, fap on install  reini1\_stduty\_yr2023.xlsx emailed to Alison |  |
| 2 | QTP regw265x |  |
| 3 | INC12898878 37 5241595 9TP - policy not showing in polisy |  |
| 4 |  |  |
| 5 |  |  |
| 6 |  |  |

Product types (psclas sas program)

T420 product type to prod desc, risk class, risk prog, follower prog

T458 risk class to risk desc, record code - china table

T897 risk class to sub class

T005 prem class desc, claim stat prog

Drives jobs

PREREQUISITE : REGD259M

JOBS REGD260M

REGD261M

REGD254M

REGD255M

REGD256M

REGD257M

REGD258M

REGD265M

REGD266M

REGD267M

REGD293M

REGD294M

REGD295M

REGD296M

REGD300M

|

V

CURRENT JOB : "REGD310M"

POSTREQUISITE: REGD336M

JOBS

## 16/01 Mon

|  |  |  |
| --- | --- | --- |
| 1 | INC12898878 37 5241595 9TP - policy not showing in polisy  Search log for regw140m | Email to Lynda/Glenn |
| 2 | PRB0074783 ptask – Safire policy number – email to RD |  |
| 3 | Report missing for Run number 252 REGW270X | Anis Islam |
| 4 | J Kwok’s Hex 123 - jScan |  |
| 5 | Reini1\_stduty.sql |  |
| 6 |  |  |

Error: DB2 SQL Error: SQLCODE=-968, SQLSTATE=57011, SQLERRMC=null, DRIVER=4.3.85

SQLState: 57011

ErrorCode: -968

SQL0968C The file system is full.

Cause: One of the file systems containing the database is full. This file system may contain the database directory, the database log files, or a table space container.

The statement cannot be processed.

Action: Refer to the diagnostic log to determine which file system is full. Free system space by erasing unwanted files. Do not erase database files. If additional space is required, it may be necessary to drop tables and indexes identified as not required.

On unix-based systems, this disk full condition may be due to exceeding the maximum file size allowed for the current userid. Use the chuser command to update fsize. A reboot may be necessary.

sqlcode: -968

sqlstate: 57011

[Messages Reference (columbia.edu)](https://www.columbia.edu/sec/acis/db2/db2m0/sql0900.htm)

[Messages Reference (columbia.edu)](https://www.columbia.edu/sec/acis/db2/db2m0/db2enot.htm#ToC_28)

## 17/01 Tue

|  |  |  |
| --- | --- | --- |
| 1 | Reini1-stduty.sql errors -968 |  |
| 2 | REGS110P testing | S0277885-WO824605 Header |
| 3 |  |  |
| 4 |  |  |
| 5 |  |  |
| 6 |  |  |

## 18/01 Wed

|  |  |  |
| --- | --- | --- |
| 1 | REGS110P testing doc |  |
| 2 | REGD035I testing doc | issues |
| 3 | Cleaned up change folders N:\Production Support\Changes\Open Changes\S0293843\_Feb 2023 Release |  |
| 4 | Reini1\_stduty.sql stduty overcharged extract |  |
| 5 |  |  |
| 6 |  |  |

Release inventory

U:\Information Technology\Retained Infrastructure\0106\_Release Management\2023\02 (11 Feb) Monthly Release\Polisy

## 19/01 Thu (\* A.Leave)

|  |  |  |
| --- | --- | --- |
| 1 | Tribunal |  |
| 2 |  |  |
| 3 |  |  |
| 4 |  |  |
| 5 |  |  |
| 6 |  |  |

## 20/01 Fri

|  |  |  |
| --- | --- | --- |
| 1 | Feb 2023 release activities follow up  CREV process |  |
| 2 | REGS110P testing doc |  |
| 3 | REGD035I testing doc |  |
| 4 | stduty overcharged extract |  |
| 5 | Hoang’s LLP issue |  |
| 6 | CRN table |  |
| 7 | POVFSRARL log list |  |

Instructions of executing SVN SQL script can be found at: <https://svn.corp.aal.au/repos/dbateam/ApplicationHelps/020_Exec_SVN_Sql.docx>

## 23/01 Mon

|  |  |  |
| --- | --- | --- |
| 1 | Feb 2023 release activities follow up  CREV process |  |
| 2 | POLISY - BHDC to MDC Migration (11-11.30) Martin Miller | (11-11.30) |
| 3 | Regd492v – query from Jim Shen – Steve away today |  |
| 4 | Albert – policy not sent to BPM (renewal 02) |  |
| 5 | BNK jobs failing daily , analysis of some jobs, emailed to group | 2-2.45 |
| 6 |  |  |
| 7 |  |  |

## 24/01 Tue

|  |  |  |
| --- | --- | --- |
| 1 | Feb 2023 release activities follow up  Tech sign off |  |
| 2 | BNK decommission – jobs failing daily list-analysis (Hock&Andi) |  |
| 3 | Batch imbalance (Marivic) |  |
| 4 | SAP GL Claim information required for Auditors – Dec data requested by Anis | WO849613 created by Lynda (retrospectively) |
| 5 | another GL varience one..... INC15345348 | Lynda, Yet to start |
| 6 | INC15328281 (also 15345348 Deferred Comm Variance) - UPR NZ 4002 Variance from Polisy - $133k for Acct 37 12010102 | Alison |
| 7 | 2.30 – 3.30 webservice by Sajeev | compl |
| 8 | [14:25] Alderman, Samuel (Allianz Australia Insurance Ltd.)  Good Afternoon Nat, Are you able to provide the report for REGDC90Q 05/01/2023. | sent |
| 9 | NZL cheque jobs - Anjanappa, Mahesh | sent |
| 10 | PWC Audit samples - Cannot Locate Payments | Thomas Dobbie, sent email |

Diag files

1 20221207

4 20221206

5 20221207

7 20221207

L 20220704

T 20221207

REGP.F4.DIAGNOST.PBF214.G3695V00 (08/12) to REGP.F4.DIAGNOST.PBF214.G3711 (30/12)

REGP.F1.DIAGNOST.PBF214.G3695V00 (08/12) to REGP.F4.DIAGNOST.PBF214.G3711 (30/12)

REGP.F5.DIAGNOST.PBF214.G3352 (08/12) to REGP.F5.DIAGNOST.PBF214.G3368 (30/12)

REGP.F7.DIAGNOST.PBF214.G4770 (08/12) to REGP.F7.DIAGNOST.PBF214.G4786 (30/12)

REGP.FT.DIAGNOST.PBF214.G1056 (08/12) to REGP.FT.DIAGNOST.PBF214.G1072 (30/12)

25/01 Wed

|  |  |  |
| --- | --- | --- |
| 1 | Feb 2023 release activities follow up  Tech sign off |  |
| 2 | SAP GL Claim information required for Auditors – Dec data requested by Anis Islam | WO849613  Data 8/12 to 31/12 sent to Anis |
| 3 | Alfresco reports  REGA200R – renewal recon stats  REGA192M lockd, suspend report  REGM294V MONTHLY PRINTING OF SURVEY REPORT |  |
| 4 | another GL varience one..... INC15345348 | Lynda, Yet to start |
| 5 | INC15328281 (also 15345348 Deferred Comm Variance) - UPR NZ 4002 Variance from Polisy - $133k for Acct 37 12010102 | Alison |
| 6 | INC15185429 - DB2 errors on Chq Reqs | Alison |
| 7 |  |  |

## 26/01 Thu (Australia Day)

## 27/01 Fri

|  |  |  |
| --- | --- | --- |
| 1 | INC15185429 - DB2 errors on Chq Reqs | Alison |
| 2 | another GL varience one..... INC15345348 | Lynda |
| 3 | INC15328281 (also 15345348 Deferred Comm Variance) - UPR NZ 4002 Variance from Polisy - $133k for Acct 37 12010102 | Alison |
| 4 | Feb rel – email for approval |  |
| 5 |  |  |
| 6 |  |  |
| 7 |  |  |

## 30/01 Mon

|  |  |  |
| --- | --- | --- |
| 1 | REGSCHAT.jcl |  |
| 2 | INC15185429 - DB2 errors on Chq Reqs | Alison |
| 3 | Runbook approval for Andi |  |
| 4 | another GL varience one..... INC15345348 | Lynda |
| 5 | INC15328281 (also 15345348 Deferred Comm Variance) - UPR NZ 4002 Variance from Polisy - $133k for Acct 37 12010102  Extracted data from regp.f1.gldeux(\*) for Dec & Nov eom | Alison |
| 6 |  |  |
| 7 |  |  |

## 31/01 Tue

|  |  |  |
| --- | --- | --- |
| 1 | Oncall roster | updated |
| 2 | INC15185429 - DB2 errors on Chq Reqs  Testing sysb – 1-J1-027198 created  Test2 – 1-J1-027199 created |  |
| 3 | Runbook approval for Andi | done |
| 4 | another GL varience one..... INC15345348 | Lynda  Emailed to Jennifer Kim |
| 5 | INC15328281 (also 15345348 Deferred Comm Variance) - UPR NZ 4002 Variance from Polisy - $133k for Acct 37 12010102  Extracted data from regp.f1.gldeux(\*) for Dec & Nov eom | Alison  Emailed to Jennifer Kim |
| 6 | Cheque Payment company 1 - $30.6m not paid yet | Marcel Bodi |
| 7 | PWC Audit samples - Cannot Locate Payments | Tom Dobbie |

# Feb 2023

01/02 Wed

|  |  |  |
| --- | --- | --- |
| 1 | PSCLAS recreate in sql |  |
| 2 | INC15185429 - DB2 errors on Chq Reqs | Alison |
| 3 | PWC Audit samples - Cannot Locate Payments | Tom Dobbie  Completed - emailed |
| 4 |  |  |
| 5 |  |  |
| 6 |  |  |
| 7 |  |  |

Oncall/On-call/backup/esc claim (claimed)

2/1 – 8/1 backup

9/1 – 5/2 esc

## 02/02 Thu

|  |  |  |
| --- | --- | --- |
| 1 | BI |  |
| 2 | Reqs missing mtrn04 |  |
| 3 | INC15460718 - Polisy sending Long Tail Claims to ACMS Database instead of LTC Database  T025  REGD750M | Vivian |
| 4 | 2 – 4 All Hands – Gearshift welcome |  |
| 5 |  |  |
| 6 |  |  |
| 7 |  |  |

## 03/02 Fri

|  |  |  |
| --- | --- | --- |
| 1 | Product types list psclas.jcl, migrate to x86 |  |
| 2 | ACMS missing co-7 claims |  |
| 3 | BI (Hoang) 165202308U410S02 65 S027126 LLP |  |
| 4 | Psclas1 & 6 |  |
| 5 | Lodgment finishd at 5.30 today, Billing not run 31/01 & 01/02 |  |
| 6 |  |  |
| 7 |  |  |

## 06/02 Mon S.Leave

## 07/02 Tue

|  |  |  |
| --- | --- | --- |
| 1 | Code review for feb release |  |
| 2 | Economic Sanctions 11-12 , jobs, tech spec |  |
| 3 | U: drive access denied in many mq/fte jobs |  |
| 4 | Incident 12682 - CF/CG profiles  Elliott, Geordie (Allianz Australia Insurance Ltd.) <Geordie.Elliott@allianz.com.au> | Briefing not required for IT BAS FRONT END ENH |
| 5 | INC15328281 - UPR NZ 4002 Variance from Polisy - $133k for Acct 37 12010102; 15345348 - Deferred Comm Variance | Email to Lynda, clarification |
| 6 |  |  |
| 7 |  |  |

## 08/02 Wed

|  |  |  |  |  |
| --- | --- | --- | --- | --- |
| 1 | Inc/WO | Desc | Start dt | Compl dt |
| 2 | Lynda | Product types sql | 02/02 | --- |
| 3 | Proj/mtng | New profile for economic sanctions  RC OP CENTRALISED UNIT - Profile Maintenance Request | 08/02 | 08/02 |
| 4 | Vivian/Rohy | ACMS NZ server to route to S server |  | 08/02 |
| 5 | WO852510 | Deferred Stamp Duty and GST **DEFRSTD** and **DEFRGST for co W** (Anis Islam) | 08/02 | --- |
| 6 |  | AR System ODBC Data Source  Aalmppdc002 / 10000 | 08/02 | 08/02 |
| 7 | CHG0293843 | for P1492 ECONOMIC SANCTION PR  Runbooks and Batch scheduling | 08/02 | --- |

## 09/02 Thu (at 101 Miller)

|  |  |  |  |  |
| --- | --- | --- | --- | --- |
| 1 | Inc/WO | Desc | Start dt | Compl dt |
| 2 | Lynda | Product types sql | 02/02 | 08/02 wiki to be updated |
| 3 |  | AVC upgrade – Office 365 to 64 bit version |  | 08/02 |
| 4 |  |  |  |  |
| 5 | WO852510 | Deferred Stamp Duty and GST **DEFRSTD** and **DEFRGST for co W** (Anis Islam)  Ezt prog to extract from dianost files all available | 08/02 | List sent to Anis. Waiting confirm |
| 6 |  |  |  |  |
| 7 | CHG0293843 | 1. P1492 ECONOMIC SANCTION PR (Jugal) 2. Palitha’s   18 Runbooks and Batch scheduling Feb Release  Pre-tasks updated | 08/02 | 08/02 |

------------------------------------------------------------------------------

Company: 1 Table: T420

Item: CMP COMBINED PRODUCT

------------------------------------------------------------------------------

Print Destination: D Printed by DocDig

Back to Branch : EDI Group(C=Commercial,D=Domestic,blank): D

RISK RISK FOLLOWER RISK RISK FOLLOWER

CLASS PROGRAM PROGRAM CLASS PROGRAM PROGRAM

------------------------------------------------------------------------------

|

-DSC U563 U672 | -DPC U563 U672

-DST U563 U672 | -DPT U563 U672

-HVP U777 U778 | -HCC U777 U778

-HGP U777 U778 | - HPT U779 U780

-CVN U280 | -MHT U338 U339

-MLT U340 | -FEE U299

|

| ‘’

## 10/02 Fri

|  |  |  |  |  |
| --- | --- | --- | --- | --- |
| 1 | Inc/WO | Desc | Start dt | Compl dt |
| 2 | Lynda | Product types sql | 02/02 | 09/02 wiki updated |
| 3 |  | AVC upgrade – Office 365 to 64 bit version |  | 09/02 |
| 4 | CHG0293843 | Batch scheduling Feb Release  Pre-tasks updated | 09/02 | 09/02 |
| 5 |  | Batch Imbalance (Hoang) | 10/02 | 10/02 |
| 6 |  | Shane O’Hara – RNSENT update query |  |  |
| 7 | WO852510 | Deferred Stamp Duty and GST **DEFRSTD** and **DEFRGST for co W** (Anis Islam)  Ezt prog to extract from dianost files all available | 08/02 | Completed as per Anis response |
| 8 | INC 1688698 | Policy 1 51 A074836 HOP failed on Friday renewal run  Trigger **POLISY.SPHLDDTE** (Andi skipped the policy) | 10/02 | 10/02 |

WO0000000853072 WO0000000853073 Shane - Initialisation of EXP\_REASON\_CODE on POVRNSENT

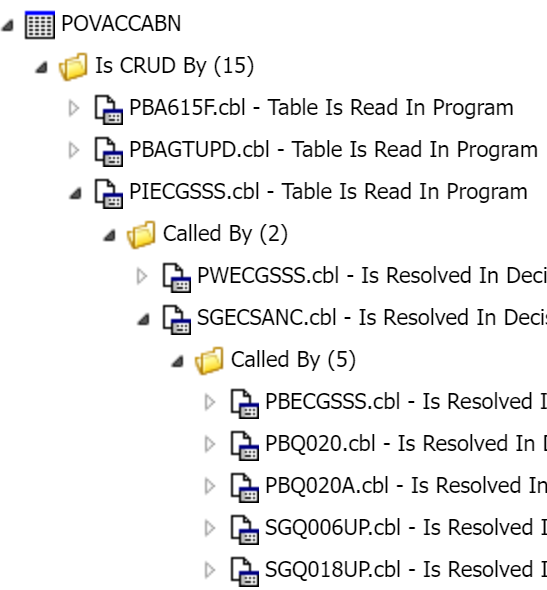
## 13/02 Mon

|  |  |  |  |  |
| --- | --- | --- | --- | --- |
| 1 | Inc/WO | Desc | Start dt | Compl dt |
| 2 | INC 1688698 | Policy 1 51 A074836 HOP failed on Friday renewal run  Trigger **POLISY.SPHLDDTE** (Andi skipped the policy) | 10/02 | 13/02 cannot find trig |
| 3 | WO0000000853072 WO0000000853073 | Initialisation of EXP\_REASON\_CODE on POVRNSENT | 10/02 | 13/02 (Persi) |
| 4 |  | M/F access declined for Aswathy - ADSIEDIT |  |  |
| 5 | Lynda | povaccabn duplicate -811 on self auth  Caused by Econ Sanc  New program PIECGSSS does a singleton read on POVACCABN that can cause -811. | 13/02 | 13/02 |
| 6 |  | REGD060D BI in U410 105202308U410R11 | 13/02 | 13/02 |
| 7 |  |  |  |  |

[Testing Stored Procedures under DB2 LUW (microfocus.com)](https://www.microfocus.com/documentation/visual-cobol/30pu9/VC_30PU9_for_Eclipse_for_Windows_WH/GUID-06DFDE32-83C3-4FED-8191-6B06045BF648.html)

C:> db2 connect to Sample

C:> db2 call GETPRML ('TEST', 'TEST', 0, 'TEST')



## 14/02 Tue

|  |  |  |  |  |
| --- | --- | --- | --- | --- |
| 1 | Inc/WO | Desc | Start dt | Compl dt |
| 2 |  | SAS data – Payal Mishra |  |  |
| 3 |  | Runbook Review - REGR002V |  |  |
| 4 |  | POVFSRARL delink/fxhold log |  |  |
| 5 |  | Sphlddte is in DB2 depot in Accurev |  |  |
| 6 | WO0000000853072 WO0000000853073 | Initialisation of EXP\_REASON\_CODE on POVRNSENT Helping Marivic | 14/02 | --- |
| 7 |  |  |  |  |

//SYSTSIN DD \*  
DSN SYSTEM(POLC8)  
RUN PROGRAM(DSNTEP2) PLAN(POLISY) PARMS('| Y C')  
END

## 15/02 Wed

|  |  |  |  |  |
| --- | --- | --- | --- | --- |
| 1 | Inc/WO | Desc | Start dt | Compl dt |
| 2 | WO0000000853072 WO0000000853073 | Initialisation of EXP\_REASON\_CODE on POVRNSENT Helping Marivic | 14/02 |  |
| 3 |  | Feb release piv |  |  |
| 4 |  |  |  |  |
| 5 |  |  |  |  |
| 6 |  |  |  |  |
| 7 |  |  |  |  |

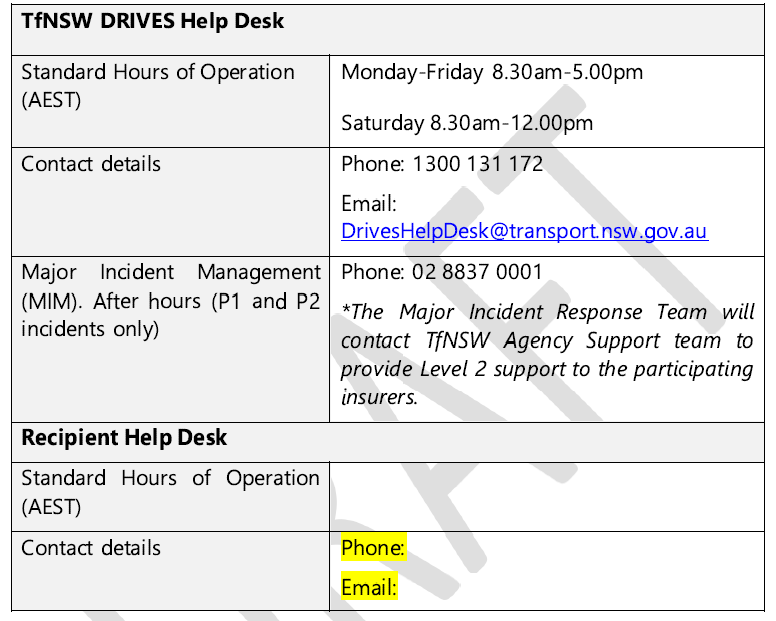
N:\\_1 Promise Projects\zMF Modernisation\99 Working Folder\ZOS Analysis\Baseline Code

## 16/02 Thu @ 101 Miller

|  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- |
| 1 | Inc/WO |  | Desc | Start dt | Compl dt |
| 2 | INC10924378 | In Polisy diagnostic file is not picking up GEN or GEW datasourc (email to Anis) |  |  |  |
| 3 | Alison | AFC polisy abends on Posting 1-34-R016733-AFC |  |  |  |
| 4 | 2-3.10 | Debugger |  |  |  |
| 5 |  |  |  |  |  |
| 6 |  |  |  |  |  |
| 7 |  |  |  |  |  |

## 17/02 Fri

|  |  |  |  |  |
| --- | --- | --- | --- | --- |
| 1 | Inc/WO | Desc | Start dt | Compl dt |
| 2 | I 1688985/6 | GDW file transfers failed, also NAB regdt92Q |  |  |
| 3 | IR20200528-878-04 | Remove the reliance on the REGD001Z parm job | --- | --- |
| 4 |  | RMS services is down – Ramiro (Emailed to Roger,Glenn, Drives helpdesk) |  |  |
| 5 |  | NAB files, t92q, 44p, 46p etc |  |  |
| 6 |  |  |  |  |
| 7 |  |  |  |  |



## 20/02 Mon

|  |  |  |  |  |
| --- | --- | --- | --- | --- |
| 1 | Inc/WO | Desc | Start dt | Compl dt |
| 2 |  | NAB PD payments not yet processed (email to Cara support confirming the processing if files sent on Fri) | 17/02 | 20/02 |
| 3 |  | C93845 Servis unable to register claim - QA Test Results | 20/02 |  |
| 4 |  | 3 – 4 CTP Demerit point presentation |  |  |
| 5 |  |  |  |  |
| 6 |  |  |  |  |
| 7 |  |  |  |  |

DIRD046P -df /opt/fteStaging/prd/directlink/download/ALLIAN01/lodge\_377946

REGD046P -df /opt/fteStaging/prd/directlink/download/ALLIAN01/lodge\_181547

REGDT92Q -df /opt/fteStaging/prd/directlink/download/ALLIAN05/ailnab

DIRDT92Q -df /opt/fteStaging/prd/directlink/download/ALLIAN05/dirnab

**NAB payments contact**

Direct.Link.Support@nab.com.au

Dan Li L Ma [Dan.Li.L.Ma@nab.com.au](mailto:Dan.Li.L.Ma@nab.com.au)

[amy.jager.dst@nab.com.au](mailto:amy.jager.dst@nab.com.au)

Rich Hetherington [Rich.Hetherington@nab.com.au](mailto:Rich.Hetherington@nab.com.au)

Sandy E Koo <Sandy.Koo@nab.com.au>

Bodi, Marcel (Allianz Australia Insurance Ltd.) [marcel.bodi@allianz.com.au](mailto:marcel.bodi@allianz.com.au)

Islam, Fuad (Allianz Australia Insurance Ltd.) <Fuad.Islam@allianz.com.au>

NAB Direct Link Support are available on **1300 888 413 (option 3)** from 8am to 6pm AEST/AEDT Monday to Friday to assist with product support.

NAB Direct link <nab.directlink@nab.com.au>

## 21/02 Tue

|  |  |  |  |  |
| --- | --- | --- | --- | --- |
| 1 | Inc/WO | Desc | Start dt | Compl dt |
| 2 |  | POLISY.SPHLDDTE |  |  |
| 3 |  | 10.30 – 11 Alfresco issues |  |  |
| 4 | INC15565301 | Polisy Locked - Locked & Suspended report |  |  |
| 5 |  | 4 – 4.40 Remedy archive |  |  |
| 6 |  |  |  |  |
| 7 |  |  |  |  |

Car incident 1.30pm

## 22/02 Wed

|  |  |  |  |  |
| --- | --- | --- | --- | --- |
| 1 | Inc/WO | Desc | Start dt | Compl dt |
| 2 |  | REGDGDT1 failed, GDW rang (unusual error in T5)  > > A critical error has occurred 'Error during upload - 'Supplied sequence number is not the value expected'' |  |  |
| 3 |  | Runbooks Andi REGA221R REGA280R & DIR |  |  |
| 4 |  | POLISY.SPHLDDTE tested in POLC4, error sent to Giri |  |  |
| 5 |  |  |  |  |
| 6 |  |  |  |  |
| 7 |  |  |  |  |

Registered car claim online reference 6330020602

## 23/02 Thu

|  |  |  |  |  |
| --- | --- | --- | --- | --- |
| 1 | Inc/WO | Desc | Start dt | Compl dt |
| 2 |  | Regd090d looping |  |  |
| 3 |  | PA option |  |  |
| 4 |  | Incidents extract from Remedy |  |  |
| 5 |  |  |  |  |
| 6 |  |  |  |  |
| 7 |  |  |  |  |

## 24/02 Fri (S. Leave)

|  |  |  |  |  |
| --- | --- | --- | --- | --- |
| 1 | Inc/WO | Desc | Start dt | Compl dt |
| 2 |  |  |  |  |
| 3 |  |  |  |  |
| 4 |  |  |  |  |
| 5 |  |  |  |  |
| 6 |  |  |  |  |
| 7 |  |  |  |  |

BNKP.COY1.PARMS(P11F137)

BNKM001F

BNKM082F PBF121I BNKP.F1.F121I.EXTRACT

BNKM083F PBF121O BNKP.F1.F121OBTC.EXTRACT

BNKP.F1.F121O.EXTRACT

BNKM084F PBF121L BNKP.F1.F121O.EXTRACT (inp)

BNKP.F1.F121I.EXTRACT (inp)

BNKP.F1.F121M.EXTRACT(+1)

BNKP.F1.F121R.EXTRACT

BNKP.F1.F121L.EXTRACT

BNKM085F PEF121R BNKP.F1.F121R.EXTRACT (inp)

report

## 27/02 Mon

|  |  |  |  |  |
| --- | --- | --- | --- | --- |
| 1 | Inc/WO | Desc | Start dt | Compl dt |
| 2 |  | Regs110p - Rohy |  |  |
| 3 | WO 855374 | Urgent - Polisy W Reports for Wolfgang (WO0000000855374 ) |  |  |
| 4 |  |  |  |  |
| 5 |  |  |  |  |
| 6 |  |  |  |  |
| 7 |  |  |  |  |

Pwd changed to GiveMe6Months

## 28/02 Tue

|  |  |  |  |  |
| --- | --- | --- | --- | --- |
| 1 | Inc/WO | Desc | Start dt | Compl dt |
| 2 |  | F121M files |  |  |
| 3 | WO 855374 | Urgent - Polisy W Reports for Wolfgang (WO0000000855374 )  Giri copied all the files and Sajeev converting to Ascii |  |  |
| 4 |  | Remedy Historical Data retention – email to Sam |  |  |
| 5 |  |  |  |  |
| 6 |  |  |  |  |
| 7 |  |  |  |  |

# Mar 2023

## 01/03 Wed

|  |  |  |  |  |
| --- | --- | --- | --- | --- |
| 1 | Inc/WO | Desc | Start dt | Compl dt |
| 2 |  |  |  |  |
| 3 | WO 855374 | Urgent - Polisy W Reports for Wolfgang (WO0000000855374 )  Giri copied all the files and sent to Ping |  |  |
| 4 |  | Remedy Historical Data retention – email to Sam |  |  |
| 5 |  |  |  |  |
| 6 |  |  |  |  |
| 7 |  |  |  |  |

## 02/03 Thu

|  |  |  |  |  |
| --- | --- | --- | --- | --- |
| 1 | Inc/WO | Desc | Start dt | Compl dt |
| 2 |  | Selenium test |  |  |
| 3 |  | Remedy Historical Data retention |  |  |
| 4 |  | RTAD832N job |  |  |
| 5 |  |  |  |  |
| 6 |  |  |  |  |
| 7 |  |  |  |  |

## 03/03 Fri

|  |  |  |  |  |
| --- | --- | --- | --- | --- |
| 1 | Inc/WO | Desc | Start dt | Compl dt |
| 2 | C93845 | C93845 Servis unable to register claim - QA Test Results | 20/02 | 03/03 |
| 3 |  |  |  |  |
| 4 |  |  |  |  |
| 5 |  |  |  |  |
| 6 |  |  |  |  |
| 7 |  |  |  |  |

## 06/03 Mon

|  |  |  |  |  |
| --- | --- | --- | --- | --- |
| 1 | Inc/WO | Desc | Start dt | Compl dt |
| 2 |  | Mar release – CREV 686 - complete all CREV | 01/03 |  |
| 3 |  | Polisy Support- SLA breached (David Avelar email)  16 Incidents | 06/03 | 06/03 |
| 4 |  | INC15820076 - Polisy accounting entries | 06/03 |  |
| 5 |  | INC15820406 - (OTH) bad debt calculation polisy dept 6111901 |  |  |
| 6 |  |  |  |  |
| 7 |  |  |  |  |

## 07/03 Tue

|  |  |  |  |  |
| --- | --- | --- | --- | --- |
| 1 | Inc/WO | Desc | Start dt | Compl dt |
| 2 | INC15820076  WO0000000857287 | INC15820076 - Polisy accounting entries – U039, FPI policies | 06/03 |  |
| 3 |  | SLA breach – go to green plan |  |  |
| 4 | INC15820406 | INC15820406 - (OTH) bad debt calculation polisy dept 6111901 | 07/03 | --- |
| 5 |  |  |  |  |
| 6 |  |  |  |  |
| 7 |  |  |  |  |

Dec 22 – diagnost

REGP.F4.DIAGNOST.PBF214.G3687V00 29/11

REGP.F4.DIAGNOST.PBF214.G3711V00 31/12

REGP.FW.F130D.CALEDGER #jrnl #journal

BADDETS pos 11,7

DOUBDET

TOLWOFF

REGP.F4.F130D.CALEDGER.G3914V00 31/12 pos 21,7

## 08/03 Wed

|  |  |  |  |  |
| --- | --- | --- | --- | --- |
| 1 | Inc/WO | Desc | Start dt | Compl dt |
| 2 | INC15820406 | INC15820406 - (OTH) bad debt calculation polisy dept 6111901 | 07/03 | --- |
| 3 |  | The variance of the outstanding claims between supporting document and Polisy for CIC claim 137C000235 | 08/03 |  |
| 4 |  |  |  |  |
| 5 |  |  |  |  |
| 6 |  |  |  |  |
| 7 |  |  |  |  |

C210 Claim header screen

Bal o/s  20343.17

Paid      410116.90

ITC        -4789.30 (not in screen)

Inc = Bal o/s + Paid - ITC (20343.17 + 410116.90 – 4789.30) = 425670.77

C109 Trn inq with itc

Cur Inc: 425670.77 Pd: 410116.90 ITC/DA: 4,789.30- B/O: 20343.17

## 09/03 Thu (101 Miller)

|  |  |  |  |  |
| --- | --- | --- | --- | --- |
| 1 | Inc/WO | Desc | Start dt | Compl dt |
| 2 |  | Regd010Q failed (Ian) |  |  |
| 3 |  | Mar rel sign-off updates |  |  |
| 4 | Alison | The variance of the outstanding claims between supporting document and Polisy for CIC claim 137C000235 | 08/03 |  |
| 5 | **INC14502287** | (RDD) RD 1353369 CMP - Instalment premium query on the Contents risk. |  |  |
| 6 |  | Wiki update of product class to risk/prem class |  |  |
| 7 |  |  |  |  |

## 10/03 Fri

|  |  |  |  |  |
| --- | --- | --- | --- | --- |
| 1 | Inc/WO | Desc | Start dt | Compl dt |
| 2 | INC14502287 | (RDD) RD 1353369 CMP - Instalment premium query on the Contents risk. |  |  |
| 3 |  | Oncall roster |  |  |
| 4 |  | Runbooks for Mar rel |  |  |
| 5 |  |  |  |  |
| 6 |  |  |  |  |
| 7 |  |  |  |  |

## 13/03 Mon

|  |  |  |  |  |
| --- | --- | --- | --- | --- |
| 1 | Inc/WO | Desc | Start dt | Compl dt |
| 2 | CHG0293845 | Runbooks /Tasks approval for Mar rel (Kimberley (ctplnk), Chaitanya(MQT refresh), Sajeev)  **CTASK0492468** |  |  |
| 3 | Lynda | Incomplete rollback, TER left behind and posted to Debtors & Finmain 71 0197714ISC |  |  |
| 4 | WO0000000858325 | REQGS duplicates |  |  |
| 5 | Lynda | ACMS notifications |  |  |
| 6 |  |  |  |  |
| 7 |  |  |  |  |

71 0197714ISC

C38F backed out tran\_no 1, but there is tran\_no 2 for the policy in the same batch with just TER in btrn01. That is why TER was not backed out. This must be online issue. I don't know how can we detect such error by a batch job. Any ideas?

## 14/03 Tue

|  |  |  |  |  |
| --- | --- | --- | --- | --- |
| 1 | Inc/WO | Desc | Start dt | Compl dt |
| 2 |  | Successfactors – What priorities 2023 update |  |  |
| 3 |  | Economic sanctions - AllianzU |  |  |
| 4 |  | INC15869972 Different charges on a policy change while company premium stayed the same |  |  |
| 5 |  |  |  |  |
| 6 |  |  |  |  |
| 7 |  |  |  |  |

It appears RP uses the rate at incept-date. Annual and IB use the same rule.

FIRE-DATE-EFFCT is passed to FSL calculation routine SGFIRCAL. (see email)



## 15/03 Wed

|  |  |  |  |  |
| --- | --- | --- | --- | --- |
| 1 | Inc/WO | Desc | Start dt | Compl dt |
| 2 | Lynda | Ping needs 2 more gdgs BNKP.F1.F121M.EXTRACT.G0058 April 2020  BNKP.F1.F121M.EXTRACT.G0059 May 2020 |  |  |
| 3 |  | BTR issue intermittently |  |  |
| 4 |  | REGA140R and DIRA140R reports for 24/02/2023 and 03/03/2023 for Shilpa Verma |  |  |
| 5 |  | Power outage at hoime 11-45 to 2-45 |  |  |
| 6 | Lynda | REGS790Q – unclaimed monies – mqfte query |  |  |
| 7 |  | Prod-spool compress |  |  |

## 16/03 Thu (101 Miller St)

|  |  |  |  |  |
| --- | --- | --- | --- | --- |
| 1 | Inc/WO | Desc | Start dt | Compl dt |
| 2 |  | Service request (work order)  REQ6027477 Meeting |  |  |
| 3 |  | Lynda/ Aswathy – U038 left proc-flag = 1 |  |  |
| 4 |  | Lynda/ Aswathy – co-6 ALP policies with POLCY\_INDX\_PREM not same in all risks |  |  |
| 5 |  |  |  |  |
| 6 |  |  |  |  |
| 7 |  |  |  |  |

## 17/03 Fri

|  |  |  |  |  |
| --- | --- | --- | --- | --- |
| 1 | Inc/WO | Desc | Start dt | Compl dt |
| 2 |  | Service request (work order)  REQ6027477 Testing |  |  |
| 3 |  | U:\Information Technology\Production Support\0253\_POLISY Training |  |  |
| 4 | INC15529518  Lynda | (LIF) Investigate Perm/Std Decline Indexation letter  SGLIFIDX -checks if indexed last renewal  Analysi doc in N:\dnxr |  |  |
| 5 |  |  |  |  |
| 6 |  |  |  |  |
| 7 |  |  |  |  |

## 20/03 Mon

|  |  |  |  |  |
| --- | --- | --- | --- | --- |
| 1 | Inc/WO | Desc | Start dt | Compl dt |
| 2 |  | Remedy wi extract |  |  |
| 3 | INC1690650 | Invalid char in REGP.D1.FAXEMLBA.EXTRACT.G0038V00 |  |  |
| 4 |  |  |  |  |
| 5 |  |  |  |  |
| 6 |  |  |  |  |
| 7 |  |  |  |  |

## 21/03 Tue

|  |  |  |  |  |
| --- | --- | --- | --- | --- |
| 1 | Inc/WO | Desc | Start dt | Compl dt |
| 2 |  | Remedy browser not working since yesterday |  |  |
| 3 | Kimberley | REGSCLK1 ctplnk unarchive on Sun  Check drives jobs |  |  |
| 4 |  | Remedy browser client shut down |  |  |
| 5 |  |  |  |  |
| 6 |  |  |  |  |
| 7 |  |  |  |  |

## 22/03 Wed

|  |  |  |  |  |
| --- | --- | --- | --- | --- |
| 1 | Inc/WO | Desc | Start dt | Compl dt |
| 2 |  | Control-M connection to ES failed last night |  |  |
| 3 |  | All Direct link transfers failed overnight |  |  |
| 4 |  |  |  |  |
| 5 |  |  |  |  |
| 6 |  |  |  |  |
| 7 |  |  |  |  |

## 23/03 Thu (A. Leave)

|  |  |  |  |  |
| --- | --- | --- | --- | --- |
| 1 | Inc/WO | Desc | Start dt | Compl dt |
| 2 |  |  |  |  |
| 3 |  |  |  |  |
| 4 |  |  |  |  |
| 5 |  |  |  |  |
| 6 |  |  |  |  |
| 7 |  |  |  |  |

## 24/03 Fri (A.Leave)

|  |  |  |  |  |
| --- | --- | --- | --- | --- |
| 1 | Inc/WO | Desc | Start dt | Compl dt |
| 2 |  |  |  |  |
| 3 |  |  |  |  |
| 4 |  |  |  |  |
| 5 |  |  |  |  |
| 6 |  |  |  |  |
| 7 |  |  |  |  |

## 27/03 Mon

|  |  |  |  |  |
| --- | --- | --- | --- | --- |
| 1 | Inc/WO | Desc | Start dt | Compl dt |
| 2 | REQ6092204  WO0000000860403 | Unbilled errors (Mony Seam) | 27/03 |  |
| 3 | Gabriel Villamayor | Allianz to GDW GIN Feed | 27/03 | 27/03 |
| 4 |  |  |  |  |
| 5 |  |  |  |  |
| 6 |  |  |  |  |
| 7 |  |  |  |  |

REGP.M6.UNBILL.EXTRACT.G1048V00.DAT 25/02

REGP.M6.UNBILL.EXTRACT.G1044V00.DAT 28/01

REGP.F5.DIAGNOST.PBF214.G3408V00.DAT 25/02

REGP.F5.DIAGNOST.PBF214.G3388V00.DAT 28/01

## 28/03 Tue

|  |  |  |  |  |
| --- | --- | --- | --- | --- |
| 1 | Inc/WO | Desc | Start dt | Compl dt |
| 2 | REQ6092204  WO0000000860403 | Unbilled errors (Mony Seam)  More queris from Vinita Lal | 27/03 | 28/03 |
| 3 |  | MQFTE agent to Finance U: drive |  |  |
| 4 |  |  |  |  |
| 5 |  |  |  |  |
| 6 |  |  |  |  |
| 7 |  |  |  |  |

REGF701F – unbilled report mq/fte

WS-SYSID : MMIP

AGENT : "PRDFTEX03"

QMGR : "MFP1"

CALLING GETJOB INFORMATION

This is a production job

INPUT CARDIN :-w 180000

INPUT CARDIN :-da "PRDFTEA60B42"

INPUT CARDIN :-dm "PRDFTRQ60"

INPUT CARDIN :-sa "PRDFTEA60"

INPUT CARDIN :-sm "PRDFTRQ60"

INPUT CARDIN :-oa "PRDFTEX03"

INPUT CARDIN :-pr "0"

INPUT CARDIN :-t "binary"

INPUT FILE RECIEVED IS BINARY

INPUT CARDIN :-cs "MD5"

INPUT CARDIN :-r "false"

INPUT CARDIN :-sd "delete"

INPUT CARDIN :-r2q SYSTEM.FTE.REXX.REPLY

INPUT CARDIN :-de "overwrite"

INPUT CARDIN :-df /0080\_Unbilled/UNBILL.CSV

INPUT CARDIN :-dle CRLF

INPUT CARDIN :-jn Polisy.To.U.Drive

INPUT CARDIN :input UNBILL.CSV

INPUT CARDIN :/\*

REGD211F unearned report

INPUT CARDIN :-w 180000

INPUT CARDIN :-da "PRDFTEA60B47"

INPUT CARDIN :-dm "PRDFTRQ60"

INPUT CARDIN :-sa "PRDFTEA60"

INPUT CARDIN :-sm "PRDFTRQ60"

INPUT CARDIN :-oa "PRDFTEX03"

INPUT CARDIN :-pr "0"

INPUT CARDIN :-t "binary"

INPUT FILE RECIEVED IS BINARY

INPUT CARDIN :-cs "MD5"

INPUT CARDIN :-r "false"

INPUT CARDIN :-sd "leave"

INPUT CARDIN :-r2q SYSTEM.FTE.REXX.REPLY

INPUT CARDIN :-de "overwrite"

INPUT CARDIN :-df /0208\_Credit/UNERNED1.TXT

INPUT CARDIN :-dle CRLF

INPUT CARDIN :-jn Polisy.To.U.Drive

INPUT CARDIN :input UNERNED1.TXT

REGM086F

REGP.F1.F121M.EXTRACT.G0252V00

## 29/03 Wed

|  |  |  |  |  |
| --- | --- | --- | --- | --- |
| 1 | Inc/WO | Desc | Start dt | Compl dt |
| 2 | Alison | U484 Web-ctp screen access for SAF team  Find users with U02A submenu | 29/03 | 29/03 |
| 3 |  | Outstanding PIV's for March release  Debtors inquiry, found 1 pol 98-EAGERS1-IAR having > 10M bal | 28/03 | 29/03 |
| 4 |  | INC15744630 - (LIF) WO0000000851344 (LIF) 6356022276ALP - incomplete U038 transaction has STRNI1 proc\_flag 1 |  |  |
| 5 |  | Success factors |  |  |
| 6 |  |  |  |  |
| 7 |  |  |  |  |

## 30/03 Thu

|  |  |  |  |  |
| --- | --- | --- | --- | --- |
| 1 | Inc/WO | Desc | Start dt | Compl dt |
| 2 | Carl Pokeson | Motor Web & Glass Guide Conversation |  |  |
| 3 |  | 1 – 2 service requests - Snow |  |  |
| 4 | Alex K | REGSJC1Q- Job failed with RC = 8. |  |  |
| 5 |  |  |  |  |
| 6 |  |  |  |  |
| 7 |  |  |  |  |

## 31/03 Fri

|  |  |  |  |  |
| --- | --- | --- | --- | --- |
| 1 | Inc/WO | Desc | Start dt | Compl dt |
| 2 | Alex K | REGSJC1Q- Job failed with RC = 8. (CAT fee journals) |  |  |
| 3 |  | powerapp |  |  |
| 4 |  | Batch imbalance (Rohy) difficult one |  |  |
| 5 |  |  |  |  |
| 6 |  |  |  |  |
| 7 |  |  |  |  |

## 03/04 Mon

|  |  |  |  |  |
| --- | --- | --- | --- | --- |
| 1 | Inc/WO | Desc | Start dt | Compl dt |
| 2 |  | Email to Jag – work details of incidents |  |  |
| 3 |  | My learning – 2 course  WHS & code of conduct |  |  |
| 4 |  | Jobs taking excessive runtimes |  |  |
| 5 |  |  |  |  |
| 6 |  |  |  |  |
| 7 |  |  |  |  |

Ken Morrow Smash repairs 9807 6487

REGM230F/REGM240F

REGP.F1.AZMNTHLY.EXTRACT

REGP.F1.AZMNTH2.EXTRACT

## 04/04 Tue

|  |  |  |  |  |
| --- | --- | --- | --- | --- |
| 1 | Inc/WO | Desc | Start dt | Compl dt |
| 2 |  | Regd020f failed (related ro regwl46m)  Regwl46m failed previously |  |  |
| 3 |  | Lynda’s query on CMT locking batch |  |  |
| 4 |  | SMS - Vivian |  |  |
| 5 |  | QM Job Number 558931 Allianz Provider Statement: Reconciliation Reports – Liz Svec, Marcel Bodi |  |  |
| 6 |  |  |  |  |
| 7 |  |  |  |  |

## 05/04 Wed

|  |  |  |  |  |
| --- | --- | --- | --- | --- |
| 1 | Inc/WO | Desc | Start dt | Compl dt |
| 2 |  | URGENT : End of Month Remittances |  |  |
| 3 |  | Work details from Remedy Incidents |  |  |
| 4 |  | Picked up car |  |  |
| 5 |  |  |  |  |
| 6 |  |  |  |  |
| 7 |  |  |  |  |

## 06/04 Thu (Leave) \*

|  |  |  |  |  |
| --- | --- | --- | --- | --- |
| 1 | Inc/WO | Desc | Start dt | Compl dt |
| 2 |  | Tribu (cancelled & postponed to 13/04) |  |  |
| 3 |  |  |  |  |
| 4 |  |  |  |  |
| 5 |  |  |  |  |
| 6 |  |  |  |  |
| 7 |  |  |  |  |

## 07/04 Fri (Easter Fri)

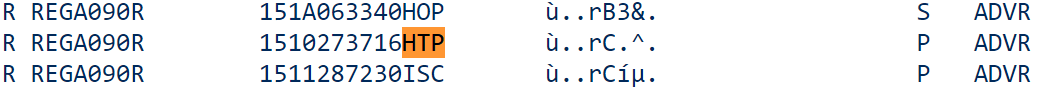
## 10/04 Mon (Easter Mon)

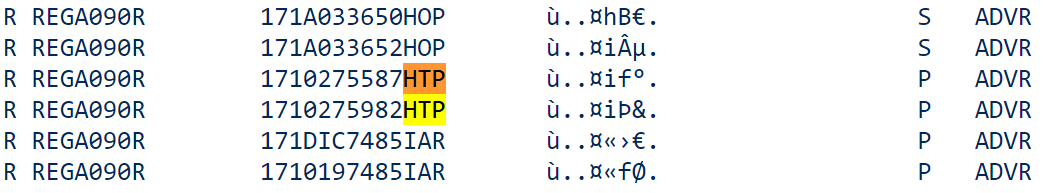
## 11/04 Tue

|  |  |  |  |  |
| --- | --- | --- | --- | --- |
| 1 | Inc/WO | Desc | Start dt | Compl dt |
| 2 |  | BARS stream on Thu |  |  |
| 3 |  |  |  |  |
| 4 | INC16166051  WO 863015 | - no BPM task created for 84 0276085 HTP - Compliance INC14607  REGP.R1.DWH.PSRVWREP.EXTRACT (REGW149L) |  |  |
| 5 |  |  |  |  |
| 6 |  |  |  |  |
| 7 |  |  |  |  |

I can see HTP policies in

REGP.R1.ADVC.RNPRNT.EXTRACT ( one of REGA090R extracts)





RSKWMG500MG1AAS000737CMP 22,3

## 12/04 Wed

|  |  |  |  |  |
| --- | --- | --- | --- | --- |
| 1 | Inc/WO | Desc | Start dt | Compl dt |
| 2 | WO 863088 | Bnkd360/362 jobs automate parm |  |  |
| 3 |  |  |  |  |
| 4 |  | 3.30 – 4 Remedy meeting |  |  |
| 5 |  |  |  |  |
| 6 |  |  |  |  |
| 7 |  |  |  |  |

I would like to automate the jobs which were failed on Easter Public holiday so it will reduce no of call out for both **Oncall Support** and/or **Scheduler** on Public holiday.

**REGD090P & BNKD090P**

We did changed the runbook but Oncall support still get call, how do we improve it

From **Runbook**.

        If Public Holiday and STEP02 = 08,

        Please do NOT call Oncall Support

        Raise a Remedy Problem.

**REGD289X**

No file due to public holiday, Oncall get call out and need to ask Scheduler to abandon QTP Daily stream.

**REGDF93M**

No file due to public holiday, Oncall get call out and need to ask OPS to force complete the job.

**REGD059P**

No file due to public holiday, Oncall get call out and need to  ask Scheduler to abandon REG-ISS-PD-DEBT-DLY stream including post requisite job FINBDBTR.

**REGD109Q & BNKD109Q**

No file due to public holiday, Oncall get call out and advise OPS no futher action required.

## 13/04 Thu \*

|  |  |  |  |  |
| --- | --- | --- | --- | --- |
| 1 | Inc/WO | Desc | Start dt | Compl dt |
| 2 |  | Tribu 10:15 changed to 11.30 |  |  |
| 3 | WO 863088 | please remove temp.cntl versions of bnkd360f and bnkd362f  and revert to normal jobs.  Note: this change didn't work as intended. |  |  |
| 4 |  |  |  |  |
| 5 |  | Microfocus upgrade on 20-21/04 |  |  |
| 6 |  |  |  |  |
| 7 |  |  |  |  |

Oncall/On-call/backup/esc claim (claimed)

6/3 – 2/4 esc

## 14/04 Fri

|  |  |  |  |  |
| --- | --- | --- | --- | --- |
| 1 | Inc/WO | Desc | Start dt | Compl dt |
| 2 |  | Microfocus upgrade – push to 6th May |  |  |
| 3 |  | Spool in N: drive |  |  |
| 4 |  | Rideshare file for aug - compare |  |  |
| 5 |  | Excessive runtime jobs |  |  |
| 6 |  |  |  |  |
| 7 |  |  |  |  |

## 17/04 Mon

|  |  |  |  |  |
| --- | --- | --- | --- | --- |
| 1 | Inc/WO | Desc | Start dt | Compl dt |
| 2 |  | Rideshare file for aug – compare (171, 172, 173 & 174 (Sep) |  |  |
| 3 |  | P Holiday job failures (2 – 2.30 ) |  |  |
| 4 |  |  |  |  |
| 5 |  |  |  |  |
| 6 |  |  |  |  |
| 7 |  |  |  |  |

GIE Polisy [GIE\_Polisy@allianz.com.au](mailto:GIE_Polisy@allianz.com.au)

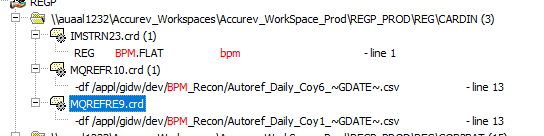
## 18/04 Tue (A.Leave)

|  |  |  |  |  |
| --- | --- | --- | --- | --- |
| 1 | Inc/WO | Desc | Start dt | Compl dt |
| 2 |  |  |  |  |
| 3 |  |  |  |  |
| 4 |  |  |  |  |
| 5 |  |  |  |  |
| 6 |  |  |  |  |
| 7 |  |  |  |  |

## 19/04 Wed

|  |  |  |  |  |
| --- | --- | --- | --- | --- |
| 1 | Inc/WO | Desc | Start dt | Compl dt |
| 2 |  | Ian’s new prog to create journals btrn03 |  |  |
| 3 |  | MQ/IIB issue – low BPM tasks |  |  |
| 4 |  |  |  |  |
| 5 |  |  |  |  |
| 6 |  |  |  |  |
| 7 |  |  |  |  |

I think its these –



Also REGDP90Q

//DIRDP90Q JOB (PRODREGR),'CEP AUTOREF REPORT',

## 20/04 Thu

|  |  |  |  |  |
| --- | --- | --- | --- | --- |
| 1 | Inc/WO | Desc | Start dt | Compl dt |
| 2 | WO0000000863725 | Long running monthly jobs |  |  |
| 3 |  | Hock’s WO for bnk360/370f jobs |  |  |
| 4 |  |  |  |  |
| 5 |  |  |  |  |
| 6 |  |  |  |  |
| 7 |  |  |  |  |

## 21/04 Fri

|  |  |  |  |  |
| --- | --- | --- | --- | --- |
| 1 | Inc/WO | Desc | Start dt | Compl dt |
| 2 |  | Polisy deployment – release process document |  |  |
| 3 |  | Ian’s new job for journals btrn03 |  |  |
| 4 |  | Rega631r - -723 trigger error (Krishna Tiwari) |  |  |
| 5 |  |  |  |  |
| 6 |  |  |  |  |
| 7 |  |  |  |  |

Release activity / Polisy deployment document in U: drive

* Please add scope details to [U:\Information Technology\Retained Infrastructure\0106\_Release Management\Pipeline\Pipeline.xls](file:///\\aalfsppdc035\Universal$\Information%20Technology\Retained%20Infrastructure\0106_Release%20Management\Pipeline\Pipeline.xlsx) or let me know the details and I can update it for you.
* Please assess the risk and complete the checklist here: [U:\Information Technology\Retained Infrastructure\0106\_Release Management\2023\06 (17 Jun) Monthly Release\Release Risk Assessment & Checklist Template v0.1.xlsx](file:///\\AALFSPPDC035\Universal$\Information%20Technology\Retained%20Infrastructure\0106_Release%20Management\2023\06%20(17%20Jun)%20Monthly%20Release\Release%20Risk%20Assessment%20&%20Checklist%20Template%20v0.1.xlsx) with U:\ referring to [\\aalfsppdc035\Universal$](file:///\\aalfsppdc035\Universal$)

## 24/04 Mon

|  |  |  |  |  |
| --- | --- | --- | --- | --- |
| 1 | Inc/WO | Desc | Start dt | Compl dt |
| 2 |  | REGD141P anomaly |  |  |
| 3 |  | Inc16481878 Duplicated entries REGD380F and DIRD380F |  |  |
| 4 |  | Rega631r - -723 trigger error (Krishna Tiwari) |  |  |
| 5 | Ian L | RE: LTA overview |  |  |
| 6 |  | adding DIRA140R and REGA140R reports for January 2023 and February 2023 to Temporary folder T:\X86 Prod\_Spool.  (Sajeev helped restore) |  |  |
| 7 | Marysia J | INC16423736 - Remittance advice not being received on New Zealand Euler Hermes payments |  |  |

## 25/04 Tue (Anzac day)

## 26/04 Wed

|  |  |  |  |  |
| --- | --- | --- | --- | --- |
| 1 | Inc/WO | Desc | Start dt | Compl dt |
| 2 |  | REGD141P anomaly – temp.cntl runs ok |  | 26/04 |
| 3 |  | Inc16481878 Duplicated entries REGD380F and DIRD380F \_ Further checking P01 batch, email to Trang N (Timestamp returnrd in UTC by BTR new online portal) |  |  |
| 4 |  | Rega631r - -723 trigger error (Krishna Tiwari)  Aswathy testing renewal for that policy |  |  |
| 5 |  |  |  |  |
| 6 |  |  |  |  |
| 7 |  |  |  |  |

## 27/04 Thu

|  |  |  |  |  |
| --- | --- | --- | --- | --- |
| 1 | Inc/WO | Desc | Start dt | Compl dt |
| 2 | Glenn B  WO tba | Jobs REGML10M & REGML14M - transfer Rideshare files for AIL and CIC |  |  |
| 3 | Lynda | One sided journal |  |  |
| 4 | Aswathy | Omnia |  |  |
| 5 |  | C-REV 696 May release |  |  |
| 6 |  |  |  |  |
| 7 |  |  |  |  |

Rideshare

REGML10M REGML14M

REGML12M REGML16M

REGML18M

REGML20M

REGML21M

REGML22M

REGML23M

## 28/04 Fri

|  |  |  |  |  |
| --- | --- | --- | --- | --- |
| 1 | Inc/WO | Desc | Start dt | Compl dt |
| 2 | Lynda | One sided journal (unbalanced J1 2777917 )  batch is 143202307P001QOO |  |  |
| 3 |  | Code reviews |  |  |
| 4 |  | Jobs REGML10M & REGML14M - transfer Rideshare files for AIL and CIC (data volumes) |  |  |
| 5 |  | Help desk – to fix phone emails & contacts |  |  |
| 6 |  |  |  |  |
| 7 |  |  |  |  |

Iphone mail and contacts are lost

IT service centre

Go to settings – phone – reenter password

Working now

# May 2023

## 01/05 Mon – S.Leave

## 02/05 Tue – S.Leave

## 03/05 Wed – S.Leave

## 04/05 Thu

|  |  |  |  |  |
| --- | --- | --- | --- | --- |
| 1 | Inc/WO | Desc | Start dt | Compl dt |
| 2 | Lynda  WO855374 | F121 report - WO0000000855374 - further emails from Jenneytha |  |  |
| 3 |  | Remedy decommission project - email |  |  |
| 4 |  |  |  |  |
| 5 |  |  |  |  |
| 6 |  |  |  |  |
| 7 |  |  |  |  |

## 05/05 Fri

|  |  |  |  |  |
| --- | --- | --- | --- | --- |
| 1 | Inc/WO | Desc | Start dt | Compl dt |
| 2 | Lynda  WO855374 | F121 report - WO0000000855374 - further emails from Jenneytha  Elapsed time in milliseconds: 16847053  G0061 – 2,318,151 records |  |  |
| 3 |  | Remedy decommission project - emails |  |  |
| 4 |  | Alex K – ucsh to BPM task incident |  |  |
| 5 |  | May rel sign-off from RD |  |  |
| 6 |  |  |  |  |
| 7 |  |  |  |  |

Elapsed time in milliseconds: 16847053 (G0061)

Elapsed time in milliseconds: 192637 – without sql

Elapsed time in milliseconds: 3550960 (G0062)

## 08/05 Mon

|  |  |  |  |  |
| --- | --- | --- | --- | --- |
| 1 | Inc/WO | Desc | Start dt | Compl dt |
| 2 | Lynda  WO855374 | F121 report - WO0000000855374 - further emails from Jenneytha  Elapsed time in milliseconds: 16847053  G0061 – 2,318,151 records |  |  |
| 3 |  | AllianzU – Risk management/ control (.5 hr) |  | 08/05 |
| 4 |  | 2-30 – 3 Dentist |  |  |
| 5 |  | 3.30 – 4.30 Polisy team meeting hosted by RD |  |  |
| 6 |  |  |  |  |

## 09/05 Tue

|  |  |  |  |  |
| --- | --- | --- | --- | --- |
| 1 | Inc/WO | Desc | Start dt | Compl dt |
| 2 | WO855374 | F121 report - WO0000000855374 [11.00 – 11.30] |  |  |
| 3 |  |  |  |  |
| 4 |  |  |  |  |
| 5 |  |  |  |  |
| 6 |  |  |  |  |

## 10/05 Wed

|  |  |  |  |  |
| --- | --- | --- | --- | --- |
| 1 | Inc/WO | Desc | Start dt | Compl dt |
| 2 |  | GDG0073 took 3594599 msec & 3167468 & |  |  |
| 3 |  | U777 st type validation T072 |  |  |
| 4 |  |  |  |  |
| 5 |  |  |  |  |
| 6 |  |  |  |  |

F121 reports (Reports for the period July 2020 to June 2022 (calendar year). This is for two years’ worth of data.)

Available in T: drive

BNKP.F1.F121M.EXTRACT.G0058              2020/10             Jul-20 2304275

BNKP.F1.F121M.EXTRACT.G0059              2020/11             Aug-20

BNKP.F1.F121M.EXTRACT.G0060              2020/12             Sep-20 2089936

BNKP.F1.F121M.EXTRACT.G0061              2021/1               Oct-20 2318151 good

BNKP.F1.F121M.EXTRACT.G0062              2021/2               Nov-20 2085457 incomplete output

BNKP.F1.F121M.EXTRACT.G0063              2021/3               Dec-20 2181341 good

BNKP.F1.F121M.EXTRACT.G0064              2021/4               Jan-21 2323685 good

BNKP.F1.F121M.EXTRACT.G0065              2021/5               Feb-21 2105186 good

BNKP.F1.F121M.EXTRACT.G0066              2021/6               Mar-21 2281538 good

BNKP.F1.F121M.EXTRACT.G0067              2021/7               Apr-21 2327666 good

BNKP.F1.F121M.EXTRACT.G0068              2021/8               May-21 2137241 good

BNKP.F1.F121M.EXTRACT.G0069              2021/9               Jun-21 2111113 good

BNKP.F1.F121M.EXTRACT.G0070              2021/10             Jul-21

BNKP.F1.F121M.EXTRACT.G0071              2021/11             Aug-21

BNKP.F1.F121M.EXTRACT.G0072              2021/12             Sep-21

BNKP.F1.F121M.EXTRACT.G0073              2022/1               Oct-21

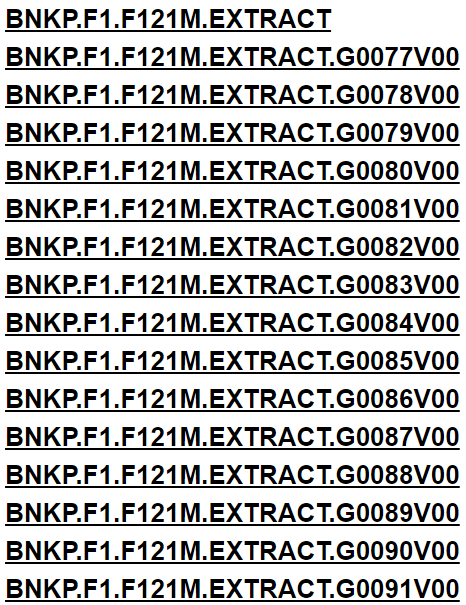
To be restored from backup with Giri’s help (in case needed)

BNKP.F1.F121M.EXTRACT.G0074              2022/02             Nov-21

BNKP.F1.F121M.EXTRACT.G0075              2022/03             Dec-21

BNKP.F1.F121M.EXTRACT.G0076              2022/04               Jan-22

Available in current GDG (to be saved somewhere)



## 11/05 Thu

|  |  |  |  |  |
| --- | --- | --- | --- | --- |
| 1 | Inc/WO | Desc | Start dt | Compl dt |
| 2 |  | Continuing F121 reports. Reports for the period July 2020 to June 2022 (calendar year). This is for two years’ worth of data |  |  |
| 3 |  |  |  |  |
| 4 |  |  |  |  |
| 5 |  |  |  |  |
| 6 |  |  |  |  |

## 12/05 Fri

|  |  |  |  |  |
| --- | --- | --- | --- | --- |
| 1 | Inc/WO | Desc | Start dt | Compl dt |
| 2 |  | ADSIEDIT – MMIP login issue |  |  |
| 3 |  | F121 reports extract - continuing |  |  |
| 4 |  |  |  |  |
| 5 |  |  |  |  |
| 6 |  |  |  |  |

AND BATC\_CMPNY = '1'

AND BATC\_BRCH = '54'

AND BATC\_ACC\_YR = '2023'

AND BATC\_ACC\_MTH = '11'

AND BATC\_BATCH\_TYPE = 'U026'

AND BATC\_BATCH = 'S72'

## 15/05 Mon

|  |  |  |  |  |
| --- | --- | --- | --- | --- |
| 1 | Inc/WO | Desc | Start dt | Compl dt |
| 2 |  | F121 reports extract – continuing 77 - 81 |  |  |
| 3 |  | PDP – Personal development plan – briefing 11 - 12 |  |  |
| 4 |  | INC000001693610 - Job 'REGQ100C - 6 MTHLY CLAIMS REPORT' failed with DB2 -811 whicn is duplicate ITEM for T526 |  |  |
| 5 |  |  |  |  |
| 6 |  | [Appointmnt Bridgeview 4-5] |  |  |

[inc extract 5years REG DIR NZL FIN.xlsx](https://allianzmsaus.sharepoint.com/:x:/r/teams/AU0002-3415706-ProductionSupportAPs/Remedy%20Incidents/inc%20extract%205years%20REG%20DIR%20NZL%20FIN.xlsx?d=w0b1b0638ebf342dea1ad2754e9f1bb79&csf=1&web=1&e=6VlNQf)

https://allianzmsaus.sharepoint.com/teams/AU0002-3415706-ProductionSupportAPs/Remedy%20Incidents/Forms/AllItems.aspx

## 16/05 Tue

|  |  |  |  |  |
| --- | --- | --- | --- | --- |
| 1 | Inc/WO | Desc | Start dt | Compl dt |
| 2 |  | REGML20M taking long time  REGML26M failed, batches reached e99 |  |  |
| 3 | Alison | 54 0002907 GOLD COAST BMW MINI but they are getting GOLD COAST BMW MINI&nbsp; |  |  |
| 4 | Lynda | Polisy Discrepancy 11.01.2023 - INC16549689 (OTH) J1 2777917 - appears to be a one sided cash journal |  |  |
| 5 | WO0000000865749 | List povdiag 3718v00 (11/01) |  |  |
| 6 |  |  |  |  |

## 17/05 Wed

|  |  |  |  |  |
| --- | --- | --- | --- | --- |
| 1 | Inc/WO | Desc | Start dt | Compl dt |
| 2 |  | REGSTRCH to transfer cash batch (Hock) checking |  |  |
| 3 |  |  |  |  |
| 4 |  |  |  |  |
| 5 |  |  |  |  |
| 6 |  |  |  |  |

## 18/05 Thu (2101 Miller st)

|  |  |  |  |  |
| --- | --- | --- | --- | --- |
| 1 | Inc/WO | Desc | Start dt | Compl dt |
| 2 |  | Transfer e87 batch – Hock  Regml26m completed – email to Glenn |  |  |
| 3 |  |  |  |  |
| 4 |  |  |  |  |
| 5 |  |  |  |  |
| 6 |  |  |  |  |

## 19/05 Fri

|  |  |  |  |  |
| --- | --- | --- | --- | --- |
| 1 | Inc/WO | Desc | Start dt | Compl dt |
| 2 |  | Check rideshare amount in stmt (after debtors last night) |  |  |
| 3 |  | svc\_ftpemwmanf service account – search warranty jobs  REGM100F, NZLM09TF, REGM104F |  |  |
| 4 |  |  |  |  |
| 5 |  |  |  |  |
| 6 |  |  |  |  |

REGM701F mq/fte to Finance

MMIP.CARDIN(MQ1M7012)

-w 180000

-da "PRDFTEA60"

-dm "PRDFTRQ60"

-sa "PRDFTEX03"

-pr "0"

-t "text"

-cs "MD5"

-r "false"

-sd "leave"

-r2q SYSTEM.FTE.REXX.REPLY

-de "overwrite"

-df UNBILL.CSV

-dle CRLF

-jn Polisy.To.ISS

input DD:INPUT

/\*

MMIP.CARDIN(MQ1M7013)

-w 180000

-da "PRDFTEA60B42"

-dm "PRDFTRQ60"

-sa "PRDFTEA60"

-sm "PRDFTRQ60"

-oa "PRDFTEX03"

-pr "0"

-t "binary"

-cs "MD5"

-r "false"

-sd "delete"

-r2q SYSTEM.FTE.REXX.REPLY

-de "overwrite"

-df **/0080\_Unbilled/UNBILL.CSV**

-dle CRLF

-jn Polisy.To.U.Drive

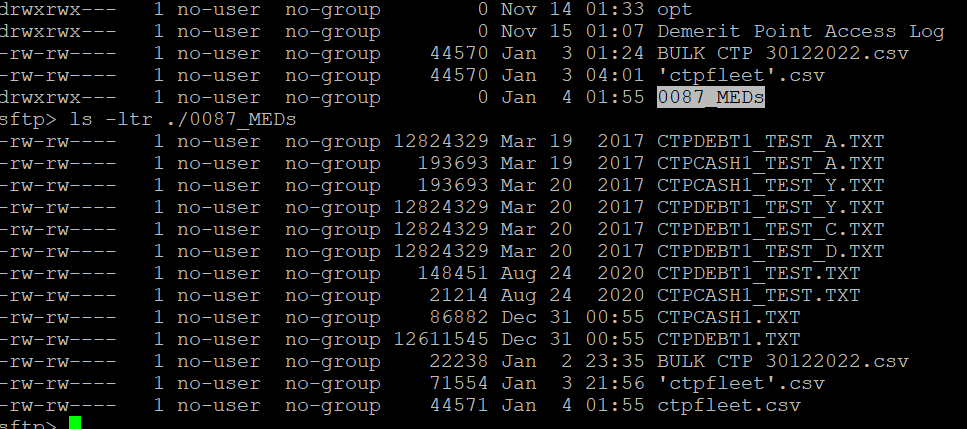
input UNBILL.CSV

/\*

REGD47AM

The parameter used in JCL is retrieving the file from :    **/**ctpfleet.csv    which does not exist

I can see these files



In order to fix this issue , two options are available

1. Create ctpfleet.csv at home dir (.ie /ctpfleet.csv)

OR

1. In your JCL use /0087\_MEDs/ctpfleet.csv as input  file

**REGW210E**

-df "/0208\_Credit/BRN\_BMW\_~GDATE~.CSV"

## 22/05 Mon 26/05 S.Leave (Covid +ve)

|  |  |  |  |  |
| --- | --- | --- | --- | --- |
| 1 | Inc/WO | Desc | Start dt | Compl dt |
| 2 |  |  |  |  |
| 3 |  |  |  |  |
| 4 |  |  |  |  |
| 5 |  |  |  |  |
| 6 |  |  |  |  |

## 29/05 Mon

|  |  |  |  |  |
| --- | --- | --- | --- | --- |
| 1 | Inc/WO | Desc | Start dt | Compl dt |
| 2 |  | Catch up |  |  |
| 3 |  | P1577 - Reinsurance Cyclone Pool - POLISY Functional Specification |  |  |
| 4 |  | Timesheet / leave / oncall / PDP |  |  |
| 5 |  |  |  |  |
| 6 |  |  |  |  |

## 30/05 Tue

|  |  |  |  |  |
| --- | --- | --- | --- | --- |
| 1 | Inc/WO | Desc | Start dt | Compl dt |
| 2 |  |  |  |  |
| 3 |  | INC16918560 URGENT: Agent Statement for May, 2023 for your review AA-0000005 |  |  |
| 4 |  |  |  |  |
| 5 |  |  |  |  |
| 6 |  |  |  |  |

## 31/05 Wed (S Leave)

|  |  |  |  |  |
| --- | --- | --- | --- | --- |
| 1 | Inc/WO | Desc | Start dt | Compl dt |
| 2 |  |  |  |  |
| 3 |  | PDP submitted |  |  |
| 4 |  |  |  |  |
| 5 |  |  |  |  |
| 6 |  |  |  |  |

# June 2023

## 01/06 Thu

|  |  |  |  |  |
| --- | --- | --- | --- | --- |
| 1 | Inc/WO | Desc | Start dt | Compl dt |
| 2 |  | Batch imbalance |  |  |
| 3 |  | REGDc90Q & DIRDC90Q not in Alfresco (Samuel Alderman) |  |  |
| 4 |  | Oncall rosters |  |  |
| 5 | Lynda | P1577 - Reinsurance Cyclone Pool - POLISY Functional Specification |  |  |
| 6 |  | WHS checklist submitted |  |  |

IT\_Finance@CorpApps Finance/HR team mailbox

## 02/06 Fri

|  |  |  |  |  |
| --- | --- | --- | --- | --- |
| 1 | Inc/WO | Desc | Start dt | Compl dt |
| 2 |  | 10-11 Dr appointment @ BV |  |  |
| 3 |  | Remedy -> SNOW |  |  |
| 4 | Alex K | Polisy Interface dr cr do not match for 11/05/2023  REGP.F4.F130D.CALEDGER.G4007V00  REGP.F4.F130D.CALEDGER.ACCTR.G3949V00 |  |  |
| 5 |  |  |  |  |
| 6 |  |  |  |  |

## 05/06 Mon – 07/06 Wed – S.Leave (Covid rebound)

## 08/06 Thu

|  |  |  |  |  |
| --- | --- | --- | --- | --- |
| 1 | Inc/WO | Desc | Start dt | Compl dt |
| 2 | Alex K | Polisy Interface dr cr do not match for 11/05/2023  REGP.F4.F130D.CALEDGER.G4007V00  REGP.F4.F130D.CALEDGER.ACCTR.G3949V00 |  |  |
| 3 | Rita Zammit | QTP corrfile not picking up |  |  |
| 4 | Vivian | INC17005534 - (DIR) !!URGENT!! 210373794DVC - Radar Live Error Occurred; Rateable driver is not set |  |  |
| 5 |  |  |  |  |
| 6 |  | Learning & development discovery |  |  |

GIEN / enhancement team group email - GIE Polisy [GIE\_Polisy@allianz.com.au](mailto:GIE_Polisy@allianz.com.au)

## 09/06 Fri

|  |  |  |  |  |
| --- | --- | --- | --- | --- |
| 1 | Inc/WO | Desc | Start dt | Compl dt |
| 2 | Vivian  William So | INC17005534 - (DIR) !!URGENT!! 210373794DVC - Radar Live Error Occurred; Rateable driver is not set |  |  |
| 3 |  | Control-M to Snow 11-12 meeting |  |  |
| 4 |  |  |  |  |
| 5 |  |  |  |  |
| 6 |  |  |  |  |

## 12/06 Mon (P.Holiday – King’s b’day)

## 13/06 Tue

|  |  |  |  |  |
| --- | --- | --- | --- | --- |
| 1 | Inc/WO | Desc | Start dt | Compl dt |
| 2 |  | Batch Incidents in SNOW  Approvals and re-assignment |  |  |
| 3 |  | W’pac CCI streams backlog  Meetings, emails to RD for approval etc |  |  |
| 4 |  |  |  |  |
| 5 |  |  |  |  |
| 6 |  |  |  |  |

## 14/06 Wed

|  |  |  |  |  |
| --- | --- | --- | --- | --- |
| 1 | Inc/WO | Desc | Start dt | Compl dt |
| 2 | Lynda INC17040111 | INC17040111 (RDD) 164S021791CMP - Client overcharged for premiums |  |  |
| 3 |  |  |  |  |
| 4 |  |  |  |  |
| 5 |  |  |  |  |
| 6 |  |  |  |  |

## 15/06 Thu

|  |  |  |  |  |
| --- | --- | --- | --- | --- |
| 1 | Inc/WO | Desc | Start dt | Compl dt |
| 2 |  | BNK jobs for decommission |  |  |
| 3 |  | Marry methods |  |  |
| 4 |  | Pbf109 – ZS charge type in TER class  Located the bug in PBF109 |  |  |
| 5 |  |  |  |  |
| 6 |  |  |  |  |

## 16/06 Fri

|  |  |  |  |  |
| --- | --- | --- | --- | --- |
| 1 | Inc/WO | Desc | Start dt | Compl dt |
| 2 | INC17131876 | INC17131876 - REGML26M Rideshare file failed with Too Many Batches |  |  |
| 3 |  | Optim demo |  |  |
| 4 |  | Pbf109 – bug handling stduty & spl stduty |  |  |
| 5 |  | Renewal REGA033R – num of batches > 99 |  |  |
| 6 |  |  |  |  |

## 19/06 Mon

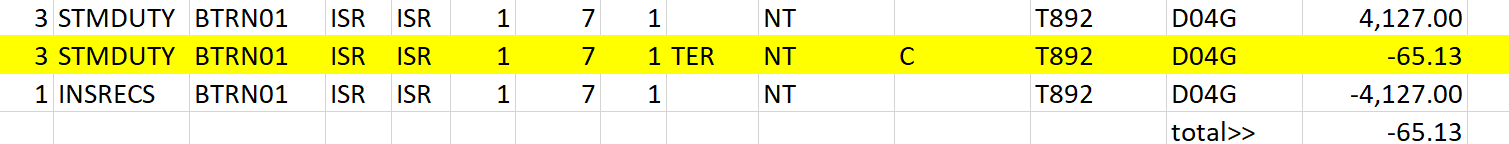
|  |  |  |  |  |
| --- | --- | --- | --- | --- |
| 1 | Inc/WO | Desc | Start dt | Compl dt |
| 2 | INC17150350 | REGW716M job to get Drives files from RMS failed on Sun  Still working on it today |  |  |
| 3 |  | Renewal REGA033R – num of batches > 99 |  |  |
| 4 |  |  |  |  |
| 5 |  |  |  |  |
| 6 |  |  |  |  |

## 20/06 Tue

|  |  |  |  |  |
| --- | --- | --- | --- | --- |
| 1 | Inc/WO | Desc | Start dt | Compl dt |
| 2 |  | BNK Jobs that can potentially be stopped in Prod  Barbara Fox |  |  |
| 3 |  | Renewal REGA033R – num of batches > 99  Batch number allocation – emails to Paul C |  |  |
| 4 |  | Powerapp meeting |  |  |
| 5 |  | Rita Zammit – regw264x corrfile not picked up |  |  |
| 6 |  | Drives helpdesk reply |  |  |

## 21/06 Wed

|  |  |  |  |  |
| --- | --- | --- | --- | --- |
| 1 | Inc/WO | Desc | Start dt | Compl dt |
| 2 |  | Powerapp meeting - email |  |  |
| 3 |  | Polisy Interface Missing for 11/05/2023 – email to Ian / RD / Alex |  |  |
| 4 | Lynda | WO0000000865252 - (FIN) add fields to existing report for SD (AscooDnload.ps1 doesn’t work posh-ssh is disabled |  |  |
| 5 |  | INC16911635 -Non renewal report |  |  |
| 6 |  |  |  |  |



Pbf109

4003-STDUTY.

IF U410

WSAA-EX-CHG1 50110-SPECIAL-DEFER-STAMP-DUTY 65.13

END-IF

WSAA-EX-CHG1 \* -1 50100-SPECIAL-STAMP-DUTY -65.13

IF U410

WSAA-EX-CHG2 50110-SPECIAL-DEFER-STAMP-DUTY 0

END-IF

WSAA-EX-CHG2 \* -1 50100-SPECIAL-STAMP-DUTY 0

WSAA-ST-DUTY = WSAA-ST-DUTY + WSAA-EX-CHG1 + WSAA-EX-CHG2 0 (in this case)

IF WSAA-ST-DUTY not = 0 {it is 0 in this case, so following code was skipped}

IF U410

WSAA-ST-DUTY \* -1 30000-CALL-BRACUM 0

WSAA-ST-DUTY-EXCL-EXTRA-CHARGE 30000-CALL-BRACUM -65.13

END-IF

WSAA-ST-DUTY-EXCL-EXTRA-CHARGE \* -1 30000-CALL-BRACUM 65.13

WSAA-ST-DUTY 6000-DEBTORS 0

END-IF

BNKP.F1.GLDEUA.EXTRACT BNKD213F

BNKP.F1.GLDEUX.EXTRACT BNKD209F

## 22/06 Thu (A.Leave) discharge

|  |  |  |  |  |
| --- | --- | --- | --- | --- |
| 1 | Inc/WO | Desc | Start dt | Compl dt |
| 2 |  |  |  |  |
| 3 |  |  |  |  |
| 4 |  |  |  |  |
| 5 |  |  |  |  |
| 6 |  |  |  |  |

## 23/06 Fri

|  |  |  |  |  |
| --- | --- | --- | --- | --- |
| 1 | Inc/WO | Desc | Start dt | Compl dt |
| 2 | Aswathy | SGAU507 – assignment of NONR |  |  |
| 3 | Ian | Polisy Interface Missing for 11/05/2023 SNOW Incident INC16972339 – analysis of prog sent to Ian |  |  |
| 4 |  | Jenneytha (FIN) query on UFC |  |  |
| 5 |  |  |  |  |
| 6 |  | e-learning – data privacy |  |  |

## 26/06 Mon

|  |  |  |  |  |
| --- | --- | --- | --- | --- |
| 1 | Inc/WO | Desc | Start dt | Compl dt |
| 2 |  | INSRECS on 24/08/2022  [CTASK9684501](https://aztech.service-now.com/sc_task.do?sys_id=643d1657c32ba1581be2f0eb050131f9&sysparm_record_target=sc_task&sysparm_record_row=1&sysparm_record_rows=1&sysparm_record_list=request_item%3D002d5a53c3abad185fe3d72c0501316c%5EORDERBYDESCnumber%5EORDERBYsys_id) |  |  |
| 3 |  | Welcome Awesome Together Week - Day 1 |  |  |
| 4 |  |  |  |  |
| 5 |  |  |  |  |
| 6 |  |  |  |  |

REGP.F4.DIAGNOST.PBF214.G3618V00.DAT 24/08/2022

BNKP.F4.F130D.CALEDGER.ACCTR.G0299V00 24/08/2022

## 27/06 Tue

|  |  |  |  |  |
| --- | --- | --- | --- | --- |
| 1 | Inc/WO | Desc | Start dt | Compl dt |
| 2 | INC17261840 | Job 'REGW291X - QTP RETRIEVE TRAILS WEEKLY FILE' failed |  |  |
| 3 |  | CBTest (new version of checkbatch with change to sql) |  |  |
| 4 |  |  |  |  |
| 5 |  |  |  |  |
| 6 |  |  |  |  |

## 28/06 Wed

|  |  |  |  |  |
| --- | --- | --- | --- | --- |
| 1 | Inc/WO | Desc | Start dt | Compl dt |
| 2 |  | PBF109 Ian’s changes – review  Similar code found in 4202-FSL and 4203-STDUTY. |  |  |
| 3 |  | BPM tasks low |  |  |
| 4 |  | TechFest |  |  |
| 5 |  | Batch Inc to Alfresco |  |  |
| 6 |  |  |  |  |

## 29/06 Thu

|  |  |  |  |  |
| --- | --- | --- | --- | --- |
| 1 | Inc/WO | Desc | Start dt | Compl dt |
| 2 |  | BPM tasks – emails |  |  |
| 3 |  | Oncall roster update for next month |  |  |
| 4 |  | All Hands 1.30 - 3 |  |  |
| 5 |  |  |  |  |
| 6 |  |  |  |  |

Oncall/On-call/backup/esc claim (claimed)

Escalation claim is 546 pw and backup is 366pw ? (normal, no holiday)

24/04 to 07/05 secondary oncall / backup 366pw

29/05 to 11/06 escalation 546pw

12/06 to 18/06 esc (12/06 p.holiday) 732pw

19/06 to 25/06 Escalation 546pw

## 30/06 Fri @ 101 Miller st

|  |  |  |  |  |
| --- | --- | --- | --- | --- |
| 1 | Inc/WO | Desc | Start dt | Compl dt |
| 2 |  | Release gate keeper role |  |  |
| 3 | Paul C | Company 6- run sequence for DIRD200Q & DIRD210Q (Manual cheque stream) |  |  |
| 4 | TechFest | Cyber security 11.00 – 12.30 |  |  |
| 5 |  | Open AI 1.30 – 3.30 |  |  |
| 6 |  |  |  |  |

# July 2023

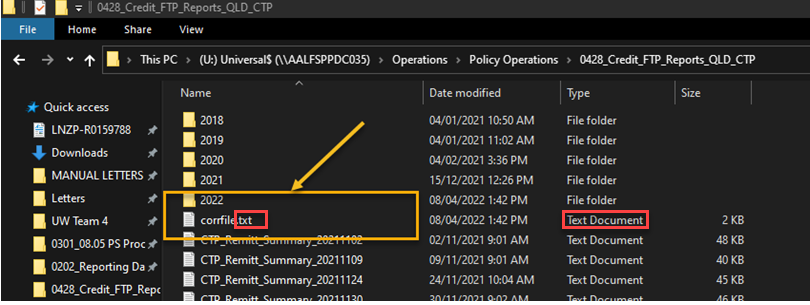
## 03/07 Mon

|  |  |  |  |  |
| --- | --- | --- | --- | --- |
| 1 | Inc/WO | Desc | Start dt | Compl dt |
| 2 | INC17318506 | Debtors failure eom |  |  |
| 3 |  | REGM306D – provider statement file  REGM139D - LQMREG1PROVALLD020723T0102.D0235.ZIP  DIRM156D - LQMREG6FCSD010723T0109.D0096.ZIP |  |  |
| 4 |  |  |  |  |
| 5 |  |  |  |  |
| 6 |  |  |  |  |

## 04/07 Tue

|  |  |  |  |  |
| --- | --- | --- | --- | --- |
| 1 | Inc/WO | Desc | Start dt | Compl dt |
| 2 | INC17342688 | REGW291X failed, same as last week  Suspect filename is incorrect at QT/DTMR |  |  |
| 3 | Rita Zammit | BEF report – query 11-11.20 meeting |  |  |
| 4 | INC17318506 | INC17318506 REGD060D - debtor failure at month end |  |  |
| 5 |  | Workplace of the Future (Information Security) (COURSE, 674018) |  | 05/07 |
| 6 |  |  |  |  |

Corrfile.txt must be in U:\Operations\Policy Operations\0428\_credit\_Reports\_QLD\_CTP\corrfile.txt



## 05/07 Wed

|  |  |  |  |  |
| --- | --- | --- | --- | --- |
| 1 | Inc/WO | Desc | Start dt | Compl dt |
| 2 |  | Split batches for 23-2-23PRI-ZRP  Check for imbalance before tonight |  |  |
| 3 |  | Alison’s RITM8796296 - ? |  |  |
| 4 |  | New version checkBatch copied |  |  |
| 5 |  | P3 INC17359348 – Unexpected error CTP |  |  |
| 6 |  | INC17360392 - REGD060D failed batch imbalance  U034 with UFC-FLAG = X |  |  |

## 06/07 Thu

|  |  |  |  |  |
| --- | --- | --- | --- | --- |
| 1 | Inc/WO | Desc | Start dt | Compl dt |
| 2 |  | INC17360392 - REGD060D failed batch imbalance  U034 with UFC-FLAG = X  Fixing today |  |  |
| 3 |  | GPAM set up for WINSCP |  |  |
| 4 |  |  |  |  |
| 5 |  |  |  |  |
| 6 |  |  |  |  |

UFC Up Front Commission - Y = Yes      (Up Front Commission has been            
                                     applied to the NB term of the           
                                     policy)                                 
  
                       R = Yes      (Up Front Commissions for renewals       
                                     have been applied to the policy)        
  
                       X = Finished (Up Front Commission has been            
                                     applied to the NB term of the           
                                     policy and has now finished)

[GPAM - Access Instructions - IT - GIE - Polisy Enhancements(AD Polisy Development) - wiki (aal.au)](https://wiki.corp.aal.au/display/ITGIEPE/GPAM+-+Access+Instructions)

**GPAM Access Steps:**

* Logon to GPAM server using the link below: ([https://gpam-apac.srv.allianz](https://gpam-apac.srv.allianz/))
* Please choose an authentication method - "Active Directory"
* Logon using your CORP Domain (LAN ID/Password) i.e. <LAN ID>@Corp.aal.au (for e.g. kruk@corp.aal.au)
* For each role, we have PA account has been assigned
* Upon logon search for the server that are assigned to your role i.e. Enter "auaal" in the search on the right top corner of the screen.

BNKP.COY1.PARMS(P11F137) trans in T414 U011U026U091U034U039U088U410U060

BNKM001F

BNKM082F PBF121I BNKP.F1.F121I.EXTRACT (Extract BTRN01/03, BTRNI1)

BNKM083F PBF121O BNKP.F1.F121OBTC.EXTRACT (Extract BTRN01/03, REINI1)

BNKP.F1.F121O.EXTRACT

BNKM084F PBF121L BNKP.F1.F121O.EXTRACT (inp) (Merge M82F and M83F)

BNKP.F1.F121I.EXTRACT (inp)

**BNKP.F1.F121M.EXTRACT(+1)**

BNKP.F1.F121R.EXTRACT

BNKP.F1.F121L.EXTRACT

BNKM085F PEF121R BNKP.F1.F121R.EXTRACT (inp)

report

## 07/07 Fri

|  |  |  |  |  |
| --- | --- | --- | --- | --- |
| 1 | Inc/WO | Desc | Start dt | Compl dt |
| 2 |  | BNKM082F / BNKM083F F121 report specification from program -email to Lynda  F121\_rep.sql |  |  |
| 3 |  | Meeting at 3pm with Jennytha (couldn’t make it) |  |  |
| 4 |  |  |  |  |
| 5 |  |  |  |  |
| 6 |  |  |  |  |

Schema DBADM became POLISY

Schema CLTPROD became CLIENT

Schema DIRECT stayed as DIRECT

Schema SHARED stayed as SHARED

## 10/07 Mon

|  |  |  |  |  |
| --- | --- | --- | --- | --- |
| 1 | Inc/WO | Desc | Start dt | Compl dt |
| 2 |  | F121 report - sql |  |  |
| 3 |  | CHG0367408/RITM8499680 code review for Hoang Nguyen |  |  |
| 4 |  | Westpack Stduty adj – meeting at 2pm Jennytha / Lynda / Anis |  |  |
| 5 |  |  |  |  |
| 6 |  |  |  |  |

## 11/07 Tue

|  |  |  |  |  |
| --- | --- | --- | --- | --- |
| 1 | Inc/WO | Desc | Start dt | Compl dt |
| 2 |  | F121 report – logic to calculate the excess stduty paid  2 – 3 meeting |  |  |
| 3 |  |  |  |  |
| 4 |  |  |  |  |
| 5 |  |  |  |  |
| 6 |  |  |  |  |

TCS Specialist team

IT\_Polisy\_MF\_Support [IT\_Polisy\_MF\_Support@allianz.com.au](mailto:IT_Polisy_MF_Support@allianz.com.au)

## 12/07 Wed

|  |  |  |  |  |
| --- | --- | --- | --- | --- |
| 1 | Inc/WO | Desc | Start dt | Compl dt |
| 2 |  | F121 adj cal for selected policies |  |  |
| 3 |  | PRB meeting |  |  |
| 4 |  | ‘Ask me anything’ |  |  |
| 5 |  | PRB update |  |  |
| 6 |  |  |  |  |

POL00: LAoF4gc86H5SVwuh7cJ5

WBC00: cuEBrJRx3hkCzNnKSV4m

## 13/07 Thu

|  |  |  |  |  |
| --- | --- | --- | --- | --- |
| 1 | Inc/WO | Desc | Start dt | Compl dt |
| 2 |  | PRB |  |  |
| 3 |  | BEF (QTP Correction file) & unreconciled amounts  Clarification from Thomas Newbold (to Rita Zammit) |  |  |
| 4 |  | RITM8874908 Ctask to ftp REGP.I1.SANC.DETAIL.csv for Anthony Q (Email via Persi) |  |  |
| 5 |  |  |  |  |
| 6 |  |  |  |  |

[decimal]$string.Replace(",", ".")

Dt\_inc 44 8

Dt\_exp 53 8

Dt-eff 62 8

F-sduty 101 14 including + and .

P-sduty 216 14 including + and .

Policy 7 14 , in between

Acc\_yr 29 4

Acc\_mth 34 2

## 14/07 Fri

|  |  |  |  |  |
| --- | --- | --- | --- | --- |
| 1 | Inc/WO | Desc | Start dt | Compl dt |
| 2 |  | MARKETD FTPS failing  INC17467353 & INC17467353 - DIRD040N & REGD030N failed with FTP Path – Also REGD090N DIRD090N |  |  |
| 3 |  | Asked Sajeev to put these jobs on hold |  |  |
| 4 |  | Hoang’s RSKWOS fix dry run - verification |  |  |
| 5 |  |  |  |  |
| 6 |  |  |  |  |

My Azure site

<https://black-mushroom-0449a4e00.3.azurestaticapps.net/>

## 17/07 Mon – 31/07 Mon A.Leave

|  |  |  |  |  |
| --- | --- | --- | --- | --- |
| 1 | Inc/WO | Desc | Start dt | Compl dt |
| 2 |  |  |  |  |
| 3 |  |  |  |  |
| 4 | 20/07 | [https://allianzintranet.corp.aal.au/intranet/NICNAN-20230629a-M365EmployeePage.html week-1](https://allianzintranet.corp.aal.au/intranet/NICNAN-20230629a-M365EmployeePage.html%20week-1) site owners |  |  |
| 5 | 24/07 (9am – 5pm) | AWS Cloud Practitioner Essentials |  |  |
| 6 |  |  |  |  |

# Aug 2023

## 01/08 Tue – 06/08 Sun A.Leave

|  |  |  |  |  |
| --- | --- | --- | --- | --- |
| 1 | Inc/WO | Desc | Start dt | Compl dt |
| 2 |  |  |  |  |
| 3 |  |  |  |  |
| 4 | 20/07 | [https://allianzintranet.corp.aal.au/intranet/NICNAN-20230629a-M365EmployeePage.html week-1](https://allianzintranet.corp.aal.au/intranet/NICNAN-20230629a-M365EmployeePage.html%20week-1) site owners |  |  |
| 5 | 24/07 (9am – 5pm) | AWS Cloud Practitioner Essentials |  |  |
| 6 |  |  |  |  |

## 07/08 Mon P.Holiday

|  |  |  |  |  |
| --- | --- | --- | --- | --- |
| 1 | Inc/WO | Desc | Start dt | Compl dt |
| 2 |  |  |  |  |

## 08/08 Tue (back after a.leave)

|  |  |  |  |  |
| --- | --- | --- | --- | --- |
| 1 | Inc/WO | Desc | Start dt | Compl dt |
| 2 |  | NN starting New Horizon |  |  |
| 3 |  | INC17642142 - Problem with Brain tree lodgement  Email – start stream at 6am instead of 8.15am |  |  |
| 4 |  | 3-4 ABS migration – motor (Clarice) |  |  |
| 5 |  |  |  |  |
| 6 |  |  |  |  |

## 09/08 Wed

|  |  |  |  |  |
| --- | --- | --- | --- | --- |
| 1 | Inc/WO | Desc | Start dt | Compl dt |
| 2 |  | Service request to change schedule of BTR streams  [RITM9092280](https://aztech.service-now.com/sc_req_item.do?sys_id=098a38e9c36835504b359b1f050131bc&sysparm_record_target=sc_req_item&sysparm_catalog=e0d08b13c3330100c8b837659bba8fb4&sysparm_catalog_view=catalog_aportal) REQ7049949 |  |  |
| 3 |  | 11-11.30 BNK decommission |  |  |
| 4 |  | 2-3 Harmon-ie |  |  |
| 5 |  |  |  |  |
| 6 |  |  |  |  |

REG-PERIOD-DEBT-DLY & DIR-PERIOD-DEBT-DLY

REG-BRAINTREE-RECON

## 10/08 Thu S.Leave

|  |  |  |  |  |
| --- | --- | --- | --- | --- |
| 1 | Inc/WO | Desc | Start dt | Compl dt |
| 2 |  |  |  |  |
| 3 |  |  |  |  |
| 4 |  |  |  |  |
| 5 |  |  |  |  |
| 6 |  |  |  |  |

## 11/08 Fri

|  |  |  |  |  |
| --- | --- | --- | --- | --- |
| 1 | Inc/WO | Desc | Start dt | Compl dt |
| 2 |  | Service request to change schedule of BTR streams  [RITM9092280](https://aztech.service-now.com/sc_req_item.do?sys_id=098a38e9c36835504b359b1f050131bc&sysparm_record_target=sc_req_item&sysparm_catalog=e0d08b13c3330100c8b837659bba8fb4&sysparm_catalog_view=catalog_aportal) REQ7049949 Check jobs run today (email to Paul why wait 1 hr before regd052ap |  |  |
| 3 |  | Service request cTask report |  |  |
| 4 |  |  |  |  |
| 5 |  |  |  |  |
| 6 |  |  |  |  |

## 14/08 Mon

|  |  |  |  |  |
| --- | --- | --- | --- | --- |
| 1 | Inc/WO | Desc | Start dt | Compl dt |
| 2 |  | Service request cTask report to Vivian |  |  |
| 3 | Warwick | RITM9122054 - 20230321-990-04 Inflation Proofing Rate Change for AA Life Products |  |  |
| 4 | INC17761693 | GUP for subclass ZRP – Explain to Sajeev  Earning pattern issue with policy 23-2023PRI-ZRP |  |  |
| 5 |  | 1-2 TM |  |  |
| 6 |  |  |  |  |

## 15/08 Tue

|  |  |  |  |  |
| --- | --- | --- | --- | --- |
| 1 | Inc/WO | Desc | Start dt | Compl dt |
| 2 | Regd054p | 503- service unavailable |  |  |
| 3 |  | 11-12 Sharepoint wk-5 |  |  |
| 4 |  |  |  |  |
| 5 |  |  |  |  |
| 6 |  |  |  |  |

## 16/08 Wed

|  |  |  |  |  |
| --- | --- | --- | --- | --- |
| 1 | Inc/WO | Desc | Start dt | Compl dt |
| 2 |  | Ctask reporting |  |  |
| 3 |  | Roster update - Hock |  |  |
| 4 |  | Regy010a – annual rollover of agsn |  |  |
| 5 |  |  |  |  |
| 6 |  |  |  |  |

## 17/08 Thu (S Leave)

|  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- |
| 1 | Inc/WO |  | Desc | Start dt | Compl dt |
| 2 |  |  |  |  |  |
| 3 |  |  |  |  |  |
| 4 |  |  |  |  |  |
| 5 |  |  |  |  |  |
| 6 |  |  |  |  |  |

## 18/08 Fri

|  |  |  |  |  |
| --- | --- | --- | --- | --- |
| 1 | Inc/WO | Desc | Start dt | Compl dt |
| 2 |  | AGST roll over job and data fix |  |  |
| 3 |  |  |  |  |
| 4 |  |  |  |  |
| 5 |  |  |  |  |
| 6 |  |  |  |  |

## 21/08 Mon

|  |  |  |  |  |
| --- | --- | --- | --- | --- |
| 1 | Inc/WO | Desc | Start dt | Compl dt |
| 2 |  | AGST roll over job and data fix |  |  |
| 3 |  |  |  |  |
| 4 |  |  |  |  |
| 5 |  |  |  |  |
| 6 |  |  |  |  |

## 21/08 Mon

|  |  |  |  |  |
| --- | --- | --- | --- | --- |
| 1 | Inc/WO | Desc | Start dt | Compl dt |
| 2 |  | AGST roll over job and data fix |  |  |
| 3 |  | Batch Imbalance |  |  |
| 4 |  |  |  |  |
| 5 |  |  |  |  |
| 6 |  |  |  |  |

## 22/08 Tue (101 Miller)

|  |  |  |  |  |
| --- | --- | --- | --- | --- |
| 1 | Inc/WO | Desc | Start dt | Compl dt |
| 2 |  | AGST roll over job and data fix |  |  |
| 3 |  |  |  |  |
| 4 |  |  |  |  |
| 5 |  |  |  |  |
| 6 |  |  |  |  |

## 23/08 Wed

|  |  |  |  |  |
| --- | --- | --- | --- | --- |
| 1 | Inc/WO | Desc | Start dt | Compl dt |
| 2 |  | INC17791380: PST007-327-571 RE: Request for NZ stop cheque 27/07/23 |  |  |
| 3 |  | Rohy’s data fix |  |  |
| 4 |  | Betty - WBC overpaid GST & STDUTY reports based on the files stored in N:\lsor\Files\output\Input.  Ezt program to sum stduty/gst by policy |  |  |
| 5 |  |  |  |  |
| 6 |  |  |  |  |

## 24/08 Thu

|  |  |  |  |  |
| --- | --- | --- | --- | --- |
| 1 | Inc/WO | Desc | Start dt | Compl dt |
| 2 |  | INC17791380: PST007-327-571 RE: Request for NZ stop cheque 27/07/23  Apparently NZL cheque stream for bank code 06 has been decommissioned since 2022. (Snow Change 278888) |  |  |
| 3 |  | IR20211122-512-04 Disable Bank Code 06 Cheque Refunds in Company 7 (NZ) |  |  |
| 4 |  |  |  |  |
| 5 |  |  |  |  |
| 6 |  |  |  |  |

## 25/08 Fri

|  |  |  |  |  |
| --- | --- | --- | --- | --- |
| 1 | Inc/WO | Desc | Start dt | Compl dt |
| 2 |  | Agsn fix (10-10.30) |  |  |
| 3 |  |  |  |  |
| 4 |  |  |  |  |
| 5 |  |  |  |  |
| 6 |  |  |  |  |

## 28/08 Mon

|  |  |  |  |  |
| --- | --- | --- | --- | --- |
| 1 | Inc/WO | Desc | Start dt | Compl dt |
| 2 |  | Team Mtng 10 – 11 |  |  |
| 3 |  | INC17914588 - Error with Data file Provider Statements  Invalid char |  |  |
| 4 |  |  |  |  |
| 5 |  |  |  |  |
| 6 |  |  |  |  |

## 29/08 Tue (Working from office)

|  |  |  |  |  |
| --- | --- | --- | --- | --- |
| 1 | Inc/WO | Desc | Start dt | Compl dt |
| 2 |  | SharePoint kick off |  |  |
| 3 |  | INC17914173 - missing info from POLISY Financial files - claims finalised in POLISY but not in ACMS |  |  |
| 4 |  |  |  |  |
| 5 |  |  |  |  |
| 6 |  |  |  |  |

## 30/08 Wed

|  |  |  |  |  |
| --- | --- | --- | --- | --- |
| 1 | Inc/WO | Desc | Start dt | Compl dt |
| 2 |  | INC17914173 - missing info from POLISY Financial files - claims finalised in POLISY but not in ACMS  T025 item missing for subclass – Sajeev checking |  |  |
| 3 |  | 12 – 1 Team connect |  |  |
| 4 |  | INC17929260 - REGD284V failing due to archived policy – checking how to bypass  (Marivic) |  |  |
| 5 |  | 3.30 – 5 IT townhall |  |  |
| 6 |  |  |  |  |

## 31/08 Thu

|  |  |  |  |  |
| --- | --- | --- | --- | --- |
| 1 | Inc/WO | Desc | Start dt | Compl dt |
| 2 |  | INC17914173 - missing info from POLISY Financial files  Checking SAS program |  |  |
| 3 |  | Sftd\_dnload psversion 7 & 5 |  |  |
| 4 |  |  |  |  |
| 5 |  |  |  |  |
| 6 |  |  |  |  |

# Sep 2023

## 01/09 Fri

|  |  |  |  |  |
| --- | --- | --- | --- | --- |
| 1 | Inc/WO | Desc | Start dt | Compl dt |
| 2 |  | INC17914173 - missing info from POLISY Financial files  Tom Wilde replied, asking for resending the missing claims(?) Involving Lynda |  |  |
| 3 |  | Karen Smith’s testing for imbalanced diagnostic journal |  |  |
| 4 |  | Betty’s query on F121 reports |  |  |
| 5 |  | REGWFE96 update for follower script (Sophie I) |  |  |
| 6 |  |  |  |  |

## 04/09 Mon

|  |  |  |  |  |
| --- | --- | --- | --- | --- |
| 1 | Inc/WO | Desc | Start dt | Compl dt |
| 2 |  | INC17914173 - missing info from POLISY Financial files  ACMS to provide list of missing data |  |  |
| 3 |  | MARKETD / BPG access denoed since weekend |  |  |
| 4 |  |  |  |  |
| 5 |  |  |  |  |
| 6 |  |  |  |  |

## 05/09 Tue (101 Miller)

|  |  |  |  |  |
| --- | --- | --- | --- | --- |
| 1 | Inc/WO | Desc | Start dt | Compl dt |
| 2 |  | Regw270x – run last step |  |  |
| 3 |  | Regd750m/nzld751m/dird750m/dird751m |  |  |
| 4 |  | N:\Microfocus\JCLSUBMIT |  |  |
| 5 |  |  |  |  |
| 6 |  |  |  |  |

## 06/09 Wed (S. Leave)

|  |  |  |  |  |
| --- | --- | --- | --- | --- |
| 1 | Inc/WO | Desc | Start dt | Compl dt |
| 2 |  | **CTASK10449852 /** [SCTASK0022920](https://aztech.service-now.com/u_sub_catalog_task.do?sys_id=36a7f03cc395f5502bfd4e7dc00131e6&sysparm_record_target=u_sub_catalog_task&sysparm_record_row=1&sysparm_record_rows=1&sysparm_record_list=u_catalog_task%3D0b36fcf4c3d57d904b359b1f050131eb%5EORDERBYnumber)  [SCTASK0022920 | Sub Catalog Task | ServiceNow (service-now.com)](https://aztech.service-now.com/nav_to.do?uri=%2Fu_sub_catalog_task.do%3Fsys_id%3D36a7f03cc395f5502bfd4e7dc00131e6%26sysparm_record_target%3Du_sub_catalog_task%26sysparm_record_row%3D1%26sysparm_record_rows%3D1%26sysparm_record_list%3Du_catalog_task%3D0b36fcf4c3d57d904b359b1f050131eb%5EORDERBYnumber) |  |  |
| 3 |  |  |  |  |
| 4 |  |  |  |  |
| 5 |  |  |  |  |
| 6 |  |  |  |  |

## 07/09 Thu

|  |  |  |  |  |
| --- | --- | --- | --- | --- |
| 1 | Inc/WO | Desc | Start dt | Compl dt |
| 2 |  | Regs750m testing in x8  [RITM9313366](https://aztech.service-now.com/sc_req_item.do?sys_id=185eea36c3c9b99036acf22f050131e6&sysparm_record_target=sc_req_item&sysparm_catalog=e0d08b13c3330100c8b837659bba8fb4&sysparm_catalog_view=catalog_aportal) t test run  **CTASK10393542 - SCTASK0022792** |  |  |
| 3 |  | Process improvements – 11.15 – 11.45 |  |  |
| 4 |  |  |  |  |
| 5 |  |  |  |  |
| 6 |  |  |  |  |

to run a read-only job to extract ACMS data for Apr/May.

## 08/09 Fri

|  |  |  |  |  |
| --- | --- | --- | --- | --- |
| 1 | Inc/WO | Desc | Start dt | Compl dt |
| 2 |  | REGS750M completed ok – cheking count of extract files |  |  |
| 3 |  | Shared email Emails - Polisy Production Support <f3e3da03.allianzms.onmicrosoft.com@au.teams.ms> |  |  |
| 4 |  |  |  |  |
| 5 |  |  |  |  |
| 6 |  |  |  |  |

REGP.C1.CLAVCA1.ADEL.EXTRACT 46239

REGP.C1.CLAVCA1.BRIS.EXTRACT 1059

REGP.C1.CLAVCA1.MEL.EXTRACT 13625

REGP.C1.CLAVCA1.PERTH.EXTRACT 3178

REGP.C1.CLAVCA1.SYDNEY.EXTRACT 10824

REGP.C1.CLAVCA1.TIO.EXTRACT 2000

Total 76925

## 11/09 Mon

|  |  |  |  |  |
| --- | --- | --- | --- | --- |
| 1 | Inc/WO | Desc | Start dt | Compl dt |
| 2 |  | Various |  |  |
| 3 |  |  |  |  |
| 4 |  |  |  |  |
| 5 |  |  |  |  |
| 6 |  |  |  |  |

Please follow following method to use your AD account in Linux (LANID).

1. Login to the Linux server via GPAM account
2. Switch to your LANID
3. Enter LANID password
4. Exit if you want to use GPAM account

auaal1246:/home/pa012793 $ su - igha

Password:

Last login: Mon Sep 11 11:20:28 AEST 2023 on pts/1

auaal1246:/home/CORP/igha $ exit

logout

auaal1246:/home/pa012793 $

## 12/09 Tue

|  |  |  |  |  |
| --- | --- | --- | --- | --- |
| 1 | Inc/WO | Desc | Start dt | Compl dt |
| 2 |  | Run regs750m & dirs750m SCTASK0022895 / CTASK10436155  Rerunning to get latest data to send to Doug  Issues with iduncat, doesn’t delete if multiple files  Not sure what is happening, KKT investigating |  |  |
| 3 |  |  |  |  |
| 4 |  |  |  |  |
| 5 |  |  |  |  |
| 6 |  |  |  |  |

## 13/09 Wed

|  |  |  |  |  |
| --- | --- | --- | --- | --- |
| 1 | Inc/WO | Desc | Start dt | Compl dt |
| 2 |  |  |  |  |
| 3 |  | 2-3.30 Lily homes meet |  |  |
| 4 |  | Regd750m issue due to dsorg=mod |  |  |
| 5 |  |  |  |  |
| 6 |  |  |  |  |

## 14/09 Thu

|  |  |  |  |  |
| --- | --- | --- | --- | --- |
| 1 | Inc/WO | Desc | Start dt | Compl dt |
| 2 |  | Strata payment |  |  |
| 3 |  | I can see MOD is specified in the SAS program itself (not in jcl). This specification seems to have come after the migration. |  |  |
| 4 |  | Svc\_ftp\_emwmanf account  I found 2 jobs REGD430Y, REGW030Y. There are others as well  REGD475Y uses REGP.COY1.PARMS(PMDWMFLG) |  |  |
| 5 |  |  |  |  |
| 6 |  |  |  |  |

%macro extract(dsn,lu,where);

data \_null\_;

   set &dsn       end=eof;

/\* TCS - EBCDIC FILE HANDLING \*/

   file &lu mod recfm=F lrecl=200 encoding = "EBCDIC037";

N:\dnxr\MMIP.EXPAND.JCL\REGW075Y.txt:39: 15 //NETRC DD DSN=REGP.COY1.PARMS(PMDWMFLG),

N:\dnxr\MMIP.EXPAND.JCL\REGD475Y.txt:40: 16 //NETRC DD DSN=REGP.COY1.PARMS(PMDWMFLG),

N:\dnxr\MMIP.EXPAND.JCL\REGD140Y.txt:40: 16 //NETRC DD DSN=REGP.COY1.PARMS(PMDWMFLG),

## 15/09 Fri

|  |  |  |  |  |
| --- | --- | --- | --- | --- |
| 1 | Inc/WO | Desc | Start dt | Compl dt |
| 2 |  | SCTASK0023018 for Sudeesh k for restoring dataset pddish co-6 |  |  |
| 3 |  |  |  |  |
| 4 |  |  |  |  |
| 5 |  |  |  |  |
| 6 |  |  |  |  |

## 18/09 – 20/09 Mon – Wed (S Leave)

|  |  |  |  |  |
| --- | --- | --- | --- | --- |
| 1 | Inc/WO | Desc | Start dt | Compl dt |
| 2 |  |  |  |  |
| 3 |  |  |  |  |
| 4 |  |  |  |  |
| 5 |  |  |  |  |
| 6 |  |  |  |  |

## 21/09 Thu

|  |  |  |  |  |
| --- | --- | --- | --- | --- |
| 1 | Inc/WO | Desc | Start dt | Compl dt |
| 2 |  | P4 INC18179386 - (CTP) Polisy - master policy number is not generating  Raymond deleted the blank client id in clnv02 |  |  |
| 3 |  | INC17914173 - missing info from POLISY Financial files  ACMS closed claims Mar-May |  |  |
| 4 |  |  |  |  |
| 5 |  |  |  |  |
| 6 |  |  |  |  |

## 22/09 Fri

|  |  |  |  |  |
| --- | --- | --- | --- | --- |
| 1 | Inc/WO | Desc | Start dt | Compl dt |
| 2 |  | POU493 – web-ctp prog creating blank client id |  |  |
| 3 |  |  |  |  |
| 4 |  |  |  |  |
| 5 |  |  |  |  |
| 6 |  |  |  |  |

Oncall/on-call/escalation claimed (4 weeks)

|  |  |
| --- | --- |
| 14/08/2023 | 10/09/2023 |

## 25/09 Mon

|  |  |  |  |  |
| --- | --- | --- | --- | --- |
| 1 | Inc/WO | Desc | Start dt | Compl dt |
| 2 |  | Regs750m & dirs750 spl extract postponed to next Mon after eom (acms data for Mar to May) |  |  |
| 3 |  | Testing email to Teams channel |  |  |
| 4 |  | 1 – 2 TM |  |  |
| 5 |  |  |  |  |
| 6 |  |  |  |  |

What you need to request in [Catalogue Item - myAllicia (service-now.com)](https://aztech.service-now.com/myallicia?id=sc_cat_item&sys_id=043dc2911ba4a8904006206e3b4bcba0)

squirrel 4.0 = Packaged

notepad ++ = Packaged

winscp = Packaged

IBM Datastudio 4.1.3 = Packaged

IBM DB2 DB2COPY1 incl ODBC driver = Packaged

Beyond Compare 4.0

## 26/09 Tue (101 Miller St)

|  |  |  |  |  |
| --- | --- | --- | --- | --- |
| 1 | Inc/WO | Desc | Start dt | Compl dt |
| 2 |  | ODBC set up by Giri |  |  |
| 3 |  | IFEE incident analysis and proposal to remediate – review tech spec from Patrick N |  |  |
| 4 |  | 3.30 t- 4.30 SharePoint meeting (Furseal) |  |  |
| 5 |  |  |  |  |
| 6 |  |  |  |  |

## 27/09 Wed

|  |  |  |  |  |
| --- | --- | --- | --- | --- |
| 1 | Inc/WO | Desc | Start dt | Compl dt |
| 2 |  | 10 – 11 BNK decommission |  |  |
| 3 |  | CWX feed from BNK job – BNKD235D |  |  |
| 4 |  | 1 – 1.30 oncall |  |  |
| 5 |  |  |  |  |
| 6 |  |  |  |  |

## 28/09 Thu

|  |  |  |  |  |
| --- | --- | --- | --- | --- |
| 1 | Inc/WO | Desc | Start dt | Compl dt |
| 2 |  | DIRW010A exceeded runtime last night (archive job being run daily still) |  |  |
| 3 |  | Check bnkd230d / BNKP.D1.RECOVERY.EXTRACT for no of records extracted (1 today) |  |  |
| 4 |  | INC18089971 - Microstrategy C063 claim report variance with SAP in Aug (REGP.C6.C051.EXTRACT)  DIRSDIAP.jcl tried, need to check |  |  |
| 5 |  |  |  |  |
| 6 |  |  |  |  |

C063 variance – check diagnost for Jul & Aug

Jul 02/07 to 28-29/07 REGP.F5.DIAGNOST.PBF214.G3499V00 / G3518

Aug 30/07 – 25-26/08 G3519 -

## 29/09 Fri

|  |  |  |  |  |
| --- | --- | --- | --- | --- |
| 1 | Inc/WO | Desc | Start dt | Compl dt |
| 2 |  | C063 variance |  |  |
| 3 |  |  |  |  |
| 4 |  | Lily – Contract signed |  |  |
| 5 |  |  |  |  |
| 6 |  |  |  |  |

# Oct 2023

## 02/10 Mon (P.Holiday)

## 03/10 Tue

|  |  |  |  |  |
| --- | --- | --- | --- | --- |
| 1 | Inc/WO | Desc | Start dt | Compl dt |
| 2 |  | ACMS extract for Mar to May – sent to Lynda |  |  |
| 3 |  | Bank Codes Not Set Up in Polisy for Co 6 (Tom Dobbie) |  |  |
| 4 |  | FTP upgrade |  |  |
| 5 |  |  |  |  |
| 6 |  |  |  |  |

ACMS extract

On 03/10 prev 13/09

Ade 48108 48406

Syd 22281 22413

Mel 15192 15269

Bri 1071 1078

Per 3162 3176

TIO 1999 2002

BR 10 and bankcode 87

|  |  |  |
| --- | --- | --- |
|  | Co-1 (CICSRP) | Co-6 (CICSDIRP) |
| T440 | Y (87) | N |
| T441 | Y (87) | N |
| T751 | Y (1087) | N |
| T841 | Y (87) | N |
| TUWB | Y (87) | N |
| T442 (req no alloc) | N (8710) | N |

profile #180 (FIN AR RECEIPTING 4) and #182 (FIN AR RECEIPTING 6) have a $100,000 approval limit set for bank code 87?

To be added

company 6: Bank Code: 87, WG, WZ

co-1

T751 / 10WG & 10WZ

T841/WZ

T442/ 10WG & 10WZ

Co-6 all tables for 87 WG & WZ

Profile 180 has all bankcodes

Prof 182 needs WZ

## 04/10 Wed

|  |  |  |  |  |
| --- | --- | --- | --- | --- |
| 1 | Inc/WO | Desc | Start dt | Compl dt |
| 2 |  | Pathology |  |  |
| 3 |  | Co-6 br 87 |  |  |
| 4 |  | Restart avc |  |  |
| 5 |  | CTPFLEET regd480M rc 04 stopped cycling |  |  |
| 6 |  |  |  |  |

## 05/10 Thu

|  |  |  |  |  |
| --- | --- | --- | --- | --- |
| 1 | Inc/WO | Desc | Start dt | Compl dt |
| 2 |  |  |  |  |
| 3 |  | 3.30 – 4 bankcodes 87, WG, WZ in co-6 Tom will raise an IR |  |  |
| 4 |  | Sql -493 Timesudf error |  |  |
| 5 |  |  |  |  |
| 6 |  |  |  |  |

## 06/10 Fri (S.Leavce)

|  |  |  |  |  |
| --- | --- | --- | --- | --- |
| 1 | Inc/WO | Desc | Start dt | Compl dt |
| 2 |  |  |  |  |
| 3 |  |  |  |  |
| 4 |  |  |  |  |
| 5 |  |  |  |  |
| 6 |  |  |  |  |

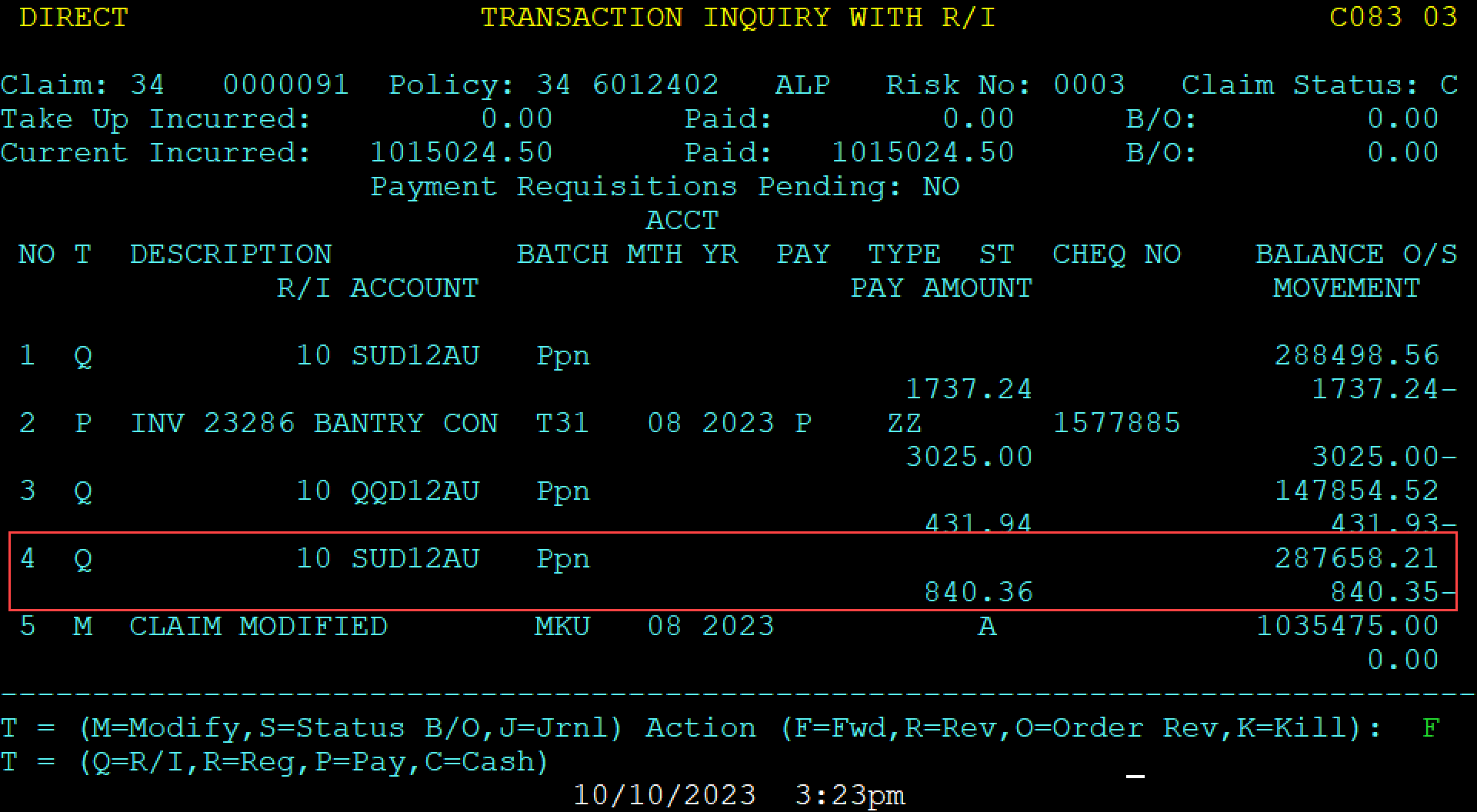
## 09/10 Mon

|  |  |  |  |  |
| --- | --- | --- | --- | --- |
| 1 | Inc/WO | Desc | Start dt | Compl dt |
| 2 |  | GP appoint 10.30 |  |  |
| 3 |  | Non arrival of WH338D9S trigger for 8th Oct 2023 Process  Nancy checked – files sent |  |  |
| 4 |  | Report missing for Run number 338 regw270x – Anis Islam  Copied the sysout to txt file and sent |  |  |
| 5 |  | INC18089971 - Microstrategy C063 claim report variance with SAP (Inc closed as no further requirement from us) |  |  |
| 6 |  | [INC18368567 | Incident | ServiceNow (service-now.com)](https://aztech.service-now.com/nav_to.do?uri=%2Fincident.do%3Fsys_id%3D990b6e01c3b5f118b2043dcf0501314a%26sysparm_view%3D%26sysparm_domain%3Dnull%26sysparm_domain_scope%3Dnull) to run REGS40CS to resend the file REGP.W1.WBC.CISISS.MISMATCH.RPT.G0119V00 created on 05/10. Westpac has problem retrieving the file from staging |  |  |
| 7 |  | TM 2.30 – 3.15 |  |  |

## 10/10 Tue

|  |  |  |  |  |
| --- | --- | --- | --- | --- |
| 1 | Inc/WO | Desc | Start dt | Compl dt |
| 2 |  | INC18089971 - C063 claim report variance with SAP  Run DIRSDIAP for July & August  Found no trans for UWC  Emailed to Racheal Guo |  |  |
| 3 |  |  |  |  |
| 4 |  |  |  |  |
| 5 |  |  |  |  |
| 6 |  |  |  |  |

C063 variance 287,659, caused by claim 6-34-0000091



## 11/10 Wed

|  |  |  |  |  |
| --- | --- | --- | --- | --- |
| 1 | Inc/WO | Desc | Start dt | Compl dt |
| 2 |  | C063 variance - emails |  |  |
| 3 |  | REGDDW\* runbooks review to decommission dealer warranty (Paul Cross) |  |  |
| 4 |  | PIV for FTP server upgrade |  |  |
| 5 |  | INC18386637 GWP-CCI back to finance |  |  |
| 6 |  | Sharepoint folders – Lynda |  |  |
|  |  | Sharepoint – N: drive concerns |  |  |

## 12/10 Thu

|  |  |  |  |  |
| --- | --- | --- | --- | --- |
| 1 | Inc/WO | Desc | Start dt | Compl dt |
| 2 |  | Server upgrade tasks (Martin Claps) |  |  |
| 3 |  | Oncall roster |  |  |
| 4 |  |  |  |  |
| 5 |  |  |  |  |
| 6 |  |  |  |  |

## 13/10 Fri

|  |  |  |  |  |
| --- | --- | --- | --- | --- |
| 1 | Inc/WO | Desc | Start dt | Compl dt |
| 2 |  | Oncall roster |  |  |
| 3 |  | FTP server - piv |  |  |
| 4 |  | Sanc & profile list |  |  |
| 5 |  | P2 Incident - 18433321 - (OTH) - Wait Time Exceeds Limit - Cannot Calculate premium |  | 7.30pm |
| 6 |  |  |  |  |

## 16/10 Mon A.Leave

|  |  |  |  |  |
| --- | --- | --- | --- | --- |
| 1 | Inc/WO | Desc | Start dt | Compl dt |
| 2 |  | Kinkumber |  |  |
| 3 |  |  |  |  |
| 4 |  |  |  |  |
| 5 |  |  |  |  |
| 6 |  |  |  |  |

## 17/10 Tue

|  |  |  |  |  |
| --- | --- | --- | --- | --- |
| 1 | Inc/WO | Desc | Start dt | Compl dt |
| 2 |  |  |  |  |
| 3 | 10-11 | SharePoint – n:drive options |  |  |
| 4 |  | Team time – Holey Moley |  |  |
| 5 |  |  |  |  |
| 6 |  |  |  |  |

## 18/10 Wed

|  |  |  |  |  |
| --- | --- | --- | --- | --- |
| 1 | Inc/WO | Desc | Start dt | Compl dt |
| 2 |  |  |  |  |
| 3 |  | 11-11.30 PRB |  |  |
| 4 |  | INC18466431 Cannot authorize payment - policy 08 G368870 CMP - req # R1J1082734 - claim 08 0281241 $115 raised 04/10/2023 |  |  |
| 5 |  |  |  |  |
| 6 |  |  |  |  |

online inquiry Q006 does the same thing +000  
Batch is 108202404Q005QQP and this seems to be the only requisition in the batch.

## 19/10 Thu

|  |  |  |  |  |
| --- | --- | --- | --- | --- |
| 1 | Inc/WO | Desc | Start dt | Compl dt |
| 2 |  | 10-10.40 Sharepoint Lynda |  |  |
| 3 |  | eLearning 2 courses completed |  |  |
| 4 |  | PRB |  |  |
| 5 |  | Regq.parms - Nancy |  |  |
| 6 |  |  |  |  |

## 20/10 Fri

|  |  |  |  |  |
| --- | --- | --- | --- | --- |
| 1 | Inc/WO | Desc | Start dt | Compl dt |
| 2 |  | PRB |  |  |
| 3 |  |  |  |  |
| 4 |  |  |  |  |
| 5 |  |  |  |  |
| 6 |  |  |  |  |

DMS site 10 yr retention?

## 23/10 Mon

|  |  |  |  |  |
| --- | --- | --- | --- | --- |
| 1 | Inc/WO | Desc | Start dt | Compl dt |
| 2 |  | Sharepoint – Lynda – presentation at TM cancelled |  |  |
| 3 |  | Ngo, Hue Phuong asking for ACMS extract jobs & extract files |  |  |
| 4 |  |  |  |  |
| 5 |  |  |  |  |
| 6 |  |  |  |  |

## 24/10 Tue – 101 Miller

|  |  |  |  |  |
| --- | --- | --- | --- | --- |
| 1 | Inc/WO | Desc | Start dt | Compl dt |
| 2 |  | 10 – 11.30 SharePoint forum (Paul C) |  |  |
| 3 |  | roster |  |  |
| 4 |  | Batch imbalance |  |  |
| 5 |  |  |  |  |
| 6 |  |  |  |  |

## 25/10 Wed

|  |  |  |  |  |
| --- | --- | --- | --- | --- |
| 1 | Inc/WO | Desc | Start dt | Compl dt |
| 2 |  | misc |  |  |
| 3 |  | November 2023 release - INC1783367 - CHG0348601-Create a job to fix and refresh POVAGSN records |  |  |
| 4 |  |  |  |  |
| 5 |  |  |  |  |
| 6 |  |  |  |  |

## 26/10 Thu

|  |  |  |  |  |
| --- | --- | --- | --- | --- |
| 1 | Inc/WO | Desc | Start dt | Compl dt |
| 2 |  | ½ day leave |  |  |
| 3 | INC18560102 | CWX missing data from 23/10  Group chat (Janice P)  Sajeev helping – changing parm to start extract from 23/10 |  |  |
| 4 |  |  |  |  |
| 5 |  |  |  |  |
| 6 |  |  |  |  |

## 27/10 Fri

|  |  |  |  |  |
| --- | --- | --- | --- | --- |
| 1 | Inc/WO | Desc | Start dt | Compl dt |
| 2 | INC18560102 | CWX jobs regd230d & dird230d completed with revised parm. Verified at night. Seems all transactions are in CWX now |  |  |
| 3 |  |  |  |  |
| 4 |  |  |  |  |
| 5 |  |  |  |  |
| 6 |  |  |  |  |

## 30/10 Mon

|  |  |  |  |  |
| --- | --- | --- | --- | --- |
| 1 | Inc/WO | Desc | Start dt | Compl dt |
| 2 |  | Please review: November Release Business Comms: |  |  |
| 3 |  | INC18573859 - incorrect user no 1411 showing against Claim payment (Alpha sanc issue) |  |  |
| 4 |  | Timesheet |  |  |
| 5 |  |  |  |  |
| 6 |  |  |  |  |

## 31/10 Tue 101 Miller st

|  |  |  |  |  |
| --- | --- | --- | --- | --- |
| 1 | Inc/WO | Desc | Start dt | Compl dt |
| 2 |  | Morning tea for BNK decommission |  |  |
| 3 |  | Batch imbalance training to Sajjev & Aswathy |  |  |
| 4 |  |  |  |  |
| 5 |  |  |  |  |
| 6 |  |  |  |  |

# Nov 2023

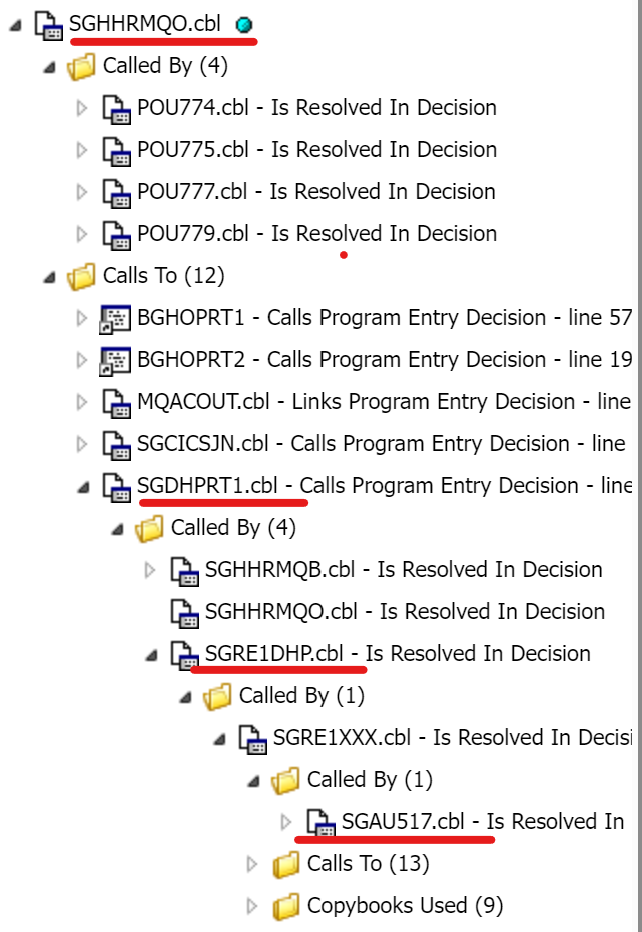
## 01/11 Wed

|  |  |  |  |  |
| --- | --- | --- | --- | --- |
| 1 | Inc/WO | Desc | Start dt | Compl dt |
| 2 |  | Batch imbalance |  |  |
| 3 |  | <met Martin in city reno guy> |  |  |
| 4 |  | Nov rel impl plan meeting 2-3 |  |  |
| 5 |  |  |  |  |
| 6 |  |  |  |  |

## 02/11 Thu

|  |  |  |  |  |
| --- | --- | --- | --- | --- |
| 1 | Inc/WO | Desc | Start dt | Compl dt |
| 2 |  | Renewal details to Aswathy |  |  |
| 3 |  | SharePoint emails Paul/Lynda |  |  |
| 4 |  | SGHHRMQO is the call to CPS |  |  |
| 5 |  |  |  |  |
| 6 |  |  |  |  |

CPS call in renewal job

****

## 03/11 Fri

|  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- |
| 1 |  | Inc/WO | Desc | Start dt | Compl dt |
| 2 |  |  |  |  |  |
| 3 |  |  | PDP |  |  |
| 4 |  |  | Fri night batch jobs failing since 9pm Webex call &chat whole night |  |  |
| 5 |  |  |  |  |  |
| 6 |  |  |  |  |  |

Sat/Sun verify jobs

## 06/11 Mon

|  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- |
| 1 |  | Inc/WO | Desc | Start dt | Compl dt |
| 2 |  |  | Batch jobs  Regdt92q check with Marcel Bodi  CWX still having issues |  |  |
| 3 |  |  | 1 – 2 TM |  |  |
| 4 |  |  | 3 – 4 Wiki migration (Paul C) |  |  |
| 5 |  |  |  |  |  |
| 6 |  |  |  |  |  |

## 07/11 Tue (Melb cup)

|  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- |
| 1 |  | Inc/WO | Desc | Start dt | Compl dt |
| 2 |  |  | Wiki move to 99. archive |  |  |
| 3 |  |  | CWX files from Sat merged to yesterdays by Joseph Parsons |  |  |
| 4 |  |  |  |  |  |
| 5 |  |  |  |  |  |
| 6 |  |  |  |  |  |

## 08/11 Wed (elect appoint)

|  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- |
| 1 |  | Inc/WO | Desc | Start dt | Compl dt |
| 2 |  |  | Lily (elect selection appoint( 8 – 10) Prestons) |  |  |
| 3 |  |  |  |  |  |
| 4 |  |  | Regd47AM keeps failing |  |  |
| 5 |  |  | 4 – 5 Sharepoint set up (Paul C) |  |  |
| 6 |  |  |  |  |  |

## 09/11 Thu

|  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- |
| 1 |  | Inc/WO | Desc | Start dt | Compl dt |
| 2 |  |  | Gen |  |  |
| 3 |  |  | Not all APRs tasks are created in PS BPM INC18672951 |  |  |
| 4 |  |  | INC18705174 - Job 'REGW530M - UPDATE POLISY WITH RES |  |  |
| 5 |  |  |  |  |  |
| 6 |  |  |  |  |  |

## 10/11 Fri

|  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- |
| 1 |  | Inc/WO | Desc | Start dt | Compl dt |
| 2 |  |  | oncall |  |  |
| 3 |  |  | Misc |  |  |
| 4 |  |  |  |  |  |
| 5 |  |  |  |  |  |
| 6 |  |  |  |  |  |

Oncall/escalation claimed 23/10/2023 to 12/11/2023 (3 weeks esc)

## 13/11/2023 to 8/12/2023 A.Leave

# Dec 2023

## 11/12 Mon

|  |  |  |  |  |
| --- | --- | --- | --- | --- |
| 1 |  | Desc | Start dt | Compl dt |
| 2 |  | Emails / Misc |  |  |
| 3 | INC18870413 | INC18870413 unclosed batches  2 issues – emails to Lynda |  |  |
| 4 |  | 1.35 – 2.35 TM |  |  |
| 5 |  |  |  |  |
| 6 |  |  |  |  |

## 12/12 Tue

|  |  |  |  |  |
| --- | --- | --- | --- | --- |
| 1 |  | Desc | Start dt | Compl dt |
| 2 | INC18870413 | REGSTRBR & REGSTRCH jobs for moving to another BATC key  REGDB45F PBTRBR to transfer u/w batch  INC18870413 (FIN) 620S010473LLP Treasury Ops team processed entry in Polisy but not reflecting in Links 536704284 account |  |  |
| 3 |  | Teams – Channel calendar |  |  |
| 4 |  |  |  |  |
| 5 |  |  |  |  |
| 6 |  |  |  |  |

## 13/12 Wed

|  |  |  |  |  |
| --- | --- | --- | --- | --- |
| 1 |  | Desc | Start dt | Compl dt |
| 2 | INC18870413 | REGSTRBR & REGSTRCH jobs for moving to another BATC key |  |  |
| 3 |  | Testing in X8 |  |  |
| 4 |  |  |  |  |
| 5 |  |  |  |  |
| 6 |  |  |  |  |

## 14/12 Thu (WF Miller st)

|  |  |  |  |  |
| --- | --- | --- | --- | --- |
| 1 |  | Desc | Start dt | Compl dt |
| 2 | INC18870413 | REGSTRBR & REGSTRCH jobs for moving to another BATC key |  |  |
| 3 |  | Testing in X8 |  |  |
| 4 |  |  |  |  |
| 5 |  |  |  |  |
| 6 |  |  |  |  |

80 5169343

80 5169344

## 15/12 Fri

|  |  |  |  |  |
| --- | --- | --- | --- | --- |
| 1 |  | Desc | Start dt | Compl dt |
| 2 | INC18870413 | REGSTRBR & REGSTRCH jobs for moving to another BATC key |  |  |
| 3 |  | Testing in X8  Routes to P006 screen instead of P06A |  |  |
| 4 |  | FTPRICON |  |  |
| 5 |  |  |  |  |
| 6 |  |  |  |  |

RITM10155857 / CTASK11380344

Reference INC18870413  
Transfer batches to current acct period  
U011 bathes (DIRSC45F / PBTRBR) parm  
620202212U011b28 620202406U011^28 620S010473LLP  
620202212U011b28 620202406U011^28 620S068868DMP  
621202212U011b57 621202406U011^57 621S634967DMP  
  
P001 batches (DIRSTRCH / PBTRCH) parm  
620202212P001q37 620202406P001^37 P6805169343  
621202212P001q97 621202406P001^97 P6805169344

## 18/12 Mon

|  |  |  |  |  |
| --- | --- | --- | --- | --- |
| 1 |  | Desc | Start dt | Compl dt |
| 2 | INC18870413 | REGSTRBR & REGSTRCH jobs for moving to another BATC key |  |  |
| 3 | CTASK11380344 | Testing in X8  Routes to P006 screen instead of P06A |  |  |
| 4 |  | FTPRICON |  |  |
| 5 |  |  |  |  |
| 6 |  |  |  |  |

## 19/12 Tue – Miller st

|  |  |  |  |  |
| --- | --- | --- | --- | --- |
| 1 |  | Desc | Start dt | Compl dt |
| 2 | INC18870413 | REGSTRBR & REGSTRCH jobs for moving to another BATC key |  |  |
| 3 | CTASK11380344 | Approved by Ray, Jobs completed and verified |  |  |
| 4 |  | FTPRICON – due to alpha branch in br+risk cls |  |  |
| 5 |  |  |  |  |
| 6 |  |  |  |  |

## 20/12 Wed

|  |  |  |  |  |
| --- | --- | --- | --- | --- |
| 1 |  | Desc | Start dt | Compl dt |
| 2 |  | Check with I&O on Glass files  Yan replied, files not there yet |  |  |
| 3 |  |  |  |  |
| 4 |  | Glass upload -request [RITM10191953](https://aztech.service-now.com/sc_req_item.do?sys_id=7ad003d483d33598c552b688beaad306&sysparm_record_target=sc_req_item&sysparm_catalog=e0d08b13c3330100c8b837659bba8fb4&sysparm_catalog_view=catalog_aportal) |  |  |
| 5 |  |  |  |  |
| 6 |  |  |  |  |

\*\* visited city apt

## 21/12 Thu

|  |  |  |  |  |
| --- | --- | --- | --- | --- |
| 1 |  | Desc | Start dt | Compl dt |
| 2 |  | Glass upload -request [RITM10191953](https://aztech.service-now.com/sc_req_item.do?sys_id=7ad003d483d33598c552b688beaad306&sysparm_record_target=sc_req_item&sysparm_catalog=e0d08b13c3330100c8b837659bba8fb4&sysparm_catalog_view=catalog_aportal) / ctask11420243 to schedule Glass jobs at 10pm on 20/12  Completed last night |  |  |
| 3 |  | Email to Tim Clarke |  |  |
| 4 |  | AUSTPOST jobs to Sudheesh  Details to Sudheesh |  |  |
| 5 |  |  |  |  |
| 6 |  |  |  |  |

## 22/12 Fri

|  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- |
| 1 |  |  | Desc | Start dt | Compl dt |
| 2 |  |  |  |  |  |
| 3 |  |  |  |  |  |
| 4 |  |  |  |  |  |
| 5 |  |  |  |  |  |
| 6 |  |  |  |  |  |

## 25/12 Mon – X’Mas day

## 26/12 Tue – Boxing day

## 27/12 Wed

|  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- |
| 1 |  |  | Desc | Start dt | Compl dt |
| 2 | INC19212472 |  | Batch imbalance - fixed |  |  |
| 3 | INC19204422 |  | REGSM28O – no cheques in input file, program should handle instead of abend |  |  |
| 4 |  |  |  |  |  |
| 5 |  |  |  |  |  |
| 6 |  |  |  |  |  |

## 28/12 Thu

|  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- |
| 1 |  |  | Desc | Start dt | Compl dt |
| 2 |  |  | RegdF93m , regd121p etc |  |  |
| 3 |  |  | p.holiday failed jobs  Regdf93m(bpay ctp), regd090p(dish), regdf94m(nab bpay), regdf96m(bpay non-ctp), regd24f1 / dird24f1 (bars claim recovy) |  |  |
| 4 |  |  | INC19069359 - Unclosed batches |  |  |
| 5 |  |  |  |  |  |
| 6 |  |  |  |  |  |

## 29/12 Fri

|  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- |
| 1 |  |  | Desc | Start dt | Compl dt |
| 2 |  |  | REGDF25M / REGDF30M trailer total error, restart error etc (Sajeev) |  |  |
| 3 |  |  | Unclosed batch sql (Sudheesh) |  |  |
| 4 |  |  |  |  |  |
| 5 |  |  |  |  |  |
| 6 |  |  |  |  |  |

# 2024 Happy New Year

# Jan 2024

## 01/01 Mon P.Holiday

## 02/01 Tue Leave

## 03/01 Wed

|  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- |
| 1 |  |  | Desc | Start dt | Compl dt |
| 2 |  |  | Oncall roster update - Teams Excel |  |  |
| 3 |  |  | Glass files received today. Schedule jobs today (Hock) |  |  |
| 4 |  |  | p.holiday failed jobs (external files) |  |  |

## 04/01 Thu

|  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- |
| 1 |  |  | Desc | Start dt | Compl dt |
| 2 |  |  | Oncall roster update (wiki) |  |  |
| 3 |  |  | AZ AUS - Workplace Behaviour  AUS\_AAL\_10587  e-learning |  |  |
| 4 |  |  | ODBC connection string, odbctest,ps1 |  |  |

## 05/01 Fri - S.Leave

|  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- |
| 1 |  |  | Desc | Start dt | Compl dt |
| 2 |  |  |  |  |  |
| 3 |  |  |  |  |  |
| 4 |  |  |  |  |  |

## 08/01 Mon

|  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- |
| 1 |  |  | Desc | Start dt | Compl dt |
| 2 |  |  | Glass.ps1 |  |  |
| 3 |  |  |  |  |  |
| 4 |  |  |  |  |  |

[Catalog Tasks | ServiceNow (service-now.com)](https://aztech.service-now.com/nav_to.do?uri=%2Fsc_task_list.do%3Fsysparm_view%3D%26sysparm_first_row%3D1%26sysparm_query%3Dactive%3Dtrue%5EcompanyDYNAMICdf1780d02d8ae2002f1084323fb810ac%5Eassignment_group%3D94f245105d609050e48549a2c64fdc13%5EORassignment_group%3Da951a69edb32fc5483b365fbd39619e3%5EGROUPBYassignment_group%26sysparm_clear_stack%3Dtrue)

## 09/01 Tue (101 Miller st)

|  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- |
| 1 |  |  | Desc | Start dt | Compl dt |
| 2 |  |  | SACTP issue (Sajeev) |  |  |
| 3 |  |  |  |  |  |
| 4 |  |  |  |  |  |

## 10/01 Wed

|  |  |  |  |  |
| --- | --- | --- | --- | --- |
| 1 |  | Desc | Start dt | Compl dt |
| 2 |  | SA CTP RECON TRIGGER UPLOAD VALIDATION (REGDF08M) – email to Kis Gibson |  |  |
| 3 |  | Slowness in BRIO – Sheryl Y |  |  |
| 4 | INC18573859 | INC18573859 - Polisy user ID 3237 - query re user# for NZ claim 2 |  |  |
| 5 |  | unclosed batches |  |  |

CLAM\_CMPNY CLAM\_BRCH CLAM\_CLAIM\_NO

7 21 0096256

7 21 0096257

7 21 0096258

7 21 0096259

7 21 0120699

1 21 0116541

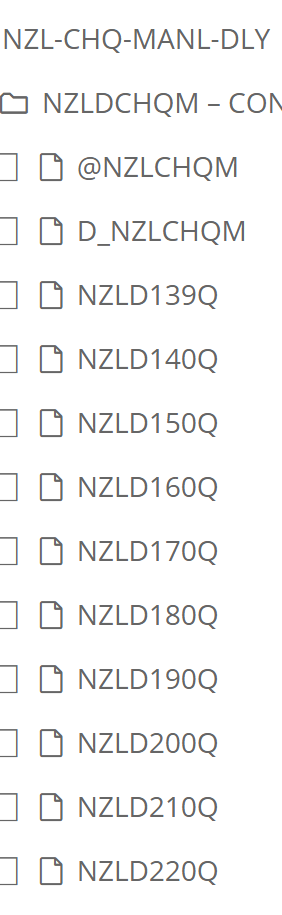
## 11/01 Thu

|  |  |  |  |  |
| --- | --- | --- | --- | --- |
| 1 |  | Desc | Start dt | Compl dt |
| 2 |  | BI >10 gr\_prem  198202407U0341K0 – working on reversal & redo, with Lynda |  |  |
| 3 |  | C109 screen issue (asking Vivian to create a req) |  |  |
| 4 |  | Westpac mqftes are failing |  |  |

Reqs in co-7 REQ 7-06-101101 created

## 12/01 Fri

|  |  |  |  |  |
| --- | --- | --- | --- | --- |
| 1 |  | Desc | Start dt | Compl dt |
| 2 |  | Many mqftes are failing, not only Westpac |  |  |
| 3 |  | Check point meetings |  |  |
| 4 |  |  |  |  |



## 15/01 Mon

|  |  |  |  |  |
| --- | --- | --- | --- | --- |
| 1 |  | Desc | Start dt | Compl dt |
| 2 |  | Mq/fte restored on Sun morning |  |  |
| 3 |  | INC17318506 REGD060D - debtor failure - batch key 198202407U0341K0 |  |  |
| 4 |  | Nzl140q – don’t know why it doesn’t pick up my req |  |  |

## 16/01 Tue (Leave – Melb)

## 17/01 Wed (Leave – Melb)

## 18/01 Thu (Leave – Melb)

## 19/01 Fri

|  |  |  |  |  |
| --- | --- | --- | --- | --- |
| 1 |  | Desc | Start dt | Compl dt |
| 2 | [RITM10433433](https://aztech.service-now.com/sc_req_item.do?sys_id=6d637b3ac33371548f2bd01c0501319a) - [CTASK11706092](https://aztech.service-now.com/sc_task.do?sys_id=39aeb7f2c3bfb5105fe3d72c05013191&sysparm_record_target=sc_task&sysparm_record_row=5&sysparm_record_rows=20&sysparm_record_list=active%3Dtrue%5EcompanyDYNAMICdf1780d02d8ae2002f1084323fb810ac%5Eassignment_group%3D94f245105d609050e48549a2c64fdc13%5EORassignment_group%3Da951a69edb32fc5483b365fbd39619e3%5Eassignment_group%3D94f245105d609050e48549a2c64fdc13%5EORDERBYassignment_group%5EORDERBYsys_id) | PwC - Allianz - Premiums to Cash Sampling (Tom Dobbie) |  |  |
| 3 |  | Request CMP/JMP (jira & wiki global) |  |  |
| 4 |  | Unclosed batches regsrpbt |  |  |

## 22/01 Mon

|  |  |  |  |  |
| --- | --- | --- | --- | --- |
|  |  | Desc | Start dt | Compl dt |
| 1 | [RITM10433433](https://aztech.service-now.com/sc_req_item.do?sys_id=6d637b3ac33371548f2bd01c0501319a) - [CTASK11706092](https://aztech.service-now.com/sc_task.do?sys_id=39aeb7f2c3bfb5105fe3d72c05013191&sysparm_record_target=sc_task&sysparm_record_row=5&sysparm_record_rows=20&sysparm_record_list=active%3Dtrue%5EcompanyDYNAMICdf1780d02d8ae2002f1084323fb810ac%5Eassignment_group%3D94f245105d609050e48549a2c64fdc13%5EORassignment_group%3Da951a69edb32fc5483b365fbd39619e3%5Eassignment_group%3D94f245105d609050e48549a2c64fdc13%5EORDERBYassignment_group%5EORDERBYsys_id) | PwC - Allianz - Premiums to Cash Sampling (Tom Dobbie)  Reconciled policy 621S050072LLP for the entire term 1/7/2023 – 1/7/2024 |  |  |
| 2 |  |  |  |  |
| 3 |  |  |  |  |

## 23/01 Tue

|  |  |  |  |  |
| --- | --- | --- | --- | --- |
|  |  | Desc | Start dt | Compl dt |
| 1 | [RITM10433433](https://aztech.service-now.com/sc_req_item.do?sys_id=6d637b3ac33371548f2bd01c0501319a) - [CTASK11706092](https://aztech.service-now.com/sc_task.do?sys_id=39aeb7f2c3bfb5105fe3d72c05013191&sysparm_record_target=sc_task&sysparm_record_row=5&sysparm_record_rows=20&sysparm_record_list=active%3Dtrue%5EcompanyDYNAMICdf1780d02d8ae2002f1084323fb810ac%5Eassignment_group%3D94f245105d609050e48549a2c64fdc13%5EORassignment_group%3Da951a69edb32fc5483b365fbd39619e3%5Eassignment_group%3D94f245105d609050e48549a2c64fdc13%5EORDERBYassignment_group%5EORDERBYsys_id) | PwC recon  [RITM10433433](https://aztech.service-now.com/sc_req_item.do?sys_id=6d637b3ac33371548f2bd01c0501319a) - [CTASK11706092](https://aztech.service-now.com/sc_task.do?sys_id=39aeb7f2c3bfb5105fe3d72c05013191&sysparm_record_target=sc_task&sysparm_record_row=5&sysparm_record_rows=20&sysparm_record_list=active%3Dtrue%5EcompanyDYNAMICdf1780d02d8ae2002f1084323fb810ac%5Eassignment_group%3D94f245105d609050e48549a2c64fdc13%5EORassignment_group%3Da951a69edb32fc5483b365fbd39619e3%5Eassignment_group%3D94f245105d609050e48549a2c64fdc13%5EORDERBYassignment_group%5EORDERBYsys_id) completed |  |  |
| 2 |  | JMP / CMP set up |  |  |
| 3 |  | AZ AUS - Allianz Competition and Consumer Protection |  |  |
| 4 |  | Policy archive issues – meeting RD, Patrick, Thi, JK |  |  |

## 24/01 Wed

|  |  |  |  |  |
| --- | --- | --- | --- | --- |
|  |  | Desc | Start dt | Compl dt |
| 1 |  | Policy archive parms |  |  |
| 2 | INC19512774 | Payment from 6th Dec 2023 (David Aung)  Receipt 71-6937246 (INC19512774) |  |  |
| 3 |  | Batch imbalance (Rohy) – Fixed by adjusting tran\_term in risk |  |  |
| 4 |  |  |  |  |

## 25/01 Thu

|  |  |  |  |  |
| --- | --- | --- | --- | --- |
|  |  | Desc | Start dt | Compl dt |
| 1 |  | Batch imbalance – check if posted and change back tran\_term |  |  |
| 2 |  | Reqs – cheque check if user-id got changed |  |  |
| 3 | INC19499588 | INC19499588 - Auto refund (Lynda) BPM task not created |  |  |
| 4 |  | Sudheesh K – unclosed batches |  |  |
| 5 |  | JMP / CMP Calendar is not complete |  |  |

## 26/01 Fri – Australia day

|  |  |  |  |  |
| --- | --- | --- | --- | --- |
|  |  | Desc | Start dt | Compl dt |
| 1 |  |  |  |  |
| 2 |  |  |  |  |
| 3 |  |  |  |  |
| 4 |  |  |  |  |

## 29/01 Mon

|  |  |  |  |  |
| --- | --- | --- | --- | --- |
|  |  | Desc | Start dt | Compl dt |
| 1 |  | NZLD020D issue – debtors abandoned by Hock further analysis |  |  |
| 2 |  | TM |  |  |
| 3 |  | Oncall roster names are missing after import, have to update manually |  |  |
| 4 | INC19545562 | A1020000015 Breakdown of Outstanding Commission Value |  |  |

Agents statement file

REGP.D1.GISMMI.EXTRACT.G\*

## 30/01 Tue

|  |  |  |  |  |
| --- | --- | --- | --- | --- |
|  |  | Desc | Start dt | Compl dt |
| 1 | INC19499335 | BPM – “why POLISY keep feeding BPM with request data of CR Auto Refund for policy 102Z424296CCP and 102Z424291CCP in the last 2 weeks? I had a look at the tasks created for 102Z424296CCP. It seems that POLISY requested BPM to create Auto Refund task for those 2 policies everyday by dropping file to MQFTE “ |  |  |
| 2 | INC19545562 | A1020000015 Breakdown of Outstanding Commission Value – emailed to Lynda with data from polisy tables ACNO ACGS MTRN21 |  |  |
| 3 |  | Retrieve QT Trails daily file from backup GDG run 6235 dt 29/12/2023 |  |  |
| 4 |  | Copied batch 728202407Q025M26 to polc8 |  |  |

Ultimo Tafe (1.5hr)

SELECT \* FROM SYSCAT.REFERENCES

WHERE CONSTNAME  = 'RMTRN022'

## 31/01 Wed

|  |  |  |  |  |
| --- | --- | --- | --- | --- |
|  |  | Desc | Start dt | Compl dt |
| 1 |  | REGDGDWD – sql error – skip policy in povnabd |  |  |
| 2 |  | INC19545562 (Lynda's) . I have provided some answers and inc is back to Lynda. I was trying to use this old Zos ezt to extract data from agent statement file which is huge. REGSAGS1.ezt |  |  |
| 3 |  | eLearning - Modern Slavery | 30 min |  |
| 4 |  |  |  |  |

# Feb 2024

## 01/02 Thu

|  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- |
|  |  |  | Desc | Start dt | Compl dt |
| 1 |  |  | NZ Daily Debtors – checked Lynda’s debtors runs in CI |  |  |
| 2 |  |  |  |  |  |
| 3 |  |  |  |  |  |
| 4 |  |  |  |  |  |

## 02/02 Fri (s.Leave)

|  |  |  |  |  |
| --- | --- | --- | --- | --- |
|  |  | Desc | Start dt | Compl dt |
| 1 |  |  |  |  |
| 2 |  |  |  |  |
| 3 |  |  |  |  |
| 4 |  |  |  |  |

## 05/02 Mon (A.Leave)

|  |  |  |  |  |
| --- | --- | --- | --- | --- |
|  |  | Desc | Start dt | Compl dt |
| 1 |  |  |  |  |
| 2 |  |  |  |  |
| 3 |  |  |  |  |
| 4 |  |  |  |  |

## 06/02 Tue (Miller st)

|  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- |
|  |  |  | Desc | Start dt | Compl dt |
| 1 | INC19633053 |  | Anis Islam – Unbilled cube |  |  |
| 2 |  |  |  |  |  |
| 3 |  |  |  |  |  |
| 4 |  |  |  |  |  |

Yumcha

## 07/02 Wed

|  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- |
|  |  |  | Desc | Start dt | Compl dt |
| 1 |  |  | REGDRPBT.jcl |  |  |
| 2 |  |  |  |  |  |
| 3 |  |  | Tim Clarke- query on 0EBI23/24 recode NVIC |  |  |
| 4 |  |  |  |  |  |

## 08/02 Thu

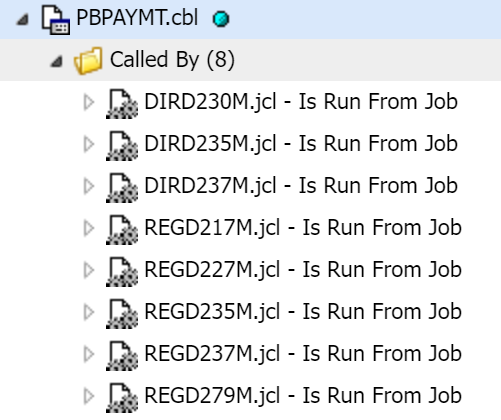
|  |  |  |  |  |
| --- | --- | --- | --- | --- |
|  |  | Desc | Start dt | Compl dt |
| 1 |  | Tim Clarke- query on 0EBI23/24 recode NVIC  Searched Glass jobs for CVGREC98 file usage |  |  |
| 2 |  | Sharepoint site owners refresher |  |  |
| 3 |  | Mmip.expand.jcl |  |  |
| 4 |  |  |  |  |

REGP.M1.GLS.NOW.CVGREC > REGP.M1.GLS.PDS.NOW.CVGREC

## 09/02 Fri

|  |  |  |  |  |
| --- | --- | --- | --- | --- |
|  |  | Desc | Start dt | Compl dt |
| 1 |  | Mq/fte test in sys |  |  |
| 2 |  | REGSRPBT issue |  |  |
| 3 |  | REGA192R lock/suspend report  REGA190R PBASUEXT |  |  |
| 4 |  | Policies incorrectly linked for printing scheule |  |  |

Mq jobs regm030n (to U: ) regf981m (rnwl dnld), regm100j (to U )



REGD235M – APO

Regd237m – NAB Bpay

Regd279m – APO ISS

T757 – tran codes, T091 for non-financial trans

SGSTDESC – policy status desc

select \* from polisy.povcidclt

where client\_id in ('C1750HPSD4','C10987438', 'C1750M6B9L', 'C108856758', 'C1750LS6PT', 'C1750LQG39', 'C60107WC95' )

75 4429911 0TP 0M6B9L 25102023 DYX83U

75 4160816 0TP 0LQG39 01032023 EXX65M

## 12/02 Mon

|  |  |  |  |  |
| --- | --- | --- | --- | --- |
|  |  | Desc | Start dt | Compl dt |
| 1 |  | Finance – extract from stmt&acno jobs to Lynda regd540d etc |  |  |
| 2 |  | TM 1-2 |  |  |
| 3 |  |  |  |  |
| 4 |  |  |  |  |

Escalation claimed

25/12/2023 – 31/12/2023 Escalation

22/01/2024 – 28/01/2024 Esc (p.Holiday 26/01)

29/01/2024 - 11/02/2024 Esc

REGP.M1.APO.CTP.BACKUP.G4728V00.DAT (found K14S001338DM0000091287)

Job REGDA30M/PBCTPBTP on 31/10/2023 – in error report

REGP.M6.APOFLE.BACKUP.G5812V00.DAT (found S006042CMP44)

Job regd235m/pbpaymt on 29/07/2023 – in error report

Pbctpbtp used in Regd146m (not in use), regd230m, regda30m

Regpf91m, 93m, 93m, 88m,regd229m,regd230m,regd234m DO NOTHING (empty files)

## 13/02 Tue

|  |  |  |  |  |
| --- | --- | --- | --- | --- |
|  |  | Desc | Start dt | Compl dt |
| 1 |  | APO, BPAy jobs |  |  |
| 2 |  | Nzl mtrn25 – numeric sanc (Aswathy |  |  |
| 3 |  |  |  |  |
| 4 |  |  |  |  |

## 14/02 Wed

|  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- |
|  |  |  | Desc | Start dt | Compl dt |
| 1 |  |  | regdgdwd |  |  |
| 2 |  |  | Pbpaymt program (regd230m is this job needed now?) |  |  |
| 3 |  |  | one time run of REGSRPBT - Sudheesh |  |  |
| 4 |  |  | Inc mgmt. meeting |  |  |
| 5 |  |  | CTASK11580992 'NB\_ANZSIC\_c1.TXT ran again for the week starting 01/01/24 |  |  |

REGW296V 'NB\_ANZSIC\_c1.txt’ << REGP.R1.NBSOFT.WKLY.EXTRACT

## 15/02 Thu

|  |  |  |  |  |
| --- | --- | --- | --- | --- |
|  |  | Desc | Start dt | Compl dt |
| 1 |  | Regs600f failed – file issue |  |  |
| 2 |  | Regw296v – new requirement to create a report for vsd |  |  |
| 3 |  | Alex – date-start in povpass to be corrected using pol00 |  |  |
| 4 |  |  |  |  |

## 16/02 Fri

|  |  |  |  |  |
| --- | --- | --- | --- | --- |
|  |  | Desc | Start dt | Compl dt |
| 1 |  | Regs/dirs600f verified ok |  |  |
| 2 |  | Regml12m & regml20M took > 1.5 hrs |  |  |
| 3 |  |  |  |  |
| 4 |  |  |  |  |

## 19/02 Mon

|  |  |  |  |  |
| --- | --- | --- | --- | --- |
|  |  | Desc | Start dt | Compl dt |
| 1 |  | Regsclnt - Lynda |  |  |
| 2 |  |  |  |  |
| 3 |  |  |  |  |
| 4 |  |  |  |  |

## 20/02 Tue (101 Miller)

|  |  |  |  |  |
| --- | --- | --- | --- | --- |
|  |  | Desc | Start dt | Compl dt |
| 1 |  | Optim download  AA RN00541 COM |  |  |
| 2 |  | Sql – bi data |  |  |
| 3 |  |  |  |  |
| 4 |  | Time sheet meeting 2 – 2.30 |  |  |

## 21/02 Wed

|  |  |  |  |  |
| --- | --- | --- | --- | --- |
|  |  | Desc | Start dt | Compl dt |
| 1 |  | iPhone se setup |  |  |
| 2 |  | Timesheet Feb (meeting) |  |  |
| 3 |  | Huawei dongle (Raymond’s not working) |  |  |
| 4 |  |  |  |  |

## 22/02 Thu

|  |  |  |  |  |
| --- | --- | --- | --- | --- |
|  |  | Desc | Start dt | Compl dt |
| 1 |  | timesheet |  |  |
| 2 |  | Unclosed\_Unprocessed\_Batches – U410 batches toward eom are created in next period. Reporting to be revised to cater for this. |  |  |
| 3 |  | Shut down of network drives - Jobs 'DIRM030Q & REGM030Q |  |  |
| 4 |  |  |  |  |

## 23/02 Fri

|  |  |  |  |  |
| --- | --- | --- | --- | --- |
|  |  | Desc | Start dt | Compl dt |
| 1 |  | Unclosed\_Unprocessed\_Batches – U410 batches toward eom are created in next period. Reporting to be revised to cater for this. |  |  |
| 2 | INC19172972 | Incorrect processing – annual to IB (co-6 done)\*\* |  |  |
| 3 |  |  |  |  |
| 4 |  |  |  |  |

Incorrect processing that I want to find \*\*

U011 or U034 as annual

U026 to convert policy from Annual to IB.

U026 to reverse the premium posting on U011/U034 (as an IB policy)

Example policy 20 0425633 DMP (U011 was accounting yr 2023)

## 26/02 Mon

|  |  |  |  |  |
| --- | --- | --- | --- | --- |
|  |  | Desc | Start dt | Compl dt |
| 1 | INC19172972 | Incorrect processing – annual to IB (co-1)  Excels to Lynda |  |  |
| 2 |  | TM 1-2 |  |  |
| 3 |  | ABS migration 2-3 Clarice |  |  |
| 4 |  | Archive jobs – Thi Ha |  |  |

## =IF(AND(ABS(W4+W3+W2+AB4+AB3+AB2)<10,W4<>0),

## IF(OR(K2="U011",K2="U034"),

## IF(AND(K3="U026",K4="U026"),"\*\*\*"," ")," ")," ")

## 27/02 Tue – 101 Miller st

|  |  |  |  |  |
| --- | --- | --- | --- | --- |
|  |  | Desc | Start dt | Compl dt |
| 1 |  | Archive jobs – RD/Thi |  |  |
| 2 |  | Palitha’s ctask |  |  |
| 3 |  |  |  |  |
| 4 |  |  |  |  |

## 28/02 Wed

|  |  |  |  |  |
| --- | --- | --- | --- | --- |
|  |  | Desc | Start dt | Compl dt |
| 1 |  | INC19893962 - Job REGDGDWD failed  Pbngdwx1 / sgtdisiq |  |  |
| 2 |  |  |  |  |
| 3 |  |  |  |  |
| 4 |  |  |  |  |

## 29/02 Thu

|  |  |  |  |  |
| --- | --- | --- | --- | --- |
|  |  | Desc | Start dt | Compl dt |
| 1 |  | Ed Gaya’s ptask to find alternate method of transferring files to NAB/Westpac/APO |  |  |
| 2 |  | Credit card lodgment on 29th leap yr – check few in co-1 & 6  REGP.P1.PDNAB.EXTRACT.BACKUP.G5377V00  **REGP.P6.PDNAB.EXTRACT.BACKUP.G3923V00** |  |  |
| 3 |  | INC19678902 for credit dashboard has been going around since 08/02, no one claiming ownership of that. Mtrn41 has 4 receipts for  $5464.01 created at the same time. 2 of them married in stmt and 2 are in ucsh. You must have checked that. Debtors inquiry sometimes shows duplicate row (when manual recon is involved, when actually 1 is in stmt), which I am aware of. That is why I checked. Pass this to another team (policy 7-56-0002437-TCP) |  |  |
| 4 |  |  |  |  |

# Mar 2024

## 01/03 Fri

|  |  |  |  |  |
| --- | --- | --- | --- | --- |
|  |  | Desc | Start dt | Compl dt |
| 1 |  | Promote runbooks for regs/dirs600f  Added UR to sql |  |  |
| 2 |  | REGM250Y – Marketd disabled |  |  |
| 3 |  |  |  |  |
| 4 |  |  |  |  |

## 04/03 Mon

|  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- |
|  |  |  | Desc | Start dt | Compl dt |
| 1 |  |  | Marketd/ftp jobs  REGM580Y - FORD is Carl Pockson  REGM250Y - Nissan is Paul Chiesa  REGW075Y - don't know |  |  |
| 2 |  |  |  |  |  |
| 3 |  |  |  |  |  |
| 4 |  |  |  |  |  |

REGM580Y - FORD is Carl Pockson

LOGIN svc\_ftpford PASSWORD lD4L2Pr9

REGP.Y1.M570Y.FORD.CLAIM

svc\_ftpford\_clm \ Ford\_AAL\_emw\_claim\_20240303.csv

REGM250Y - Nissan is Paul Chiesa

LOGIN svc\_ftpnissan PASSWORD dn1alCWw

REGP.Y1.M220Y.NISSAN.CLMFMT

svc\_ftpnissan\_clm\ Nissan\_AAL\_emw\_claim\_20240301.csv

REGW075Y - don't know

REGP.COY1.PARMS(PMDWMFLG) lOGIN svc\_ftp\_emwmanf PASSWORD 9MYYahsj

CD Manufacturer program data files\

PUT 'REGP.Y1.MONDMFPE.EXTRACT' emv\_paamanfP20240225.CSV

PUT 'REGP.Y1.MONDMFJA.EXTRACT' emv\_jagmanfP20240225.CSV

PUT 'REGP.Y1.MONDMFLR.EXTRACT' emv\_lrrmanfP20240225.CSV

PUT 'REGP.Y1.MONDMFBM.EXTRACT' emv\_bmwmanfP20240225.CSV

PUT 'REGP.Y1.MONDMFFO.EXTRACT' emv\_formanfP20240225.CSV

PUT 'REGP.Y1.MONDMFMC.EXTRACT' emv\_mccmanfP20240225.CSV

PUT 'REGP.Y1.MONDMFCI.EXTRACT' emv\_citmanfP20240225.CSV

PUT 'REGP.Y1.MONDMFTE.EXTRACT' emv\_tesmanfP20240225.CSV

REGP.COY1.PARMS(PFORDWLG) svc\_ftpford PASSWORD lD4L2Pr9

CD svc\_ftpford\_pol\

PUT 'REGP.Y1.MONDEF07.EXTRACT' AAL\_ford\_emw\_policy\_20240225.CSV

## 05/03 Tue

|  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- |
|  |  |  | Desc | Start dt | Compl dt |
| 1 |  |  | Ultimo |  |  |
| 2 |  |  | Svc\_ accounts reinstatement |  |  |
| 3 |  |  | Online bill  U169 >> U093 >> U129 >Post |  |  |
| 4 |  |  |  |  |  |

## 06/03 Wed

|  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- |
|  |  |  | Desc | Start dt | Compl dt |
| 1 |  |  | REQ8517815 – confirming the usage & validity of Teams site for polisy support sharepoint site |  |  |
| 2 |  |  | POU093 (online bill) extracts reini1 & reini2 premiums. Logic in both are very different to batch bill & batch checker logic.  Should we correct? |  |  |
| 3 |  |  | INC19801520 – SA/CTP skip rules  Regdf20m, regdf30m, regdf40m  POVSTPREF |  |  |
| 4 |  |  |  |  |  |

## 07/03 Thu

|  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- |
|  |  |  | Desc | Start dt | Compl dt |
| 1 |  |  | INC19801520 - POLISY: SA CTP Reconciliation - review skip rules |  |  |
| 2 |  |  | INC20000122 - Job REGDF08M - SA CTP Reconciliation Trigger file failed  Fixed by Notes team |  |  |
| 3 |  |  |  |  |  |
| 4 |  |  |  |  |  |

## 08/03 Fri

|  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- |
|  |  |  | Desc | Start dt | Compl dt |
| 1 |  |  | INC20018512 - Job REGDF08M - SA CTP Reconciliation Trigger  Multiple files found |  |  |
| 2 |  |  | UAR report – polisy sanc |  |  |
| 3 |  |  | SNOW Incidents & changes list to RD |  |  |
| 4 |  |  |  |  |  |

Polisy groups

AZ\_AU.APPL.DEV.POLISY dev  
AZ\_AU.APPL.POLISYENHANCEMENTS gien

AZ\_AU.APPL.POLISYSUPPORT

AZ\_AU.APPL.POLISYSUPPORT.WBC

A.AU.AU.APPL.POLISYSUPPORT.EDI

A.AU.AU.APPL.POLISYAPPROVERS

A.AU.AU.APPL.BATCH.SCHEDULING

## 11/03 Mon

|  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- |
|  |  |  | Desc | Start dt | Compl dt |
| 1 |  |  | Regdgdfa failed, following up Nancy, I&O |  |  |
| 2 |  |  | TM 1-2 |  |  |
| 3 |  |  |  |  |  |
| 4 |  |  |  |  |  |

## 12/03 Tue (S. Leave)

|  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- |
|  |  |  | Desc | Start dt | Compl dt |
| 1 |  |  |  |  |  |
| 2 |  |  |  |  |  |
| 3 |  |  |  |  |  |
| 4 |  |  |  |  |  |

## 13/03 Wed

|  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- |
|  |  |  | Desc | Start dt | Compl dt |
| 1 |  |  | IT\_Polisy\_MF\_Support <IT\_Polisy\_MF\_Support@allianz.com.au> |  |  |
| 2 |  |  | INC20146535 - (DIR ) - Company 6 Polisy unable to raise or auth payments |  |  |
| 3 |  |  |  |  |  |
| 4 |  |  |  |  |  |

For BA to access the Polisy code and run books, please use the below link:

[\\auaal1232\Accurev\_Workspaces\Accurev\_WorkSpace\_Prod](file:///\\auaal1232\Accurev_Workspaces\Accurev_WorkSpace_Prod)

They can also use the EA web version to view and do basic search (limited features for analysis)

[EAWeb](http://auaal1232:8080/EAWeb/EAWS_REGP/)

## 14/03 Thu

|  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- |
|  |  |  | Desc | Start dt | Compl dt |
| 1 |  |  | Remedy Inc archive |  |  |
| 2 |  |  | Polisy 101 to Albert |  |  |
| 3 |  |  | INC20159953 Job REGD070D failed 14/03/2024 |  |  |
| 4 |  |  |  |  |  |

## 15/03 Fri

|  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- |
|  |  |  | Desc | Start dt | Compl dt |
| 1 |  |  | INC19929663 - Job 'REGM250Y – FTP  Password exposed in email & incident – pvcsftp2  Meeting – Nino  INC-2609362 - service account PW exposed in SNOW/emai  RITM10949198 – to test a jcl CTASK12365791 |  |  |
| 2 |  |  |  |  |  |
| 3 |  |  |  |  |  |
| 4 |  |  |  |  |  |

[INC20253061](https://aztech.service-now.com/incident.do?sys_id=d5b8d3f8eb0982d8fc46f03dcad0cd7c&sysparm_record_target=incident&sysparm_record_row=1&sysparm_record_rows=27&sysparm_record_list=active%3Dtrue%5Eassignment_groupDYNAMICd6435e965f510100a9ad2572f2b47744%5EstateNOT+IN6%2C7%5Eu_contact%3Da3724bb41ba391d02eb0628f7b4bcb62%5EORDERBYDESCnumber%5EORDERBYsys_id)

## 18/03 Mon

|  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- |
|  |  |  | Desc | Start dt | Compl dt |
| 1 | INC20253061 |  | REGD311X |  |  |
| 2 |  |  | [INC20254278 | Incident | ServiceNow (service-now.com)](https://aztech.service-now.com/nav_to.do?uri=%2Fincident_list.do%3Fsysparm_view%3D%26sysparm_first_row%3D1%26sysparm_query%3Dactive%3Dtrue%5Eassignment_groupDYNAMICd6435e965f510100a9ad2572f2b47744%5EstateNOT%20IN6,7%5Eu_contact%3Da3724bb41ba391d02eb0628f7b4bcb62%5EORDERBYDESCnumber%26sysparm_clear_stack%3Dtrue)  Raised incident for FTP jobs failure  Talked to Alen Ingrey |  |  |
| 3 |  |  |  |  |  |
| 4 |  |  |  |  |  |

## 19/03 Tue – Miller st

|  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- |
|  |  |  | Desc | Start dt | Compl dt |
| 1 |  |  | FTP issue  INC20254278 Accept  Resolved by Victor Correa |  | 19/03 |
| 2 |  |  | Tony Lange’s U: drive folder for REGD47AM  \\aalfsppdc035\Universal$\Technical\CTP Products\0087\_MEDs\ |  | 19/03 |
| 3 |  |  | Support team activities – avg no of inc/sr/review etc |  |  |
| 4 |  |  |  |  |  |

## 20/03 Wed

|  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- |
|  |  |  | Desc | Start dt | Compl dt |
| 1 |  |  | SCP secure copy from mmid to mmic |  |  |
| 2 | INC20165339 |  | INC20165339 - Safety Culture Underwriting agency claims not loading onto ACMS when registered on Polisy Ref: 1SC0000006  Check T025 branch SC+prem cl ZSP |  |  |
| 3 |  |  | 2-3.30 All hands |  |  |
| 4 |  |  |  |  |  |

SC being a new branch , there is no entry for SC in T025. But there is an item for prem class ZSP that is directed to TBU. I don’t know what is TBU. I suspect the claim has ended in a server other than the one expected.

ACMS T025 POFXNOTE REGD750M PSCLAVCA

\* 21/03/14 HTXH 10959 ACMS Extract 'T' server claims & Sompo claims

\* & write records to Co1 Brisbane file

## 21/03 Thu

|  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- |
|  |  |  | Desc | Start dt | Compl dt |
| 1 | INC20165339 |  | T025 for ZSP is TBU; T sent to Brisbane  Alex will clean up T025 |  |  |
| 2 |  |  | Oncall roster |  |  |
| 3 |  |  | Jakki Vella – FTP issue |  |  |
| 4 |  |  |  |  |  |

## 22/03 Fri

|  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- |
|  |  |  | Desc | Start dt | Compl dt |
| 1 | INC20165339 |  | Acms claims server locations  Check claims given by Peter |  |  |
| 2 | CTASK12453372 |  | Request for access to rnwldnld regf980m |  |  |
| 3 |  |  |  |  |  |
| 4 |  |  |  |  |  |

Pick up cardboard packaging

Pofxnote logic for T025

Try BR + Subcl

Then subcl

Then br

## 25/03 Mon

|  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- |
|  |  |  | Desc | Start dt | Compl dt |
| 1 |  |  |  |  |  |
| 2 |  |  | Anti-trust e-learning |  |  |
| 3 | INC20234152 |  | claim = '15 0067848'  Jennifer is correct.  Jannier is the original name, but should no longer appear |  |  |
| 4 |  |  |  |  |  |

## 26/03 Tue

|  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- |
|  |  |  | Desc | Start dt | Compl dt |
| 1 | INC20234152 |  |  |  |  |
| 2 |  |  | Psclavca – sas program logic for T025 |  |  |
| 3 |  |  |  |  |  |
| 4 |  |  |  |  |  |

## 27/03 Wed – 05/04 Fri A,Leave

# APR 2024

## 08/04 Mon

|  |  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- | --- |
|  |  |  |  | Desc | Start dt | Compl dt |
| 1 |  |  |  | Catch up with emails / inc / BI |  |  |
| 2 |  |  |  |  |  |  |
| 3 |  |  |  | 1 – 2 TM |  |  |
| 4 |  |  |  |  |  |  |

## 09/04 Tue (101 Miller)

|  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- |
|  | Inc |  | Desc | Start dt | Compl dt |
| 1 |  |  |  |  |  |
| 2 |  |  |  |  |  |
| 3 |  |  |  |  |  |
| 4 |  |  |  |  |  |

Escalation claimed

04/03/2024 – 24/03/2024 Escalation

[Sites - AzTAU Polisy COE - JMP Confluence (allianz.net)](https://cmp.allianz.net/pages/viewpage.action?spaceKey=AZTAUPOLISY&title=Sites)

## 10/04 Wed

|  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- |
|  |  |  | Desc | Start dt | Compl dt |
| 1 |  |  | POU093 (online bill) extracts reini1 & reini2 premiums. Logic in both are very different to batch bill & batch checker logic.  Tags online bill, on-line bill, co-6 batch imbalance |  |  |
| 2 |  |  | ACMS not sent – Datapower upgrade |  |  |
| 3 |  |  | REGD700M – FTP issue |  |  |
| 4 |  |  | Remote SSH - trying |  |  |

## 11/04 Thu

|  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- |
|  |  |  | Desc | Start dt | Compl dt |
| 1 |  |  | [INC20789530](https://aztech.service-now.com/nav_to.do?uri=%2Fincident.do%3Fsys_id%3D26a24e2ceb6d8ed42d8bf9a4dad0cd93%26sysparm_record_target%3Dincident%26sysparm_record_row%3D2%26sysparm_record_rows%3D2%26sysparm_record_list%3Dactive%3Dtrue%5Eassigned_to%3Djavascript:gs.user_id()%5Estate!%3D6%5Estate!%3D7%5Ex_snc_datasilos_global%3Dtrue%5EORopened_by%3D6b07ccfe2818e6009d04a583385aa0b1%5EORcaller_id%3D6b07ccfe2818e6009d04a583385aa0b1%5EORu_contact%3D6b07ccfe2818e6009d04a583385aa0b1%5EORx_snc_datasilos_supervisor_whitelistCONTAINS593863051b2ed8d0fa9d32649b4bcb3a%5EORx_snc_datasilos_group_whitelistCONTAINS8ef8ec5bdb4edc186641300af49619ea%5EORx_snc_datasilos_group_whitelistCONTAINS94f245105d609050e48549a2c64fdc13%5EORx_snc_datasilos_group_whitelistCONTAINS9949b000f5e458109d04ea7295cdf249%5EORx_snc_datasilos_group_whitelistCONTAINSe75acc051b46a010fa9d32649b4bcb2e%5EORDERBYnumber%5EORDERBYsys_id) - Batch Imbalance for CO 1,  Back out regdc38f – see emails for analysis  [INC20785990](https://aztech.service-now.com/nav_to.do?uri=%2Fincident.do%3Fsys_id%3Dd751ede0ff21c6d82140f3b3e34fd904%26sysparm_record_target%3Dincident%26sysparm_record_row%3D1%26sysparm_record_rows%3D2%26sysparm_record_list%3Dactive%3Dtrue%5Eassigned_to%3Djavascript:gs.user_id()%5Estate!%3D6%5Estate!%3D7%5Ex_snc_datasilos_global%3Dtrue%5EORopened_by%3D6b07ccfe2818e6009d04a583385aa0b1%5EORcaller_id%3D6b07ccfe2818e6009d04a583385aa0b1%5EORu_contact%3D6b07ccfe2818e6009d04a583385aa0b1%5EORx_snc_datasilos_supervisor_whitelistCONTAINS593863051b2ed8d0fa9d32649b4bcb3a%5EORx_snc_datasilos_group_whitelistCONTAINS8ef8ec5bdb4edc186641300af49619ea%5EORx_snc_datasilos_group_whitelistCONTAINS94f245105d609050e48549a2c64fdc13%5EORx_snc_datasilos_group_whitelistCONTAINS9949b000f5e458109d04ea7295cdf249%5EORx_snc_datasilos_group_whitelistCONTAINSe75acc051b46a010fa9d32649b4bcb2e%5EORDERBYnumber%5EORDERBYsys_id) - Bathc Imbalance for CO 6, |  |  |
| 2 | Lynda |  | INC20796052 - Current Year Data coming through for CIC Portfolio in Run-Off  [RITM11178338](https://aztech.service-now.com/sc_req_item.do?sys_id=5c38e870eba50e5cc76ef632dad0cdab&sysparm_record_target=sc_req_item&sysparm_catalog=e0d08b13c3330100c8b837659bba8fb4&sysparm_catalog_view=catalog_aportal) **CTASK12652893** |  |  |
| 3 |  |  |  |  |  |
| 4 |  |  |  |  |  |

REGP.F4.DIAGNOST.PBF214.G3990V00 26/01/2024

REGP.F4.DIAGNOST.PBF214.G4015V00 01/03/2024

## 12/04 Fri

|  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- |
|  |  |  | Desc | Start dt | Compl dt |
| 1 |  |  | INC20808418 - (BATC) REGDC38F  See email for analysis |  |  |
| 2 |  |  | INC20796052 - Current Year Data coming  Diag data for Feb extracted in Excel for analysis  New jcl to extract diagnost REGSDIAG |  |  |
| 3 |  |  | Timesudfu error in dira206r  Sudheesh’s ezt review |  |  |
| 4 |  |  | Marcela Bilac’s request to retrieve regw270x report for run no 414 (missing in Alfresco) |  |  |

## 15/04 Mon

|  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- |
|  |  |  | Desc | Start dt | Compl dt |
| 1 |  |  | New REGSDIAG job to list diagnostic file |  |  |
| 2 |  |  | Orphaned BTRN01s - batch 134202410U026JFJ - INC INC20808418 |  |  |
| 3 |  |  |  |  |  |
| 4 |  |  |  |  |  |

## 16/04 Tue (Miller st)

|  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- |
|  |  |  | Desc | Start dt | Compl dt |
| 1 |  |  | REGSDIAG |  |  |
| 2 |  |  | Sudheesh’s change, review |  |  |
| 3 |  |  | Nom Def claims in br 37 – (Lynda’s email) |  |  |
| 4 |  |  |  |  |  |

## 17/04 Wed

|  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- |
|  |  |  | Desc | Start dt | Compl dt |
| 1 |  |  |  |  |  |
| 2 |  |  |  |  |  |
| 3 |  |  |  |  |  |
| 4 |  |  |  |  |  |

## 18/04 Thu

|  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- |
|  |  |  | Desc | Start dt | Compl dt |
| 1 |  |  | Sudheesh Change 0455141 |  |  |
| 2 |  |  | SRF for Persida |  |  |
| 3 |  |  |  |  |  |
| 4 |  |  |  |  |  |

## 19/04 Fri (S.Leave)

|  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- |
|  |  |  | Desc | Start dt | Compl dt |
| 1 |  |  | REGSDIAG |  |  |
| 2 |  |  |  |  |  |
| 3 |  |  |  |  |  |
| 4 |  |  |  |  |  |

## 22/04 Mon

|  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- |
|  |  |  | Desc | Start dt | Compl dt |
| 1 |  |  | document REGSDIAG |  |  |
| 2 |  | L |  |  |  |
| 3 |  |  |  |  |  |
| 4 |  |  |  |  |  |

Escalation this week (swapping with Raymond)

## 23/04 Tue

|  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- |
|  |  |  | Desc | Start dt | Compl dt |
| 1 |  |  | ADSIEDIT password unlick for Aswathy |  |  |
| 2 |  | L | CHG0450671 PIV tasks hotfix130/wrapper hotfix to  improve the cpu/memory performance  in AP2-External firewall cluster |  |  |
| 3 |  |  | document REGSDIAG |  |  |
| 4 |  |  |  |  |  |

## 24/04 Wed

|  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- |
|  |  |  | Desc | Start dt | Compl dt |
| 1 |  |  | Regdgdwd failed, flagged by Andi in povnabd |  |  |
| 2 |  | L | 2 -3 redhat upgrade on 08/06 Sat starting 9pm |  |  |
| 3 |  |  |  |  |  |
| 4 |  |  |  |  |  |

## 25/04 Thu (Anzac Day)

|  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- |
|  |  |  | Desc | Start dt | Compl dt |
| 1 |  |  |  |  |  |
| 2 |  | L |  |  |  |
| 3 |  |  |  |  |  |
| 4 |  |  |  |  |  |

## 26/04 Fri

|  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- |
|  |  |  | Desc | Start dt | Compl dt |
| 1 |  |  | Checking diff between online billing & pbf109 extracting reini1/i2 |  |  |
| 2 |  | L | INC20854528 - (FID) ACMS claim (1RD0053403) being finalised by system unexpectedly. |  |  |
| 3 |  |  |  |  |  |
| 4 |  |  |  |  |  |

PBF109 -> SBGENEXN -> LREREINR -> L2REINI1/I2

PBA601 -> SBGENEXT -> LREREINR -> L2REINI1/I2

Cursors reini1 & i2 – date\_effct desc, tran\_no desc, time\_created desc

POU093

## 29/04 Mon

|  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- |
|  |  |  | Desc | Start dt | Compl dt |
| 1 |  |  | Weekend issues – OPEN call failed POLP1 errors, many jobs  Root cause unknown yet, still P2 meeting is on  Linux upgrade / ldap issue most likely |  |  |
| 2 |  | L | Ideas for improvement – doc to Alex |  |  |
| 3 |  |  | Db2 connections  [DB2 connections - AzTAU Polisy COE - JMP Confluence (allianz.net)](https://cmp.allianz.net/display/AZTAUPOLISY/DB2+connections) |  |  |
| 4 |  |  |  |  |  |

## 30/04 Tue (Miller St)

|  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- |
|  |  |  | Desc | Start dt | Compl dt |
| 1 |  |  | **Redhat Linux Upgrade P1600**  **Proposed date 08/06 Sat 9pm – 3am** |  |  |
| 2 |  | L |  |  |  |
| 3 |  |  |  |  |  |
| 4 |  |  |  |  |  |

# May 2024

## 01/05 Wed

|  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- |
|  |  |  | Desc | Start dt | Compl dt |
| 1 |  |  | Misc |  |  |
| 2 |  | L | Regd520x/530 completed (Sajeev) |  |  |
| 3 |  |  |  |  |  |
| 4 |  |  |  |  |  |

## 02/05 Thu

|  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- |
|  |  |  | Desc | Start dt | Compl dt |
| 1 |  |  | INC20562473 Unable to terminate the risk  SGA004UP only fields affecting the POVACSRC |  |  |
| 2 |  | L |  |  |  |
| 3 |  |  |  |  |  |
| 4 |  |  |  |  |  |

SGA004UP

This is the code probably not working.

*201700\*                                                                 03610000*

*\* assuming this is just after the change to the accv01 in this*

*\* spaghetti - then if the source has changed create history*

*IF R004-ACT-AREA NOT = R004-SOURCE-ORIG*

*PERFORM 300-CREATE-HISTORY*

*END-IF.*

*201800 150-NAME-READM.*

## 03/05 Fri

|  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- |
|  |  |  | Desc | Start dt | Compl dt |
| 1 |  |  | Batch imbalance 124202411U086c01  See email |  |  |
| 2 |  | L |  |  |  |
| 3 |  |  |  |  |  |
| 4 |  |  |  |  |  |

PREREQUISITE : Cyclone\_Pool\_Premiums\_Co1.txt is retrieved from

| U:\Technical\Reinsurance\0893\_Cyclone Reinsurance Pool\

PolisyUpload\Premium

V

CURRENT JOB : REGD500F

|

V

POSTREQUISITE: REGD502F

REGD505F

## 06/05 Mon

|  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- |
|  |  |  | Desc | Start dt | Compl dt |
| 1 |  |  | Btrn06 – pbf500 |  |  |
| 2 |  | L | TM 1 – 1.35, oncall meeting 2 – 2.30 |  |  |
| 3 |  |  | AVC service team tried to upgrade Citrix workspace, did not succeed |  |  |
| 4 |  |  |  |  |  |

## 07/05 Tue (Miller st)

|  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- |
|  |  |  | Desc | Start dt | Compl dt |
| 1 |  |  | Sga004up logic on change of source code |  |  |
| 2 | [RITM11397827](https://aztech.service-now.com/sc_req_item.do?sys_id=91e146413bcece14184d3e3a85e45afc&sysparm_record_target=sc_req_item&sysparm_catalog=e0d08b13c3330100c8b837659bba8fb4&sysparm_catalog_view=catalog_aportal) | L | F100 no value ABS #INC20723871  Email from Tim Clark – check value = 0 |  |  |
| 3 |  |  |  |  |  |
| 4 |  |  |  |  |  |

## 08/05 Wed

|  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- |
|  |  |  | Desc | Start dt | Compl dt |
| 1 | **CTASK12919589** |  | Emailed to Tim Clark  Prog PBGLSLOD |  |  |
| 2 |  | L | SSH access via GPAM |  |  |
| 3 |  |  | Notes mailin to move to Outlook |  |  |
| 4 |  |  |  |  |  |

## 09/05 Thu

|  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- |
|  |  |  | Desc | Start dt | Compl dt |
| 1 |  |  | Notes mailin to move to Outlook |  |  |
| 2 |  | L | INC21885171 - 18SP01281CMP - SSIS Failure into CWX 9/5/24 |  |  |
| 3 |  |  |  |  |  |
| 4 |  |  |  |  |  |

## 10/05 Fri

|  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- |
|  |  |  | Desc | Start dt | Compl dt |
| 1 |  |  |  |  |  |
| 2 |  | L |  |  |  |
| 3 |  |  |  |  |  |
| 4 |  |  |  |  |  |

Demolition day

## 13/05 Mon

|  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- |
|  |  |  | Desc | Start dt | Compl dt |
| 1 |  |  | User id CH99 to be removed, Last login for this user? |  |  |
| 2 |  | L |  |  |  |
| 3 |  |  | [INC21889339 | Incident | ServiceNow (service-now.com)](https://aztech.service-now.com/nav_to.do?uri=%2Fincident.do%3Fsys_id%3D49a0c131eb4a06541bdbf799cad0cd5e%26sysparm_record_target%3Dincident%26sysparm_record_row%3D3%26sysparm_record_rows%3D7%26sysparm_record_list%3Dactive%3Dtrue%5Eassigned_toDYNAMIC90d1921e5f510100a9ad2572f2b477fe%5Estate!%3D6%5EORDERBYassigned_to%5EORDERBYsys_id) Drives address issue |  |  |
| 4 |  |  |  |  |  |

## 14/05 Tue – 101 Miller st

|  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- |
|  |  |  | Desc | Start dt | Compl dt |
| 1 |  |  | Regd060d fail 175202411C004r11 |  |  |
| 2 |  | L |  |  |  |
| 3 |  |  |  |  |  |
| 4 |  |  |  |  |  |

## 15/05 Wed

|  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- |
|  |  |  | Desc | Start dt | Compl dt |
| 1 |  |  | Datapower issue over night. External parties were unable to push files to Allianz\*\* |  |  |
| 2 |  | L |  |  |  |
| 3 |  |  |  |  |  |
| 4 |  |  | Sajeev farewell at Epping |  |  |

\*\*REGD289X - QTP daily file

REGW520M - RECEIVE DEMERIT RESPONSE FILE FROM TfNSW

Could you please request DTMR & TfNSW to resend the last night’s file? We don’t have contacts for them.

REGDB15M - SA CTP trigger - Matthew Schultz just confirmed he resent SA/CTP file successfully now.

Possible contact From: "LAVR" <[LAVR@tmr.qld.gov.au](mailto:LAVR@tmr.qld.gov.au)>

**Ann Sheeran (Department of Transport and Main Roads)**

## 16/05 Thu

|  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- |
|  |  |  | Desc | Start dt | Compl dt |
| 1 |  |  | Invalid char - Janice |  |  |
| 2 |  | L | Rohy – Drives client address issue |  |  |
| 3 |  |  |  |  |  |
| 4 |  |  |  |  |  |

## 17/05 Fri

|  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- |
|  |  |  | Desc | Start dt | Compl dt |
| 1 |  |  |  |  |  |
| 2 |  | L | Problem call for DB2 connect issue from Polisy & Saf |  |  |
| 3 |  |  | Home based work check list |  |  |
| 4 |  |  | SRF for Sajeev |  |  |

## 20/05 Mon

|  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- |
|  |  |  | Desc | Start dt | Compl dt |
| 1 |  |  |  |  |  |
| 2 |  | L | Home based work check list - photos |  |  |
| 3 |  |  | 1.30 – 2.30 upskill survey |  |  |
| 4 |  |  |  |  |  |

## 21/05 Tue(101 Miller)

|  |  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- | --- |
|  |  |  |  | Desc | Start dt | Compl dt |
| 1 |  |  |  | ADSIEDIT for Aswathy |  |  |
| 2 | INC21086245 |  | L | Policy 1WARN04721COM - Dishonour notice was sent out as hard copy instead of e-mail |  |  |
| 3 |  |  |  | CHG0458319 – piv for Linux upgrade on 25/05  Suriya & Rajat will do PIV for Polisy |  |  |
| 4 |  |  |  |  |  |  |

REGD120P (Westpac dishonour) > PBL208 > SGMHDBUP > SGCPREF

SGCPREF returns the CPREF-REQ-TYP which is E for email and blank for hard copy.

Regd121p is NAB dishonour and regd141p is credit card. All use the same program.

We suspect many policies may be having this issue.

## 22/05 Wed

|  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- |
|  |  |  | Desc | Start dt | Compl dt |
| 1 | INC21086245 |  | Policy 1WARN04721COM - Dishonour notice was sent out as hard copy instead of e-mail |  |  |
| 2 |  | L | Sudheesh’ asm testing |  |  |
| 3 |  |  | Skills survey |  |  |
| 4 |  |  |  |  |  |

SHCPREF - tables used

T655 /

CPBB bounce back scope

CPBR branch scope

CPAG agent scope

CPAX agent ex?

CPMH mailhouse pack type scope

CPBB0 bounceback?

CPMBX mobile

CPEM invalid emails

CPDI division

CPSX agent source exception

CPPX product except

CPPD product

CPBPARM bounceback

## 23/05 Thu

|  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- |
|  |  |  | Desc | Start dt | Compl dt |
| 1 |  |  | Testing Sudheesh’s changes |  |  |
| 2 |  | L |  |  |  |
| 3 |  |  |  |  |  |
| 4 |  |  |  |  |  |

## 24/05 Fri (S Leave)

|  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- |
|  |  |  | Desc | Start dt | Compl dt |
| 1 |  |  |  |  |  |
| 2 |  | L |  |  |  |
| 3 |  |  |  |  |  |
| 4 |  |  |  |  |  |

INC22129316 - INC22130961/CTASK13094544 - MED enquiry

## 27/05 Mon

|  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- |
|  |  |  | Desc | Start dt | Compl dt |
| 1 | INC22129316 |  | REGD47AM (Escalation 6 am) |  |  |
| 2 | INC22130961 | L | INC22130961/CTASK13094544 - MED enquiry  6am regd47am failed however received the file. Next run removed the file. Asked Tony Lange to resubmit |  |  |
| 3 |  |  |  |  |  |
| 4 |  |  |  |  |  |

failed with error “record length is not equal to the LRECL specified in JCL”

REGW270X – restart by Krishna was incorrect, had to be fixed

REGD230M

REGD430R (Sunday)

DIRD430R (Sunday)

We have to copy REGP.X1.CTPBTP.VBFILE.QTPWFIL1 to REGP.X1.QTPBTP.QTP.REJECT before next run.

## 28/05 Tue

|  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- |
|  |  |  | Desc | Start dt | Compl dt |
| 1 |  |  | copy REGP.X1.CTPBTP.VBFILE.QTPWFIL1 to REGP.X1.QTPBTP.QTP.REJECT |  |  |
| 2 |  | L | The average run time of DIRD146P is around 4 mins from the past .. but the last run took 2 hours 37 mins.. |  |  |
| 3 |  |  | 10am run of MED did not send email |  |  |
| 4 |  |  | Slowness in Polisy |  |  |
| 5 | INC22150050 | B | Dird060d batch imbalance |  |  |

## 29/05 Wed

|  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- |
|  |  |  | Desc | Start dt | Compl dt |
| 1 |  |  | REGS20CS - UPDATE POVDCCLNT/POVCLNV02/POVPOLHIN failed |  |  |
| 2 | Thomas Newbold | L | BEF / regw270x report / corrfile query |  |  |
| 3 |  |  | Regd080p & dird080p to Trang Nguyen  DIRD080P & REGD080P included in copy to T: drive (spoolcopy1.ps1) |  |  |
| 4 |  |  | CICSRP4 issue - P1 - SAF2 RTU Cleanup Chat |  |  |

## 30/05 Thu

|  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- |
|  |  |  | Desc | Start dt | Compl dt |
| 1 |  |  | CICSRP4 issue - P1 - SAF2 RTU Cleanup Chat  Extract list of policies uploaded from Saf on 27,28 & 29. Xlookup to check the missing against Saf report, About 1104 policies not uploaded to Polisy on 28&29 |  |  |
| 2 |  | L | P2 INC22195813 Memory saturation on Host aalisppdc002(aalisppdc002) |  |  |
| 3 |  |  |  |  |  |
| 4 |  |  |  |  |  |

## 31/05 Fri

|  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- |
|  |  |  | Desc | Start dt | Compl dt |
| 1 |  |  | Timesheet for May - Missing |  |  |
| 2 |  | L | commissions cheques (sent from Polisy) Westpac – Danny Ho  check REGM113D for comm chq report  reg310d for agent rollup  REGP.D1.A640.SORT  REGP.D1.A640.REPORT |  |  |
| 3 |  |  | 2 – 3 RBAC & SOD review meeting |  |  |
| 4 |  |  |  |  |  |

Regdev50

,CASE TRANSACTION\_TYPE +

56 WHEN '01' THEN 'NEW BUSINESS' +

57 WHEN '04' THEN 'CANCELLATION' +

58 WHEN '05' THEN 'ENDORSEMENT' +

59 WHEN '06' THEN 'RENEWAL' +

60 WHEN '08' THEN 'LAPSE' +

61 WHEN '09' THEN 'RENEWAL AMENDMENT' +

62 WHEN '10' THEN 'COVER NOTE NEW' +

63 WHEN '11' THEN 'COVER NOTE AMENDMENT' +

64 WHEN '12' THEN 'COVER NOTE CANCEL' +

65 WHEN '13' THEN 'CNOTE TO NEWBUS' +

66 WHEN '99' THEN 'F/E REJECTION' +

67 ELSE +

68 TRANSACTION\_TYPE

## 03/06 Mon – A.Leave

|  |  |  |  |  |
| --- | --- | --- | --- | --- |
|  | Inc | Desc | Start | Compl |
| 1 |  | Sun Drives job regd262m failed (increased range in povcodesc for ctp cert np) |  |  |
| 2 |  |  |  |  |
| 3 |  |  |  |  |
| 4 |  |  |  |  |

## 04/06 Tue

|  |  |  |  |  |
| --- | --- | --- | --- | --- |
|  | Inc | Desc | Start | Compl |
| 1 |  |  |  |  |
| 2 |  | Danny Ho – coffee+ |  |  |
| 3 |  |  |  |  |
| 4 |  | Regw004r & 005r run on Thu by mistake by scheduler |  |  |

On-call escalation claimed

22/04 – 28/04 1 wk

13/05 – 02/06 3wks

## 05/06 Wed

|  |  |  |  |  |
| --- | --- | --- | --- | --- |
|  | Inc | Desc | Start | Compl |
| 1 |  | Regw004r & 005r run on Thu by mistake by scheduler. Normally scheduled to run on Tue. Checking impact |  |  |
| 2 |  |  |  |  |
| 3 |  |  |  |  |
| 4 |  |  |  |  |

There is nothing to extract for regw004r now, as the job has already run. povpsrlin table has no rows for report 'PBPRLETR'. So the Tue runs can be skipped. This is a report of what was processed by regw003r but I don't understand why there is 3 day gap between 003r & 004r. I will check that anyway.

## 06/06 Thu

|  |  |  |  |  |
| --- | --- | --- | --- | --- |
|  | Inc | Desc | Start | Compl |
| 1 |  | MW/FTE server failing – many jobs failed  Marcus/CWX transfer failed |  |  |
| 2 |  | MW/FTE failures due to memory issue at server |  |  |
| 3 |  | Printing not reaching customers |  |  |
| 4 |  | missing pol # 37 5333464 9TP. |  |  |

## 07/06 Fri

|  |  |  |  |  |
| --- | --- | --- | --- | --- |
|  | Inc | Desc | Start | Compl |
| 1 |  | RBAC & SoD profiles review |  |  |
| 2 |  | Agent comm chq & RCTI repot small difference – Danny Ho |  |  |
| 3 |  |  |  |  |
| 4 |  |  |  |  |

## 10/06 Mon - P.Holiday

|  |  |  |  |  |
| --- | --- | --- | --- | --- |
|  | Inc | Desc | Start | Compl |
| 1 |  |  |  |  |
| 2 |  |  |  |  |
| 3 |  |  |  |  |
| 4 |  |  |  |  |

Agent’s source code T280

WC – Westpac ISS

## 11/06 Tue

|  |  |  |  |  |
| --- | --- | --- | --- | --- |
|  | Inc | Desc | Start | Compl |
| 1 |  | RBAC & SoD profiles review |  |  |
| 2 |  | Agent comm chq & RCTI repot small difference – Danny Ho – emails to patrick |  |  |
| 3 |  | INC\_22069 RE: INC21086245 Policy 1WARN04721COM - Dishonour notice was sent out as hard copy instead of e-mail  (Shiona Tait asked for update) |  |  |
| 4 |  | Alfresco issue – Joanne requested update  Meeting at 3.30 - Nathan |  |  |
|  |  |  |  |  |

Duplex – site prep started

## 12/06 Wed

|  |  |  |  |  |
| --- | --- | --- | --- | --- |
|  | Inc | Desc | Start | Compl |
| 1 |  | RCTI/RCAN PBA614GT creates regp.d1.a614gt.extract (regm127d,129d,132d) |  |  |
| 2 |  | Prod-spool reports to T: drive |  |  |
| 3 |  |  |  |  |
| 4 |  |  |  |  |

Checking the program PBA614GT that creates agents statement and RCTI/RCAN stubs, it appears that RCTI is not equal to the commission payable. RCTI is the commission raised in current month regardless of reconciled or not, whereas payable is the reconciled items from curr or previous months.

'\*'next to policy-no is RCTI and # next to Policy is RCAN (cancel or adj) in statement

## 13/06 Thu

|  |  |  |  |  |
| --- | --- | --- | --- | --- |
|  | Inc | Desc | Start | Compl |
| 1 | INC22196479 | RCTI/RCAN PBA614GT creates regp.d1.a614gt.extract (regm127d,129d,132d) |  |  |
| 2 |  | Regsags1 – to extract rcti from gismmi |  |  |
| 3 |  |  |  |  |
| 4 |  |  |  |  |

## 14/06 Fri

|  |  |  |  |  |
| --- | --- | --- | --- | --- |
|  | Inc | Desc | Start | Compl |
| 1 |  | Alfresco reports to T: drive (Kahri Cole) |  |  |
| 2 |  |  |  |  |
| 3 |  |  |  |  |
| 4 |  |  |  |  |

11-12 dentist

## 17/06 Mon

|  |  |  |  |  |
| --- | --- | --- | --- | --- |
|  | Inc | Desc | Start | Compl |
| 1 |  |  |  |  |
| 2 |  | 1 – 2 TM |  |  |
| 3 |  | 2 – 3 RCTI Westpac |  |  |
| 4 |  | Regw030r null in street-type in FLDLOC |  |  |

## 18/06 Tue (101 Miller)

|  |  |  |  |  |
| --- | --- | --- | --- | --- |
|  | Inc | Desc | Start | Compl |
| 1 |  | DIRW030R error null in street-type in FLDLOC |  |  |
| 2 |  | SRF update profile to add branch CP |  |  |
| 3 |  |  |  |  |
| 4 |  | 5 – 6 AI Run |  |  |

## 19/06 Wed

|  |  |  |  |  |
| --- | --- | --- | --- | --- |
|  | Inc | Desc | Start | Compl |
| 1 |  | MQ outage |  |  |
| 2 |  |  |  |  |
| 3 |  |  |  |  |
| 4 |  | Kahro Cole – BEF report 2420 |  |  |

9.30 – 10.15 Dr appt for NN

## 20/06 Thu

|  |  |  |  |  |
| --- | --- | --- | --- | --- |
|  | Inc | Desc | Start | Compl |
| 1 |  |  |  |  |
| 2 |  |  |  |  |
| 3 |  |  |  |  |
| 4 |  |  |  |  |

## 21/06 Fri

|  |  |  |  |  |
| --- | --- | --- | --- | --- |
|  | Inc | Desc | Start | Compl |
| 1 |  |  |  |  |
| 2 |  |  |  |  |
| 3 |  |  |  |  |
| 4 |  |  |  |  |